

**FREQUENTLY ASKED QUESTIONS (FAQ)  
ON  
UNIFI TV GAME ON CONTEST (“CONTEST”)**

| NO. | QUESTION                                   | ANSWER  |
|-----|--|---|
| 1.  | <b>What is “Unifi TV Game On” Contest?</b> | <p>Unifi TV Game On Contest offers you attractive prizes every month during the Contest Period and lead you to enjoy the premium, world-class live sports events featured by Unifi TV via Unifi Sports, beIN SPORTS and SPOTV channels, which shall include the related streaming apps.</p> <p>So, watch those channels and stand a chance to win the exclusive prizes every month from 22 May to 30 November 2023 (Contest Period)! The details of the Contest and its prizes will be updated time to time and will be updated in Unifi TV's website at <a href="https://unifi.com.my/tv/promotions/unifi-tv-game">https://unifi.com.my/tv/promotions/unifi-tv-game</a></p> <p>There is also additional offering during this contest for eligible subscribers to enjoy 14-day free trial of beIN SPORTS CONNECT and SPOTV NOW streaming apps from 31 August – 30 September 2023. You may refer to Unifi TV Game On Free Trial section below.</p> |
| 2.  | <b>How do I join this Contest?</b>         | <p>The Contest is open to all active Unifi TV Ultimate Pack, Ultimate Plus Pack &amp; Ultimate Max Pack subscribers. You can simply follow the steps below:</p> <p><b>Step 1:</b> Watch Unifi TV sports channels below on your Unifi TV Box or Unifi TV app:</p> <ul style="list-style-type: none"> <li>a) Unifi Sports</li> <li>b) beIN SPORTS 1</li> <li>c) beIN SPORTS 2</li> <li>d) beIN SPORTS 3</li> <li>e) beIN SPORTS 4</li> <li>f) SPOTV</li> <li>g) SPOTV2</li> </ul> <p><b>Step 2:</b> Scan the QR code that appears on the channels using Unifi TV app's QR scanner (<i>you must be logged in to the Unifi TV app with your Unifi TV ID to join the contest</i>) or using your mobile device's camera</p> <p><b>Step 3:</b> Answer the questions correctly and share your most creative slogan</p> <p><b>Step 4:</b> Submit your entry before the end of the contest period.</p>  |
| 3.  | <b>What is the Contest Period?</b>         | This Contest will be held from 22 May until 30 November 2023.   |
| 4.  | <b>How do I get the QR code?</b>           | <p>The QR code will be shown as a “bug” icon all day on Unifi TV sports channels below:</p> <ul style="list-style-type: none"> <li>a) Unifi Sports</li> <li>b) beIN SPORTS 1</li> <li>c) beIN SPORTS 2</li> <li>d) beIN SPORTS 3</li> <li>e) beIN SPORTS 4</li> <li>f) SPOTV</li> <li>g) SPOTV2</li> </ul>  |

| 5.                                | <b>What are the prizes for this Contest?</b> | <p>The prizes vary every month which may include the Grand Prize of a paid trip or Travel Prize (as defined in the Specific Terms And Conditions For “Unifi TV Game On” Contest) to watch your favourite sports live, and other Consolation Prize such as exclusive merchandise and other attractive prizes. The details of the prizes are illustrated clearly in below:</p> <table><tr><th>Contest period</th><th>Channel</th><th>Grand Prize</th><th>Consolation Prize</th></tr><tr><td>22 May – 14 June</td><td>SPOTV &amp; beIN SPORTS</td><td>1 X 1 pair trip to Wimbledon 2023 Men’s Singles Semifinals in London, inclusive:<ul style="list-style-type: none"><li>Economy class return flight ticket</li><li>Two nights stay</li><li>Event ticket on 14 July</li></ul></td><td>3 X 1 set of Roland-Garros merchandise:<ul style="list-style-type: none"><li>Cap</li><li>Bag</li><li>Wrist band</li><li>Tube of tennis balls</li></ul></td></tr><tr><td>15 June – 14 July</td><td>SPOTV</td><td>1 X 1 pair trip to AEW: All In London at Wembley Stadium, inclusive:<ul style="list-style-type: none"><li>Economy class return flight ticket</li><li>Two nights stay</li><li>Event ticket on 27 August</li></ul></td><td>5 X 1 set of AEW merchandise:<ul style="list-style-type: none"><li>AEW Grey T-shirt</li><li>AEW Black T-shirt</li><li>AEW Dynamite T-shirt</li><li>AEW cap</li></ul></td></tr><tr><td>15 July – 14 August</td><td>beIN SPORTS</td><td>3 X 1 set of F1 merchandise:<ul style="list-style-type: none"><li>Cap</li><li>Backpack</li><li>T-shirt</li></ul></td><td>3 X 1 set of beIN SPORTS merchandise:<ul style="list-style-type: none"><li>Under Armor Backpack</li><li>Thermal Mug</li><li>Dry Bag</li><li>Towel</li></ul></td></tr><tr><td>15 August – 14 October (2 months)</td><td>beIN SPORTS</td><td>2 X 1 pair trip to LaLiga match in Spain for Barcelona/Real Madrid home game:<ul style="list-style-type: none"><li>Economy class return flight ticket</li><li>Three nights stay</li><li>Event ticket</li></ul></td><td>15 X 1 LaLiga Jersey (mixed and random clubs)</td></tr></table> <p><i>*Future contest details will be updated as soon as they become available</i></p> | Contest period  | Channel | Grand Prize | Consolation Prize | 22 May – 14 June | SPOTV & beIN SPORTS | 1 X 1 pair trip to Wimbledon 2023 Men’s Singles Semifinals in London, inclusive: <ul style="list-style-type: none"><li>Economy class return flight ticket</li><li>Two nights stay</li><li>Event ticket on 14 July</li></ul> | 3 X 1 set of Roland-Garros merchandise: <ul style="list-style-type: none"><li>Cap</li><li>Bag</li><li>Wrist band</li><li>Tube of tennis balls</li></ul> | 15 June – 14 July | SPOTV | 1 X 1 pair trip to AEW: All In London at Wembley Stadium, inclusive: <ul style="list-style-type: none"><li>Economy class return flight ticket</li><li>Two nights stay</li><li>Event ticket on 27 August</li></ul> | 5 X 1 set of AEW merchandise: <ul style="list-style-type: none"><li>AEW Grey T-shirt</li><li>AEW Black T-shirt</li><li>AEW Dynamite T-shirt</li><li>AEW cap</li></ul> | 15 July – 14 August | beIN SPORTS | 3 X 1 set of F1 merchandise: <ul style="list-style-type: none"><li>Cap</li><li>Backpack</li><li>T-shirt</li></ul> | 3 X 1 set of beIN SPORTS merchandise: <ul style="list-style-type: none"><li>Under Armor Backpack</li><li>Thermal Mug</li><li>Dry Bag</li><li>Towel</li></ul> | 15 August – 14 October (2 months) | beIN SPORTS | 2 X 1 pair trip to LaLiga match in Spain for Barcelona/Real Madrid home game: <ul style="list-style-type: none"><li>Economy class return flight ticket</li><li>Three nights stay</li><li>Event ticket</li></ul> | 15 X 1 LaLiga Jersey (mixed and random clubs) |
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| Contest period                    | Channel                                      | Grand Prize  | Consolation Prize   |         |             |                   |                  |                     |   |   |                   |       |   |   |                     |             |   |  |                                   |             |   |   |
| 22 May – 14 June                  | SPOTV & beIN SPORTS                          | 1 X 1 pair trip to Wimbledon 2023 Men’s Singles Semifinals in London, inclusive: <ul style="list-style-type: none"><li>Economy class return flight ticket</li><li>Two nights stay</li><li>Event ticket on 14 July</li></ul>  | 3 X 1 set of Roland-Garros merchandise: <ul style="list-style-type: none"><li>Cap</li><li>Bag</li><li>Wrist band</li><li>Tube of tennis balls</li></ul>               |         |             |                   |                  |                     |   |   |                   |       |   |   |                     |             |   |  |                                   |             |   |   |
| 15 June – 14 July                 | SPOTV  | 1 X 1 pair trip to AEW: All In London at Wembley Stadium, inclusive: <ul style="list-style-type: none"><li>Economy class return flight ticket</li><li>Two nights stay</li><li>Event ticket on 27 August</li></ul>  | 5 X 1 set of AEW merchandise: <ul style="list-style-type: none"><li>AEW Grey T-shirt</li><li>AEW Black T-shirt</li><li>AEW Dynamite T-shirt</li><li>AEW cap</li></ul> |         |             |                   |                  |                     |   |   |                   |       |   |   |                     |             |   |  |                                   |             |   |   |
| 15 July – 14 August               | beIN SPORTS                                  | 3 X 1 set of F1 merchandise: <ul style="list-style-type: none"><li>Cap</li><li>Backpack</li><li>T-shirt</li></ul>  | 3 X 1 set of beIN SPORTS merchandise: <ul style="list-style-type: none"><li>Under Armor Backpack</li><li>Thermal Mug</li><li>Dry Bag</li><li>Towel</li></ul>          |         |             |                   |                  |                     |   |   |                   |       |   |   |                     |             |   |  |                                   |             |   |   |
| 15 August – 14 October (2 months) | beIN SPORTS                                  | 2 X 1 pair trip to LaLiga match in Spain for Barcelona/Real Madrid home game: <ul style="list-style-type: none"><li>Economy class return flight ticket</li><li>Three nights stay</li><li>Event ticket</li></ul>  | 15 X 1 LaLiga Jersey (mixed and random clubs)   |         |             |                   |                  |                     |   |   |                   |       |   |   |                     |             |   |  |                                   |             |   |   |
| 6.                                | <b>How are the winners selected?</b>         | <p>The winners selection will be based on the following criteria:</p> <ol style="list-style-type: none"><li>An active Ultimate, Ultimate Plus and Ultimate Max Pack subscriber or immediate family member of an active Ultimate, Ultimate Plus and Ultimate Max Pack subscriber</li><li>Active viewer of any Unifi TV sports channels</li><li>Correct answers given to all of the contest questions</li><li>Most creative slogan.</li></ol>  |   |         |             |                   |                  |                     |   |   |                   |       |   |   |                     |             |   |  |                                   |             |   |   |

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| 7.  | <b>How do I subscribe to the Ultimate Packs in order to make me eligible to participate in this Contest?</b> | For existing Unifi broadband subscribers, you can subscribe to the Ultimate Packs through MyUnifi app or register your interest here <a href="https://home.unifi.com.my/UYWcampaignCLM?slofCode=CLMP14">https://home.unifi.com.my/UYWcampaignCLM?slofCode=CLMP14</a> (you will be contacted by our Unifi Care Crew).<br><br>For new subscribers, you can explore the best broadband plans with Ultimate Packs here <a href="https://unifi.com.my/content">https://unifi.com.my/content</a>                  |
| 8.  | <b>How and when will the winners be contacted?</b>   | The winners will be contacted via email or phone call within 14 days after the contest has ended.   |
| 9.  | <b>If I'm one of the lucky winners, how and when will I receive my prize?</b>                                | If you are selected to be one of the lucky winners, you will be contacted by Unifi TV representative via email or phone call within 14 days after the Contest has ended. Upon acknowledgement of acceptance from the winner, you will be introduced to the prize sponsor (Sponsor) for the necessary prize fulfillment process. For instance, if you win the Grand Prize, the necessary details of the itinerary, delivery/contact details, accommodation details etc will be duly informed by the Sponsor. |
| 10. | <b>Can I exchange the prize that I won with cash?</b>  | Prizes are non-exchangeable with cash and subject to other terms and conditions as clearly illustrated in Specific Terms And Conditions For "Unifi TV Game On" Contest which can be found at <a href="https://unifi.com.my/tv/promotions/unifi-tv-game">https://unifi.com.my/tv/promotions/unifi-tv-game</a>  |
| 11. | <b>How do I get more info about this "Unifi TV Game On" Contest?</b>   | For more details, you may refer to the official Contest's website here: <a href="https://unifi.com.my/tv/promotions/unifi-tv-game">https://unifi.com.my/tv/promotions/unifi-tv-game</a>   |

#### UNIFI TV GAME ON FREE TRIAL

| 12. | <b>Who is eligible for this free trial?</b>   | The eligible subscribers are selected Unifi TV Packs as below:<br>a) Varnam Plus Pack<br>b) Aneka Plus Pack<br>c) Ruby Plus Pack  |     |     |                   |   |                     |                               |   |           |                                  |
|-----|---|---|-----|-----|-------------------|---|---------------------|-------------------------------|---|-----------|----------------------------------|
| 13. | <b>What are the streaming apps available for a free trial and how do I redeem the access?</b> | <p>During the campaign period, you may redeem and enjoy a 14-day free trial of one (1) streaming app, as below:</p> <table border="1"> <thead> <tr> <th>No.</th><th>App</th><th>Redemption period</th></tr> </thead> <tbody> <tr> <td>1</td><td>beIN SPORTS CONNECT</td><td>31 August – 16 September 2023</td></tr> <tr> <td>2</td><td>SPOTV NOW</td><td>17 September – 30 September 2023</td></tr> </tbody> </table> <p>You can redeem the access at MyUnifi app or visit Unifi portal <a href="https://selfcare.unifi.com.my">https://selfcare.unifi.com.my</a> with these simple steps:</p> <ol style="list-style-type: none"> <li>1. MyUnifi app: Select Account→Select the relevant Unifi Home account→Select "My Entertainment"→Redeem the relevant streaming app during redemption period</li> <li>2. Unifi portal <a href="https://selfcare.unifi.com.my">https://selfcare.unifi.com.my</a>: Select Account→ Select the relevant Unifi Home account→Select "My Entertainment"→Redeem the relevant streaming app during redemption period</li> <li>3. Receive an email confirmation with login details.</li> </ol> | No. | App | Redemption period | 1 | beIN SPORTS CONNECT | 31 August – 16 September 2023 | 2 | SPOTV NOW | 17 September – 30 September 2023 |
| No. | App   | Redemption period   |     |     |                   |   |                     |                               |   |           |                                  |
| 1   | beIN SPORTS CONNECT   | 31 August – 16 September 2023   |     |     |                   |   |                     |                               |   |           |                                  |
| 2   | SPOTV NOW   | 17 September – 30 September 2023  |     |     |                   |   |                     |                               |   |           |                                  |
| 14. | <b>I have not received the email confirmation. What should I do?</b>                          | Please wait for a moment and try to refresh your Inbox. You should receive the confirmation email almost immediately, if not within 24 hours upon successful redemption. If the email is not found in your Inbox, please also check your junk email folder.   |     |     |                   |   |                     |                               |   |           |                                  |
| 15. | <b>Where can I watch these streaming apps with free trial?</b>                                | For the best streaming experience on big TV screen, we recommend you to stream via the latest Unifi TV Box. beIN SPORTS CONNECT streaming app is already pre-installed in the Unifi TV Box.   |     |     |                   |   |                     |                               |   |           |                                  |

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|            |  | You may also download the respective app on your mobile phone and/or tablet via the app stores or watch it via your Smart TV.   |
| <b>16.</b> | <b>I already have access to this streaming app via a la carte subscription. Can I still redeem the free trial?</b> | Yes, you may still redeem the free trial as this free trial will be tied to your Unifi ID. Please note that this free trial offer does not off-set, pause or cancel your current streaming app subscription.  |
| <b>17.</b> | <b>What happens when the 14-day free trial of these streaming apps end?</b>  | You will no longer be able to access the streaming apps for viewing. However, you can continue to enjoy these streaming apps when you subscribe to Ultimate Plus or Ultimate Max Packs, which includes all 70+ Unifi TV premium channels and up to 10 streaming apps from RM 69.90/month. |