

FREQUENTLY ASKED QUESTIONS (FAQ) UNIFI TV X NICKELODEON NICKELODEON WATCH AND WIN CONTEST

	QUESTION	ANSWER
1.	What is this contest all about?	The Nickelodeon Watch and Win contest is a campaign to reward Unifi TV viewers who watch Nickelodeon and Nick Jr. channels via the Unifi TV 2.0 app from 20 November to 31 December 2025 .
		The Unifi TV 2.0 app is available on the Unifi TV Box including smart devices. The contest period runs from 20 November to 31 December 2025 .
		This contest is held in conjunction with the All-New Unifi TV 2.0 campaign and the premiere of the latest kids' TV shows that are available on Nickelodeon (CH 554) and Nick Jr. (CH 552).
		Participants will stand a chance to win one (1) Grand Prize and two (2) Consolation Prizes — a flyaway trip to experience Nick Playtime in Jakarta, Indonesia.
		As part of this campaign, eligible customers will also enjoy one (1)-month free access to all TV channels including Nickelodeon channels from 13 September to 31 December 2025 .
		 a) Tune in to Nickelodeon (CH 554) and Nick Jr. (CH 552) from 13 September 2025 to watch kids' TV shows, or stream anytime, anywhere with the new Unifi TV 2.0 app.
		b) The contest is open exclusively to all existing and new residential Unifi TV subscribers , as well as non-Unifi customers.
2.	How do I join this contest?	You can participate in the contest by following the steps below, based on your customer category:
		For Non-Unifi Customers
		Step 1: Visit https://unifi.com.my/new or head to any Unifi Store.
		Step 2: Select and subscribe to any Unifi TV Pack that includes Nickelodeon or Nick Jr. channels.
		Step 3: Watch kids' TV shows on Nickelodeon (CH 554) and Nick Jr. (CH 552) through your Unifi TV Box or the Unifi TV 2.0 app on your mobile device or smart TV.
		Step 4: Scan the contest QR code that appears on the channel using the QR scanner feature.
		Step 5: Answer the three (3) questions and submit your most creative slogan.
		Step 6: Submit your entry before the contest period ends.
		For Existing TV Pack Subscribers
		Step 1: Watch kids' TV shows on Nickelodeon (CH 554) and Nick Jr. (CH 552) through your Unifi TV Box or the Unifi TV 2.0 app on your

		mobile device or smart TV.
		Step 2: Scan the contest QR code that appears on the channel using your mobile device camera.
		Step 3: Answer the three (3) questions and submit your most creative slogan.
		Step 4: Submit your entry before the contest period ends.
		For Existing Unifi Broadband and Unifi Mobile Subscribers
		Step 1: Visit <u>unifi.com.my/new</u> and redeem your FREE 30-day access to all TV channels (<i>offer ends 12 December 2025</i>).
		Step 2: Watch kids' TV shows on Nickelodeon (CH 554) and Nick Jr. (CH 552) through your Unifi TV Box or the Unifi TV 2.0 app on your mobile device or smart TV.
		Step 3: Scan the contest QR code that appears on the channel using your mobile device camera.
		Step 4: Answer the three (3) questions and submit your most creative slogan.
		Step 5: Submit your entry before the contest period ends.
3.	When is the contest period?	The contest runs from 20 November to 31 December 2025.
4.	What are the prizes for this contest?	Subject to the contest's Terms and Conditions, there are two (2) prize categories to be won.
		Prizes Grand Prize (Total Value: RM28,500) (a) One (1) winner (b) 4 Days 3 Nights trip to Nick Playtime in Jakarta, Indonesia for a family of four (4) (two adults, including the winner, and two
		children below ten years old) (c) One (1) Nickelodeon Goodie Bag with a Nintendo Switch
		Consolation Prizes (Total Value: RM25,000)
		 (a) Two (2) winners (b) 4 Days 3 Nights trip to Nick Playtime in Jakarta, Indonesia for a family of four (4) (two adults, including the winner, and two children below ten years old) (c) One (1) Nickelodeon Goodie Bag
5.	How do I get the QR code?	The QR code will appear as a "bug" icon that loops every 15 minutes on both Nickelodeon (CH 554) and Nick Jr. (CH 552) channels.
		Alternatively, you may visit https://unifi.com.my/nickplaytime and scan the QR code available there.
6.	Can I submit more than one (1) entry?	Yes, you may submit multiple entries, but only your best submission will be shortlisted.
		For new subscribers, you will automatically receive five (5) entries upon submission.
7.	How will the winners be selected?	Winners will be selected based on the following criteria:
		For the Grand Prize:
		a) New TV Pack subscriber during the contest period.

	b) Active viewer of Nickelodeon (CH 554) and Nick Jr. (CH 552).
	c) Correct answers to all contest questions.
	d) A family of four (4) with children below ten (10) years old.
	e) One (1) winner will be selected.
	For the Consolation Prize:
	a) Active viewer of Nickelodeon (CH 554) and Nick Jr. (CH 552).
	b) Correct answers to all contest questions.
	c) A family of four (4) with children below ten (10) years old.
	d) Two (2) winners will be selected.
Who is eligible to enter this	You may join the contest if you are:
contest?	a) An active Unifi TV viewer, or an immediate family member under the same residential subscription.
	b) 23 years old and above.
	c) Part of a family with young children.
How and when will the winners be contacted?	Winners will be contacted via email and phone call within 14 days after the contest ends.
If I'm one of the lucky winners, how and when will I receive my prize?	If selected as one of the lucky winners, TM's representative will contact you via email and phone call within 14 days after the contest ends.
	b) Once you confirm the acceptance of the prize, you will be introduced to the prize sponsor to proceed with the prize fulfillment process.
Can I exchange the prize I won for cash?	No, the prizes are non-refundable, non-transferable, and cannot be exchanged for cash, credit or any other form of rebate.
How do I get premium merchandise?	To receive premium merchandise, you must subscribe to any Unifi TV Pack that includes Nickelodeon or Nick Jr. channels at one of the following eight (8) selected Unifi Stores:
	Selangor: Taipan
	W.P. Putrajaya: IOI City Mall
	W.P. Kuala Lumpur: Setapak & Pandan Indah
	Negeri Sembilan: Seremban
	Perak: Ipoh
	Sarawak: Batu Lintang
	Johor: Pelangi
	Premium merchandise is available while stocks last. Please visit any of the listed stores to subscribe and claim your premium items.
	How and when will the winners be contacted? If I'm one of the lucky winners, how and when will I receive my prize? Can I exchange the prize I won for cash? How do I get premium

13.	How do I get more information about this contest?	For full details, visit the official campaign website at https://unifi.com.my/nickplaytime starting 20 November 2025.
14.	What are the terms and conditions of this contest?	For complete details, please refer to the full terms and conditions available here .

{End of FAQ}