

CAMPAIGN TERMS & CONDITIONS

unifi Try Me Campaign

These Specific Terms and Conditions for unifi Try Me Campaign (“Specific Campaign T&C”) shall be read together with the General Terms and Conditions for unifi Home Fibre (“unifi Home T&C”), as available in www.unifi.com.my (subject to further changes, at TM’s absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Specific Campaign T&C shall prevail over the unifi Home T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Specific Campaign T&C, from time to time without prior notice to the customer. By participating in the Campaign, all participants and/or customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign, shall be final, binding and conclusive.

- a) unifi Try Me Campaign (“Campaign”) is organized by Telekom Malaysia Berhad (“TM”). The Campaign is exclusively offered to NEW customer(s) who subscribe to selected **unifi Home plans namely unifi lite, unifi 30Mbps, unifi 100Mbps and unifi 300Mbps (“Campaign Package”) with 24 months commitment period** via all TM sales channel through TMpoint, TM Sales Center, TM Authorized Dealers or unifi.com.my except for unifi basic 60GB.
- b) The Campaign period will be effective from 16th March 2020 until 30th June 2020 (“Campaign Period”).
- c) Customers who subscribe to the Campaign Package during the Campaign Period will enjoy one (1) month free trial of broadband and enjoy one (1) month fee waiver (broadband only). For example: If you subscribe to unifi plan 100Mbps at RM129, you will be entitled to a one (1) month free for the price of RM129. Customers are still required to make payment for any additional add-ons on top of this plan. The broadband fee waiver will be reflected on customer’s first month bill.
- d) For any Campaign Package application submitted by the customer without verification of MyKad Reader, an upfront payment of RM100 (for Malaysian citizen) and RM500 (for a customer who is a non-citizen or a permanent resident of Malaysia) will be imposed and is payable within ten (10) days effective from the unifi activation date. The upfront payment will be reflected on customer’s second month bill.
- e) Customers who subscribes to any of the Campaign Package at the end of the campaign date on 30th June 2020 will still be qualified for the Campaign on the condition that the Campaign Package installation is completed latest within fourteen (14) days from the expiry of the campaign period.

- f) unifi 30Mbps, 100Mbps and 300Mbps subscriber who wish to cancel subscription must request for service termination at TMpoint within 30 days from service activation date. Subscriber shall return all 3 equipment; modem, Broadband Termination Unit (BTU) and media box (add-ons). If customer fails to do so, customer will be charged RM500 as penalty.
- g) If customers and/or subscribers have subscribed to any Value Added Services, early termination fees will be imposed based on the remaining months.
- h) unifi lite customers and/or subscribers who wish to cancel subscription must request for service termination and return the modem at TMpoint within 30 days from the service activation date. Failing to do so, customer will be charged RM350 as penalty.
- i) In the event that Customer requests for and/or informs of relocation of premise, the following conditions shall apply:-
 - a. If Customer relocation happens within thirty (30) days after installation – the Customer is entitled to enjoy the broadband waiver
 - b. If Customer relocation happens during a period exceeding more than thirty (30) days after installation – the Customer shall not be entitled to enjoy the broadband waiver
- j) TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.
- k) Except for the specific terms and conditions for the Campaign stated herein, all other terms and conditions for unifi Home Fibre Broadband, unifi Mobile Postpaid and General Campaign terms and conditions shall continue to apply.
- l) Further enquiries relating to the Campaign can be channeled to TM Live Chat at unifi.com.my/chat, tweet us @helpmeunifi, message us at facebook.com/weareunifi for assistance or visit any TMpoint outlets nationwide.

Update: unifi Lite subscription

- a) Specifically for unifi lite subscribers will enjoy the one (1) month fee waiver which is granted as bill rebate (adjustment with negative amount of RM89) via rebate adjustment in monthly bill.
- b) unifi lite new subscriber will enjoy one (1) month broadband waiver and the waiver will be reflected on first bill for new subscription starting from 23rd April 2020 or 29th April 2020 (where applicable). While for subscription made before 23rd April 2020 or 29th April 2020, the one (1) month broadband waiver will be reflected on third bill as per description below.

Channel	Subscribe before 29 th April	Subscribe on 29 th April onwards
TMpoint, Reseller, TMSC,ILTM	Subscriber enjoy one (1) month broadband waiver via rebate adjustment in 3 rd bill	Subscriber enjoy one (1) month broadband waiver in 1 st bill

Channel	Subscribe before 23 rd April	Subscribe on 23 rd April onwards
Online	Subscriber enjoy one (1) month broadband waiver via rebate adjustment in 3 rd bill	Subscriber enjoy one (1) month broadband waiver in 1 st bill

- c) In the event that unifi lite customer terminate the account within 30 days after successful activation, all the charges will be waived except for the add-ons feature and will be reflected in the monthly bill. If applicable, customer will notice the charges in the 1st and 2nd month bill as the final bill will be adjusted in the third bill.
- d) unifi lite Customer who continue the service shall pay the pro-rated charges in the first bill and the package fee recurring charges in starting from second month onwards.

[End of Terms and Conditions]