

FAIR USAGE POLICY (FUP): UNI5G PREPAID UNLIMITED DATA PASS FOR CONSUMER

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1. GENERAL

This Specific Terms is incorporated and forms part of the UNI5G Prepaid Unlimited pass for Consumer (“the T&C”). All the capitalized words in the Specific Terms will have the same meaning ascribed in the T&C

2. FAIR USAGE POLICY (FUP)

The new unlimited data pass comes with new measure of Fair Usage Policy (FUP) within the validity period. This means you will be informed that the data speed will be reduced to 512 Kbps upon reaching the FUP quota limits. The reduced speed will still allow you to perform usage at a fair user experience until the data pass expires.

3. UNLIMITED DATA PASS PACKAGE

- (a) The data pass is only available in Unifi Mobile Prepaid app and is only applicable to prepaid consumer mobile as per the followings;

	2 Hours Unlimited	Daily Unlimited	Weekly Unlimited	Monthly Unlimited
5G DATA	Unlimited	Unlimited	Unlimited	Unlimited
5G SPEED	Uncapped	Uncapped	Uncapped	Uncapped
4G DATA	Unlimited	Unlimited	Unlimited	Unlimited
4G SPEED	5 Mbps	5 Mbps	5 Mbps	5 Mbps
FUP	N/A	10GB	20GB	60GB
CALLS	N/A	N/A	N/A	Unlimited
HOTSPOT 4G+5G	No restriction	1GB	3GB	5GB

- (b) Any purchase of the data pass will be deducted from the prepaid account balance. Once unlimited data has been provisioned to the account, no refund or request for credits will be entertained.
 - (c) Each data pass is offered as follows;
 - i) Monthly Unlimited – RM35
 - i) Weekly Unlimited – RM12
 - ii) Daily Unlimited – RM3
 - iii) 2 Hours Unlimited – RM2
- *Price offered is inclusive of 6% SST.

4. HIGH SPEED DATA

- (a) The data quota will be deducted based on the following priority of usage:
 - i) Freebies quota (if any)
 - ii) High Speed data
 - iii) Basic/High speed quota
 - iv) Basic Internet quota
- (b) Once the Customer has fully utilized the data quota purchased, the Customer's usages are subject to Fair Usage Policy (FUP). Upon reaching the FUP limit, the speed will be reduced to 512 Kbps.
- (c) Tethering or hotspot is allowed provided there is allowance for data quota. Upon reaching the limit, an SMS notification will be triggered upon depletion, no speed throttle after depletion (hard stop). Tethering is only restricted to use on mobile device only.
- (d) For Monthly Unlimited pass, usage of 5G is only available at 5G coverage areas and on 5G supported mobile device. Customer may check 5G coverage areas as well as 5G supported device at <https://unifi.com.my/5G>

5. UNLIMITED CALLS & PAY PER USE SMS

- (a) Unlimited call is only offered for the Monthly Unlimited pass and is available for calls to any domestic operators.
- (b) Calls are not available for any IDD or Roaming usages.
- (c) SMS is chargeable based on pay per use.

6. OUR RIGHTS TO MAKE CHANGES

We reserve the right to withdraw, cancel, suspend, extend or terminate the offerings earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice to Customer. Further, we are not responsible to refund any of the account balance in the event of any of the above. Our decision is conclusive and binding on you and you have no right to question our decision.

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