

FREQUENTLY ASKED QUESTIONS (FAQ) UNIFI TV X DEGUP

Watch Sebelum Titik Noktah & Win Contest (For existing and new Unifi TV & Unifi TV app subscribers only)

	QUESTION	ANSWER
1.	What is this contest all about?	a) The Unifi TV X DEGUP – Watch & Win Contest is held in conjunction with the premiere of <i>Unifi TV Originals: Sebelum Titik Noktah</i> on the DEGUP channel (CH 120) from 11 th November to 16 th December 2024. You will stand a chance to meet your favourite cast members during the finale viewing party of <i>Sebelum Titik Noktah</i> and win amazing prizes!
		b) Tune in to DEGUP (CH 120) every Monday at 11 PM to watch the most anticipated thriller drama series and find out who the real villain is on Unifi TV!
		c) This contest is open exclusively to all existing and new residential Unifi TV subscribers.
2.	How do I join this contest?	To participate in this contest, simply follow these steps:
		Existing Unifi Home Customers
		Step 1: Watch <i>Unifi TV Originals: Sebelum Titik Noktah</i> on the DEGUP channel (CH 120) through your Unifi TV Box or Unifi TV app.
		Step 2: Scan the QR Code that appears on the channel using the QR Scanner in the Unifi TV app (<i>you must be logged in to the app with your Unifi TV ID to join the contest</i>) or use your mobile device's camera to scan.
		Step 3: Answer the two (2) questions and share your most creative slogan.
		Step 4: Submit your entry before the contest period ends.
		New Unifi Home Customers
		Step 1: Go to https://unifi.com.my/all-in-one?plan=fcc or visit your nearest Unifi Store.
		Step 2: Select the Unifi Home + Unifi TV Pack and fill in the required installation and personal details.
		Step 3: Review your order and confirm your installation appointment.
		Step 4: Once your installation is complete, locate the QR Code that appears on the channel through your Unifi TV Box, and scan it using the QR Scanner in the Unifi TV app (you must be logged in to the app with your Unifi TV ID to join the contest) or simply use your mobile device's camera to scan.
		Step 5: Answer all questions and submit your entry before the end of the

		contest period or extended period (if applicable).
		Note: Installation must be completed within the contest period.
3.	When is the contest period?	The contest will be held from 11 th November 2024 to 4 th December 2024.
4.	What are the prizes for this contest?	Subject to the Specific Terms and Conditions, there are two (2) prize categories to be won throughout the contest.
		Prizes
		Four (4) Grand Prize Winners will receive the following:
		 An exclusive invitation to a viewing party for the finale episode of Sebelum Titik Noktah with the cast, along with special appearances from Larian Terakhir, a new telemovie on DEGUP. The event will take place at Kuala Lumpur. One (1) weekly prize worth up to Ringgit Malaysia Two Thousand and Five Hundred (RM2,500). One (1) set of DEGUP premium items worth up to Ringgit Malaysia Seven Hundred (RM 700), which includes: 1 x DEGUP's Notebook 1 x DEGUP's Stress ball 1 x DEGUP's Lanyard 4 X Sebelum Titik Noktah's premium items
		Sixteen (16) Consolation Prize Winners will receive the following: • An exclusive invitation to a viewing party for the finale
		episode of Sebelum Titik Noktah with the cast, along with special appearances from Larian Terakhir, a new telemovie on DEGUP. The event will take place at Kuala Lumpur. One (1) set of DEGUP premium items worth up to Ringgit Malaysia Seven Hundred (RM 700), which includes: 1 x DEGUP's Notebook 1 x DEGUP's Pen 1 x DEGUP's Stress ball 1 x DEGUP's Lanyard 4 X Sebelum Titik Noktah's premium items
		Special appearances by the cast: • Sebelum Titik Noktah: Aiman Hakim Ridza, Puteri Balqis, Noki K-Clique, Shabby, Danny X-Factor, Mathni Razak, Shazia Rozaini & Alif Muhaimin • Larian Terakhir: Fattah Amin, Amyra Rosli, Fahrin Ahmad, Ameerul Asyraf & Sherie Merlis
5.	How do I get the QR Code?	The QR code will be displayed as a "bug" icon on special On-Air Promo contests available on the DEGUP channel (CH 120) during the premiere
		and repeat time slots of the programme. Alternatively, you can also visit https://unifi.com.my/menangSTN and scan the QR code on the promotion page.
6.	Can I submit more than one entry?	Yes, you are free to submit as many entries as you like. However, only your best answer will be considered.
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7.	How will the winners be selected?	Winners will be selected based on the following criteria:
		a) The contest participant must be a Unifi TV Pack subscriber or an immediate family member of a Unifi TV Pack subscriber who subscribes to one of the following Unifi TV Packs: (i) Ultimate Max Pack (ii) Ultimate Plus Pack (iii) Ultimate Pack (iv) Family Pack (v) Varnam Plus Pack (vi) Aneka Plus Pack (vii) Ruby Plus Pack (viii) Movies Pack (ix) Sports Pack (x) Kids Pack
		b) Active viewing on the DEGUP channel (CH 120).
		c) Correct answers to all contest questions.
		d) Most creative slogan.
8.	Who is eligible to enter this	If you are an active Unifi TV Pack subscriber or an immediate family
	contest?	member of an active Unifi TV Pack residential subscriber, aged 18 years or above, you are eligible to enter.
9.	How and when will the winners be contacted?	Winners will be contacted via email or phone within seven (7) days after the contest has ended.
10.	If I'm one of the lucky winners, how and when will I receive my prizes?	a) If you are selected as one of the lucky winners, TM's representative will contact you via email or phone within seven (7) days after the contest has ended.
		 Once you acknowledge acceptance of the prize, you will be introduced to the prize sponsor to proceed with the necessary prize fulfillment process.
		The Grand Prize winner will be introduced to the contest sponsor for information on the itinerary, delivery/contact, accommodation and other relevant details.
11.	Can I exchange the prize I won for cash?	Kindly note that the prizes are not exchangeable for cash.
12.	How do I get more info about this contest?	For more details, please refer to the official campaign website here starting 11 th November 2024.
13.	What are the terms and conditions of this contest?	For more information, please refer to the terms and conditions here.