

FREQUENTLY ASKED QUESTIONS (FAQ)
FOR
cari@unifi

NO	QUESTION	ANSWER
About cari@unifi		
1	What is cari@unifi?	<ul style="list-style-type: none"> cari@unifi is a website for business owners to list their business via online for FREE. It helps business owners to further enhance the efficiency of their respective businesses and to expand their connection with their customers nationwide. For more info, visit our website here: http://ecommerce.unifi.com.my
Eligibility		
2	Who is eligible to list their business on cari@unifi?	<ul style="list-style-type: none"> cari@unifi is open to all business owners in Malaysia, aged 18 years old and above.
3	Can I still register to cari@unifi as individual without a Business Registration Number?	<ul style="list-style-type: none"> Yes. You can register to cari@unifi with your NRIC number. However, it is highly recommended to register with a Business Registration Number to keep your business listed on the website.
4	Are Non-Malaysians eligible to register for business listing on cari@unifi?	<ul style="list-style-type: none"> At the moment, the business listings are limited to Malaysian citizens only.
5	Are brand agents eligible to register on cari@unifi for business listing?	<ul style="list-style-type: none"> Yes. Brand agents are welcomed to list their businesses on cari@unifi as well.
Registration		
6	What are the documents that I need to submit for registration?	<ul style="list-style-type: none"> No supporting document is required. However, you are encouraged to upload minimum three (3) of your product photos to attract potential customers to browse your products.
7	I'm interested to list my business on cari@unifi. Where can I register?	<ul style="list-style-type: none"> You can register via online at https://unifi.my/listyourbizhere.
8	How can I change or update my business information after the registration is completed?	You may change or update your listing information via http://ecommerce.unifi.com.my

		<ul style="list-style-type: none"> Just click “Contact us” and fill up the request form. You will receive a notification once your information has been updated.
9	Do I have to be a unifi customer to register my business in cari@unifi?	<ul style="list-style-type: none"> Any local businesses can register and list their products or services at cari@unifi. cari@unifi is accessible to unifi customers as well as the general public.
10	How much do I need to pay to list my business in cari@unifi website?	<ul style="list-style-type: none"> Registration is FREE! So get your products or services listed in cari@unifi website now.
Listing		
11	What are the business listing categories available on cari@unifi?	<ul style="list-style-type: none"> Below are the categories of business available in cari@unifi: <ol style="list-style-type: none"> Food Fashion Home & Living Electronics Health & Beauty Mother & Babies Services
12	I can't find a suitable listing category for my business. What do I do?	<ul style="list-style-type: none"> For now, please choose the closest category best to describe your business and drop us a note on your proposed category through the “Contact us” form.
13	Is there any restriction or limitation in terms of products or services that can be listed in cari@unifi?	<ul style="list-style-type: none"> Business owners can list any products or services in cari@unifi, except products that are restricted or prohibited by local laws as clearly stated in the Terms & Conditions.
14	How do I know that my registration is successful?	<ul style="list-style-type: none"> You will receive an email confirmation upon successful registration.
15	Can I register on behalf of other business owner?	<ul style="list-style-type: none"> Yes. However, it is rightful for the business owner themselves to register their business with us.
16	Can I register multiple business listings under one (1) IC number?	<ul style="list-style-type: none"> Yes. You can register multiple business listings under a single IC number.
17	How long will it take for me to receive the notification on successful registration?	<ul style="list-style-type: none"> You will receive the confirmation email on successful registration approximately in three (3) working days.

18	How long is the business listing will be available on the website?	<ul style="list-style-type: none">▪ Your business info will remain available on the website if you register with your Business Registration Number.▪ For registration using NRIC number, your business listing will only be available on the website for six (6) months from the day you are listed in cari@unifi website. You are advised to update your Business Registration Number within the given time to remain listed on the website.▪ Just click “Contact us” and fill up the request form. You will receive a notification once your information has been updated.
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