

## SPECIFIC TERMS: UNI5G PREPAID STREAMING APPS ADD-ONS

2025 06 11

### 1. GENERAL

- a) This Specific Terms is incorporated and forms part of the Unifi Mobile Consumer Terms and Conditions for Mobile Service ("the T&C"). All the capitalized words in the Specific Terms will have the same meaning ascribed in the T&C.
- b) The Unifi Mobile Prepaid Streaming Apps add-ons is brought to you by TM Technology Services Sdn Bhd. ("TM"). The Campaign shall commence from 12 June 2025 onwards. However, TM may, at its sole and absolute discretion ends or extends the period without prior notice to Customer.

### 2. ELIGIBILITY CRITERIA, OFFERINGS AND CHARGES FOR UNIFI MOBILE PREPAID

- (a) The eligibility criteria are established by TM and are enforced through the system functionality that validates compliance with specific criteria. The criteria includes:
  - i. A prepaid account registered under UNI5G WOW Prepaid plan or BEBAS 10 plan or Mobile Unifi plan.
  - ii. A prepaid account which hold an "Active" status, and the subscribed data base plan is within its valid active period. The applicable data base plans are listed below for reference:

Prepaid plan	Data base plan
UNI5G WOW	WOW 10, WOW 25, WOW 35, WOW 50, WOW 3 MONTHS, WOW 12 MONTHS
BEBAS 10	Daily Unlimited, Weekly Unlimited, Monthly Unlimited, Monthly Quota
Mobile Unifi	

- (b) Given above criteria in (a) i. and ii., customer can choose to subscribe to any of these available Streaming Apps add-ons:

Streaming Apps	Add-on price (RM)	Validity
Viu	RM8.40	30 days
Vidio		
iQiyi	RM9.90	
WeTV		
MangoTV		
Zee5		
Youku		
Disney+ Hotstar (Basic)	RM16.00	

Table 1

### 3. MODE OF COMMUNICATIONS

- (a) Any communication pre, upon and post subscription to the Unifi Mobile Prepaid Streaming Apps add-on will or may be channelled to customers from these platforms:

- i. In-app notifications
- ii. WhatsApp notifications
- iii. SMS
- iv. Email (EDM)
- v. Social Media

\*TM have the rights to change the mode of communication as specified above

#### 4. **STREAMING APPS ACTIVATION**

- a) Upon successful subscription, customer is required to activate the Streaming App(s) via the Unifi Self-Care Portal ([Consumer Portal | Unifi](#)) or via the Unifi UniVerse App prior to accessing or streaming any content on the respective Streaming App.

#### 5. **PORTING OUT AND CHANGE OF PLAN**

- (a) The Streaming Apps will be automatically removed from the customer's account if customer opt to port-out from Unifi Mobile Service or performed Change of Plan from their existing Unifi Mobile plan to other Unifi Mobile plan.
- (b) However, in the case of a change of plan, customer may re-subscribe to the Streaming Apps once the plan change has been successfully completed.
- (c) TM will not refund any remaining balance of the Streaming App subscription in the event of (a).

#### 6. **STREAMING APPS UNSUBSCRIPTION OR TERMINATION OF PREPAID PLAN**

- (a) To unsubscribe from the Streaming Apps Add-On, customer can visit the nearest Unifi Store or contact our customer support via Live Chat.
- (b) Important Reminder: Following the unsubscription of the Streaming App or termination of the Unifi Mobile Prepaid Plan, customer may continue to access the streaming service until the end of the applicable 30-day validity period.

#### 7. **VARIATION**

TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to change, amend, vary, supplement, delete, or modify any of the terms and conditions from time to time without prior notice for the Campaign.

#### 8. **CONFIDENTIALITY**

Any personal data provided by the Customer to TM in connection with the Campaign are confidential. The Privacy Notice of TM shall apply. For reference, please visit [TM Privacy Notice](#)

#### 9. **OUR RIGHTS TO MAKE CHANGES**

We reserve the right to withdraw, cancel, suspend, extend or terminate the offerings earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice to Customer. Further, we are not responsible to refund any of the account balance in the event of any of the above. Our decision is conclusive and binding on you and you have no right to question our decision.