

## SPECIFIC TERMS AND CONDITIONS

### UNIFI MOBILE PREPAID

#### JARINGAN PRIHATIN PROGRAM ("Campaign")

##### A. Specific Terms and Conditions of Campaign ("Specific Terms")

1.	Organiser	webe digital sdn bhd (571389-H) ("us/we/our/webe")
2.	Name of Campaign	JARINGAN PRIHATIN PROGRAM
3.	Brief Description of Campaign	<ol style="list-style-type: none"><li>1) Jaringan Prihatin Program ("Campaign") is a government initiative under the Budget 2021 to offer up to RM180 worth of telecommunication services for every Bantuan Prihatin Rakyat (BPR) recipients.</li><li>2) We offer two (2) package plans under the Campaign namely unifi Mobile postpaid 39 and #BEBAS prepaid plan (individually known as the "Campaign Package").</li><li>3) For <b>unifi Mobile postpaid 39</b>, customer will enjoy RM15 bill rebate starting from the next bill cycle upon activation from the government ("Campaign Subsidy") and free 30GB LTE from Us on mobile data.</li><li>4) For <b>#BEBAS prepaid</b> plan, customer will enjoy free 2GB LTE monthly data subsidy of mobile data credited into customers' account immediately upon redemption ("Campaign Subsidy") and customers can also redeem the complimentary 1GB LTE daily mobile data subsidy from Us.</li></ol>
4.	Mechanism of the Campaign	<p>In order to subscribe to any of the Campaign Package and enjoy the Campaign Subsidy, Customer is advice to;</p> <ol style="list-style-type: none"><li>1. Check self-eligibility under the Campaign at <a href="https://bpr.hasil.gov.my">https://bpr.hasil.gov.my</a>;</li><li>2. If eligible, customer choose either to sign up for unifi Mobile postpaid 39 (at the nearest TM Point or from unifi.com.my) or purchase #BEBAS prepaid plan (via mobile@unifi app) starting from <b>5<sup>th</sup> May 2021 till 31<sup>st</sup> August 2021</b> ("Campaign Registration Period").</li><li>3. Customer is entitled to register one (1) package <b>ONLY</b> under the Campaign.</li><li>4. For new unifi Mobile postpaid or #BEBAS prepaid plan Customers who are eligible for the Campaign, please follow the followings steps in order to enjoy the Campaign Subsidy:</li></ol>

		<table border="1" data-bbox="662 230 1425 656"> <thead> <tr> <th data-bbox="662 230 1029 264">Unifi Mobile Postpaid</th> <th data-bbox="1029 230 1425 264">#BEBAS Prepaid</th> </tr> </thead> <tbody> <tr> <td data-bbox="662 264 1029 405">a. Register unifi Mobile postpaid 39 plan and activate the sim card.</td> <td data-bbox="1029 264 1425 405">a. Register prepaid plan from mobile@unifi app and activate the sim card</td> </tr> <tr> <td data-bbox="662 405 1029 656">b. Download myunifi app to apply for the Campaign and once the application is approved, customer will be notified via in-app notification.</td> <td data-bbox="1029 405 1425 656">b. Through mobile@unifi app, apply for the Campaign and once the application is approved, customer will be notified via in-app notification.</td> </tr> </tbody> </table> <p data-bbox="662 689 1425 831">5. Customer may enjoy the Campaign Subsidy up to twelve (12) months from the notification for the Campaign or until 31<sup>st</sup> August 2022, whichever is earlier ("Campaign Subsidy Period").</p> <p data-bbox="662 831 1425 936">6. Any registration and activation of SIM before or after the Campaign Subsidy Period, will result the customer not be able to enjoy the Campaign Subsidy.</p> <p data-bbox="662 936 1425 1041">7. Customer is not entitle to claim from Us in case the Campaign Subsidy is not credited/claimable for any reason whatsoever.</p> <p data-bbox="662 1041 1425 1146">8. Customer hereby agree to pay any amount stated in the bill/account, that is not account to the Campaign Subsidy.</p> <p data-bbox="662 1146 1425 1252">9. Customer may opt for Mobile Number Portability (MNP) with other service provider up to four (4) times ONLY within the Campaign Subsidy Period.</p> <p data-bbox="662 1252 1425 1393">10. Upon successful Mobile Number Portability (MNP) application, customer shall ONLY enjoy the remaining balance of the Campaign Subsidy carried from the previous service provider.</p> <p data-bbox="662 1393 1425 1603">11. For customer who his/her application is rejected, withdraw or suspended by the government. Subscription to unifi Mobile 39 plan and #BEBAS prepaid will not be automatically be terminated and shall continue as per the terms and conditions of the subscription. Customer shall be responsible to pay for the charges in full.</p> <p data-bbox="662 1603 1425 1850">12. We shall not be responsible if the Jalinan Prihatin programme is being terminated by the Government. Subscription to unifi Mobile 39 plan and #BEBAS prepaid will not be automatically be terminated and shall continue as per the terms and conditions of the subscription. Customer shall be responsible to pay for the charges in full.</p> <p data-bbox="662 1850 1425 1984">13. Customers may at any time request for termination of the Campaign Package subscription ONLY but not to ask for refund of the balance of the Campaign Subsidy or any amount that has been paid to Us.</p>	Unifi Mobile Postpaid	#BEBAS Prepaid	a. Register unifi Mobile postpaid 39 plan and activate the sim card.	a. Register prepaid plan from mobile@unifi app and activate the sim card	b. Download myunifi app to apply for the Campaign and once the application is approved, customer will be notified via in-app notification.	b. Through mobile@unifi app, apply for the Campaign and once the application is approved, customer will be notified via in-app notification.
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		<p>14. We shall not be responsible or be held liable for any problem, change of status or matters arising between the Customer and government. Customer is advised to contact LHDN directly for further clarification on the Campaign Subsidy eligibility.</p> <p>15. We as a service provider is in the capacity to provide the telecommunication services and shall not be attribute to any willful default or gross negligence of any party that may affect the availability of the Campaign Subsidy under the Campaign.</p> <p>16. By subscribing to the Campaign Package, you agree for webe to share your personal data provided for the purposes of Jaringan Prihatin programme with Government or its appointed agents.</p> <p>17. Notwithstanding the above, upon subscription to the Jaringan Prihatin programme, you understand and agree that your data is collected by us on behalf of the government and you further understand and agree that government is the data user as defined under PDPA and that government may use your personal data for any purposes it deems fit.</p> <p>18. Further, you understand and agree that we will not be responsible or liable for any breach of personal data for any reasons or incident that we do not have control of, authorised or beyond our knowledge that shall compromise on the security of your personal data during the Campaign Period.</p>
5.	Mode of Communication	<ul style="list-style-type: none"> <li>• Product Portal – unifi.com.my</li> <li>▪ Leaflet &amp; bunting</li> <li>▪ Web banners, myunifi app &amp; mobile@unifi app banner</li> <li>▪ Social Media post</li> <li>▪ EDM</li> </ul>
6.	Eligibility Criteria	<p>1) This Campaign is only applicable for eligible Bantuan Prihatin Rakyat (BPR) recipients.</p> <p>2) Customer must successfully register and active SIM card during the given Campaign Period.</p>
7.	Charges	Standard SMS charges will apply. (if any)
8.	Campaign Period	5 <sup>th</sup> May 2021 (00:00 am) – 31 <sup>st</sup> August 2022 (11:59 pm)
9.	Campaign Registration Period	5 <sup>th</sup> May 2021 (00:00 am) – 31 <sup>st</sup> August 2021 (11:59 pm)
10.	Language	English
11.	Notification of the redemption.	In app push notification will be pop up on the mobile number for postpaid and SMS will be send for prepaid plan when the FREE pass provisioned.

12.	Product Terms and Conditions	<p>By signing up to the Campaign, Customer shall at the same time be bound by the following product terms and conditions:</p> <p>unifi Mobile Postpaid 39 <a href="https://unifi.com.my/mobile/postpaid/tnc">https://unifi.com.my/mobile/postpaid/tnc</a></p> <p>#BEBAS Prepaid plan <a href="https://unifi.com.my/mobile/bebas/tnc">https://unifi.com.my/mobile/bebas/tnc</a></p>

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