

Terms & Conditions for Microsoft 365 Business Premium 30 Days Free Trial Campaign

This terms and conditions is applicable for unifi Microsoft 365 Business Premium 30 Days Free Trial Campaign ("Campaign's T&C"). TM reserves the right to vary, supplement, delete, amend or modify this Campaign T&C, from time to time without prior notice to the customer. By participating in the Campaign, Customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign, shall be final, binding and conclusive.

1. GENERAL

- 1.1 The Campaign ("Campaign") is organized by Telekom Malaysia Berhad ("TM"). This Campaign is targeted for existing SME unifi biz/Biz Broadband customers and non SME unifi customers ("Customer") with the offering of Microsoft 365 Business Premium plan for one month free trial ("Campaign Package").
- 1.2 The Campaign shall commence from 7 July 2021 until 30 September 2021 ("Campaign Period"). However, TM may, at its sole and absolute discretion ends or extends the Campaign Period without prior notice to Customer.
- 1.3 Customer can subscribe to the Campaign Package via Online, TM Sales Centre (TMSC), TMpoint, TM SME Consultants, TM Direct Sales, TM Resellers and TM Authorized Dealers (TAD) during the Campaign Period.
- 1.4 For non SME unifi customers, subscription is only available via online method at <https://unifi.com.my/business>
- 1.5 Further enquiries relating to the Campaign can be channelled to TM Live Chat, myunifi apps, tweet us @helpmeunifi, message us at facebook.com/weareunifi or visit any TMpoint outlets nationwide for assistance.

2. CAMPAIGN DETAILS AND OFFERINGS

Microsoft 365 Business Premium 30 Days Free Trial Subscription

- 2.1 The promotional price for the monthly subscription fee for the Microsoft 365 Business plans shall be as below:

Microsoft 365 Business Plans	TM Promotional Monthly Subscription (RM)*	Monthly Retail Price (RM)	One Month Free Trial Offering
Microsoft 365 Business Premium	83	86	Applicable for One Month Free Trial
Microsoft 365 Business Basic	15	22	Not applicable for One Month Free Trial
Microsoft 365 Business Apps for Business	34	35	Not applicable for One Month Free Trial
Microsoft 365 Business Standard	42	55	Not applicable for One Month Free Trial

- 2.2 The one (1) month free trial will be effective from the date of receiving notification from TM and the duration is limited to thirty (30) days only ("Free Trial").
- 2.3 Each Customer is only eligible to subscribe to one (1) month free trial license per domain ID. For avoidance of doubt, a domain ID is a unique name that appears after the @ sign in email addresses, and after www. in web addresses. It typically takes the form of your organization's name such as yourbusiness.com.

2.4 The Campaign Package features is as per table below:

Plans	Microsoft 365 Business Premium One Month Trial
No. of Eligible Users	Up to 25 Users (applicable for one month free trial license only)
Office Applications	
Word	●
Excel	●
PowerPoint	●
Access (PC only)	●
Publisher (PC only)	●
Outlook	●
Version	Web version and Desktop version Up to 5 mobiles, 5 tablets, 5 PC/Macs per user
Email & Cloud Storage	
Exchange (50GB mailbox per user)	●
OneDrive (1TB cloud storage per user)	●
Collaboration	
Teams	●
SharePoint	●
Advanced Security	
Advanced Security & Device Management	●

- 2.5 The Campaign Package license can serve up to twenty-five (25) number of Users per Customer.
- 2.6 To be eligible for the Campaign Package, Customer must provide details of information as required by TM prior to the activation of the Free Trial license.
- 2.7 Customer hereby agrees to provide three (3) preferred Domain ID to TM representative for the purpose of order processing of the Campaign Package. The preferred Domain ID is only confirmed after Microsoft 365 order is successfully created. In the event where the all three (3) preferred Domain ID given by Customers are unavailable for registration, TM representative will contact the Customer to get a new Domain ID for order registration purpose.
- 2.8 By subscribing to the Campaign Package, Customer is deemed to accept, acknowledge and agree with the terms and conditions as stipulated in Microsoft Customer Agreement (MCA) via [Microsoft Customer Agreement](#) for Customer's reference and perusal.
- 2.9 For new unifi Biz/Biz Broadband customers, the order processing of the Campaign Package will be done once broadband installation completed.

- 2.10 TM and its affiliates (TM Authorised Resellers & Dealers) have the rights to utilise SME non-unifi customers' information for the purpose of cross and up-sell activities during/after Campaign Period.
- 2.11 The Free Trial license will expire after thirty (30) days and upon expiry, Customer may opt to subscribe to paid Microsoft 365 Business plans with TM.
- 2.12 For non-unifi SME customers, they must first subscribe to unifi biz/Biz Broadband plans prior to register other Microsoft 365 Business plans with TM.
- 2.13 Customer will receive the notification within one week before expiry date of Free Trial and the Customer may choose to opt for paid Microsoft 365 Business plans or end the Free Trial.
- 2.14 Customer is not allowed to cancel or terminate the Campaign Package once the license is successfully activated.
- 2.15 Customer is entirely responsible to provide the current, accurate and complete information for the subscription to the Campaign Package. TM shall not be liable for any mistakes on Customer's part in subscribing to the Campaign Package.

Microsoft 365 Business paid Service Subscription

- 2.16 To proceed with the paid Microsoft 365 Business plans, Customer must provide an express consent via Online or contact TM Sales Centre (TMSC) or visit the nearest TMpoint or via TM SME Consultants, TM Direct Sales, TM Resellers, TM Authorized Dealers (TAD).
- 2.17 For paid Microsoft 365 Business plans, Customer will have an option to add up to maximum of five (5) Microsoft 365 Business Service (subject to availability of Customer's current unifi subscription) in one unifi service ID, depending on existing add-on services already subscribed.
- 2.18 Subscription to the paid Microsoft 365 Business plans after expiry of the Free Trial will be subjected to twelve (12) months minimum subscription period. General Terms and Conditions of paid Microsoft 365 Business plans can be reviewed [here](#).
- 2.19 Customer can maintain their current registered Domain ID for the Campaign Package to the paid Microsoft 365 Business plans.

3. LICENSE ACTIVATION & AFTER SALES SERVICE

- 3.1 First time license activation can be performed at Microsoft Admin Centre at [Microsoft Admin Center](#) and proceed with the following steps: -
- a) Sign in to the Microsoft Admin Centre using e-mail
admin@*domainID*.onmicrosoft.com
 - b) Click at "Admin" tab
 - c) Click at "User" tab
 - d) Select "Active Users"
 - e) From active user page, select "Add a User"
 - f) Click at "Basics" and fill in basic information (name, password)
 - g) Click Next"
 - h) In "Product licenses" page, check option of "Assign user a product license" and Tick at "Microsoft Team Commercial Cloud"
 - i) System will display "Review and Finish" page for any editing
 - j) Click "Finish Adding"
 - k) System will display "A B added to active users"
 - l) Click "Close"
 - m) System will display "Active users" page
- 3.2 Customer is advised to proceed log-in to [Microsoft Admin Center](#) for any post license activation services such as addition or removal of users in the organization, change licenses, reset password and etc.
- 3.3 For any after sales support with regards to the Service, Customer is advised to contact TM Contact Centre. In special circumstances, TM Contact Centre will escalate Customer issues and/or complaints to Ingram Micro for technical support.

4 CHARGES, PAYMENT & BILLING

- 4.1 During the Free Trial period, Customer is not chargeable with the monthly fee of Microsoft 365 Business plans and will not receive any bill notification from TM.
- 4.2 In the event Customer agree to subscribe for paid Microsoft 365 Business plans, TM will charge the Customer with full monthly amount of the subscription without any pro-rate according to unifi billing period date.

5 RELOCATION OF SERVICE ADDRESS & TRANSFER OWNER OF LICENSE

- 5.1 For any relocation of unifi biz/Biz Broadband service of TM Customer, the Campaign Package license will continue despite the change to new address.
- 5.2 The Campaign Package license is strictly not transferable to the new owner.

6. GOVERNING LAW AND JURISDICTION

This terms and conditions are governed by the Malaysian law and the courts in Malaysia shall have exclusive jurisdiction over any issues arise pertaining to this Campaign.

7. VARIATION

TM reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions for this Campaign from time to time without prior notice to the Customer.

8. CONFIDENTIALITY

The Customer hereby acknowledges that TM shall have the right to share and use the Customer's data and personal information (including picture) within TM and/or its related companies for the purpose of marketing activities in respect of products and services of TM and/or its related companies from time to time as TM deems fit. The Privacy Notice TM applies, for further information on the Privacy Notice of TM's group of companies, please visit <https://unifi.com.my/llds/assets/documents/privacynotice.pdf> for details.

[\[End of Terms and Conditions\]](#)