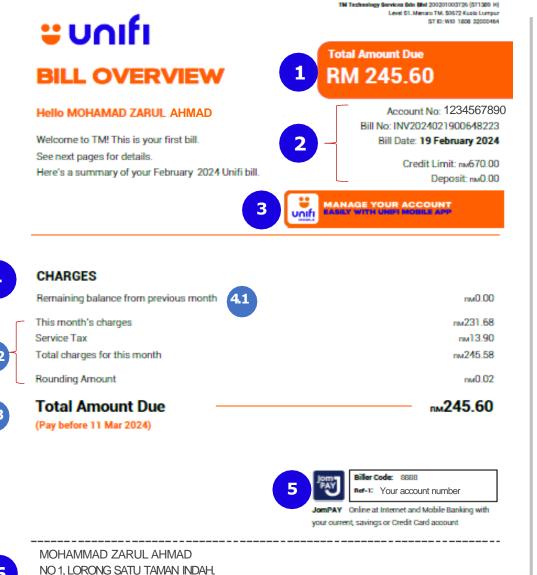
# How to Read Your



NO 1, LORONG SATU TAMAN INDAH 477777 BATU CAAVES, SELANGOR





1 Total amount to be paid

This is the total amount that you are required to pay for this bill, including tax.

# Account details

2

3

Your account number, bill number, bill date, credit limit\* and any deposit amount you have paid (if any).

\*Note: A credit limit refers to the amount of credit set on your bill, including rental or monthly package fees and all usage under Unifi.

# Unifi Mobile app

Download the Unifi Mobile app from the App Store, Google Play Store or Huawei AppGallery for a seamless experience in making payments and viewing bills. Simply click the Unifi Mobile app icon to learn more. The icon will be clickable when you view your bill on your device.

# Charges summary

Here is a summary of all charges for this month, including tax and any remaining balance from the previous month (if any).



Remaining balance from the previous month (if any).

List of this month's charges.

Payment due date: Make your payment before the due date to keep your service uninterrupted.

# 5 JomPAY

Find your JomPAY information like Biller Code and reference number here.

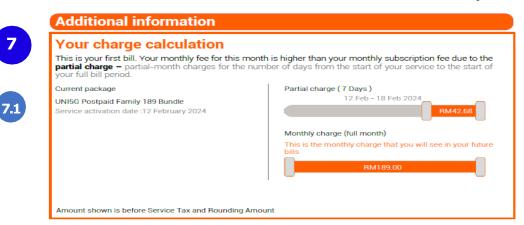
# Billing address

If you choose bill delivery by post, your bill will be sent to this address. If you subscribe to TM eBill, your bill will be sent to your registered email address.

# YOUR DETAILED CHARGES

Account No 1234567890

Bill Date: 19 February 2024



## Analytic diagrams

This section highlights and explains any irregularity (above RM20) in this month's bill compared to the previous month's bill. The diagram will be displayed based on various billing scenarios, such as:



7

The calculation of your first bill.

# IMPORTANT

Analytic diagrams will only be shown if there is a significant difference between the Total Amount Payable in the latest bill and the previous month's bill.



# YOUR DETAILED CHARGES

Remaining balance fro	m previous	month		
Description	Date	Gross (RM)	Tax (RM)	Amount (RM)
Previous Balance	-	-	-	0.00

This month's charges

9.1

# Summary Charges

Description	Gross (RM)	Discount (RM)	Amount (RM)
Monthly Charges	231.68	0.00	231.68
Usage Charges	0.00	0.00	0.00
Other Charges	0.00	0.00	0.00
Adjustment	0.00	0.00	0.00

Total: IM 231.68

**u**oifi

UNI5G Postpaid Family 189 Bundle					Bundle
Description 0116770001	Start Date	End Date	Gross (RM)	Discount (RM)	Amount(RM)
UNISG Postpaid Family 189	12/02/2024	18/02/2024	42.68	0.00	42.68
UNISG Postpaid Family 189	19/02/2024	18/03/2024	189.00	0.00	189.00
0116770002					
UNISG Postpaid Supplementary	12/02/2024	18/02/2024	0.00	0.00	0.00
UNISG Postpaid Supplementary	19/02/2024	18/03/2024	0.00	0.00	0.00
0116770004					
UNISG Postpaid Supplementary	12/02/2024	18/02/2024	0.00	0.00	0.00
UNISG Postpaid Supplementary	19/02/2024	18/03/2024	0.00	0.00	0.00
0116770003					
UNISG Postpaid Supplementary	12/02/2024	18/02/2024	0.00	0.00	0.00
UNISG Postpaid Supplementary	19/02/2024	18/03/2024	0.00	0.00	0.00

Total: m 231.68

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# Remaining balance from previous month

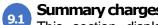
This section shows the balance from your previous bill, latest payment transactions and any adjustments to your previous bills.

## This month's charges

8

9

You will see all charges for this month, including the monthly charges, usage charges, other charges and adjustments. Charges displayed do not include tax.



## Summary charges

This section displays your monthly charges, usage charges, other charges and adjustments. It also provides details of the plan related to your mobile number. If you have multiple mobile numbers, the summary of charges will be displayed for each mobile number<del>s</del>.

# YOUR DETAILED CHARGES

9.2

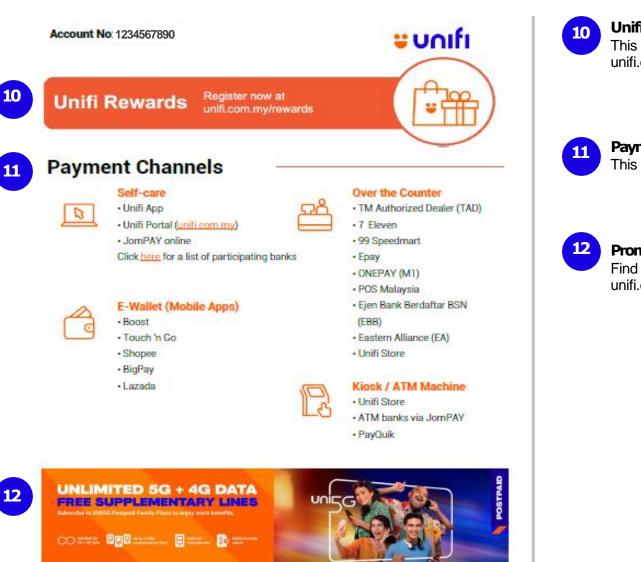
ccount No 1234567890		Bill Date: 19 February 2024			
This month's o	harges				
UNI5G Postpaid Fa	mily 189 Bundle				Bundle
Description	Start Date	End Date	Gross (RM)	Discount (RM)	Amount(RM)
TOTAL this month's charges		m 231.68			
Tax Summ	ary				
Description		Total Before Tax (RM)		Total Tax (RM)	
Service Tax - ST		231.68		13.90	
Service Tax - NT			0.00		0.00
Service Tax - NT					

9.2

**Tax summary** The total tax amount based on this month's charges.



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MACAM-MACAM GAYA HIDUP SAMA-SAMA KELUARGA

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NEXT TM

10

11

GET IT NOW

# **Unifi Rewards**

This section displays your Unifi Rewards details. You may register and review for rewards at unifi.com.my/rewards



## **Payment channels**

This is the list of payment channels you can choose from to pay your Unifi Mobile bills.



## **Promotion banner**

Find our latest promotions and product offerings here. For more details, visit the Unifi Portal at unifi.com.my.



# **IMPORTANT NOTICE**



**u**nifi

Account No: 1234567890

#### BILL PAYMENT

Payment made later than the due date stated on the front page will cause temporary service disconnection. A reconnection fee of RM10.00 will be charged for service reconnection of each service.

### SERVICE TAX (ST)

In accordance with the implementation of the Service Tax Act 2018, 6% Service Tax (ST) will be charged for all taxable products and services effective 1 Sept 2018.

- Note: ST Taxable services at 6% rate
  - NT Non taxable services

#### ATTENTION

- This bill is final and authorized by the Finance Division, TM as the total amount due.
- 2 Any bill dispute MUST be lodged within 30 days of the bill date. TM reserves the right to reject customers bill dispute complaint lodged beyond the stipulated period in accordance to TM T&C.
- 3. Only payment made before the bill date will be credited in this bill. Otherwise it will be reflected in the next bill.
- 4 Telekom Malaysia Berhad has undertaken an internal reorganisation exercise that has streamlined TM's telecommunication businesses in Malaysia under a single operating entity known as TM Technology Services Sdn Bhd ("TM Tech") from 1 March 2023.

#### PENYATAAN PRIVASI

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), Kumpulan TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan. Untuk mengetahui dasar dasar tersebut secara terperinci, sila rujuk Notis Privasi TM di https://unifi.com.my/ , yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

#### PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as a customer. For details of the policy, please refer to TM Privacy Notice at https://unifi.com.my/ , which may be reviewed by TM from time to time.



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## **Important Notice**

Find additional details and important messages related to your bill here.