

**FREQUENTLY ASKED QUESTIONS (FAQ)
ON
UNIFI TV CONTENT UPDATE APRIL 2024**

STREAMING APP (OTT) SUBSCRIPTION AND ACTIVATION		
GENERAL INFORMATION		
NO.	QUESTION	ANSWER
1.	<p>What are the streaming app offerings bundled with Unifi TV Packs at no extra cost?</p> <p>Who is eligible to enjoy the bundled streaming apps at no extra cost?</p>	<p>All Unifi Home broadband customers are eligible to subscribe to any of Unifi TV Packs with bundled streaming apps.</p> <p>Starting 23 June 2023, Ultimate Max Pack and Ultimate Plus Pack subscribers will get to enjoy access to these streaming apps included at no extra cost:</p> <ul style="list-style-type: none"> a) Ultimate Max Pack at RM134.90 <ul style="list-style-type: none"> i) Unifi TV app ii) Netflix (Standard Plan) iii) Disney+ Hotstar (Basic Plan) iv) HBO GO v) BBC Player vi) beIN SPORTS CONNECT vii) SPOTV NOW viii) Viu ix) iQIYI x) SIAR b) Ultimate Plus Pack at RM99.90 <ul style="list-style-type: none"> i) Unifi TV app ii) Netflix (Basic Plan) iii) Disney+ Hotstar (Basic Plan) iv) HBO GO v) BBC Player vi) beIN SPORTS CONNECT vii) SPOTV NOW viii) SIAR <p>Other Ultimate Pack subscribers will get to enjoy access to these streaming apps included at no extra cost:</p> <ul style="list-style-type: none"> a) Ultimate Pack at RM60 <ul style="list-style-type: none"> i) Unifi TV app ii) Disney+ Hotstar (Basic Plan) iii) beIN SPORTS CONNECT iv) SPOTV NOW v) BBC Player vi) SIAR b) Ultimate Pack at RM49.90 (<i>promo ended 30 November 2022</i>) <ul style="list-style-type: none"> i) Unifi TV app ii) Disney+ Hotstar (Basic Plan) iii) beIN SPORTS CONNECT iv) SPOTV NOW v) BBC Player vi) SIAR c) Ultimate Pack at RM59.90 (<i>promo ended 30 November 2022</i>) <ul style="list-style-type: none"> i) Unifi TV app

- ii) Disney+ Hotstar (Basic Plan)
- iii) beIN SPORTS CONNECT
- iv) SPOTV NOW
- v) BBC Player
- vi) Viu
- vii) iQIYI
- viii) SIAR

All new and existing subscribers of the following packs get to enjoy access to these streaming apps included in the pack at no extra costs:

- a) Family Pack – Unifi TV app, HBO GO, beIN SPORTS CONNECT, SPOTV NOW, BBC Player & SIAR
- b) Movies Pack – Unifi TV app, HBO GO & Disney+ Hotstar (Basic Plan)
- c) Kids Pack – Unifi TV app & Disney+ Hotstar (Basic Plan)
- d) Sports Pack – Unifi TV app, beIN SPORTS CONNECT & SPOTV NOW
- e) Aneka Plus Pack – Unifi TV app, Vidio & SIAR
- f) Ruby Plus Pack – Unifi TV app & TVBAnywhere+ (VOD Zone)
- g) Varnam Plus Pack – Unifi TV app & Simply South

2. **What are the streaming app offerings available for Unifi TV Pack add-on or a la carte subscription?**

The streaming apps that you can subscribe with Unifi TV Pack add-on or a la carte with Unifi are as per the table below.

Starting 1st February 2022 until 31st December 2024 (campaign period), all new and existing subscribers of Unifi TV Packs get to enjoy special add-on subscription of these selected streaming apps:

- a) YOUKU
- b) Vidio
- c) Durioo+
- d) HBO GO
- e) SIAR
- f) MangoTV
- g) Disney+ Hotstar
- h) TVBAnywhere+
- i) iQIYI
- j) Viu
- k) Simply South
- l) ZEE5
- m) YuppTV
- n) WeTV

No.	App	Offering
1.	YOUKU	<ul style="list-style-type: none"> • Special add-on price for other Unifi TV Pack subscribers at RM9.90/month • A la carte for non-Unifi TV Pack subscribers at RM11.90/month
2.	Vidio	<ul style="list-style-type: none"> • Special add-on price for other Unifi TV Pack subscribers at RM8.40/month • A la carte for non-Unifi TV Pack subscribers at RM11.90/month
3.	Durioo+	<ul style="list-style-type: none"> • Special add-on price for Kids Pack subscribers at RM8.90/month

			<ul style="list-style-type: none"> • Special add-on price for other Unifi TV Pack subscribers at RM9.90/month • A la carte for non-Unifi TV Pack subscribers at RM12.90/month
		4.	<p>HBO GO</p> <ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM24.90/month • A la carte for non-Unifi TV Pack subscribers at RM34.90/month
		5.	<p>Netflix</p> <ul style="list-style-type: none"> • A la carte RM28.00/month (Basic) • A la carte RM45.00/month (Standard) • A la carte RM55.00/month (Premium) • Upgrade from Basic to Standard at additional RM17/month • Upgrade from Standard to Premium at additional RM10/month • Upgrade from Basic to Premium at additional RM27/month
		6.	<p>SIAR</p> <ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM8.00/month (<i>promo ends 31st December 2024</i>) • A la carte for non-Unifi TV Pack subscribers at RM10.00/month
		7.	<p>MangoTV</p> <ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM9.90/month (<i>promo ends 31st December 2024</i>) • A la carte for non-Unifi TV Pack subscribers at RM18.99/month
		8.	<p>Disney+ Hotstar</p> <ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM16/month (Basic) • Special upgrade price for Unifi TV Pack subscribers at RM9.90/month (Basic to Premium Monthly) • A la carte for non-Unifi TV Pack subscribers at RM24.90/month (Basic) – Coming Soon • A la carte for non-Unifi TV Pack subscribers at RM39.90 (Premium Monthly) – Coming Soon • A la carte for non-Unifi TV Pack subscribers at RM79.90 for 3 months (Premium Quarterly) – Coming Soon

		9.	BBC Player	<ul style="list-style-type: none"> • A la carte RM15/month
		10.	Amazon Prime Video	<ul style="list-style-type: none"> • A la carte RM25/month (<i>payment via credit card only</i>)
		11.	TVBAnywhere+	<ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers TVB Anywhere Channel Zone at RM9.90/month • Special add-on price for Unifi TV Pack subscribers TVB Anywhere VOD Zone at RM9.90/month • Special add-on price for Unifi TV Pack subscribers TVB Anywhere Premium Zone at RM15.90/month • A la carte for non-Unifi TV Pack subscribers TVB Anywhere Channel Zone – RM19.90/month • A la carte for non-Unifi TV Pack subscribers TVB Anywhere VOD Zone – RM19.90/month • A la carte for non-Unifi TV Pack subscribers TVB Anywhere Premium Zone – RM39.90/month
		12.	iQIYI	<ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM9.90/month (<i>promo ends 31st December 2024</i>) • A la carte for non-Unifi TV Pack subscribers at RM11.90/month
		13.	Viu	<ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM5.00/month (<i>promo ends 31st December 2024</i>) • A la carte for non-Unifi TV Pack subscribers at RM12.90/month
		14.	ZEE5	<ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM9.90/month (<i>promo ends 31st December 2024</i>) • A la carte for non-Unifi TV Pack subscribers at RM14.90/month
		15.	Simply South	<ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM8.50/month (<i>promo ends 31st December 2024</i>) • A la carte for non-Unifi TV Pack subscribers at RM10/month
		16.	YuppTV	<ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM12.50/month (<i>promo ended 31st December 2022, except for YuppFlix plan</i>)

			<ul style="list-style-type: none"> • A la carte YuppTV Tamil + YuppFlix: RM20/month • A la carte YuppTV Hindi + YuppFlix: RM20/month • A la carte YuppTV Bangla + Yuppflix: RM20/month • A la carte YuppTV Malayalam + YuppFlix: RM20/month • A la carte YuppTV Telugu + YuppFlix: RM20/month • A la carte YuppFlix: RM10/month
		17.	<p>WeTV</p> <ul style="list-style-type: none"> • Special add-on price for Unifi TV Pack subscribers at RM9.90/month (<i>promo ends 31st December 2024</i>) • A la carte for non-Unifi TV Pack subscribers at RM11.90/month

3.	<p>I am a Unifi TV Pack subscriber and I have subscribed to the streaming app with special add-on price during the campaign period. How long do I get to enjoy the discounted price?</p>	<p>The discounted price you enjoy is not a short-term offer. If you have subscribed to the special Unifi TV Pack add-on pricing during the campaign period, you will get to enjoy the special price for as long as your Unifi TV Pack subscription remain active.</p> <p>The streaming apps with limited time offer (from 1st February 2022 – 31st December 2024), available as Unifi TV Pack add-ons are as follows:</p> <ol style="list-style-type: none"> YOUKU Vidio Durioo+ HBO GO SIAR MangoTV Disney+ Hotstar TVBAnywhere+ iQIYI Viu Simply South ZEE5 YuppTV WeTV
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4.	<p>How many devices can I access the streaming apps on?</p>	<p>The streaming apps can be accessed across the following number of devices. This includes access via Unifi TV Box.</p> <table border="1"> <thead> <tr> <th>No</th> <th>App</th> <th>Offering</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>YOUKU</td> <td> <ul style="list-style-type: none"> • Up to 2 devices concurrently </td> </tr> <tr> <td>2.</td> <td>Vidio</td> <td> <ul style="list-style-type: none"> • Only 1 device concurrently </td> </tr> <tr> <td>3.</td> <td>Durioo+</td> <td> <ul style="list-style-type: none"> • Up to 3 devices concurrently </td> </tr> <tr> <td>4.</td> <td>HBO GO</td> <td> <ul style="list-style-type: none"> • Up to 3 devices concurrently </td> </tr> <tr> <td>5.</td> <td>Netflix</td> <td> <ul style="list-style-type: none"> • Basic – watch in HD up to 1 supported device at a time • Standard – </td> </tr> </tbody> </table>	No	App	Offering	1.	YOUKU	<ul style="list-style-type: none"> • Up to 2 devices concurrently 	2.	Vidio	<ul style="list-style-type: none"> • Only 1 device concurrently 	3.	Durioo+	<ul style="list-style-type: none"> • Up to 3 devices concurrently 	4.	HBO GO	<ul style="list-style-type: none"> • Up to 3 devices concurrently 	5.	Netflix	<ul style="list-style-type: none"> • Basic – watch in HD up to 1 supported device at a time • Standard –
No	App	Offering																		
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4.	HBO GO	<ul style="list-style-type: none"> • Up to 3 devices concurrently 																		
5.	Netflix	<ul style="list-style-type: none"> • Basic – watch in HD up to 1 supported device at a time • Standard – 																		

				<p>watch in Full HD up to 2 supported devices at a time</p> <ul style="list-style-type: none"> • Premium – watch in Ultra HD up to 4 supported devices at a time
		6.	SIAR	<ul style="list-style-type: none"> • Up to 5 devices concurrently
		7.	MangoTV	<ul style="list-style-type: none"> • Up to 2 devices concurrently
		8.	TVBAnywhere+	<ul style="list-style-type: none"> • Up to 2 devices concurrently
		9.	iQIYI	<ul style="list-style-type: none"> • Up to 2 devices concurrently
		10.	Viu	<ul style="list-style-type: none"> • Up to 5 devices concurrently
		11.	ZEE5	<ul style="list-style-type: none"> • Up to 5 devices concurrently
		12.	Simply South	<ul style="list-style-type: none"> • Up to 3 devices concurrently
		13.	Amazon Prime Video	<ul style="list-style-type: none"> • Up to 3 devices concurrently
		14.	BBC Player	<ul style="list-style-type: none"> • Unlimited
		15.	YuppTV	<ul style="list-style-type: none"> • Up to 4 devices concurrently
		16.	WeTV	<ul style="list-style-type: none"> • Up to 2 devices concurrently
		17.	Disney+ Hotstar	<ul style="list-style-type: none"> • Basic – Only 1 device concurrently • Premium (Monthly & Quarterly) - Up to 3 devices concurrently
		18.	beIN SPORTS CONNECT	<ul style="list-style-type: none"> • Only 1 device concurrently
		19.	SPOTV NOW	<ul style="list-style-type: none"> • Only 1 device concurrently
5.	<p>I want to activate the bundled access to the streaming apps that comes with my Unifi TV Pack, at no extra cost. Is there a separate contract terms applied to this?</p>	<p>No, there are no separate contract terms applied to the streaming app activation. The access to the streaming apps will be as per the Unifi TV Pack terms and conditions that you have subscribed to because the bundled streaming app is included as part of the pack offerings as below:</p> <ol style="list-style-type: none"> Ultimate Max Pack – Unifi TV app, Netflix (Standard Plan), Disney+ Hotstar (Basic Plan), HBO GO, BBC Player, beIN SPORTS CONNECT, SPOTV NOW, Viu, iQIYI & SIAR Ultimate Plus Pack – Unifi TV app, Netflix (Basic Plan), Disney+ Hotstar (Basic Plan), HBO GO, BBC Player, beIN SPORTS CONNECT, SPOTV NOW & SIAR Ultimate Pack – Unifi TV app, Disney+ Hotstar (Basic Plan), beIN SPORTS CONNECT, SPOTV NOW, BBC Player & SIAR <p>Ultimate Pack Promo campaign – with additional Viu & iQIYI</p>		

		<ul style="list-style-type: none"> d) Family Pack – Unifi TV app, HBO GO, beIN SPORTS CONNECT, SPOTV NOW, BBC Player & SIAR e) Movies Pack – Unifi TV app, HBO GO & Disney+ Hotstar (Basic Plan) f) Kids Pack – Unifi TV app & Disney+ Hotstar (Basic Plan) g) Sports Pack – Unifi TV app, beIN SPORTS CONNECT & SPOTV NOW h) Varnam Plus Pack – Unifi TV app & Simply South i) Aneka Plus Pack – Unifi TV app, Vidio & SIAR j) Ruby Plus Pack – Unifi TV app & TVBAnywhere+ (VOD Zone) <p>You will also be bound by the terms and conditions of the individual streaming apps.</p>
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ADDITIONAL QUESTIONS FOR DISNEY+ HOTSTAR

6.	What is the new Disney+ Hotstar subscription rate announcement all about?	<p>On 24th March 2024, Disney+ Hotstar made an announcement to have subscription plans changed with new rates starting 24th April 2024.</p> <p>This change affects existing Unifi TV subscribers who have access to Disney+ Hotstar streaming app via bundled Unifi TV Pack offerings or a la carte.</p>												
7.	I am a subscriber of Unifi TV Pack with Disney+ Hotstar. Will I be affected with the new price change?	<p>Yes, all existing Unifi TV subscribers who have access to Disney+ Hotstar streaming app via bundled Unifi TV Pack offerings or a la carte will be affected with the new subscription rate change.</p>												
8.	Do I have to pay more from my current subscription, after 24th April 2024?	<p>Don't worry, for existing Unifi TV Pack subscribers, your current monthly subscription will remain, and your plan will be upgraded to Premium Plan at no extra cost, starting from 24 April 2024 until your Unifi Home contract ends.</p> <p>Then, your plan will be switched to Basic Plan with the same monthly subscription fee. If you would like to continue enjoying the Premium Plan, you can upgrade your subscription by logging in to MyUnifi app or Unifi Selfcare portal at https://selfcare.unifi.com.my</p> <p>For more details on Basic and Premium Plan, please refer to Question 10.</p>												
9.	When will I be charged with the new subscription rate?	<p>The new subscription rate only affects the Disney+ Hotstar a la carte quarterly subscribers at RM54.90 for 3 months. This will be effective starting 24th April 2024.</p> <p>For existing Unifi TV Pack subscribers, your current monthly subscription will remain, and your plan will be upgraded to Premium Plan at no extra cost, starting from 24 April 2024 until your Unifi Home contract ends.</p>												
10.	What are the new Disney+ Hotstar add-on rates available with Unifi TV?	<p>Below are the changes to Disney+ Hotstar add-on plans available with Unifi TV:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th rowspan="2">Plans</th> <th>Previous</th> <th colspan="2">New</th> </tr> <tr> <th>Premium</th> <th>Basic</th> <th>Premium</th> </tr> </thead> <tbody> <tr> <td>Monthly</td> <td>RM16/month (for Unifi TV Packs subscribers)</td> <td>RM16/ month (for Unifi TV Packs subscribers)</td> <td>Add-on from Basic RM9.90/ month (for Unifi TV</td> </tr> </tbody> </table>		Plans	Previous	New		Premium	Basic	Premium	Monthly	RM16/month (for Unifi TV Packs subscribers)	RM16/ month (for Unifi TV Packs subscribers)	Add-on from Basic RM9.90/ month (for Unifi TV
Plans	Previous	New												
	Premium	Basic	Premium											
Monthly	RM16/month (for Unifi TV Packs subscribers)	RM16/ month (for Unifi TV Packs subscribers)	Add-on from Basic RM9.90/ month (for Unifi TV											

				Packs subscribers) RM24.90/ month (for non-Unifi TV Pack subscribers)	Packs subscribers) RM39.90/ month (for non-Unifi TV Pack subscribers)
		Quarterly	RM54.90 for 3 months <i>(Disney's retail price)</i>	N/A	RM79.90 for 3 months <i>(Disney's retail price)</i>
		Below are the features for the new Disney+ Hotstar subscription plans:			
		Features		Basic	Premium
		Device Login Limit		Up to 3 devices	Up to 10 devices
		Profile Creation		7	7
		Concurrent Streams		1	3
		Video Quality		Up to 1080p (FHD)	Up to 4K (UHD)
		Audio + Visual Enhancement		Dolby Atmos Dolby Vision	Dolby Atmos Dolby Vision
		Content Download Limit		Unlimited	Unlimited
		Cross Device Download Limit		10	10
		Profile PIN		Yes	Yes
11.	Who are the affected subscribers and what are the changes to their Disney+ Hotstar entitlement?	Starting 24 April 2024, below are the list of affected customers and changes to the Disney+ Hotstar plans:			
		Affected subscribers		New Disney+ Hotstar changes	
		Ultimate Max Pack		Bundled with Premium Plan until their Unifi Home contract ends	
		Ultimate Plus Pack		Bundled with Premium Plan until their Unifi Home contract ends	
		Ultimate Pack (including promo RM49.90 & RM59.90)		Bundled with Premium Plan until their Unifi Home contract ends	
		Movies Pack		Bundled with Premium Plan until their Unifi Home contract ends	
		Kids Pack		Bundled with Premium Plan until their Unifi Home contract ends	
		A la carte RM16/month (for Unifi TV Packs subscribers)		Existing subscribers can enjoy the Premium Plan until the end of their Disney+ Hotstar billing cycle (Refer to Question 14).	
		A la carte RM54.90 for 3 months (for non-Unifi TV Pack subscribers)		Existing subscribers can enjoy the Premium Plan until the end of their Disney+ Hotstar billing cycle. Afterwards, subscribers are required to resubscribe with the new subscription rate (Refer to Question 15).	
12.	I am a subscriber of Unifi TV Pack bundled with Disney+ Hotstar. Will there be changes, rebates or refunds in my monthly	There will be no changes, rebates or refunds to your monthly Unifi TV Pack subscription fee, as the bundle includes the overall bundle of channels and streaming apps.			

	subscription fee?	
13.	I am a subscriber of Unifi TV bundled with Disney+ Hotstar. What happens to my Premium Plan after my Unifi Home contract ends?	<p>Your Disney+ Hotstar app access will be switched to Basic Plan when your Unifi Home contract ends.</p> <p>You can continue to enjoy the Premium Plan by upgrading at only additional RM9.90/month to have up to 3 concurrent streams and up to 4K video quality. Upgrade can be done via MyUnifi app or Unifi Selfcare portal at https://selfcare.unifi.com.my</p>
14.	I am a Unifi TV Pack subscriber with Disney+ Hotstar a la carte at RM16/month. What happens to my Premium Plan until the end of my Disney+ Hotstar billing cycle?	<p>Starting from 24 April 2024, you will continue to enjoy special price of RM16/month (RRP RM24.90/month) until the end of your Disney+ Hotstar billing cycle ends. Then, your access will be switched to Basic Plan.</p>
15.	I am a Unifi subscriber with Disney+ Hotstar a la carte at RM54.90 for 3 months. What will happen to my subscription?	<p>Starting from 24 April 2024, your Disney+ Hotstar app access will be upgraded to Premium Plan at no extra cost, until the end of your latest subscription's billing cycle. Your access to Disney+ Hotstar will then be automatically terminated and you will not be charged in the following month's bill.</p> <p>To continue enjoying Disney+ Hotstar access, you can subscribe to any of Unifi TV Packs below, bundled with Disney+ Hotstar access at no additional cost via https://home.unifi.com.my/UYWcampaignCLM?slofCode=CLMP14 :</p> <ul style="list-style-type: none"> a) Ultimate Max Pack b) Ultimate Plus Pack c) Movies Pack d) Kids Pack <p>More information of Unifi TV Packs can be found at https://unifi.com.my/tv/offerings/tv-packs</p>
16.	I would like to subscribe to Disney+ Hotstar as an a la carte only. Why can't I subscribe anymore?	<p>The a la carte subscription of Disney+ Hotstar with new rates is not yet available. We are working to have this offer available as soon as possible. Stay tuned for updates via https://unifi.com.my/tv/offerings/tv-packs</p>
17.	With this new change, will I get a refund if I terminate my Disney+ Hotstar a la carte subscription today?	<p>If you cancel the subscription midway through the billing cycle, you will not receive a refund for the remaining period.</p> <p>This means you can continue to enjoy the service until the end of the billing cycle for that month or quarter*. However, if you cancel then your access to the service will be discontinued starting from the next billing cycle, and you will not incur any further charges on your bill.</p> <p><i>*Note: For Disney+ Hotstar a la carte option (RM54.90 for 3 months), this is based on Disney's current retail price, and will be billed on a three (3)-month basis.</i></p>
18.	How will I be notified of the new Disney+ Hotstar add-on rates?	<p>We will announce the new subscription rates to affected subscribers through the following channels, starting from 8th April 2024 onwards:</p> <ul style="list-style-type: none"> a) SMS b) Unifi TV Website at www.unifi.com.my/tv

19.	What if I want to use a different mobile number, which is not registered to my Unifi account for my Disney+ Hotstar access?	<p>You can update your registered mobile number by contacting us at https://maya.unifi.com.my. We will process your request accordingly within 3 business days.</p> <p>You can also update your registered mobile number here https://activate.unifi.com.my/ott/profile.aspx at “Manage My Streaming Apps”. However, you can only change the registered mobile number after 30 days of activation.</p>
20.	I have an existing Disney+ Hotstar account. Do I get to retain my previous viewing history on the app once I activated the access via Unifi?	<p>Yes, you will be able to retain the viewing history if your registered mobile number with Unifi is the same as your existing Disney+ Hotstar account. This is because you still maintain your login credential.</p>
21.	I am entitled to Disney+ Hotstar with my Unifi subscription. Why have I not received notification to access the app?	<p>Firstly, you would need to go to MyUnifi app: Account→Select Unifi Home account→My Entertainment to check if your bundled streaming app entitlement is activated.</p> <p>If it is not indicated, you can activate your bundled streaming app via MyUnifi app or visit Unifi Selfcare portal at http://selfcare.unifi.com.my</p> <p>If you require further assistance, please reach out to us via our digital platforms: Live Chat on https://maya.unifi.com.my or MyUnifi app.</p>
22.	I have an existing Disney+ Hotstar account and I also have Unifi TV Ultimate Pack registered to the same mobile number. How do I update my subscription so I can enjoy the bundled access entertainment?	<p>You may provide another mobile number to enjoy the bundled access with Unifi TV Ultimate Pack. If you prefer to maintain the same mobile number, you may reach out to Disney+ Hotstar customer service for service cancellation before activating your bundled access entitlement with Unifi.</p>
23.	What are the terms of my access to Disney+ Hotstar?	<p>Your subscription will commence on the date you first opt-in or are entitled to the access of Disney+ Hotstar with TM, in each case irrespective of whether you log in or complete the registration process for Disney+ Hotstar.</p> <p>By subscribing to Disney+ Hotstar brought to you by TM, you will be required to confirm that you have read, understood, accepted and agreed to be bound by the following terms and conditions:</p> <ol style="list-style-type: none"> a) General Terms and Conditions (for Unifi Over-The-Top (OTT) App Subscription https://activate.unifi.com.my/ott/lib/tnc/tnc.pdf; b) Terms and Conditions for Unifi TV Packs Subscriptions (if applicable) https://activate.unifi.com.my/ott/lib/tnc/packtnc.pdf; c) Disney+ Hotstar Terms Of Use https://www.hotstar.com/my/terms-of-use; and d) Disney+ Hotstar Global Privacy Policy https://privacy.thewaltdisneycompany.com/en/current-privacy-policy/ e) Disney+ Hotstar Supplemental Privacy Policy https://privacy.thewaltdisneycompany.com/en/current-privacy-policy/supplemental-privacy-policy-for-malaysia/

