

## TERMS AND CONDITIONS

### unifi Referral Programme

The terms and conditions for unifi Referral Programme (Campaign T&C) is to be read together with the General Campaign Terms and Conditions and unifi mobile Terms & Conditions available at <https://unifi.com.my/mobile/postpaid/tnc.html> and [www.unifi.com.my](http://www.unifi.com.my) (together with its future amendments). By participating in the unifi Referral Programme Campaign, Customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign, shall be final, binding and conclusive.

#### 1. GENERAL

- a) unifi Referral Programme (“Campaign”) is organized by Telekom Malaysia Berhad (“TM”). This Campaign allows ALL existing unifi customers to enjoy special rewards when the Customers successfully introduced their friends and/or family to unifi Mobile Postpaid or unifi Home Fibre Broadband using referral link.
- b) The Campaign shall run from 22 April until 31 December 2022 (“Campaign Period”). However, TM may, at its sole and absolute discretion ends or extends the Campaign Period without prior notice to Customer.
- c) The Campaign is open to all existing unifi Mobile Postpaid and unifi Home Fibre Broadband, except the employees or immediate families of TM Group employees.
- d) Only Customers with active status are eligible to participate in this Campaign. New Customers must successfully activate their services in order to participate.
- e) Except for the specific terms and conditions for the Campaign stated herein, all other terms and conditions for unifi Mobile Postpaid and unifi Home Fibre Broadband shall continue to apply. Please visit <https://unifi.com.my/refer-friend> for more details.

#### 2. CAMPAIGN MECHANICS

- a) Customers may participate in the Campaign by following the steps below: -
  - i. Log in to unifi Self Care portal at <https://unifi.com.my>
  - ii. Click on the Campaign banner on right panel of your unifi Self Care dashboard.
  - iii. Choose to share whether unifi Mobile Postpaid or unifi Home Fibre Broadband package and click ‘share’.
  - iv. Customers will get the referral link after clicking share.
  - v. Proceed to broadcast the referral link to promote the Campaign Package to Customer’s friends and/or family via email, Whatsapp or social media platform such as Facebook/Twitter.

- b) For any successful activation of unifi Mobile Postpaid or unifi Home Fibre Broadband using the Customer’s referral link, Customer will enjoy special reward via email in the form of Shopee digital voucher when their friends and family subscribe and successfully made their first bill payment for the Campaign Package.
- c) The unifi Mobile Postpaid and unifi Home Fibre Broadband package eligible to be advertised under this Campaign are as per table below: -

<b>unifi Mobile Postpaid</b>	<b>unifi Home Fibre Broadband</b>
<ul style="list-style-type: none"> <li>• Ultimate Plan</li> <li>• unifi Mobile 59</li> <li>• unifi Mobile 39</li> <li>• unifi Mobile 29</li> <li>• unifi Mobile 19</li> </ul>	<ul style="list-style-type: none"> <li>• 800 Mbps + unifi Plus Box &amp; Mesh Wi-Fi</li> <li>• 500 Mbps + unifi Plus Box &amp; Mesh Wi-Fi</li> <li>• 300 Mbps + unifi Plus Box</li> <li>• 100 Mbps + unifi Plus Box + ultimate pack</li> <li>• 100 Mbps Unlimited data + unifi Plus Box + unifi TV Pack</li> <li>• 30 Mbps Unlimited data + free upgrade to 100Mbps for 30 days</li> <li>• 30 Mbps + unifi Plus Box + unifi TV Pack</li> </ul>

(shall collectively referred as “Campaign Package”)

- d) The value for the Shopee digital voucher rewarded to the Customer who successfully refer their friends and family for each Campaign Package subscribed shall be as follows: -

<b>Campaign Package</b>	<b>Rewards for successful referral</b>
unifi Home Fibre Broadband	RM30 Shopee voucher
unifi Mobile Postpaid	RM10 Shopee voucher

- e) There is no limit to broadcast the referral link to Customer’s friends and family under this Campaign.
- f) TM reserves the absolute right, as it deems fit, to substitute the Shopee Voucher with another product of similar retail value without prior notice to the Customer.
- g) This Shopee Voucher has validity period of ninety (90) days and at all times subjected to Shopee Terms and Conditions. Customers are entirely responsible to utilize and/or use the Shopee Voucher before the expiry date.
- h) Customers are responsible to download and register an account with Shopee in order to enjoy the Shopee online voucher. TM is not responsible for any failure to download and register an account with Shopee. For assistance, Customers may refer to <https://help.shopee.com.my/my/s/contactusform>

### 3. CONFIDENTIALITY

Any personal data provided by the Customer to TM in connection with the Campaign shall be kept confidential. The Privacy Notice of TM shall apply. For reference, please visit <https://unifi.com.my/mobile/postpaid/assets/doc/Privacy%20Statement.pdf>

#### **4. MISCELLANEOUS TERMS**

- a) TM is not responsible for any unauthorized referral link under the Campaign. Such conduct shall be under sole responsibility of the Customers.
- b) TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.
- c) This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.
- d) Further enquiries relating to the Campaign can be channelled to TM Live Chat at unifi.com.my, tweet us @helpmeunifi, message us at facebook.com/weareunifi for assistance.

*[end of Terms and Conditions]*