



GENERAL unifi Basic Plan TERMS & CONDITIONS

1. GENERAL

- The unifi Basic Plan (referred to as “Package”) is provided by Telekom Malaysia Berhad (“TM”) applicable to Malaysian citizen (referred to as “Applicant”).
- The Package is open to new unifi application only. Please refer to TM sales representative for details the packages.
- The Package is not entitled for speed upgrade in future.

2. THE PROMOTION

- The Package is open for pre-registration (referred to as “Promotion”) from 15th July 2018 until 14th August 2018 (referred to as “Promotion period”). TM may at its sole and absolute discretion extend or hold the Promotion Period at any time without any prior notice (hereby known as “the Extended Period”). Any participation the Promotion during the Extended Period (if any) is subject by these terms and conditions which shall remain in full force and effect and shall be read and construed to be enforceable.
- Any person that register its interest during this Promotion Period is entitled to a limited to a giveaway of one (1) Liga Super jersey. The jersey is limited to one person per one unifi account.
- The delivery of the Liga Super jersey will begin in August 2018 via courier upon thirty (30) days after successful unifi activation. Due to security reasons, the Liga Super jersey will be delivered only via courier to the unifi installation address
- The jersey is non-transferable, non-refundable and non-exchangeable/redeemable for cash, credit or rebate of any kind and do not include any accessories or items shown in any advertisements and/or promotional materials which are for photography purposes only.
- TM will not entertain any request to change, exchange, or vary the Liga Super Jersey given.
- TM will not entertain any undelivered Liga Super Jersey to the customer due to the fault of customer.

3. THE PACKAGE

- The Package subscription will be available for subscription from 15th August 2018 until such further notice that TM at its sole discretion deems suitable.
- The Package offerings are :
 - a. Broadband access with download speed at 30Mbps and upload speed at 10Mbps
 - b. Internet monthly quota of 60GB
(60GB data will be refreshed on the 1st of the month. Once the 60GB ends, connection speed will be adjusted and customer will experience slower connection)
 - c. playTV@unifi with Free-to-Air channels (without Set-Top-Box)
 - d. Voice service at RM0.20/min (without telephone set)



- Further enquiries relating to the Package can be channeled to TM Live Chat, TM 100 or TMpoint nationwide.
- Standard terms & conditions of unifi apply.
- TM reserves the right to amend, delete or add to the Terms and Conditions of the Package at any time without giving any prior notice to any party.

4. ELIGIBILITY OF PACKAGE SUBSCRIPTION

- Applicant must be a Malaysian citizen age 18 years and above.
- Applicant's monthly household income is below RM4500.
- Each Applicant is entitled to subscribe only one (1) Package per installation address.
- Applicant is required to submit to TM copy of the following supporting documents for verification by TM's personnel during application, registration and installation processes together:
 - a. Household income recent salary slip (if employed); OR
 - b. Surat Akuan verified by local authorities e.g. District Officer, Pegawai Kerajaan Kumpulan A, registered Persatuan Penduduk (if self-employed) for income eligibility verification ; OR
 - c. A copy of BR1M acceptance letter; OR
 - d. Such other supporting documents as shall be reasonably required by TM.
- In the event TM found the documents submitted is incomplete or has been compromised, Applicant hereby agrees for TM to contact applicant for further verification. In the event service has been installed, TM reserves the right to suspend or terminate the package subscription.
- Minimum Subscription Period (MSP) of the Package is 24-months for unifi or as otherwise advised by TM from time to time.
- Termination before MSP of the Package will lead to a penalty fee of the total of the remaining months of the minimum subscription period.
- The Package is subject to service & coverage availability at the area of subscription.
- Applicant is allowed to transfer the Package accounts to any third party during the contract Period with a condition he/she must fulfill the application qualifier.
- Applicant shall be personally responsible for any credit action by TM in the event of outstanding or non-payment.

5. GOVERNING LAW

- This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.



6. CONFIDENTIALITY

- Any personal data provided by the Applicant to TM in connection with the Package shall be kept confidential. The Privacy Notice of TM applies, please visit <https://unifi.com.my/llds/assets/documents/privacynotice.pdf>

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