

FREQUENTLY ASKED QUESTIONS (FAQ) UNIFI TV X TVBANYWHERE+ RM20 TNG EWALLET VOUCHER GIVEAWAY

(For new and existing TVBAnywhere+ activations with Unifi TV Ruby Plus Pack subscription)

	QUESTION	ANSWER
1.	What is this giveaway all about?	This giveaway is a promotional campaign to reward Unifi TV Ruby Plus Pack customers who activate the TVBAnywhere+ streaming app through Unifi between 12 March 2025 to 13 April 2025.
		By activating the app via their Unifi TV Pack bundled entitlement through the MyUnifi app or Unifi Selfcare portal, eligible customers can receive an RM20 Touch 'n Go eWallet voucher.
		How winners are selected:
		a) Winners are determined on a first-come, first-served basis.
		b) The first 6,000 customers to activate the app will automatically receive the voucher.
		c) For more details, refer to Question 6.
2.	How do I join this giveaway?	To participate in the giveaway, simply follow these steps:
		For existing Unifi TV Ruby Plus Pack subscribers with TVBAnywhere+entitlement:
		 a) Step 1: Go to the MyUnifi app or Unifi Selfcare portal (<u>https://selfcare.unifi.com.my</u>).
		 b) Step 2: Log in, select your account and click on 'Entertainment Pack'.
		c) Step 3: Click on the 'Free' icon beside TVBAnywhere+ (VOD Zone) and complete the activation process.
		 d) Step 4: Open the TVBAnywhere+ app and log in using your Unifi ID to start streaming.
		Once Steps 1 to 4 are completed, you will be automatically entered into the giveaway.
3.	When is the giveaway period?	The giveaway will run from 12 March 2025 until 13 April 2025.
4.	What are the prizes for this giveaway?	Participants stand a chance to win an RM20 TNG eWallet voucher.
		A total of 6,000 winners will be selected for this giveaway.
5.	Can I submit more than one entry?	Yes, you may submit multiple entries, provided each entry is associated with a unique Unifi ID.

family member of an active Unifi TV Ruby Plus Pack subs family member of an active Unifi TV Ruby Plus Pack subs b) The participant must activate their TVBAnywhere+ subsc via the MyUnifi app or Unifi Selfcare portal. c) Winners are selected on a first-come, first-served basis. The first 6.000 eligible participants meeting the above criteria v declared winners. 7. Who is eligible to enter this giveaway? You are eligible if you are: a) An active Unifi TV Ruby Plus Pack subscriber OR b) An immediate family member of an active Unifi TV Ruby Plack residentia subscribers, areged 18 years or above. For the purpose of this promotion, "New and Existing Unif Subscribers" refers to customers who: a) Are entitled to the TVBAnywhere+ bundled streaming app of otheir Unifi TV Subscription. b) Have not yet activated the app during the giveaway period. 8. How and when will the winners how and when will the cortaining your TNG eWallet voucher code within two (2) weeks activating the TVBAnywhere+ app. 10. How can I redeem my TNG eWallet voucher, follow these steps: a) Step 1: Open the TNG eWallet pap. b) Step 2: Tap "+ Add Money". c) Step 3: Select eWallet balance. d) Step 4: Select "Reload Now". 11. Can I exchange the prize1 won for cash? The prizes are non-refundabl	6.	How will the winners be selected?	The winners for this giveaway will be selected based on the following criteria:
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{End of FAQ}