

**FREQUENTLY ASKED QUESTIONS (FAQ)  
FOR  
Wi-Fi 6 CERTIFIED ROUTER**

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NO	QUESTION	ANSWER
1.	<b>What is Wi-Fi 6 certified router?</b>	<ul style="list-style-type: none"> <li>▪ Wi-Fi 6 certified router supports fast, real-world speed and a wide coverage range.</li> <li>▪ Wi-Fi 6 certified router is ideal to support busy home environments that has multiple devices connected to internet, 4K/8K UHD streaming and smart IoT devices/gadgets.</li> </ul>
2.	<b>How can I get the Wi-Fi 6 certified router?</b>	<ul style="list-style-type: none"> <li>▪ You will get a free Wi-Fi 6 certified router when you subscribe to unifi broadband packages with bandwidths of 100Mbps, 300Mbps, 500Mbps or 800Mbps.</li> </ul>
3.	<b>Can my existing Mesh Deco work together with Wi-Fi 6 certified router?</b>	<ul style="list-style-type: none"> <li>▪ Yes. Your existing Mesh still can work together with Wi-Fi 6 certified router.</li> </ul>
4.	<b>How long is the warranty period for the Wi-Fi 6 certified router?</b>	<ul style="list-style-type: none"> <li>▪ The warranty period of Wi-Fi 6 certified router is 12 months (1 year).</li> </ul>
5.	<b>Who should I contact for any enquiries regarding the Wi-Fi 6 certified router configuration or further product and technical assistance?</b>	<ul style="list-style-type: none"> <li>▪ For any enquiries or after sales support, you may call 100 or visit the nearest TMpoint for assistance. You can also live chat with us via <a href="https://www.unifi.com.my/chat">www.unifi.com.my/chat</a></li> </ul>