unifi MOBILE

FREQUENTLY ASKED QUESTIONS
FOR
UNI5G PREPAID

NO	QUESTION	ANSWER
	IDD & PREMIUM SMS	
1.	**Can I make calls and send SMS to international numbers with UNI5G Prepaid?**	▪ Definitely yes! The charges will be deducted from your account balance using Pay As You Use (PAYU) basis.
2.	**How do I activate the International Direct Dialing (IDD) service?**	▪ Your IDD service is enabled by default and no deposit is required.
3.	**How do I make an International call?**	▪ To make an international call, dial 00, followed by the country code you are calling, the area or city code, and the phone number. ▪ For example, if you're contacting someone in Brazil, (country code 55), in the city of Rio de Janeiro (city code 21), dial 00 - 55 - 21 - XXXX-XXXX. ▪ For your convenience, you can also replace 00 with + e.g. +55 21 XXX-XXXX
4.	**What are the IDD rates?**	▪ You can log on to www.unifi.com.my/mobile/idd for further details.
5.	**Will I get charged when I reply SMS to short code number? Example: 60001**	▪ Yes, charges may incur for replying to short code SMS. Please read carefully and do not reply to suspicious SMS.