

How to Read Your



Mobile Bill

unifi

BILL OVERVIEW

Hello **NUR KASIH BINTI ABDULLAH**

Here's a summary of your February-23 unifi Mobile bill.

1 **Total Amount Payable**
RM62.55

2 **Account No:** 1234567890
Bill No: 1022023010111220533
Bill Date: 01 February 2023
Credit Limit: RM500.00
Deposit: RM0.00

3 **MANAGE YOUR ACCOUNT EASILY WITH MYUNIFI APP**



4 **CHARGES**

4.1	Remaining balance from previous month	RM0.00
4.2	This month's charges	RM59.00
4.2	Service Tax	RM3.54
4.2	Total charges for this month - Pay before 22 Feb 2023	RM62.54
4.3	Rounding Amount	RM0.01
	Total Amount Payable	RM62.55

5 **JomPAY**
Biller Code: 8888
Ref: 1234567890
JomPAY Online at Internet and Mobile Banking with your current, savings or Credit Card account.

6 NUR KASIH BINTI ABDULLAH
LOT 9, JALAN BUNGA MAWAR,
41000 SUNGAI BULOH,
SELANGOR

7 **Not only that, you will also enjoy unifi Rewards points for successful payment. Be our unifi Rewards member now and sign up at <https://unifi.com.my/rewards>**



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- 1 Total amount to be paid**
This is the total amount that you are required to pay for this bill (including tax).
- 2 Account details**
Your account number, the date this bill was issued, bill number, credit limit and deposit amount you paid (if any).
- 3 myunifi app**
Download myunifi app from Apple App Store, Google Play or Huawei AppGallery for a seamless experience of making payment and viewing bills for unifi home. Simply click the icon to learn more. Please note that myunifi icon will be clickable when you view your bill on your device.
- 4 Charges summary**
Here, we will show the summary of all charges for this month, tax and remaining balance from previous month (if any).
 - 4.1** Remaining balance from previous month (if any).
 - 4.2** List of this month's charges
 - 4.3 Payment due date**
You need to make payment before the due date to avoid any service interruption
- 5 JomPAY**
Information on JomPAY such as Biller Code and reference number.
- 6 Billing address**
If you opt for bill delivery via post, your bill will be sent to this address. If you subscribe to TM eBill, your bill will be sent to your registered email address.
- 7 Bill message**
Message to highlight on your bill and payment matters.
- 8 Payment barcode**
Use this payment barcode when you make payment over the counter or at kiosk.

YOUR DETAILED CHARGES

Account No: 1234567890


Bill Date: 01 February 2023

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Remaining balance from previous month

Description	Date	Gross (RM)	Tax (RM)	Amount (RM)
Previous Balance	-	-	-	62.55
Payment				
FPX B2C	06/01/2023	-	-	-62.55
Sub Total:				-62.55

Total: RM0.00

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This month's charges

Summary Charges

Description	Gross (RM)	Discount (RM)	Amount (RM)
Monthly Charges	179.00	-120.00	59.00
Usage Charges	0.00	0.00	0.00
Other Charges	0.00	0.00	0.00

Total: RM59.00

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unifi Mobile 139 12 Months

Ala carte

Description	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
0172094977					
10GB LTE hotspot Discount	-	-	0.00	-40.00	-40.00
Mobile 139 Discount 80	-	-	0.00	-80.00	-80.00
unifi Mobile 139 12 Months	01/02/2023	28/02/2023	139.00	0.00	139.00

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Remaining balance from previous month

This section will show the balance from your previous bill and latest payment transaction/s as well as any bill adjustment for your previous bills.

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This month's charges

We will display all charges for this month including monthly subscription fee, call plan, usage, one time charge and value added services. Charges displayed are not inclusive of tax.

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Plan name

This is the name of the mobile plan that you subscribed to. All the discount items under your mobile plan are listed here.

For the total amount to be paid this month, you can refer to item 4 (Charges – including tax) or item 10 (This Month's Charges – excluding tax).

YOUR DETAILED CHARGES

Account No: 1234567890



Bill Date: 01 February 2023

This month's charges - continued

unifi Mobile 139 12 Months

Ala carte

Description	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
0172094977					
10GB LTE hotspot	01/02/2023	28/02/2023	40.00	0.00	40.00

Total: RM59.00

TOTAL this month's charges

RM59.00

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Tax Summary

Description	Total Before Tax (RM)	Total Tax (RM)
Service Tax - ST	59.00	3.54
Service Tax - NT	0.00	0.00

Total: RM3.54

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Tax summary

Total tax amount based on the total of this month's charges.

IMPORTANT

If you subscribe to multiple services/lines, detail charges for each service/line will be displayed in **This month's charges** section.

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01110000901 Calls Usage	Mobile Calls	RM0.00
	National Calls	RM0.00

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Details on call usage

Mobile Calls

Date	Time	Called To	Duration	Amount (RM)
29/04/2022	21:55:18		00:00:55	0.00

Total **0.00**

National Calls

Date	Time	Called To	Location	Duration	Amount (RM)
22/04/2022	16:38:19		SG PLONG	00:00:32	0.00

Total **0.00**

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Call usage summary

Summary of call usages related to service number/ID. If you have multiple service/line, usage summary will be displayed according to the service number/ID.

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Details on call usage

Itemised bill such as date, time, phone number, call destination, duration and amount. It will also be segregated by call type such as National, Mobile, International and Special Numbers/Others.

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01110000901	Special Number SMS	RM0.15
SMS Usage		

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Details on SMS usage

Special Number SMS

Date	Time	Number Messaged	Amount (RM)
06/04/2022	13:55:54	6066555	0.15
Total			0.15

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SMS usage summary

Summary of SMS usages related to service number/ID. If you have multiple service/line, usage summary will be displayed according to the service number/ID.

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Details on SMS usage

Itemised bill such as date, time, phone number and amount.

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unifi Rewards Membership No: | 12345678
For more info visit: unifi.com.my/rewards

1209
Total points as at 31 Jan 2023

Payment Channels

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Self-care

- myunifi App
 - unifi Portal (unifi.com.my)
 - JomPAY online
- Click [here](#) for a list of participating banks



Over the Counter

- TM Authorized Dealer (TAD)
- 7-Eleven
- 99 Speedmart
- Epay
- ONEPAY (M)
- POS Malaysia
- Ejen Bank Berdaftar BSN (EBB)
- Eastern Alliance (EA)



E-Wallet (Mobile Apps)

- Boost
- Touch 'n Go
- Shopee
- BigPay
- Lazada



Kiosk / ATM Machine

- TMpoint
- ATM banks via JomPAY

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unifi Mobile
UNLIMITED DATA, CALLS & TEXTS

- 10 GB LTE Hotspot
- Free access to over 11,000 wifi@unifi locations nationwide

Subscribe now at unifi.com.my/postpaid

ONLY RM99
RM59* monthly

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unifi Rewards

This section will display unifi Rewards details. Click the link provided and you will be directed to unifi Rewards page. This function will be clickable when you view your bill on your device.

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Payment channels

This is the list of payment channels that you can choose from to pay your unifi bills.

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Promotion banner

You can find our latest promotion and product offerings here. Click the banner and you will be directed to the promotional site. Promotion banner will be clickable when you view your bill on your device.

IMPORTANT NOTICE



Account No: 1234567890

BILL PAYMENT

Payment made later than the due date stated on the front page will cause temporary service disconnection. A reconnection fee of RM10.00 will be charged for service reconnection of each service.

SERVICE TAX (ST)

In accordance with the implementation of the Service Tax Act 2018, 6% Service Tax (ST) will be charged for all taxable products and services effective 1 Sept 2018.

Note: ST – Taxable services at 6% rate

NT or (#) – Non-taxable services

SE - Exempted from ST

RR - Telecommunication services between telco licensees are not taxable

ATTENTION

1. This bill is final and authorized by the Finance Division, TM as the total amount due.
2. Any bill dispute MUST be lodged within 30 days of the bill date. TM reserves the right to reject customers bill dispute complaint lodged beyond the stipulated period in accordance to TM T&C.
3. Only payment made before the due date will be credited in this bill. Otherwise it will be reflected in the next bill.
4. All 4G related services are provided by TM Technology Services Sdn Bhd (formerly known as Webe Digital Sdn. Bhd.) and all 5G related services are provided by Telekom Malaysia Berhad.

PENYATAAN PRIVASI TM DAN TM TECHNOLOGY SERVICES

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), Kumpulan TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan. Untuk mengetahui dasar tersebut secara terperinci bagi Telekom Malaysia Berhad dan TM Technology Services Sdn Bhd (formerly known as Webe Digital Sdn. Bhd.), sila rujuk Notis Privasi TM di i.unifi.my/privacynoticeunifi dan Pernyataan Privasi TM Technology Services (formerly known as Webe Digital Sdn. Bhd.) di i.unifi.my/privacynoticemobile, yang mana tertakluk kepada perubahan dari masa ke semasa oleh Kumpulan TM.

TM'S and TM TECHNOLOGY SERVICES PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM Group has put in place a personal data protection policy which shall govern the use and protection of your personal data as a customer. For details of the policy for both Telekom Malaysia Berhad and TM Technology Services Sdn Bhd (formerly known as Webe Digital Sdn. Bhd.), please refer to TM Privacy Notice at i.unifi.my/privacynoticeunifi and TM Technology Services (formerly known as Webe Digital Sdn. Bhd.) Privacy Statement at i.unifi.my/privacynoticemobile, which may be reviewed by TM Group from time to time.

Important Notice

Here you will find other details and important messages related to your bill.