

SPECIFIC TERMS : Data Roaming Passes

1. GENERAL

This is our Specific Terms for Data Roaming Passes and it is incorporated and forms part of the **Consumer Terms and Conditions for Postpaid and Prepaid Mobile Service** ("Consumer T&C"). All the capitalized words in the Specific Terms will have the same meaning ascribed in the Consumer T&C.

2. OUR PASS

For further information, please refer to

<https://unifi.com.my/mobile/roaming>

3. DATA ROAMING PASS

- a) The Data Roaming pass is offered in partnership with foreign network operators in selected countries (the "Participating Countries"). Unifi Mobile reserves the right to amend the list of the Participating Countries network operators at any time without notice.
- b) The network selection will be done automatically to the relevant participating network operators to access the roaming passes. Unifi Mobile shall not be responsible for any incremental charges and/ or other charges due to the Customer's manual selections arising from network systems or the Customer's error in selection or any other cause whatsoever.
- c) The Data Roaming pass is intended for use outside of Malaysia and Customer is subject to all terms and conditions of use at all times and the usage terms of the Participating Countries.
- d) The Data Roaming pass is intended for personal use only. Customer shall not use the data roaming passes for commercial, non-personal or fraudulent or any unlawful gains. Unifi Mobile reserves the right at any time at its absolute discretion and without any liability whatsoever to the Customer or any third party, to disconnect, interrupt, terminate, bar or suspend the Roaming Pass service to a Customer in the event of suspicious usage, illegal activities, suspected fraud or any other unusual activities.
- e) Purchase and/ or use of a Data Roaming Pass shall constitute acceptance of all applicable terms and conditions.
- f) Balance validity period or quota under data roaming passes are neither transferable nor refundable.
- g) Unifi Mobile reserves the right to terminate, omit, change or amend the data roaming passes and/ or the governing terms and conditions at any time without prior notice.
- h) All and any changes or amendments to the Data Roaming Pass and any governing terms and conditions shall take immediate effect upon being published on Unifi Mobile's website.
- i) Customers are liable for all the roaming charges incurred. To avoid unintended charges, Customers are responsible to disable the roaming access on their devices.

- j) Data Roaming Pass purchase is valid as an add-on feature to a Customer's Unifi Mobile Postpaid domestic rate plan. Standard domestic charges shall continue to apply in accordance with the subscriber's Unifi Mobile Postpaid mobile plan.
- k) The use of data roaming passes is subject to availability and terms of access of the applicable Network Operator. Unifi Mobile shall not be liable for any inaccessibility, interruption, network quality or other network-related problems which may occur while roaming.
- l) Customer understands and accepts that during roaming, the storage, treatment and transfer of their personal data may be subject to regulations and laws which are different from those in Malaysia.

4. INTERNATIONAL ROAMING OFFERINGS FOR UMRAH 2026

- a) The Uni5G Roam Middle East 15 – Day Pass and Uni5G Roam Middle East 30 – Day Pass offers unlimited data and unlimited incoming calls, effective from 25 June 2026. Both passes provide internet usage of up to 2GB per day. Any internet usage beyond the daily quota will be subject to the Fair Usage Policy (FUP), whereby internet speed will be reduced to 512Kbps until the daily quota refreshes or the pass expires.
- b) The unlimited calls apply to incoming calls only. Any outgoing calls or SMS usage will be charged on a Pay-As-You-Use (PAYU) basis. Alternatively, customers may subscribe to the Voice and SMS Pass.
- c) Kindly visit <https://unifi.com.my/roaming-saudi> for more information on the offering for Umrah.
- d) Other Middle East roaming passes will continue to be available:
 - i. Uni5G Roam Middle East 1 – Day Pass at RM35
 - ii. Uni5G Roam Middle East 7 – Day Pass at RM45
- e) Unifi reserves the right to amend, extend, or terminate the offering at any time without prior notice.