

FREQUENTLY ASKED QUESTIONS (FAQ) ON U PICK RM5 MOVIE DEALS

GENERAL INFORMATION		
NO.	QUESTION	ANSWER
1.	What is this campaign about?	U PICK RM5 Movie Deals campaign offers special limited-time promotion, allowing Unifi Subscribers to rent U PICK movie at just RM5 per movie (regular price: RM10/movie)
		Running from 1 December 2024 to 6 January 2025, this exciting campaign features a selection of over 250 blockbuster movies available for rent at only RM5 each!
2.	What is U PICK?	U PICK is a transactional video-on-demand (TVOD) service on Unifi TV that supports video and audio content. These movies are straight-from-cinema titles which you can rent to watch/stream for 48 hours.
3.	Who is entitled to this campaign offerings?	All Unifi TV, Unifi Mobile and Unifi Home customers are eligible to rent and enjoy this campaign's offerings.
4.	How long can I watch the movie that I have rented during this campaign period?	U PICK movies are available to watch for 48 hours upon the activation of your rented movie.
5.	What are the available movies to rent from RM5 Movie Deals during this campaign period?	The movie titles available are the best-selling biggest franchises like Oppenheimer, Sonic The Hedgehog, A Quiet Place, Teenage Mutant Ninja Turtles and many more.
		For the full list of movies available monthly, you can check them out as below:
		a) Via Unifi TV Box
		 Within Unifi TV app, press the 'arrow' button to activate Menu. Select "U PICK". Scroll and select category "RM5 Movie Deals".
		b) Via Unifi TV App (also for Unifi Home & Unifi Mobile customers)
		 Select "U PICK" at the bottom Menu bar. Scroll the top bar and select "RM5 Movie Deals".
		c) Via Unifi TV Web (also for Unifi Home & Unifi Mobile customers)
		 Go to <u>playtv.unifi.com.my</u> and select "U PICK" at the top Menu bar. Scroll and select category "RM5 Movie Deals".
6.	How can I rent and watch	You can follow these simple steps below:
	these movies on my mobile device?	 Search and download "Unifi TV" app on Google Play Store (for Android users) or App Store (for iOS users). Select the app with the icon below:
		Unifi

3. If you are an existing Unifi TV customer, key in your Unifi TV login ID (example@iptv / example@tvos) and password. 4. If you are a new customer, register with your mobile number. 5. Select the "U PICK" icon at the bottom Menu bar. Scroll the top bar and select "RM5 Movie Deals" category. You can enjoy all the movies at RM5/title during the campaign period. 6. In case you have forgotten your password, click the "Forgot password?" link on the login page and follow the steps to update your password. 7. If I am a Unifi Mobile Yes, you can. You may follow the simple steps below to see the full customer / not a Unifi TV movie listing and rent: customer (no Unifi TV ID), can I still rent U PICK 1. Go to playtv.unifi.com.my on your web browser. movies and enjoy the campaign offerings? 2. Select "Login" on the top right, then click "Sign Up Now" to register a Unifi TV account with your mobile number. 3. Log in to your newly registered Unifi TV account. 4. Select "U PICK" at the top Menu bar. 5. Scroll and select "RM5 Movie Deals" to browse the available movie listing. Once you have chosen your preferred movie, click "Watch Now" to rent and proceed with payment. 6. Once payment is completed, you may enjoy the movie for 48 hours.

devices.

You can also enjoy the movie rented on Unifi TV app on your mobile