

Terms & Conditions for SME Digitalisation Grant

These Terms and Conditions for SME Digitalisation Grant Campaign ("Campaign's T&C") must be read together with General Terms and Conditions for unifi Biz T&C, Business Broadband, "Sign Up & Drive Away Campaign T&C", "Migration Business Broadband to unifi (MTU) T&C", "Upgrade & Drive Away T&C", "Micro Pack T&C", " Microsoft 365 Business Standard T&C, "Digital Marketing Solutions (DMS) T&C", and "cari@unifi T&C", as available in www.unifi.com.my (subject to further changes, at TM's absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Campaign T&C shall prevail over the abovementioned T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Campaign T&C, from time to time without prior notice to the customer. By participating in the Campaign, Customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign, shall be final, binding and conclusive.

1. THE CAMPAIGN

- a) The SME Digitalisation Grant Campaign ("Campaign") is organized by Telekom Malaysia Berhad ("TM") and is targeted to new and existing TM business customers ("Customers") which subscribe to unifi Biz or Business Broadband ("Internet Connectivity") under the ongoing campaigns i.e. Sign Up & Drive Away (SUDA), Upgrade and Drive Away (UDA), Migration Business Broadband to Unifi (MTU), and Micro Pack ("Existing Campaign") and entitled to claim the grant provided by Government of Malaysia ("GOM") under PENJANA program, via collaboration between TM, MDEC and BSN.
- b) The objective of the SME Digital Grant is to support Government of Malaysia ("GOM") initiative under PENJANA program in accelerating the digital adoption among micro SME, with the offerings consist of solution either Microsoft 365 Business Standard or Digital Marketing Solutions (DMS) or cari@unifi Premium Listing ("individually referred as "Solution") bundling with connectivity at discounted price under the grant.
- c) Apart from that, Customers are still entitled to participate in the contest and stand a chance to win the prizes offered under the Existing Campaigns and the terms and conditions of such Existing Campaigns are applicable.
- d) This Campaign shall commence from 5 August 2021 until 31 December 2021 ("Campaign Period"). However, TM may, upon instructions of Government of Malaysia ("GOM"), at its sole and absolute discretion ends or extends the Campaign Period without prior notice to Customer.
- e) The Existing Campaign that eligible for this Campaign are as follows:

| Campaign 1: Sign Up & Drive Away (SUDA) | Campaign 2: Upgrade & Drive Away (UDA) | Campaign 3: Migration Business Broadband to unifi (MTU) | Campaign 4: Micro Pack |
|--|---|--|------------------------------------|
| unifi Biz | unifi Biz | unifi Biz | unifi Biz |
| 100 Mbps | 100 Mbps | 30 Mbps | 30 Mbps |
| 300 Mbps | 300 Mbps | 100 Mbps | - |
| 500 Mbps | 500 Mbps | 300 Mbps | - |
| 800 Mbps | 800 Mbps | 500 Mbps | - |
| - | - | 800 Mbps | - |
| Business Broadband | Business Broadband | Business Broadband | Business Broadband |
| 4 Mbps | - | - | - |
| 8 Mbps | - | - | - |
| 10 Mbps | - | - | - |
| Solution 1 | Solution 1 | Solution 1 | Solution 1 |
| Microsoft 365 Business Standard | Microsoft 365 Business Standard | Microsoft 365 Business Standard | Microsoft 365 Business Standard |
| Solution 2 | Solution 2 | Solution 2 | Solution 2 |
| Digital Marketing Solutions | Digital Marketing Solutions | Digital Marketing Solutions | Digital Marketing Solutions |
| Solution 3 | Solution 3 | Solution 3 | Solution 3 |
| cari@unifi Premium Listing | cari@unifi Premium Listing | cari@unifi Premium Listing | cari@unifi Premium Listing |

(individually referred to as "Existing Campaign Package").

- f) This Campaign is eligible for new and existing unifi Biz and Business Broadband Customers only.
- g) Customer can subscribe to the Campaign Package via TM Sales Center (TMSC), TMpoint, Online, SME Consultants, Direct Sales, TM Resellers and TM Authorized Dealers (TAD) during the Campaign Period for details of each Campaign Package.
- h) The Existing Campaign for Internet Connectivity is subject to TM infrastructure readiness and port availability at the Customer's installation address.
- i) The Customer hereby acknowledges that TM shall have the right to share and use the Customer's data and personal information (including picture) within TM and/or its related companies for the purpose of marketing activities in respect of products and services of TM and/or its related companies from time to time as TM deems fit. The Privacy Notice TM applies, for further information on the Privacy Notice of TM's group of companies, please visit <https://unifi.com.my/llds/assets/documents/privacynotice.pdf> for details.
- j) Further enquiries relating to the Campaign can be channelled to TM Live Chat at unifi.com.my/chat, visit any TMpoint outlets nationwide, tweet us @helpmeunifi or message us at [facebook.com/weareunifi](https://www.facebook.com/weareunifi) for assistance.

2. CAMPAIGN DETAILS (SME DIGITALISATION GRANT)

- a) In virtue of the announcement made by the Prime Minister on 28 June 2021, one of the initiatives is to drive the digital adoption and cashless transactions among Micro SME called Program Pendigitalan Usahawan Kecil (PUPUK) with the allocation of RM200 million for PMKS and RM100 million for PKS. For avoidance of doubt, PMKS shall refer to Perusahaan Mikro, Kecil Dan Sederhana (Micro SME) and PKS shall mean Perusahaan Kecil Sederhana (SME).
- b) ~~On 23 June 2021,~~ TM was awarded as one of the technology solution providers (TSP) under PUPUK, to offer internet connectivity with digital solutions for PENJANA program. Micro SMEs are entitled for SME Digitalisation Grant (the "Grant") up to total of RM5,000 for the purchase of system or digital solution subscriptions under PUPUK.
- c) The digital services available for the Grant under PENJANA program are as per below:
- i. Electronic Point of Sale System (e-POS)
 - ii. Human Resource Payroll System (HR) / Customer Relationship Management (CRM)
 - iii. Digital Marketing / Sales
 - iv. Procurement
 - v. Enterprise Resource Planning (ERP) / Accounting & Taxation
 - vi. Remote Working
 - vii. e-Commerce
- d) Bank Simpanan Nasional (BSN) will play the role as validator for the Grant application and upon approval, Customer will be entitled to enjoy monthly discount for the period of twelve (12) months ("Grant Period") for their Campaign Package subscription with TM.
- e) The monthly discount offered under the Grant for Customer's subscription to the Existing Campaign Package shall be in accordance with the rates/percentage below:

| Bundle to customer | Element | Monthly Charges to Customer (% from the monthly subscription) | Discount under the Grant (% from the monthly subscription) |
|---------------------------|----------------|--|---|
| | Connectivity | 70% | 30% |
| | Solutions | 50% | 50% |

- f) In order to enjoy the discount under the Grant, Customer must fulfil ALL eligibility criteria as follows:
- i. Available to SME, Cooperative ("Koperasi") and local SME business authority license with professional bodies certificate (without SSM registration) or any business registered under relevant business registration authorities in Malaysia;
 - ii. The SME is at least 60% owned by Malaysian;

- iii. The SME/Cooperative has been in operation for at least six (6) months; and
- iv. The SME/Cooperative has minimum average annual sales turnover of RM50,000.

g) New and Existing Customers may apply for the Grant with the following supporting documents required to be submitted to TM during the application:

| New Customer (New Installation) | Existing Customer |
|--|---|
| <ul style="list-style-type: none"> a) SSM/Business Registration Form b) A copy of the Identification Card or Passport (business owner and the applicant IC) c) For business without Business Registration Number (BRN), a copy of the establishment license by respective authority. d) Minimum six (6) months in operation e) Bank Statement/Company's Financial Year Statement f) Have not applied with other Technology Solution Providers (TSPs) | <ul style="list-style-type: none"> a) Subscription with TM more than six (6) months. b) Minimum six (6) months in business operation c) No outstanding bill with TM d) Have not applied with other Technology Solution Providers (TSPs) |

h) Upon application of the Grant to TM, the status of the Grant application will be further validated by BSN and the final status results shall be:

| Application Status | Description | Disclaimer |
|--------------------|--|---|
| Approved | The grant application is approved and Customer will enjoy up to 50% of the grant value | <ul style="list-style-type: none"> • Customer will be notified via EDM or SMS or call by TM on the grant status • The Customer will enjoy the grant value which will be reflected against the monthly charges for the Internet Connectivity and Solutions, for the period of the first twelve (12) months of the subscription. • On the thirteenth (13) month onwards, the monthly charges for Internet Connectivity and the Solutions will automatically revert back to the commercial rate as set by TM. |
| Rejected | The Grant application is rejected due to either the requirement(s) are not met or the grant value of | <ul style="list-style-type: none"> • Customer will be notified via EDM or SMS or call by TM on the grant status. • The Customer will be converted to the commercial package rate as set by TM. |

| | | |
|--|---------------------------------|--|
| | RM5,000 has been fully utilised | |
|--|---------------------------------|--|

- i) The Grant period will only be awarded to the Customers for twelve (12) months only and the subscription of the Existing Campaign shall be automatically converted to the Existing Campaign Package price starting from the thirteenth (13th) month onwards.
- j) However, in the event Customer's subscription to unifi service is suspended for whatever reasons during the Grant Period, Customer will not be entitled to enjoy the Grant during the impacted month. The Grant is strictly non claimable.
- k) Customers shall observe the following rules in applying to the Grant for their Internet Connectivity/Existing Campaign Package subscription:

| Internet Connectivity Subscription | Applicable Rules for Grant Application |
|---|--|
| Single Internet Connectivity subscription | <ul style="list-style-type: none"> • Only one (1) Grant approval allowed. |
| Multiple Internet Connectivity subscription | <ul style="list-style-type: none"> • Grant approval is only allowed for ONE (1) Internet Connectivity/Existing Campaign subscription and the remaining lines shall be tied to commercial package offerings. |

- l) The category of TM services entitled for the Grant are as follow:

| No : | Service Category | Description |
|-------------|--|------------------------|
| 1 | Internet Connectivity/Internet Bundle offering with business solutions | Entitled for grant |
| 2 | Voice usage | Not entitled for grant |
| 3 | Upfront payment/Pro-rate | Not entitled for grant |
| 4 | Service tax | Not entitled for grant |
| 5 | Other Add On | Not entitled for grant |

3. CAMPAIGN PACKAGE OFFERING

There are four (4) categories of the Campaign offerings which ride on current Existing Campaign.

3.1 Campaign 1: Sign Up & Drive Away Campaign

- a) The campaign offerings available under Sign Up & Drive Away Campaign for Internet Connectivity with Solution 1: Microsoft 365 Business Standard shall be illustrated as below:

| Internet Connectivity + Solution 1: Microsoft 365 Business Standard | | | |
|--|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 100 Mbps | 181.00 | 119.00 | 62.00 |
| | 196.00 | 129.00 | 67.00 |
| | 211.00 | 140.00 | 71.00 |
| 300 Mbps | 291.00 | 196.00 | 95.00 |
| | 311.00 | 210.00 | 101.00 |
| 500 Mbps | 341.00 | 231.00 | 110.00 |
| 800 Mbps | 391.00 | 266.00 | 125.00 |

- b) The campaign offerings available under Sign Up & Drive Away Campaign for Internet Connectivity with Solution 2: Digital Marketing Solutions shall be illustrated as below:

| Internet Connectivity + Solution 2: Digital Marketing Solutions | | | |
|--|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 100 Mbps | 188.90 | 123.90 | 65.00 |
| | 203.90 | 133.90 | 70.00 |
| | 218.90 | 144.90 | 74.00 |
| 300 Mbps | 298.90 | 200.90 | 98.00 |
| | 318.90 | 214.90 | 104.00 |
| 500 Mbps | 348.90 | 235.90 | 113.00 |
| 800 Mbps | 398.90 | 270.90 | 128.00 |

- c) The campaign offerings available under Sign Up & Drive Away Campaign for Internet Connectivity with Solution 3: cari@unifi Premium Listing shall be illustrated as below:

| Internet Connectivity + Solution 3: cari@unifi Premium Listing | | | |
|---|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 100 Mbps | 149.00 | 98.00 | 46.00 |
| | 164.00 | 108.00 | 51.00 |
| | 179.00 | 119.00 | 55.00 |
| 300 Mbps | 259.00 | 175.00 | 79.00 |
| | 279.00 | 189.00 | 85.00 |
| 500 Mbps | 309.00 | 210.00 | 94.00 |
| 800 Mbps | 359.00 | 245.00 | 109.00 |

- d) Any subscription for Internet Connectivity + Solution 1: Microsoft 365 Business Standard as per Clause 3.1 (a), Customer will be notified via email on the action required by Customer to provide domain name for Microsoft 365 Business Standard activation.

- e) Any subscription for Internet Connectivity + Solution 2: Digital Marketing Solutions as per Clause 3.1 (b), Customer will be notified via email on the action required by Customer to provide necessary information for the Digital Marketing Solution activation.
- f) Any subscription for Internet Connectivity + Solution 3: cari@unifi Premium Listing as per Clause 3.1 (c), Customer will be notified via email on the action required by Customer to provide necessary information for the cari@unifi Premium Listing activation.
- g) Any movement of the plan (modify/upgrade/downgrade) including early termination to the Existing Campaign Package within the Grant Period is strictly not allowed.
- h) Notwithstanding the twelve (12) months Grant Period, Customer is also subjected to twenty-four (24) months contract of the Existing Campaign Package which will run concurrently with the Grant Period.

3.2 Campaign 2: Upgrade & Drive Away Campaign

- a) The campaign offerings available under Upgrade & Drive Away Campaign for Internet Connectivity with Solution 1: Microsoft 365 Business Standard are as below:

| Internet Connectivity + Solution 1: Microsoft 365 Business Standard | | | |
|--|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 100 Mbps | 181.00 | 119.00 | 62.00 |
| | 196.00 | 129.00 | 67.00 |
| | 211.00 | 140.00 | 71.00 |
| 300 Mbps | 291.00 | 196.00 | 95.00 |
| | 311.00 | 210.00 | 101.00 |
| 500 Mbps | 341.00 | 231.00 | 110.00 |
| 800 Mbps | 391.00 | 266.00 | 125.00 |

- b) The campaign offerings available under Upgrade & Drive Away Campaign for Internet Connectivity with Solution 2: Digital Marketing Solutions are as below:

| Internet Connectivity + Solution 2: Digital Marketing Solutions | | | |
|--|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 100 Mbps | 188.90 | 123.90 | 65.00 |
| | 203.90 | 133.90 | 70.00 |
| | 218.90 | 144.90 | 74.00 |
| 300 Mbps | 298.90 | 200.90 | 98.00 |
| | 318.90 | 214.90 | 104.00 |

| | | | |
|----------|--------|--------|--------|
| 500 Mbps | 348.90 | 235.90 | 113.00 |
| 800 Mbps | 398.90 | 270.90 | 128.00 |

- c) The campaign offerings available under Upgrade & Drive Away Campaign for Internet Connectivity with Solution 3: cari@unifi Premium Listing shall be illustrated as below:

| Internet Connectivity + Solution 3: cari@unifi Premium Listing | | | |
|---|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 100 Mbps | 149.00 | 98.00 | 46.00 |
| | 164.00 | 108.00 | 51.00 |
| | 179.00 | 119.00 | 55.00 |
| 300 Mbps | 259.00 | 175.00 | 79.00 |
| | 279.00 | 189.00 | 85.00 |
| 500 Mbps | 309.00 | 210.00 | 94.00 |
| 800 Mbps | 359.00 | 245.00 | 109.00 |

- d) The above offering as per Clause 3.2 (a), Clause 3.2 (b) and Clause 3.2 (c) is only extended to selected existing unifi Biz Customers based on criteria set by the Government of Malaysia. If selected, Customer will be notified via EDM or SMS or call by TM and the Customer is required to respond to the notification and accept the offer in order for TM to proceed and process their Existing Campaign inclusive of the Grant.
- e) Upon such acceptance to the Grant, Customer's contract to the Existing Campaign Package will be refreshed for a period of twenty-four (24) months.
- f) Any subscription of Internet Connectivity + Solution 1: Microsoft 365 Business Standard as per Clause 3.2 (a), Customer will be notified via email on the action required by Customer to provide domain name for Microsoft 365 Business Standard activation.
- g) Any subscription of Internet Connectivity + Solution 2: Digital Marketing Solutions as per Clause 3.2 (b), customer will be notified via email on the action required by Customer to provide necessary information for the Digital Marketing Solution activation.
- h) Any subscription for Internet Connectivity + Solution 3: cari@unifi Premium Listing as per Clause 3.2 (c), Customer will be notified via email on the action required by Customer to provide necessary information for the cari@unifi Premium Listing activation.
- i) Any movement of the plan (modify/upgrade/downgrade) including early termination to the Existing Campaign Package within the Grant Period is strictly not allowed.

- j) In the event Customers terminate the Existing Campaign Package subscription within the contract period, early termination charges and rules shall apply.
- i) Notwithstanding the twelve (12) months Grant Period, Customer is also subjected to twenty-four (24) months contract of the Existing Campaign Package which will run concurrently with the Grant Period.

3.3 Campaign 3: Migration Business Broadband to unifi (MTU) Campaign

- a) The campaign offerings available under Migration Business Broadband to unifi (MTU) Campaign for Internet Connectivity with Solution 1: Microsoft 365 Business Standard are as per below:

| Internet Connectivity + Solution 1: Microsoft 365 Business Standard | | | |
|--|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 30 Mbps | 141.00 | 91.00 | 50.00 |
| 100 Mbps | 181.00 | 119.00 | 62.00 |
| 300 Mbps | 291.00 | 196.00 | 95.00 |
| 500 Mbps | 341.00 | 231.00 | 110.00 |
| 800 Mbps | 391.00 | 266.00 | 125.00 |

- b) The campaign offerings available under Migration Business Broadband to unifi (MTU) Campaign for Internet Connectivity with Solution 2: Digital Marketing Solution are as per below:

| Internet Connectivity + Solution 2: Digital Marketing Solutions | | | |
|--|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 30 Mbps | 148.90 | 95.90 | 53.00 |
| 100 Mbps | 188.90 | 123.90 | 65.00 |
| 300 Mbps | 298.90 | 200.90 | 98.00 |
| 500 Mbps | 348.90 | 235.90 | 113.00 |
| 800 Mbps | 398.90 | 270.90 | 128.00 |

- c) The campaign offerings available under Migration Business Broadband to unifi (MTU) Campaign for Internet Connectivity with Solution 3: cari@unifi Premium Listing are as per below:

| Internet Connectivity + Solution 3: cari@unifi Premium Listing | | | |
|---|--------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate | Grant Package Rate (RM) | Rebate (RM) |

| | (RM) | | |
|----------|--------|--------|--------|
| 30 Mbps | 109.00 | 70.00 | 34.00 |
| 100 Mbps | 149.00 | 98.00 | 46.00 |
| 300 Mbps | 259.00 | 175.00 | 79.00 |
| 500 Mbps | 309.00 | 210.00 | 94.00 |
| 800 Mbps | 359.00 | 245.00 | 109.00 |

- d) For Migration Business Broadband to unifi (MTU) Campaign, Customers are not entitled for one-month fee waiver for the Campaign Package once the Customer decided to subscribe to the Grant.
- e) Any subscription of Internet Connectivity + Solution 1: Microsoft 365 Business Standard as per Clause 3.3 (a), Customer will be notified via email on the action required by Customer to provide domain name for Microsoft 365 Business Standard activation.
- f) Any subscription of Internet Connectivity + Solution 2: Digital Marketing Solutions as per Clause 3.3 (b), Customer will be notified via email on the action required by Customer to provide necessary information for the Digital Marketing Solution activation.
- g) Any subscription for Internet Connectivity + Solution 3: cari@unifi Premium Listing as per Clause 3.3 (c), Customer will be notified via email on the action required by Customer to provide necessary information for the cari@unifi Premium Listing activation.
- h) Any movement of the plan (modify/upgrade/downgrade) including early termination to the Existing Campaign Package within the Grant Period is strictly not allowed.
- i) Notwithstanding the twelve (12) months Grant Period, Customer is also subjected to twenty-four (24) months contract of the Existing Campaign Package which will run concurrently with the Grant Period.

3.4 Campaign 4: Micro Pack Campaign

- a) The campaign offerings available under Micro Pack Campaign for Internet Connectivity with Solution 1: Microsoft 365 Business Standard are as below:

| Internet Connectivity + Solution 1: Microsoft 365 Business Standard | | | |
|--|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 30 Mbps | 141.00 | 91.00 | 50.00 |

- b) The campaign offerings available under Micro Pack Campaign for Internet Connectivity with Solution 2: Digital Marketing Solutions are as below:

| Internet Connectivity + Solution 2: Digital Marketing Solutions | | | |
|--|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 30 Mbps | 148.90 | 95.90 | 53.00 |

- c) The campaign offerings available under Micro Pack Campaign for Internet Connectivity with Solution 3: cari@unifi Premium Listing are as below:

| Internet Connectivity + Solution 3: cari@unifi Premium Listing | | | |
|---|-------------------------------------|--------------------------------|--------------------|
| Speed | Commercial Package Rate (RM) | Grant Package Rate (RM) | Rebate (RM) |
| 30 Mbps | 109.00 | 70.00 | 34.00 |

- d) Any subscription for Internet Connectivity + Solution 1: Microsoft 365 Business Standard as per Clause 3.4 (a), Customer will be notified via email on the action required by Customer to provide domain name for Microsoft 365 Business Standard activation.
- e) Any subscription for Internet Connectivity + Solution 2: Digital Marketing Solutions as per Clause 3.4 (b), Customer will be notified via email on the action required by Customer to provide necessary information for the Digital Marketing Solution activation.
- f) Any subscription for Internet Connectivity + Solution 3: cari@unifi Premium Listing as per Clause 3.4 (c), Customer will be notified via email on the action required by Customer to provide necessary information for the cari@unifi Premium Listing activation.
- g) Any movement of the plan (modify/upgrade/downgrade) including early termination to the Existing Campaign Package within the Grant Period is strictly not allowed.
- h) Notwithstanding the twelve (12) months Grant Period, Customer is also subjected to twenty-four (24) months contract of the Existing Campaign Package which will run concurrently with the Grant Period.

4. COMPLIMENTARY VOICE PLAN

Notwithstanding the eligibility under the Grant, Customers are still entitled to enjoy Complimentary Voice Plan in accordance with the rates specified in applicable Existing Campaign terms and conditions.

5. OTHER CAMPAIGN PRIVILEGES (FOR EXISTING CAMPAIGN)

Notwithstanding the Customer's eligibility under the Grant, Customers are still entitled to enjoy the following Campaign privileges for their Existing Campaign Package subscription i.e. Complete Business Solutions in order to meet Customer's business needs:

- i. Marketing and Omnichannel Solutions;
- ii. Financial Solutions;
- iii. Premium Support; and
- iv. Productivity Booster

For more info on the above campaign privileges, kindly visit [unifi Business Club \(uBC\) portal](#).

6. TERMINATION

- a) Customer who wish to cancel/terminate their subscription to the Existing Campaign Package may request for service termination at TMpoint or TM Contact Centre via 100.
- b) Early termination charges based on the Existing Campaign Package fee remaining months (calculated at the price before discount) will be imposed for termination within the contract period.
- c) Early termination charges shall be described in the following table:

| No | Category | Contract Term | Early Termination Fee (RM) |
|----|--|--------------------------|--------------------------------|
| 1 | Connectivity + Solution 1: Microsoft 365 Business Standard | 24 months (Connectivity) | Package fee X remaining months |
| | | 12 months (Solution 1) | |
| 2 | Connectivity + Solution 2: Digital Marketing Solutions | 24 months (Connectivity) | Package fee X remaining months |
| | | 12 months (Solution 2) | |
| 3 | Connectivity + Solution 3: cari@unifi Premium Listing | 24 months (Connectivity) | Package fee X remaining months |
| | | 12 months (Solution 3) | |
| 4 | Microsoft 365 Business Standard | 12 months | Package fee X remaining months |
| 5 | Digital Marketing Solutions | 12 months | Package fee X remaining months |
| 6 | cari@unifi Premium Listing | 12 months | Package fee X remaining months |
| 7 | Connectivity | 24 months | Package fee X remaining months |

7. RELOCATION AND TRANSFER OF OWNERSHIP

- a) Relocation of address is allowed subject to infra service availability when subscribing to the Existing Campaign Package. However, if there are changes in terms of infra or technology (FTTH to VDSL), Customer may no longer be able to enjoy the same plan and will required to downgrade within the same family package.
- b) Transfer of ownership is strictly not allowed within the Grant Period. Such transfer will only be allowed starting from the thirteenth (13th) month onwards, subject to the terms and conditions for transfer of ownership.

8. TM STANDARD CALL RATES

Unless stated otherwise, any call rates mentioned herein shall follow TM's standard call rates as available [here](#) (subject to further changes, at TM's absolute discretion, without prior notice to the Customer)

9. GOVERNING LAW AND JURISDICTION

This terms and conditions are governed by the Malaysian law and the courts in Malaysia shall have exclusive jurisdiction over any issues arise pertaining to this Campaign.

10. CONFIDENTIALITY

Any personal data provided by the Applicant to TM in connection with the Campaign shall be kept confidential and TM Privacy Notice shall apply. For more info, please visit [TM Privacy Notice](#).

11. VARIATION

TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.

12. PRIORITIZATION OF DOCUMENTS

In the event there is any inconsistency of the provisions under this terms and conditions and the Existing Campaign Package Terms and Conditions and Terms of Use, the following order of precedence shall apply:

- i. This Campaign Terms and Conditions;
- ii. Existing Campaign Terms and Conditions, namely:
 - Sign Up and Drive Away (SUDA) Campaign Terms and Conditions

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- Upgrade and Drive Away (UDA) Campaign Terms and Conditions
- Migration Business Broadband to unifi (MTU) Campaign Terms and Conditions
- Micro Pack Campaign Terms and Conditions
- Microsoft 365 Business Standard Terms and Conditions
- Digital Marketing Solutions (DMS) Terms and Conditions
- cari@unifi Premium Listing Terms and Conditions
- Mesh Wi-Fi Terms and Conditions

As available at [unifi Portal](#)

- iii. [Unifi Biz Terms and Conditions](#) or [Business Broadband Terms and Conditions](#);
and
- iv. Our [Terms of Use](#).

[End of Terms and Conditions]