

SPECIFIC TERMS : Data Roaming Passes

1. GENERAL

This is our Specific Terms for Data Roaming Passes and it is incorporated and forms part of the **Consumer Terms and Conditions for Postpaid Mobile Service** ("Consumer T&C"). All the capitalized words in the Specific Terms will have the same meaning ascribed in the Consumer T&C.

2. OUR PASS

For further information, please refer to

<https://unifi.com.my/mobile/roaming>

3. DATA ROAMING PASS

- a) The Data Roaming passes are offered in partnership with selected network operators in selected countries only (the "Participating Countries"). Unifi Mobile reserves the right to amend the list of Participating Countries network operators and available countries at any time without notice.
- b) The network selection will be done automatically to the relevant participating network operators to access the roaming passes. Unifi Mobile shall not be responsible for any increased charges and/ or variant charges due to the Customer's manual selections arising from network systems or the Customer's error in selection or any other cause whatsoever.
- c) Data roaming passes shall only be for use outside of Malaysia and Customer agrees to abide by and be subject to all terms and conditions of use at all times and the usage terms of the Participating Countries.
- d) Subscribers shall not use the data roaming passes for commercial, non-personal or fraudulent purposes or gains. Unifi Mobile reserves the right at any time at its absolute discretion and without any liability whatsoever to the Customer or any third party, to disconnect, interrupt, terminate, bar or suspend the Roaming Passes service to a Customer in the event of suspicious usage, illegal activities, suspected fraud or any other unusual activities.
- e) Purchase and/ or use of a data roaming pass shall constitute acceptance of all applicable terms and conditions.
- f) Balance validity period or quota under data roaming passes are neither transferable nor refundable.
- g) Unifi Mobile reserves the right to terminate, omit, change or amend the data roaming passes and/ or the governing terms and conditions at any time without prior notice.
- h) All and any changes or amendments to the data roaming passes and any governing terms and conditions shall take immediate effect upon being published on Unifi Mobile's website.
- i) Customers are liable for all roaming charges incurred. To avoid unintended charges, Customers are responsible to disable Roaming access on their devices.
- j) Data roaming passes are only valid for purchase and use in selected Participating Countries as an add-on feature to a Customer's Unifi Mobile

Postpaid domestic rate plan. Standard domestic charges shall continue to apply in accordance with the subscriber's Unifi Mobile Postpaid mobile plan.

- k) The use of data roaming passes is subject to availability and terms of access of the applicable Network Operator. Unifi Mobile shall not be liable for any inaccessibility, interruption, network quality or other network-related problems which may occur while roaming.
- l) Customer understands and accepts that during roaming, the storage, treatment and transfer of their personal data may be subject to regulations and laws which are different from those in Malaysia.