

**FREQUENTLY ASKED QUESTIONS (FAQ) ON
UNIFI TV "WHAT'S IN THE BOX?" CONTEST**

NO.	QUESTION	ANSWER
1.	What is Unifi TV "WHAT'S IN THE BOX?" Contest?	The contest is an online scavenger hunt for answers on the Unifi TV website to stand a chance to win great prizes from beIN SPORTS, HBO and Nickelodeon! Contest period starts from 1 December 2023 – 31 December 2023.
2.	How do I join this "WHAT'S IN THE BOX?" Contest?	<p>To participate in the contest, you can simply follow the steps below:</p> <p>Step 1: Visit https://unifi.com.my/witb on your web browser</p> <p>Step 2: Fill in your personal info and answer five (5) simple questions and a creative slogan. You can search for the answers at https://www.unifi.com.my/tv</p> <p>Step 3: Submit your entry before the end of the contest period.</p>
3.	When is the contest period?	The contest will be held from 1 December 2023 until 31 December 2023.
4.	What are the prizes of this contest?	<p>You will stand a chance to win three (3) exciting Grand Prizes and Consolation Prizes. Exclusive for Unifi TV Pack subscribers, there are Guaranteed Prizes of U PICK vouchers worth RM50 for the first 6,000 participants.</p> <p>Grand Prizes by HBO, Nickelodeon & beIN SPORTS</p> <p>A) One (1) winner will be entitled to win a 3 Days 2 Nights trip for four (4) pax to Warner Bros. Studio Tour, Tokyo – The Making of Harry Potter from HBO, as detailed out below:</p> <ul style="list-style-type: none"> i) Four (4) pax includes 2 Adults and 2 Children from the same household, with at least one of the Children below 14 years old ii) Four (4) economy-class round trip flight tickets departing from Kuala Lumpur International Airport iii) 3 Days 2 Nights hotel accommodation iv) Four (4) entrance tickets to Warner Bros. Studio Tour, Tokyo – The Making of Harry Potter <p>B) One (1) winner will be entitled to win a 4 Days 3 Nights trip for four (4) pax to Nickelodeon Universe, New Jersey in USA from Nickelodeon, as detailed out below:</p> <ul style="list-style-type: none"> i) Four (4) pax includes 2 Adults and 2 Children from the same household, with at least one of the Children below 14 years old ii) Four (4) economy-class round trip flight tickets departing from Kuala Lumpur International Airport

		<ul style="list-style-type: none"> iii) 4 Days 3 Nights hotel accommodation iv) Four (4) entrance tickets to Nickelodeon Universe, New Jersey <p>C) One (1) winner will be entitled to win a 4 Days 3 Nights trip for two (2) pax to Manchester United home game in United Kingdom by beIN SPORTS, as detailed out below:</p> <ul style="list-style-type: none"> i) Two (2) economy-class round trip flight tickets departing from Kuala Lumpur International Airport ii) 4 Days 3 Nights hotel accommodation iii) Two (2) entrance tickets to Manchester United home game <p><u>Consolation Prizes</u></p> <p>Twenty (20) winners will be entitled to win exclusive and limited-edition merchandise from either of these partners:</p> <ul style="list-style-type: none"> A) tvN Movies B) Celestial Movies C) Disney+ Hotstar D) Moonbug E) beIN SPORTS F) SPOTV <p><u>Guaranteed Prizes (Exclusive for Unifi TV Pack subscribers only)</u></p> <p>The first 6,000 participants who successfully submit their contest entries will receive one (1) U PICK voucher code (14-digit) via SMS to redeem five (5) movies worth RM50 (RM10/movie). One (1) Unifi TV ID is eligible for one (1) U PICK voucher code only.</p>
<p>5.</p>	<p>How are the winners selected?</p>	<p>The winners selection will be based on the following criteria:</p> <ul style="list-style-type: none"> a) An active Unifi Home subscriber b) Correct answers given to all of the contest questions c) Most creative slogan
<p>6.</p>	<p>Am I eligible for the contest?</p>	<p>If you are an active Unifi Home subscriber or an immediate family member of an active Unifi Home subscriber, 18 years and above, then you are eligible. To view the terms and conditions, please click the following link https://unifi.com.my/witb</p>
<p>7.</p>	<p>How and when will the winners be contacted?</p>	<p>The winners will be contacted via email or phone call within fourteen (14) days after the contest has ended.</p>
<p>8.</p>	<p>If I'm one of the lucky winners, how and when will I receive my prize?</p>	<p>If you are selected to be one of the lucky winners, you will be contacted by a Unifi TV representative via email or phone call within fourteen (14) days after the contest has ended.</p> <p>Upon acknowledgement of prize acceptance, you will be introduced to the prize sponsor for the necessary prize fulfillment process. For instance, if you win the Grand Prize, the necessary details of the itinerary, delivery/contact details and accommodation details, etc. will be duly informed by the sponsor.</p>

9.	Can I exchange the prize won with cash?	Prizes are non-exchangeable with cash and subject to other terms and conditions as illustrated in the Specific Terms and Conditions for Unifi TV "WHAT'S IN THE BOX?" Contest which can be found at https://unifi.com.my/witb
10.	How do I get more info about this Unifi TV "WHAT'S IN THE BOX?" Contest?	For more details, you may refer to the official campaign's website here https://unifi.com.my/witb
U PICK VOUCHERS		
11.	What is U PICK?	U PICK is the home for the latest local and international blockbuster movies, straight from cinema to your screen at home. It is an on demand, pay-per-view movie service you can enjoy on your Unifi TV Box or Unifi TV app. You can rent the movies and enjoy them for 48 hours.
12.	Who is eligible to receive the U PICK voucher code for this contest?	<p>The first 6,000 participants who successfully submit their contest entries will receive one (1) U PICK voucher code (14-digit) via SMS to redeem five (5) movies worth RM50 (RM10/movie). One (1) Unifi TV ID is eligible for one (1) U PICK voucher code only.</p> <p>Eligible Unifi TV Packs are:</p> <ul style="list-style-type: none"> A) Ultimate Max Pack B) Ultimate Plus Pack C) Ultimate Pack D) Family Pack E) Movies Pack F) Kids Pack G) Sports Pack H) Varnam Plus Pack I) Aneka Plus Pack J) Ruby Plus Pack
13.	When will the U PICK voucher code SMS be sent to me?	Once we have received your contest entry submission, we will need to check if you are an eligible Unifi TV Pack subscriber. Once that is confirmed, we will be sending you an SMS to your mobile number registered in the contest form. SMS will be delivered every Tuesday and Friday throughout this campaign period.
14.	I am a Unifi TV Pack subscriber. I have submitted my second contest entry and did not receive the second U PICK voucher code. Why is that so?	Each Unifi TV ID can only receive one (1) U PICK voucher code to redeem five (5) movies.
15.	What is the value of the U PICK voucher code given?	The U PICK voucher code is valued at RM50 for you to redeem five (5) movies worth RM10/movie.
16.	How long is the validity of the U PICK voucher code?	The U PICK voucher code will be valid for 30 days upon receiving the SMS. Each voucher code allows you to redeem five (5) movies worth RM10/movie.

<p>17.</p>	<p>How do I redeem the U PICK voucher code?</p>	<p>To redeem the U PICK voucher code, you can simply follow the steps below:</p> <p>Step 1: Go to Unifi TV app on your mobile device, smart TV or Unifi TV Box. Select "U PICK" on the menu.</p> <p>Step 2: Go to "What's In The Box?" rail and select any of your preferred movie to rent. Select "Rent Now".</p> <p>Step 3: At Payment Option page, choose "Redeem Voucher" to proceed. Key in the 14-digit voucher code and confirm.</p> <p>Step 4: Key in your Purchase PIN (default: 123456) and you can now start to stream the movie for 48 hours!</p> <p>Note: For iOS device users, you may need to redeem the U PICK voucher code on your Unifi TV Box or Unifi TV web at https://playtv.unifi.com.my</p>
<p>18.</p>	<p>I have forgotten my U PICK Purchase PIN. What can I do?</p>	<p>The default Purchase PIN is 123456. If you would like to reset this, you can go to your Profile within Unifi TV app and choose "Reset PIN".</p>
<p>19.</p>	<p>Can I redeem U PICK voucher code for movies that are priced more than RM10?</p>	<p>You may redeem any five (5) movies in the "What's In The Box" rail on U PICK. If the movie is priced more than RM10, the remaining amount will be billed to your next Unifi Home bill.</p>