

# Terms and Conditions – Unifi - UEM Sunrise New Home Broadband Campaign

## 1. Campaign Period

This campaign (“Campaign”) is organized by by **TM Technology Services Sdn Bhd (“TM”)** in collaboration with **UEM Sunrise** and will run from 1<sup>st</sup> June 2025 to 31<sup>st</sup> August 2025, both dates inclusive (“Campaign Period”).

## 2. Eligibility

2.1 This Campaign is open to individuals who:

- Successfully subscribe to a new **home broadband service** via the **official online registration channel**;
- Complete and activate the **installation of the broadband service within the Campaign Period**;
- Are aged 18 years and above at the time of participation;
- Are residents of Malaysia

2.2 Employees of the Organizer, its subsidiaries, advertising and promotion agencies, and immediate family members are not eligible to participate.

## 3. Prize Details

3.1 Eligible participants stand a chance to win the following grand prizes:

- Two (2) units of **Dyson Vacuum Cleaner**
- Two (2) units of **Nespresso Coffee Maker**

3.2 Each winner is entitled to win **one (1) prize only** during the Campaign.

3.3 Prizes are not exchangeable for cash or any other items and are non-transferable.

## 4. Winner Selection Process

4.1 After the Campaign Period ends, a list of all eligible participants will be compiled by the Organizer.

4.2 Potential winners will be selected **at random** using a **verified random name picker software/tool**.

4.3 The number of potential winners drawn will correspond to the total number of available prizes.

## 5. Winner Notification & Verification

5.1 Each potential winner will be contacted via the **email address** provided during their online broadband subscription.

5.2 The Organizer will send an email containing a **set of questions** to verify eligibility and confirm participation.

5.3 The potential winner is required to submit **complete and accurate responses** to the questions within **seven (7) calendar days** from the date the email is sent.

5.4 If a potential winner:

- Fails to respond within the specified period;
- Provides incomplete or incorrect information; or
- Is found to be ineligible,

the Organizer reserves the right to **disqualify** the participant.

5.5 In the event of disqualification, the Organizer will select another potential winner via the same **random selection process**, and steps 5.1 to 5.4 will be repeated until a valid winner is confirmed.

## 6. Final Winner Confirmation

6.1 A participant is only deemed the official winner once all verification procedures are successfully completed and the Organizer confirms the same.

6.2 The Organizer's decision on all matters relating to the Campaign, including winner selection, is **final and binding**. No appeals or correspondence will be entertained.

## 7. Prize Fulfillment

7.1 The Organizer will contact confirmed winner(s) to arrange prize delivery or collection, depending on location and availability.

7.2 The Organizer shall not be held liable for any loss, damage, or delay in the delivery or redemption of the prize.

## 8. General Terms

8.1 By participating in this Campaign, participants agree to be bound by these Terms and Conditions.

8.2 The Organizer reserves the right to:

- Amend or change any of the Terms and Conditions at any time without prior notice;
- Cancel, terminate, or suspend the Campaign in whole or in part in the event of unforeseen circumstances;

- Substitute the prize with an item of equal or greater value should the original prize become unavailable.

8.3 The Organizer shall not be responsible or liable for any loss, damage, or injury suffered by the participant or any third party arising from participation in the Campaign or the use of the prize.

8.4 Personal data collected during the Campaign will be used solely for the purposes of administration, winner selection, and prize fulfillment and in accordance with the Organizer's Privacy Policy.