

## TERMS AND CONDITIONS FOR #UnifiBusinessTakeMeToOxford Contest

This “**#UnifiBusinessTakeMeToOxford Contest**” (hereby known as “Contest”) is organized by TM Technology Services Sdn Bhd (Company No. 200201003726 (571389-H)) (hereby known as “TM/Organizer”). Please read the following Terms and Conditions for the Contest (hereinafter referred to as “Terms and Conditions”). By entering and participating in this Contest, the Contestants (herein defined) are deemed to have read, understood and agreed to be bound by these Terms and Conditions.

### 1. ELIGIBILITY

1.1 This Contest is open to all Unifi Business customers that are residents of Malaysia above the age of 18 years old (including permanent residents or expatriates who are currently living in Malaysia) are eligible to participate in the Contest (“Contestant”) **except** for the following:

- a) Permanent and/or or contract employees of TM (including its subsidiaries and related companies) and their immediate family members; and
- b) Representatives and/or agents (including advertising and promotion agents) of TM and its subsidiaries and related companies, and their immediate family members. For the avoidance of doubt, “immediate family members” shall refers to children, parents, spouses, brothers, and sisters of the above group of individuals. Should any person listed above be identified as the Contestant, such person will be automatically disqualified from the Contest.

### 2. THE CONTEST

2.1 The Contest will commence **from 23 June until 31 July 2025 (“Contest Period”)**. Contestant may participate in this Contest via Unifi Business Facebook and/or TikTok (@unifi.business) (“Contest Platform”). For the avoidance of doubt, TM reserves the absolute right to determine the Contest Platform and the Contest Platform is subject to further changes from time to time.

2.2 TM may, at its sole and absolute discretion, extend the Contest Period at any time without any prior notice (hereby known as the “Extended Period”). Any participation in the Contest during the Extended Period (if any) is governed by these Terms and Conditions which shall remain in full force and effect and shall be read and construed to be enforceable.

### 3. CONTEST REQUIREMENTS

3.1 At the time of video entry, Contestants must be an active Unifi Business customer. Selection priority may be given to customers subscribed to higher-value Unifi Business plans.

3.2 Contestants must follow the official Unifi Business Facebook and/or TikTok account.

3.3 Contestants are required to make and post a creative video, not exceeding one (1) minute in duration, that promotes their own business and shares how Unifi Business has supported their digital growth.

3.4 Multiple entries from the same Contestant are allowed. However, only one (1) entry per Contestant will be eligible to win a Contest Prize.

3.5 Each video submission must include the hashtags #UnifiBusinessTakeMeToOxford and #SapotLokal and must tag the official Unifi Business Facebook and/or TikTok account.

3.6 The Contestant's Facebook and/or TikTok account must be set to public throughout the Contest Period.

3.7 The video post shall not contain any element that promotes racism, politically and/or religious agendas, religious content, violence, foul language, bigotry, hatred or physical harm of any kind against any group or individual, obscene, pornographic and/or sexually explicit material of any kind. Posting of any of this content in the Contest submission shall result in disqualification of participation in the Contest.

3.8 The video post must not contain or reference to any names, products or services of any company or entity or any third-party trademarks, logos or promotion of any brand, product or services (other than the Organizer's).

3.9 All costs and expenses in connection with the production of the video and the participation of the Contestants shall be fully borne by the Contestants.

#### 4. CONTEST PRIZES

4.1 Winners will be entitled to the attractive prizes for this Contest as follows:

Number of Winners	Contest Prizes
Top 2 winners	<ul style="list-style-type: none"> <li>Sponsorship for 1 week Leadership &amp; Entrepreneurship Acceleration Programme (LEAP) at University of Oxford, United Kingdom from 13 – 17 October 2025</li> </ul>
Next 50 winners	<ul style="list-style-type: none"> <li>Unifi Business Go Bookit 99 bundle with One (1) 5G Smartphone</li> <li>One (1) masterclass session with Pinn Yang, TikTok influencer</li> </ul>
Next 100 winners	<ul style="list-style-type: none"> <li>One (1) masterclass session with Pinn Yang, TikTok influencer</li> </ul>

#### 4.1.1 Sponsorship for 1 week LEAP Programme at University of Oxford, United Kingdom

- a) The 1 week LEAP Programme at University of Oxford, United Kingdom is scheduled on **13 – 17 October 2025**. It is organised and hosted by a third party. Any changes to the said programme will be communicated to the winners in a timely manner. The Organizer shall not be held liable for any changes, cancellation or rescheduling made by the third party organizer, nor for any losses incurred as a result of such changes.
- b) The sponsorship will **include** the following:
- Full programme fees for the LEAP Programme;
  - Round-trip flight tickets (economy class) from Malaysia to the United Kingdom;
  - Ground transportation and airport transfers in the United Kingdom;
  - Accommodation for the duration of the programme; and
  - Meals provided during official programme activities.
- c) The sponsorship will **exclude** the following:
- Passport application or renewal fees;
  - Visa application and related processing fees;
  - Travel insurance;
  - Personal expenses and meals outside of the official programme itinerary;
  - Local transportation outside of the programme; and
  - Any incidental or unforeseen expenses not explicitly covered by the Organizer.
- d) Selected winners are responsible for ensuring that they possess a valid passport and obtain any required visa or travel documentation to enter the United Kingdom. Failure to comply with travel requirements may result in forfeiture of the prize.

#### 4.1.2 Unifi Business Go Bookit 99 Bundle with One (1) 5G Smartphone

- a) Selected winners will be entitled to enjoy the benefits of Go Bookit for free for One (1) year.
- b) The 5G smartphone will be delivered within thirty (30) days to the winner's registered address with Unifi Business. The Organizer is not responsible for any delays, damage or loss incurred during delivery of the 5G smartphone.
- c) Any defects or issues identified with the 5G smartphone after delivery shall be subject to the standard warranty terms and conditions provided by the manufacturer. The Organizer shall not be held responsible for any repairs, replacements or warranty claims.

#### 4.1.3 One (1) Masterclass Session with Pinn Yang, TikTok Influencer

- a) Winners will be informed of the scheduled date for the Masterclass Session with Pinn Yang from time to time. The Organizer will not accept any rescheduling requests once the date has been communicated.

4.2 Contest Prizes are given on “as is” basis and are non-exchangeable/redeemable for voucher, credit or rebate of any kind and do not include any accessories or items shown in any advertisements and/or promotional materials which are for photography purposes only. Where the Contest Prize awarded is a non-cash prize, winners shall not be entitled to redeem the same for cash or other alternatives.

4.3 TM reserves the rights, without prior notice or assigning any reason whatsoever to substitute the Contest Prizes with other prizes of similar value as determined by TM, our agent, assignee, or sponsor at our sole and absolute discretion and without giving any compensation to the winners.

4.4 Acceptance and use of the Contest Prizes by the Winner shall be at their own and entire risk at all times and TM disclaims any and all liability arising therefrom.

4.5 All costs and expenses incurred in relation to claiming or utilising any of the Contest Prizes, unless expressly stated as covered in this Terms and Conditions, shall be fully borne by the winners. The Organizer shall not be held liable for any such expenses under any circumstances.

4.6 In the event winners choose not to accept the Contest Prizes, the Contest Prizes shall be forfeited and TM shall deal with such them in such manner as TM deems fit in TM absolute discretion.

## 5. SELECTION OF WINNER

5.1 Upon the conclusion of the Contest Period, the Organizer shall evaluate and rank all eligible entries to determine top 152 winners to win the Contest Prizes.

5.2 The eligible entries will be evaluated based on the following criteria and scoring card:

Criteria		Scores
1	Subscribe to any Unifi Business product (Compulsory) <i>*Higher plans, higher chance!</i>	Accepted / Rejected
2	Innovation & Originality <i>How unique and creative is the idea or product being pitched?</i>	30%
3	Business Potential <i>Is the business scalable digitally, sustainable, and commercially viable?</i>	25%
4	Clarity of Pitch <i>Is the idea clearly communicated within the 1-minute time frame?</i>	20%
5	Impact on Community <i>Does the business solve a real problem or create value for local communities?</i>	15%
6	Confidence & Delivery <i>How well does the presenter deliver their pitch and engage the audience/judges?</i>	10%
<b>Total Score</b>		100%

5.3 TM reserves the right to determine, vary and/or change the number of winner(s) to be selected, at TM's absolute discretion.

5.4 TM's decision on the selection of the winners is final. No appeal via correspondence or attempts to appeal, review, dispute of such decision will be entertained.

5.5 TM has the right to disqualify any winner if TM finds that submission to the Contest is fraudulent and/or against this Terms and Conditions herein. TM shall not be responsible for any losses and/or damages incurred by the Contestant as a result for such fraud, mistake and breach to this Terms and Conditions.

## **6. NOTIFICATION OF WINNERS**

6.1 The selected winners will be announced via the Contest Platform, private message and/or any other method deemed appropriate by TM.

6.2 Winner may be required to provide proof of identity, Unifi Business subscription status and a valid address and any other details deemed necessary by the Organizer for the purpose of Contest Prizes fulfillment. The Organizer shall not be held responsible in the event that Contest Prizes fulfillment are not completed due to incorrect details provided by the Winners.

6.3 TM shall not be responsible or be liable if any of the winners cannot be contacted or failed to reply to TM's notification. Contestant is responsible to check their Facebook and/or TikTok account from time to time for such notification. TM further reserves the full right to disqualify any Winner if any attempt to contact them has failed for any reason whatsoever.

6.4 TM reserves the right to forfeit the Contest Prizes if the Contest Winner fails to provide the required details upon receiving the request/notification from TM.

## **7. COPYRIGHT, ANNOUNCEMENT, CONFIDENTIALITY AND PERSONAL DATA PROTECTION**

7.1 By participating in the Contest, the Contestants and/or winners hereby grant TM perpetual and nonexclusive rights including consent to broadcast the names, pictures and/or images and/or video and/or display any matter related to the Contestants and/or winners for publicity, advertising, trade or promotional purposes in any media without prior notice to the Contestants and/or the winners. The Contestants and/or winners are not entitled to claim any payment in any form, fee or compensation for the use of their images or details in relation to the above.

7.2 The Contestants and/or winners shall not make any public announcement on the Contest (including but not limited to the Contest Prizes) without the prior written consent of TM.

7.3 The Contestants and/or winners acknowledge, understand, and agree that their details may be shared by the Organizer for the purposes of the Contest. Any Contestant's information or personal data ("Personal Data") provided by the Contestant to the Organizer in connection with the Contest shall be kept confidential except to any activities mentioned thereto. TM shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Contestant's Personal Data and comply with the requirement of Personal Data Protection Act 2010.

7.4 Any Personal Data provided by the Contestant to TM in connection with this Campaign shall be kept confidential and is subject to the Privacy Notice of TM. For further information on the Privacy Notice of TM's group of companies, please visit:

<https://www.tm.com.my/sites/default/files/Documents/Privacy%20Notice%202024.pdf>

## **8. AMENDMENTS AND VARIATIONS**

8.1. TM reserves the rights to change, amend, delete or add to these Terms and Conditions either in written or verbal communications without prior notice at any time.

8.2 By participating in the Contest, the Contestants agree to be bound by this Terms and Conditions, notices, amendments, and all decisions made by TM.

8.3 In the event of any dispute, conflict, uncertainty, or ambiguity relating to the Terms and Conditions hereto, or any matter involving this Contest, the Organizer will resolve the matter in its absolute and unfettered discretion and the entire decision in the matter shall be conclusive and final.

## **9. REPRESENTATION AND WARRANTY**

9.1 The Contestants agree that they have attained the age of majority, sound mind, have the full capacity to enter into contract and shall be deemed to have unconditionally accepted all the Terms and Conditions.

9.2 The Contestants agree to ensure that all details given for the purpose of the Contest participation are true, correct and accurate. You must also ensure that any required and necessary details provided to TM are in existence and are contactable. TM reserves the right to verify the information provided by you in any form it deems fit.

9.3 The Contestants further agree to be bound by any decision made by TM with regards to this Contest, including but not limited to the selection of the winners. No discussion, correspondence, enquiry, appeal or challenge in respect of any decision made by TM will be entertained.

## **10. INDEMNITY**

10.1 The Contestant shall fully indemnify and hold harmless TM and each of their divisions, affiliates, subsidiaries, directors, officers, employees and agents, and all others associated with the development and execution of this Contest (collectively, the “Indemnified Parties”) from any and all claims, damages, losses, demands, causes of action, proceedings, expenses, and/or liabilities resulting or arising from or connected with, or claimed to have arisen, resulted from or be connected with:

- a) the Contestant’s participation, attempt to participate, or inability to participate, in the Contest;
- b) submission and/or use of any submission (and/or any parts thereof) by the Indemnified Parties of any submission;
- c) the Contestant’s failure to comply with any one of more of these terms or any applicable laws, rules or regulations;
- d) the unauthorized use by the Contestant of, as applicable, the name, likeness, voice, works product, brand, trademark, logo of any person or entity;
- e) the breach or alleged breach of any warranty, representation (including, without limitation, any eligibility-related representation) or covenant made by the Contestant in connection with this Contest;
- f) acceptance and/or use of the Contest Prizes by the Contestants;
- g) the Contestant’s negligence, wilful misconduct, violation of any applicable laws, rules or regulations or these terms or the Contestant’s violation of any third party’s intellectual property, privacy, publicity or other rights.

10.2 The Contestant will be responsible for and shall accordingly fully indemnify the Indemnified Parties in respect of any breach or threatened breach of any intellectual property rights by any of its representatives, and undertakes to take any and all such action as TM reasonably deem fit and necessary to prevent any threatened breach, or contain the effects of any breach or suspected breach, at the Contestant’s costs.

## **11. DISCLAIMER**

11.1 To the fullest extent permitted by law, TM makes no representations or warranties with respect to Contest Prizes provided under this Contest; in particular, TM gives no warranty with respect to the merchantability, quality of the Contest Prizes or their suitability for any purposes.

11.2 TM shall not be responsible or liable for any misinterpretation or misrepresentation of facts in respect of the Contest Prizes offered as published in any media, marketing or advertising materials.

11.3 TM shall not be responsible or liable for any lost, misdirected, illegible, late, mutilated or altered entries. Proof of transmission will not be accepted as proof of receipt. TM shall not be responsible or liable for any failure by any Contestant to participate in the Contest at any time.

## **12. LIMITATION OF LIABILITY**

12.1 By participating in the Contest, the Contestants agree that (i) TM and their employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, fulfillment agencies and legal advisors shall not be liable in any way for losses or damages, rights, claims and/or actions of any kind (including but not limited to loss of income, profits or goodwill, direct party including third parties) howsoever arising whether in contract, tort, or otherwise including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy, in connection with the Contest even if TM has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.

12.2 The Contestant shall assume full liability in the case of any mishap injury, damage, claim or accidents resulting from their participation in the Contest and/or redemption of the Contest Prizes.

12.3 TM shall not be liable to the Contestant for any loss or damage suffered by the Contestant arising from their participation or non-participation in the Contest due to any misrepresentation of facts in respect of the Contest Prizes offered as published in any media, marketing or advertising materials.

## **13. SUSPENSION, CANCELLATION OR TERMINATION OF CONTEST**

13.1 TM reserves the right to cancel, modify, suspend or delay the Contest in the event of any conditions listed under force majeure in Clause 14 below. For the avoidance of doubt, any cancellation, modification, suspension or delay by TM shall not entitle the Contestant to any claim or compensation against TM for any and all loss or damage suffered or incurred by the Contestant as a direct or indirect result of the said act(s).

## **14. FORCE MAJEURE**

14.1 Neither Party will be liable in any way for delay, failure in performance, loss or damage due to any of the following force majeure conditions: fire, strike, embargo, pandemic, epidemic, act of sabotage, explosion, power blackout, earthquake, flood, war, labour disputes, civil or military authority, acts of God or the public enemy, inability to secure raw materials, acts or omissions of other carriers or suppliers, or other causes beyond its reasonable control, whether or not similar to the foregoing.



## **15. NOTICE**

15.1 All notices, demands, requests, or other communications which may be or are required to be given, served, or sent by any party to the other party pursuant to these Terms and Conditions shall be in writing and mailed by first-class, registered or certified mail, return receipt requested, postage prepaid, or transmitted by hand delivery or by courier, or email. Notice shall be deemed to have been given in the case of posting, the day after the registered or certified mail receipt has been acknowledged by the recipient; in the case of email, upon sending; in the case of hand delivery or courier, the next business day after it has been delivered.

## **16. INDULGENCE OR WAIVER**

16.1 No delay or indulgence by TM in enforcing any terms of this Terms and Conditions or granting of time by TM to the Contestant shall prejudice the rights or powers of TM under these Terms and Conditions or at law. Failure by TM to exercise any part or all of its rights under this Terms and Conditions or any partial exercise shall not act as a waiver in respect of any subsequent or continuing breach.

## **17. GOVERNING LAW AND JURISDICTION**

17.1 These Terms and Conditions are governed by the laws of Malaysia and any dispute arising out of or in connection with them shall be subjected to the exclusive jurisdiction of the courts in Malaysia.

## **18. CONTACT INFORMATION**

18.1 For any inquiry(ies), clarification, report, complaint, questions, comments, or suggestions, please do not hesitate to contact TM Customer Service Centre (call 100), unifi Live Chat at <https://maya.unifi.com.my/>, X account at @unifi, message at facebook.com/weareunifi or to meet the TM's appointed and authorised personnel at any TMpoint.

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