

WiFi

Wi-Fi 6 Router & Mesh

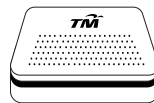
Items for installation:



Wi-Fi 6 Router (A)



Mesh (B)



Modem (BTU)



unifi TV
Media Box

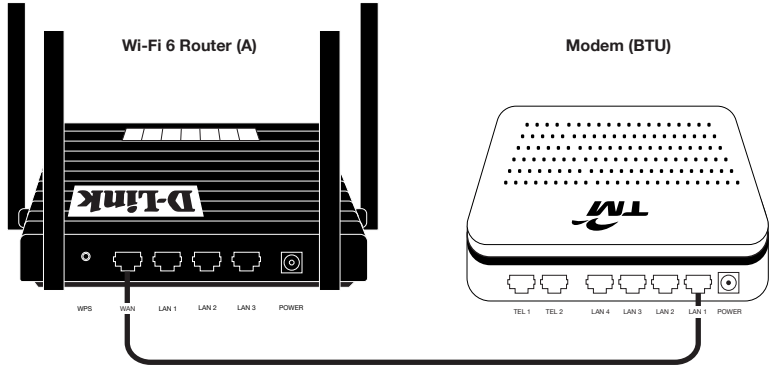
Optional:

IMPORTANT NOTE:

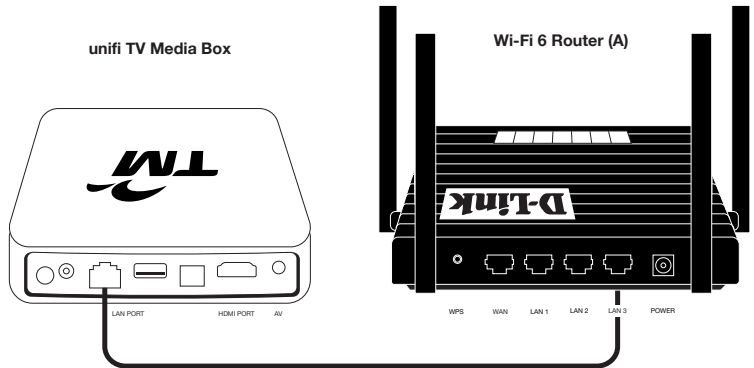
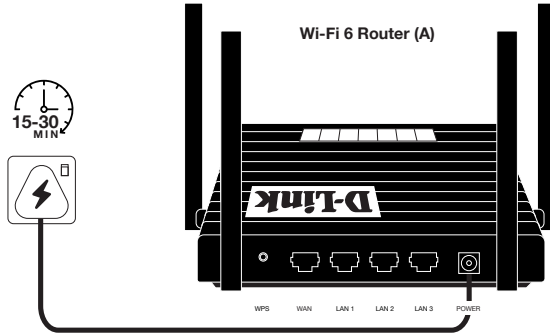
Once you have received your router package containing your new Wi-Fi 6 Router (A) with Mesh (B), you are advised to install the router within 7 days. During installation, please follow the labelled instructions for Wi-Fi 6 Router (A) and Mesh (B). Installation after 7 days from receiving the package will require assistance for setup. Please contact us at 1800-88-5059 (working hours 8.30am - 5.30pm, Monday-Friday) to complete it.

1

1



2



PART 1: Connect the new Wi-Fi 6 Router to the modem

- Before we start, unbox your new Wi-Fi 6 Router (A) and Mesh (B).
- Ensure that the items labelled Wi-Fi 6 Router (A) and Mesh (B) are identified correctly before installation. Incorrect installation may affect your connection.
- Mark your old cable connection before disconnecting it from the old router port to avoid any incorrect connections on the new router port.

1 Connect the cable from the WAN port of your new Wi-Fi 6 Router (A) to the LAN 1 port of your existing modem.

2 Connect the Wi-Fi 6 Router (A)'s power adapter to your power supply socket and switch it on.

- Please wait between 15 to 30 minutes for our system to run the auto-configuration and establish the connection.

* Once you are connected, you will receive your new broadband password via SMS for your future reference. This password has been auto-configured in your new Wi-Fi 6 Router (A).

* You will also get a new default Wi-Fi network name (SSID) and password which can be found at the bottom of the new Wi-Fi 6 router (A).

OPTIONAL: Connect unifi TV Media Box to the Wi-Fi 6 Router

- If you have a unifi TV Media Box (white box or unifi Plus Hybrid Box), connect the Media Box cable from LAN port to the new Wi-Fi 6 Router (A) LAN 3 port. For unifi Plus Box (uPB), you can just connect to the Wi-Fi network.

PART 2: Setting up Wi-Fi 6 Router & Mesh

- 1** Please make sure the Wi-Fi 6 Router (A) is switched on. Then switch on the Mesh (B) unit and wait for 60 seconds until all LED lights are ON and stable.
- 2** Connect the cable provided in the box from the LAN port (1 or 2) of your new Wi-Fi 6 Router (A) to the WAN port of your new Mesh (B).
- 3** Wait for the connection on Mesh (B) to be established and stable (within 5 mins). Once the connection is successful, the LED Mesh (B) unit light will be ON and stable.
- 4** Disconnect the cable from the LAN port (1 or 2) of your Wi-Fi 6 Router (A) to the WAN port of your Mesh (B).
- 5** Power off the Mesh (B) and relocate the Mesh to the suitable location (open space).

