



**HOW TO READ YOUR
FIRST BILL
(SME customer)**

CUSTOMER INFORMATION:

Details of bill information such as account number, bill date, billing period and credit limit

HIGHLIGHT OF BILL:

Total amount that you need to pay and JomPAY Biller Code for easy reference

invoice

hello . Bhd. :)

Selangor
Malaysia

800104375

Account No. 800104375
Bill No. 11287738887
Bill Date 01/07/2020
Billing Period 01/06/2020 - 30/06/2020
Deposit RM 0.00
Credit Limit RM 300.00

Total Amount
RM 102.70

JomPAY
Biller Code: 3608
Ref-t: 800104375

JomPAY online at Internet and Mobile Banking with your Current, Saving or Credit Card account

previous charges	amount (RM)
Previous Balance	0.00
Adjustment	0.00
Total Previous Charges	0.00

current charges	amount (RM)
Total Current Charges due on 22/07/2020	102.68
Rounding Adjustment	0.02
Total Amount	102.70

If you have any enquiries on the charges indicated in this bill, do contact us within 14 days of the issued date. Talk to us via [online web form](#) or [Live Chat](#) on BizCare.

Enjoy hassle-free bill payment with Auto Pay. Sign up for Auto Pay now at <https://mobileunifi.com.my/selfcare/dashboard>. Thank you.

webe digital sdn bhd
200201003726 (571369-H)
Service Tax ID:
W1D-1808-32000464

Level 48, North Wing, Menara TM
Jalan Pantai Baharu
50672 Kuala Lumpur
Malaysia

mobileunifi.com.my

YOUR BILL SUMMARY

PREVIOUS CHARGES:

Shows status of outstanding amount from previous bill (if any)

* For certain packages, customer is required to pay Upfront Payment during registration. This payment made will appear in the statement as *Payment received*

TOTAL CURRENT CHARGES:

Summary of the charges in your current bill cycle

TOTAL AMOUNT:

Total charges including outstanding charges from previous bill cycle as well as any payment or bill adjustment made during previous bill cycle

ANNOUNCEMENT:

Important messages and reminders

previous transactions

PAYMENT RECEIVED

Description	Date	Amount (RM)
Payment received-BPORTAL	12/06/2020	0.00
Total Payment Received		RM 0.00

details of charges breakdown

Line 1: Charges Breakdown

Description	Charges (RM)	Discounts (RM)	Tax Code	Amount (RM)
unifi mobilebiz 59 SE				
- [Prorated] : 12/06/2020 - 30/06/2020	37.37	-	ST	37.37
unifi mobilebiz 59 SE				
- [Advance] : 01/07/2020 - 31/07/2020	59.00	-	ST	59.00
INTERNATIONAL SMS	0.50	-	ST	0.50
Total Line 1: Charges				RM 96.87

TOTAL LINE CHARGES:

To highlight your total charges for this particular service number

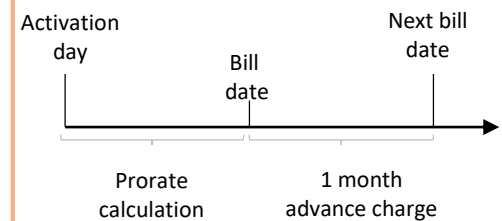
DETAILED BILL CHARGES

Gives you details of bill charges which includes monthly charges of package subscription, prorated charges and adjustment due to changes in your subscription (if needed)

PRORATED CHARGES:

Total subscription charges from your service activation date to your first bill date

How is it calculated?



Prorated upon activation : 12/06/2020 – 30/06/2020	$(19 \text{ days} / 30) \times \text{RM}59$ = RM37.37
1 month advance charge : 01/07/2020 – 31/07/2020	RM59
Total Line Chargers: Prorated + One month advance charge + Additional charge (if any)	RM37.37 + RM59 + RM0.50 = RM96.87*

* Charges exclude ST and additional charges

ADVANCE CHARGES:

Monthly subscription fee charged to your bill in advance

payment methods



JomPAY is available at participating banks via:

- Internet Banking
- Mobile Banking

For details, please visit www.jompay.com.my



over-the-counter

- **Pos Malaysia** - Cash
- **CIMB** - Cash
- **TM Authorized Dealer (TAD)** - Cash
- **TM Authorized Reseller Outlet** - Cash
- **PayNow dealer outlet (Sabah and Sarawak ONLY)** - Cash



e-wallet

- **Boost Apps**



ATM / CDM / Kiosk

- **TMpoint** - Cash or Credit / Debit Card (Visa, MasterCard & AMEX)
- **CIMB** - Cash & Cheque (refer below instructions)



self care

Mobile unifi portal

- **Click now to pay at Unifi mobile self care**

Mobile Phone Application

- **Mobile Unifi App - myunifi** (download via Apple's App store or Android's Google Play)

Payable by :

- **Credit/Debit (Visa, MasterCard & AMEX)**
*Note: issuing country from Malaysia, Singapore and Brunei only
- **FPI (Current & Saving Accounts)**



autopay

- **Credit / Debit Card (Visa, MasterCard & AMEX)**
*Note: issuing country from Malaysia, Singapore and Brunei only

Click now to activate the auto pay service

note:

For payment using cash:

- Do not send your cash payment via mail.

For payment using cheques:

- Make your cheque payable to **unifi digital sdn bhd**. Write your 9 digit account number at the back of the cheque and bank in to your mobile **CIMB Account Number: 555553** followed by your mobile account number. For example, if your mobile account number is 123456789 then your mobile CIMB Account Number is **555553123456789**.
- Post-dated cheques and alterations on cheques are not acceptable.
- For overseas cheques, please include a commission for inland exchange of 0.03% of the cheque amount or a minimum of RMD 50, whichever is greater.

terms used in your bill

Adjustment	Any adjustment of previous bills made to your account
Total Amount	The amount you have to pay for your bill
Charges Breakdown	Details of charges for your individual lines.
Itemised Bill	Details of chargeable and non-chargeable calls, SMS, data and VAS
Sub-line	Discount for 2nd to 5th lines for the same mobile account.

ST (taxable)	ST	Taxable at 6%	NT	Not Taxable	SE	Exempted from ST
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Service Tax (GST)

- Service Tax Act 2018 ("STA 2018") applies.
- In accordance with the implementation of the STA 2018, 6% ST will be charged for all taxable products and services effective 1st September 2018. Service / usage before that date is still subject to Goods and Services Tax ("GST") at 0% or 6%.
- Tax code "999" only applies to customer who is a telecommunication service provider.

LIST OF AVAILABLE PAYMENT METHODS

You may make payment for your bill through any of the listed payment methods. Always refer to our latest payment channels [here](#)