



TERMS AND CONDITION FOR PAY4ME

2018 05 04

1. GENERAL

This Terms and Condition is incorporated and forms part of the unifi mobile Consumer Terms and Conditions for Mobile Service and Specific Terms: Unifi Mobile Service for Consumer ("the T&C"). All the capitalized words in the Terms and Condition will have the same meaning ascribed in the T&C

2. REQUEST FOR PAY4ME

- (a) Pay4Me is a Service that allows unifi Mobile BEBAS subscribers to request a Reload to be paid by third party.
- (b) "Requestor" the party requesting for the Reload; and "Payer" the party that is fulfilling the request by paying for the Reload.
- (c) A Requestor can only make up to five (5) Pay4Me request per day.
- (d) Each Pay4Me request will only be valid for 2 hours and will expire if the Payer fails to complete the transaction request within those 2 hours.
- (e) By agreeing to make a Pay4Me request, you agree to share you information, including but not limited to, your name, your Mobile Number and amount of Reload requested to the Payer.

3. PAY FOR PAY4ME REQUEST

- (a) By proceeding to make a payment for Pay4Me request, you agree to our Terms and Condition and subject to any other Terms and Condition which can be found at www.unifi.com.my/mobile
- (b) There will be no service fee charged to Pay4Me request.
- (c) You will receive a successful email together with the receipt after each payment made. Please keep this receipt for your record.

4. REFUND POLICY

- (a) Any Pay4Me request and payment cannot be cancelled and is non-refundable. You shall be charged accordingly for the once payment for the Service is successful. We will not entertain any cancellation requests.
- (b) Notwithstanding the above, a request for refund shall only be initiated and entertained by us if it is due to our fault. All refund request are subject to our approval. We reserve the rights to reject any refund request if the amount is RM10 and below.
- (c) Any request for refund should be made as soon as possible but in any event, not more than 7 days from the date of the purchase/subscription of the Service. You must provide the necessary details to us for purposes of refund. Failure to provide us with the necessary details or other information may have the inadvertent result in rejection of refund request and/or payment being made at a period beyond ninety (90) days and in such instance we shall not be held liable for any late payment of refund. In the event you have not received any refund from us within ninety (90) days from the date of approval of your refund request, please inform us in writing right away. If you fail to provide the necessary details to us for purposes of refund, or you fail to give us such written notice within twelve (12) months from the date of approval of your refund request, we shall then treat that you waive your right to make any claim against us for such excess amount and we will no longer be liable towards you for payment of refund.

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