

## CAMPAIGN TERMS & CONDITIONS

### unifi Try Me Campaign

These Specific Terms and Conditions for unifi Try Me Campaign (“Specific Campaign T&C”) shall be read together with the General Terms and Conditions for unifi Home Fibre (“unifi Home T&C”), as available in [www.unifi.com.my](http://www.unifi.com.my) (subject to further changes, at TM’s absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Specific Campaign T&C shall prevail over the unifi Home T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Specific Campaign T&C, from time to time without prior notice to the customer. By participating in the Campaign, all participants and/or customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign, shall be final, binding and conclusive.

- a) unifi Try Me Campaign (“Campaign”) is organized by Telekom Malaysia Berhad (“TM”). The Campaign is exclusively offered to NEW customer(s) who subscribe to selected **unifi Home plans namely unifi lite, unifi 30Mbps, unifi 100Mbps and unifi 300Mbps for 24 months commitment period** via all TM sales channel through TMpoint, TM Sales Center, TM Authorized Dealers or [unifi.com.my](http://unifi.com.my) except for unifi basic 60GB.
- b) The Campaign period will be effective from 16<sup>th</sup> March 2020 until 30<sup>th</sup> June 2020 (“Campaign Period”).
- c) Customers who subscribe to this Campaign will enjoy a one (1) month free trial of broadband and fee waiver which is limited to the broadband price. For example: If you subscribe to unifi plan 100Mbps at RM129, you will be entitled to a one (1) month free for the price of RM129. Customers are still required to make payment for any additional add-ons on top of this plan.
- d) For any unifi service application made by the customer without verification of MyKad Reader, an upfront payment of RM100 (for Malaysian citizen) and RM500 (for a customer who is a non-citizen or a permanent resident of Malaysia) will be required which is payable within ten (10) days effective from unifi activation date. Upfront payment of RM100 will be reflected on the 2nd month bill.
- e) unifi lite customers and/or subscribers will enjoy free one (1) month rebate adjustment in their 2nd month bill.

- f) Customers who subscribes to any of the Campaign Package at the end of the campaign date on 30<sup>th</sup> June 2020 will still be qualified for the Campaign on the condition that the Campaign Package installation is completed latest within fourteen (14) days from the expiry of the campaign period.
- g) unifi 30Mbps, 100Mbps and 300Mbps subscriber who wish to cancel subscription must request for service termination at TMpoint -within 30 days from service activation date. Subscriber shall return all 3 equipment; modem, Broadband Termination Unit (BTU) and media box (add-ons). Failed to do so, customer will be charged RM500.
- h) If customers and/or subscribers have subscribed to any Value Added Services, early termination fees will be imposed based on the remaining months.
- i) unifi lite customers and/or subscribers who wish to cancel subscription must request for service termination and return the modem at TMpoint within 30 days from the service activation date. Failing to do so, customer will be charged RM350.
- j) TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.
- k) Except for the specific terms and conditions for the Campaign stated herein, all other terms and conditions for unifi Home Fibre Broadband, unifi Mobile Postpaid and General Campaign terms and conditions shall continue to apply.
- l) Further enquiries relating to the Campaign can be channeled to TM Live Chat at [unifi.com.my/chat](https://unifi.com.my/chat), tweet us @helpmeunifi, message us at [facebook.com/weareunifi](https://facebook.com/weareunifi) for assistance or visit any TMpoint outlets nationwide.

[End of Terms and Conditions]