FREQUENTLY ASKED QUESTIONS (FAQ) FOR PAY4ME

NO	QUESTION	ANSWER
QUESTIONS ON PAY4ME		
1.	**What is Pay4Me?**	• Pay4Me is a new feature exclusively made for unifi Mobile BEBAS customers. You can now request to Load Value and be paid by your friends and family.
2.	**How do I make a Pay4Me request?**	• Select "Pay4Me" as the payment option during your Load Value purchasing steps on the mobile@unifi app. • Share the Pay4Me payment link to your friends and family. • Wait for them to complete the payment. It's that easy!
3.	**How can I share the Pay4Me payment link?**	• There are two (2) ways how you can share your Pay4Me payment link: 1) You can simply copy and share the link using your own social media, SMS, Gmail & social messaging account. 2) Via unifi email – unifi will send the Pay4Me payment link to the payer's email on your behalf.
4.	**What is the Load Value amount that I can request using Pay4Me?**	• Any Load Value amount that is available in the mobile@unifi app.
5.	**Who is eligible to use the Pay4Me?**	• All unifi Mobile #BEBAS customers can use the Pay4me feature.
6.	**Who can be my payer?**	• There is no restriction. Anyone including non-unifi customers can pay on your behalf.
7.	**Will the payment link be expired?**	• Each request for payment must be completed within 2 hours. If it exceeds 2 hours, your request will be cancelled and you will need to make a new request.
8.	**How many payments can be done under one Pay4Me payment link?**	• The payment link is only applicable to one (1) payment transaction. If a payment has been made, the payment link will no longer be accessible.

9.	How do I know someone has paid my Pay4Me request?	▪ You will receive a SMS upon successful payment transaction.
10.	Will the payer be receiving anything upon successful payment?	▪ The payer will receive an electronic receipt sent to their email for the successful payment.
11.	How many Pay4Me request can I make on daily basis?	▪ Customer can make up to five (5) times Pay4Me requests within 24 hours.
12.	How can I get more info about the new Pay4Me feature?	▪ You can visit our official unifi Mobile website https://unifi.com.my/mobile or start live chat now https://unifi.com.my/chat/
13.	Is there any specific time for me to make a Pay4Me request?	▪ Our Pay4Me feature works 24hours/day. You can send a Pay4me request at any time, any day.