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## .Registration and User Data

We may require you to register or otherwise provide information about yourself or your company in order to use the Service or certain of its functionalities. You agree to: (a) provide true, accurate, current and complete information about yourself or your company ("User Data") as prompted by the Service; and (b) maintain and promptly update any User Data provided during registration, if applicable, to keep it accurate and current. You consent and agree that Vuclip may access, preserve and disclose your User Data if required to do so by law or in a good faith belief that such access preservation or disclosure is reasonably necessary to: (i) comply with legal process; (ii) enforce the Terms; (iii) respond to claims that any description violates the rights of third parties; (iv) to provide the Service to you and to respond to your requests for customer service; or (v) protect the rights, property or personal safety of Vuclip, its users and the public.

## .Submission of description

We may provide the means for you to submit information, data, text, software, sound, photographs, graphics, video, messages, tags or other materials ("description") to the Vuclip Service. You are solely responsible for any description that you submit and the consequences of submitting it. You agree not to submit any description to Vuclip unless you have received all necessary rights and authorizations to submit such description, and by submitting said description, you affirm you have all such rights and authorizations. Vuclip may, in its sole discretion but without any obligation to search for such, remove description that is alleged to have been submitted in violation of this provision. In addition, Vuclip may require additional evidence of compliance with this provision from users who are alleged to have submitted description in violation of this Agreement. Vuclip will, in its sole discretion, terminate the accounts of, and refuse service to, any user who repeatedly or knowingly violates this Agreement.

## .Use of description

You understand that all description available in connection with the Service are the sole responsibility of the person from whom such description originated. Vuclip does not control or monitor the description available in connection with the Service and, as such, does not guarantee the accuracy, integrity or quality of such description. You

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you agree to comply with all local rules regarding online conduct and acceptable description.

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You agree to use communication methods available on the Service (if any) only to send communications and materials related to the subject matter for which Vuclip provided the communication method and only subject to these Terms. You agree that (a) all communication methods constitute public means of communication between you and the other party or parties, and (b) communications are not pre-reviewed, post-reviewed, screened, archived or otherwise monitored by Vuclip in any manner, though Vuclip reserves the right to do so at any time at its sole discretion in accordance with the Terms.

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You agree to indemnify and hold Vuclip and its subsidiaries, affiliates, officers, agents, employees, partners and licensors harmless from any claims, demands, costs, losses, damages, liabilities, judgments and expenses, including reasonable attorneys' fees, arising out of or in connection with any claim, action or proceeding by any third party due to or arising out of description you transmit or otherwise make available through the Service, your use of the Service, your connection to the Service, your violation of the Terms or your violation of any rights of another person or entity.

## .Termination

You agree that Vuclip may, in its sole discretion, suspend or terminate your account and/or access to the Service for any reason or no reason, with or without prior notice. Any licenses contained in the Terms will terminate automatically without notice if you fail to comply with any provision of these Terms.

## .Notice and Procedure For Making Claims of Infringement

Vuclip respects the intellectual property of others, and we ask our users to do the same. If you believe that your work has been used in a way that constitutes copyright infringement, or your intellectual property rights have been otherwise violated, please provide Vuclip the information specified below. Please note that this procedure is exclusively for notifying Vuclip that your copyrighted material has been infringed or your intellectual property rights have been violated.

- (a) an electronic or physical signature of the person authorized to act on behalf of the owner of the copyright or other intellectual property interest;
- (b) a description of the copyrighted work or other intellectual property that you claim has been infringed;
- (c) a description of where the material that you claim is infringing is located on the Service;
- (d) your address, telephone number and email address;
- (e) a statement by you that you have a good faith belief that the disputed use is not authorized by the copyright owner, its agent or the law;
- (f) a statement by you, made under penalty of perjury, that the above information in your notice is accurate and that you are the copyright or intellectual property owner or authorized to act on the copyright or intellectual property owner's behalf.

All notice of claims of copyright or other intellectual property infringement can be sent to Vuclip as follow: By email: [legal@vuclip.com](mailto:legal@vuclip.com)

We may forward any notice(s) of alleged infringement pursuant to this Section to the person(s) who provided the allegedly infringing description.

## .Membership

Your Viu membership will auto renew month-to-month until terminated by the user. Unless you cancel your membership before your monthly renewal date, you authorize VUCLIP to charge your next month's membership fee to your Payment Method (see "Cancellation" below). To use Viu you must have Internet access and a Viu compatible device (Android smartphone with OS 4.0 and above, iOS device with OS 7.0 and above) . You can find specific details regarding your membership with Viu by visiting the "My Account section" on the app or the website.

## .Free Trials

The concept for a free trial will be as per the company's discretion and that will govern the description available during the free trail along with the duration of the trail granted to the user. You will be notified during sign-up whether you are eligible for a free trial and the necessary details regarding the duration.

## .Billing

**Billing Cycle.** The membership fee for our service will be billed on a monthly basis to your Payment Method on the calendar day corresponding to the commencement of your paid membership. In some cases the timing of your billing may change, for example if your Payment Method has not successfully settled or if your paying membership began on a day not contained in a given month. Visit your account on the app or website to see your next payment date. **Cancellation.** You can cancel your Viu membership at any time, and you will continue to have access to the premium Viu service through the end of your monthly billing period. We do not provide refunds or credits for any partial-month membership periods or unwatched movies or TV shows. To cancel, go to the "My Subscription" page and follow the instructions for cancellation. If you cancel your membership, your premium account will automatically close at the end of your current billing period. However, you will still have access to all the free videos. To see when your account will close, go to the "My Subscription" page.

#### Refund Policy

1. Any user can claim a refund for the subscription within 12 hours of buying the subscription.
2. Only users who have not played or watched any paid description on the app or website, post buying the subscription will be eligible for a refund. However, processing and disbursing the refund will be dealt on a case to case basis and is at the sole discretion of the developer. **Changes to the Price and Service Plans.** We may change our service plans and the price of our service from time to time; however, any price changes or changes to our service plans will apply to you no earlier than 30 days following email notice to you.

## .General

You agree that no joint venture, partnership, employment or agency relationship exists between you and us as a result of the Terms or your use of the Service. The Terms constitute the entire agreement between you and Vuclip with respect to your use of the Service. The failure of Vuclip to exercise or enforce any right or provision of the Terms shall not constitute a waiver of such right or provision. If any provision of the Terms is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of the Terms remain in full force and effect. The Terms and the relationship between you and Vuclip shall be governed by the laws of the Singapore without regard to its conflict of law provisions. All claims arising out of or relating to these Terms or the Service shall be litigated exclusively in the courts of Singapore, and you consent to personal jurisdiction in those courts. A printed version of the Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to the Terms to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. Any rights not expressly granted herein are reserved.