

## **SYAWAL WITH UNIFI CAMPAIGN TERMS & CONDITIONS**

These Specific Terms and Conditions for Syawal with unifi Campaign (“Campaign T&C”) shall be read together with the General Terms and Conditions for unifi Home (“unifi Home T&C”), as available at [www.unifi.com.my](http://www.unifi.com.my) (subject to further changes, at TM’s absolute discretion, without prior notice to Customer) and Terms and Conditions for unifi Mobile (“unifi Mobile T&C”) as available at <https://unifi.com.my/mobile/postpaid/tnc.html>. By participating in the Campaign, Customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign, shall be final, binding and conclusive.

### **1. GENERAL**

- a. Syawal with unifi Campaign (“Campaign”) is brought to you by Telekom Malaysia Berhad (“TM”) for unifi Home and unifi Mobile subscribers.
- b. This Campaign shall commence from 15 April 2021 until 13 July 2021 (“Campaign Period”). However, TM may, at its sole and absolute discretion ends or extends the Campaign Period without prior notice to Customers.
- c. The Campaign is open to all new and existing Customer with active status of their unifi account, throughout the Campaign Period, who are Malaysian citizens, 18 years of age and above and permanently residing in Malaysia. Directors, officers, TM employees, vendors and sponsored vendors, including their associated/affiliated companies and their immediate family members (spouse, children, parents, siblings) and/or representatives, employees and/or servants of any agencies of TM and their immediate families are eligible to participate in the Campaign only if they subscribe to any of unifi Home, unifi Mobile and/or Add-On Services with the current commercial rate.
- d. The Campaign is not open to existing TM Customers who sign up for Winback 2.0 Campaign packages.
- e. For every unifi Home plans subscribed under this Campaign, minimum subscription period (MSP) of twenty-four (24) months is applicable.
- f. Customer can subscribe to any of the plans for unifi Home and/or unifi Mobile to be eligible for the Campaign via TPoint, Online, SME Consultants, Direct Sales, TM Resellers and TM Authorized Dealers (TAD) during the Campaign Period.
- g. The Campaign is subject to TM infrastructure readiness and port availability at the Customer’s installation address.

- h. TM reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions for this Campaign from time to time without prior notice to the Customer.
- i. The Customer hereby acknowledges that TM shall have the right to share and use the Customer's data and personal information within TM and/or its related companies for the purpose of marketing activities in respect of products and services of TM and/or its related companies from time to time as TM deems fit. The Privacy Notice TM applies, for further information on the Privacy Notice of TM's group of companies, please visit <https://unifi.com.my/llds/assets/documents/privacynotice.pdf> for details.
- j. Further enquiries relating to the Campaign can be channelled to TM Live Chat at [unifi.com.my/chat](https://unifi.com.my/chat), visit any TMpoint outlets nationwide, tweet us @helpmeunifi or message us at [facebook.com/weareunifi](https://www.facebook.com/weareunifi) for assistance.

## 2. CAMPAIGN MECHANICS

The Campaign offers attractive prizes to Customers as per the mechanics below;

### 2.1 Sign Up & Win Contest

- a. Customers that successfully subscribe and activate any of the unifi Home and/or unifi Mobile plans as stated in the table below ("Contest Plan") during the Campaign Period will stand a chance to win attractive monthly prizes ("Contest Prize") under the Sign Up and Win Contest ("Contest") from TM.
- b. All successful new activation, upgrade and/or add-on services of the Contest Plan during the Campaign Period are eligible to participate.
- c. The Contest Plan are as follows: -

<b>unifi Home</b>	
<b>New Sign-up</b> <ul style="list-style-type: none"> <li>• unifi 30Mbps</li> <li>• unifi 100Mbps</li> <li>• unifi 300Mbps</li> <li>• unifi 500Mbps</li> <li>• unifi 800Mbps</li> <li>• unifi Lite</li> <li>• unifi Air</li> </ul>	<b>Existing Customer</b> <ul style="list-style-type: none"> <li>• Upgrade to higher plan</li> <li>• Upgrade from unifi Lite to unifi fibre</li> <li>• Add-on services:                             <ul style="list-style-type: none"> <li>i. Ultimate Pack</li> <li>ii. Mesh Wi-Fi Deco M4</li> <li>iii. Mesh Wi-Fi Deco M9 Plus</li> <li>iv. unifi Plus Box</li> </ul> </li> </ul>

unifi Mobile	
<b>New Sign-up</b> <ul style="list-style-type: none"> <li>unifi Mobile 99 Promotionunifi Mobile 99 – Family Edition</li> <li>unifi Mobile 59</li> <li>unifi Mobile 39</li> <li>unifi Mobile 29</li> <li>unifi Mobile 19</li> <li>unifi Mobile Pek Jasa</li> <li>unifi Mobile Student Pek</li> <li>unifi Mobile 99 at the price of RM59 (OKU, Warga Emas)</li> </ul>	<b>Existing Customer</b> <ul style="list-style-type: none"> <li>Upgrade to unifi Mobile 99 Promotion</li> </ul> <p><i>*upgrade for unifi Mobile is only applicable to unifi Mobile 99 Promotion plan.</i></p>

- Eligibility of entry will be calculated based on the number of entries accumulated through Customer’s subscription to any plans for unifi Home, unifi Mobile and/or Add-On Services. Each subscription has their own specified number of entry (“Eligible Entry”).
- Multiple subscription are permitted for higher chance of winning as long as the Customer have valid number of Eligible Entry under their unifi account. However, each Customer will only be entitled to win one (1) prize throughout the Campaign Period.
- Once the Customer successfully complete the subscription and activation for unifi Home, unifi Mobile and/or Add-On Services within the Campaign Period, Customer will be entitled to receive the Eligible Entry that shall be calculated based on the table below: -

unifi Plan	Package under Plan	Number of Entries
unifi Mobile	unifi Mobile 19	1 Entry
	unifi Mobile 29	1 Entry
	unifi Mobile 39	1 Entry
	unifi Mobile 99 Promo	5 Entries
	unifi Mobile Jasa Pek, Student, OKU & Warga Emas	5 Entries
unifi Home	Add-on UPB @ RM20/month	1 Entry
	Add-on Mesh Wi-Fi Deco M4 @ RM15/month	1 Entry
	Add-on ultimate pack @ RM60/month	5 Entries
	Add-on Mesh Wi-Fi Deco M9 @ RM35/month	5 Entries
	unifi Air	5 Entries
	unifi Lite	5 Entries
	unifi 30Mbps	5 Entries
	unifi 100Mbps	10 Entries
	unifi 300Mbps	10 Entries

	unifi 500Mbps	20 Entries
	unifi 800Mbps	20 Entries

- d. TM may, at its sole and absolute discretion may revise the number of entries for each subscription of the Contest Plan without prior notice to Customers.
- e. All Eligible Entry will be calculated based on the subscription and activation of the Contest Plan under Customer's Malaysian NRIC Number.
- f. If TM found that the Customer's Eligible Entry is fraudulent, TM has the right to disqualify the Customer from winning the Contest Prizes. TM shall not be responsible for any ineligible entry made by the Customer to participate in this Campaign.
- g. Customer who subscribe to any of the Contest Plan on the last date of the Campaign Period will still be qualified to participate in the Contest with the condition that the Contest Plan activation is completed and successfully installed at Customer's registered address within seven (7) days from the last date of the Campaign Period.
- h. The Contest comprises of biweekly cycles. For the purpose of winner selection, the entries will be refreshed on daily, weekly and monthly basis.
- i. The Contest Prize to be won throughout the cycles are: -

	Denomination	Prizes	Winners
<b>Daily Prizes</b>	1 <sup>st</sup> Prize	55" LG Smart TV (worth up to RM2,799)	90 winners
	2 <sup>nd</sup> Prize	Vivo V20 Smartphone (worth up to RM1,299)	90 winners
	3 <sup>rd</sup> Prize	Philips Viva Collection All-In-One Cooker (worth up to RM753)	90 winners
	4 <sup>th</sup> Prize	Philips HD9200/91 4.1L Essential Airfryer (worth up to RM499)	90 winners
	Consolation Prize	RM100 Shopee Voucher	90 winners
<b>Grand Prizes</b>	Grand Prize	65" LG Smart TV (worth up to RM4,449)	10 winners
	Bonus Prize	Vivo x60 Smartphone (worth up to RM2,699)	20 winners

	Reward Prize	Philips 8000 Series Aqua Cordless Vacuum (worth up to RM2,299)	20 winners
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- j. TM reserves the sole right to substitute or replace or modify the Contest Prize offered in this Contest with another prize of similar value without prior notice.
- k. Contest Prize are strictly not transferable, assignable, exchangeable, or redeemable in any other form or manner other than specified or determined by TM. TM reserves the absolute right to determine the model, brand, colour and specifications of the Contest Prize.
- l. Visual(s) of the Contest Prize shown in any advertisement, promotional publicity and other materials relating to this Contest are solely for illustration purposes only and may not depict the actual Prize.

## 2.2 Guaranteed Duit Raya Online Exclusive

- a. The first one thousand (1000) Customers who subscribe to unifi Home plan via online channel at unifi.com.my or myunifi app will receive 1 x complimentary Shopee Voucher worth RM100 (“Shopee Voucher”) via registered email address after the end of Try Me thirty (30) days Free Trial period, provided if the account remain in active status.
- b. TM shall not be held liable in the event the winner cannot be contacted for whatever reasons. TM shall have absolute discretion and reserves the right to select other Customer to receive the Shopee Voucher.
- c. TM reserves the absolute right, as it deems fit, to substitute the Shopee Voucher with another product of similar retail value without prior notice to the Customer.
- d. Shopee Voucher given to the Customers is not transferable, nor exchangeable for cash, credit or kind, whether in part or in full.
- e. This Shopee Voucher has validity period of ninety (90) days and at all times subjected to Shopee Terms and Conditions. Customers are entirely responsible to utilize and/or use the Shopee Voucher before the expiry date.
- f. Customers are responsible to download and register an account with Shopee in order to enjoy the Shopee online voucher. TM is not responsible on the selected winner’s failure to download and register an account with Shopee. For assistance, selected winner may refer to <https://help.shopee.com.my/my/s/contactusform>.

- g. The Shopee Voucher given to the Customers is valid for one time use only and applicable for order(s) made by the Customers using Shopee Guarantee only. The Shopee Vouchers is limited to Shopee Mall and Preferred Sellers only.
- h. In utilizing the Shopee Voucher, Customer have to enter the promo code of the Shopee Voucher at the checkout page before payment is made.
- i. Customer who subscribe to any of the Contest Plan at the end of the Campaign Period will still be qualified to enjoy the complimentary Shopee Voucher and its promotions with the condition that the Contest Plan activation and installation is completed within seven (7) days from the expiry of the Campaign Period.

### **3. WINNER SELECTION**

- a. Winners will be chosen by a randomizer tool from a pool of total Eligible Entries which will be carried out by TM. TM reserves the right, at its absolute discretion to change, revise, delay, postpone the draw and notification date without prior notice.
- b. TM will select several potential winners from the pool of Eligible Entries randomly based on the unifi plans subscribed, active status of unifi subscription and no records for outstanding bills with TM.
- c. Winners will be contacted via phone call and is required to correctly answer a simple tie breaker question(s) in order to win the Contest Prize.
- d. If for any reason, the winners cannot be reached after three (3) attempts (e.g. no answer, contact number provided not in service, no network connection etc.), their chance of winning will be automatically forfeited. TM shall not be held liable in the event the winner cannot be contacted for whatever reasons. TM shall have absolute discretion and reserves the right to select other winners who will be subjected to the same rules.
- e. Each account (based on NRIC Number) will only be entitled to win one (1) prize only regardless of their number of Eligible Entries.
- f. Eligible Entries which have not won any Contest Prize during the cycles will be accumulated for another chance to win the grand prize at the end of Contest Period.
- g. Names and photos (where applicable) of the winners will be announced on unifi website at unifi.com.my and unifi social media. By participating in the Contest and accept the win, winners hereby grant TM perpetual worldwide and the right to broadcast, or use in any way, the name and photos for advertising purposes and publicity related to the Campaign with no monetary compensation.

- h. All the Contest Prize awarded to the winners under this Campaign are: -
  - i. provided on an “as-is where is” basis; and
  - ii. are neither transferable, transferred to third party nor exchangeable for cash or credit
- i. TM makes no warranties or representations whatsoever with respect to the Contest Prize and shall not be responsible nor liable for any problems and/or damage. Prizes are accepted entirely at the risk of the winner(s) without any warranty of any kind, whether express or implied.
- j. The winners may be required to produce a proof of identity during or prior to winner announcement ceremony that will be organized by TM, for purposes of verification. The only forms of proof of identity accepted by TM are Identity Card or Driver’s license. Any failure to provide any proof of identity gives the right to TM to disqualify the winners from claiming the Contest Prize.
- k. The winners may be required to sign a Release, Waiver and Declaration Form in order to claim the Contest Prize.
- l. The winners are required to attend the winner’s announcement ceremony that will be held by TM and in the event the winner is not able to attend the ceremony, the winner must nominate a representative to be present at the ceremony to accept the prize on the winners’ behalf. The representative must provide authorization letter and copy of winner’s Identity Card or driver’s license as a proof and for TM verification purposes.
- m. Any expenses to claim the Contest Prizes at the winner announcement ceremony shall solely be under winner’s own cost.
- n. All decisions made by TM in relation to Contest including but not limited to the processes, draw, selection of winners and forfeiture of the Prizes are final, conclusive and binding. No further correspondence, queries or appeals shall be entertained.
- o. TM shall announce the winning results at the earliest convenience, and the table below serves as reference for winner announcement dates. TM shall have absolute discretion and reserves the right to amend the announcement dates.

Cycle	Weekly Period	Total Winner	Winner Announcement
1st Cycle	15 April - 30 April	75	7 May – 8 May
2nd Cycle	1 May - 15 May	75	21 May- 22 May
3rd Cycle	16 May - 31 May	75	4 Jun – 5 Jun

4th Cycle	1 June - 15 June	75	18 Jun -19 Jun
5th Cycle	16 June – 31 June	75	5 Jul – 6 Jul
6th Cycle	1 July - 13 July	75	20 Jul – 21 Jul
Grand Prizes		50	20 Jul – 21 Jul
TOTAL		500	

## 5. GOVERNING LAW AND JURISDICTION

- a. This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction over any issues arise pertaining to this Campaign.

## 6. CONFIDENTIALITY

- a. Any personal data provided by the Applicant to TM in connection with the Campaign shall be kept confidential. The Privacy Notice of TM applies, please visit <https://unifi.com.my/mobile/postpaid/assets/doc/Privacy%20Statement.pdf>

## 7. PRIORITIZATION OF DOCUMENTS

- a. In the event there is any inconsistency of the provisions under this terms and conditions and the Consumer Terms and Condition and the Terms of Use, the following order of precedence shall apply:
  - i. Campaign Terms and Conditions
  - ii. the unifi Home T&C and unifi Mobile T&C ; and
  - iii. our Terms of Use

[End of Terms and Conditions]