

**FREQUENTLY ASKED QUESTIONS (FAQ)
ON
UNIFI TV HARI KEBANGSAAN FREE U PICK VOUCHER CAMPAIGN**

UNIFI TV HARI KEBANGSAAN FREE U PICK VOUCHER CAMPAIGN		
GENERAL INFORMATION		
NO.	QUESTION	ANSWER
1.	What is this campaign about?	<p>To celebrate this year's 67th Hari Kebangsaan, we're offering one (1) free U PICK voucher worth RM10 to all Unifi TV subscribers from 31 August until 16 September 2024. You can redeem any one blockbuster movies on U PICK for free via Unifi TV Box, Unifi TV app or Unifi TV web player.</p> <p>Redeem your entitlement at https://unifi.com.my/merdeka between the campaign period and you will receive an SMS from 61000 with your 14-digit voucher code.</p>
2.	Who is entitled to this campaign offering?	All Unifi TV subscribers are eligible to enjoy this reward.
FREE U PICK VOUCHER		
3.	What is U PICK?	U PICK is the home for the latest local and international blockbuster movies, straight from cinema to your screen at home. It is an on demand, pay-per-view movie service you can enjoy on your Unifi TV Box or Unifi TV app. You can rent the movies and enjoy them for 48 hours.
4.	When will the U PICK voucher code SMS be sent to me?	We will be sending you an SMS from 61000 to your mobile number registered upon U PICK voucher request. SMS will be delivered every Tuesday and Friday throughout this campaign period.
5.	I am a Unifi TV subscriber. I have submitted my second request and did not receive the second U PICK voucher code. Why is that so?	Each Unifi TV ID can only receive one (1) U PICK voucher code to redeem one (1) movie.
6.	What is the value of the U PICK voucher given?	The U PICK voucher code is valued at RM10 for you to redeem one (1) movie worth RM10/movie
7.	How long is the validity of the U PICK voucher code?	The U PICK voucher code will be valid for 30 days upon receiving the SMS.
8.	How do I redeem the U PICK voucher code?	<p>To redeem the U PICK voucher code, you can simply follow the steps below:</p> <p>Step 1: Go to Unifi TV app on your mobile device, smart TV or Unifi TV Box. Select "U PICK" on the menu.</p> <p>Step 2: Select any of your preferred movie to rent. Select "Rent Now".</p> <p>Step 3: At Payment Option page, choose "Redeem Voucher" to proceed. Key in the 14-digit voucher code and confirm.</p>

		<p>Step 4: Key in your Purchase PIN (default: 123456) and you can start to stream the movie for 48 hours!</p> <p>Note: For iOS device users, you may need to redeem the U PICK voucher code on your Unifi TV Box or Unifi TV web at https://playtv.unifi.com.my</p>
9.	I have forgotten my U PICK Purchase PIN. What can I do?	The default Purchase PIN is 123456. If you would like to reset this, you can go to your Profile within Unifi TV app and choose "Reset PIN"
10.	Can I redeem U PICK voucher code for movies that are priced more than RM10?	You may redeem any movies on U PICK. If the movie is priced more than RM10, the remaining amount will be billed in your next Unifi Home bill.
CONTACT US		
11.	Who should I contact if I need further info on this campaign or Unifi TV?	<p>Feel free to reach out to us through any of our digital platforms:</p> <ul style="list-style-type: none"> • Live Chat: https://maya.unifi.com.my or via the MyUnifi app • Email: help@tm.com.my • Facebook: https://www.facebook.com/weareunifi/ • X (Twitter): https://x.com/unifi

