

**FREQUENTLY ASKED QUESTIONS (FAQ)
FOR UNI5G WOW PREPAID**

**Win a Pair of Match Day Tickets to 2024 Liga Malaysia
Matches with UNI5G WOW Prepaid**

NO	QUESTION	ANSWER
1.	What is “Win 2 match day tickets to Liga Malaysia matches” campaign?	<ul style="list-style-type: none"> Alongside the Liga Malaysia 2024 Matches, UNI5G WOW Prepaid customers have the chance to win a pair of tickets to 2024 Malaysia Football League matches: <p>For MNP Customers</p> <ul style="list-style-type: none"> Stand a chance to win a pair of 2024 Liga Malaysia match day tickets if you port in to UNI5G WOW Prepaid via the Unifi Mobile app or Unifi Portal and reload a minimum of RM10 within 5 days of activation; or Stand a chance to win a pair of tickets to either the finals of Piala FA or Piala Malaysia if you port in to UNI5G WOW Prepaid and purchase UNI5G WOW 35 pass within 5 days of activation. <p>For Existing Subscribers</p> <ul style="list-style-type: none"> For existing subscribers under old Unifi Mobile Prepaid plans (Mobile Unifi/BEBAS10), stand a chance to win a pair of 2024 Liga Malaysia tickets if you perform a Change of Plan (COP) from your old mobile unifi or BEBAS10 to UNI5G WOW Prepaid and reload a minimum of RM10 within 5 days of successful COP.
2.	What is the campaign period?	<ul style="list-style-type: none"> The “Win a Pair of Match Day Tickets to Liga Malaysia Matches” campaign runs from 5th June 2024 to 10th December 2024
3.	Does it include all the Liga Malaysia 2024 tournaments?	<ul style="list-style-type: none"> Yes, the campaign includes all 3 tournaments of the 2024 Liga Malaysia (Liga Super, Piala FA, and Piala Malaysia).
4.	Can I choose the match or tournament I want to enter if I win?	<ul style="list-style-type: none"> Unfortunately, no. Winners will be awarded with the tickets to any available match at the time of the draw.

<p>5.</p>	<p>How do I participate in the “Win 2 Match Day Tickets to Liga Malaysia Matches” campaign?</p>	<ul style="list-style-type: none"> To participate, simply follow these mechanics: <table border="1" data-bbox="581 273 1518 1793"> <thead> <tr> <th>Category</th> <th>Mechanics</th> <th>Prizes</th> </tr> </thead> <tbody> <tr> <td data-bbox="581 273 764 1188">A</td> <td data-bbox="764 273 1193 1188"> <p>Win Match Day Tickets to Liga Malaysia Matches</p> <p>STEP 1 Customers download the Unifi Mobile app, visit Unifi Selfcare portal or visit Unifi eStore</p> <p>STEP 2 Register UNI5G WOW Prepaid starter pack and select keep my existing number to port-in to UNI5G WOW Prepaid.</p> <p>If you are an existing subscribers of Unifi Mobile Prepaid old plans such as Mobile Unifi / Bebas10, select “Change Plan” in your Unifi Mobile app or Unifi Portal.</p> <p>STEP 3 Reload a minimum RM10 within 5 days of activation / successful COP.</p> </td> <td data-bbox="1193 273 1518 1188">Stand a chance to win a pair of match day tickets (2x)</td> </tr> <tr> <td data-bbox="581 1188 764 1793">B</td> <td data-bbox="764 1188 1193 1793"> <p>Win Match Day Tickets to Final matches of Piala FA or Piala Malaysia</p> <p>STEP 1 Customers download the Unifi Mobile app, visit Unifi Selfcare portal or visit Unifi eStore.</p> <p>STEP 2 Register UNI5G WOW Prepaid starter pack and select keep my existing number to port-in to UNI5G WOW Prepaid.</p> <p>STEP 3 Purchase the UNI5G WOW 35 pass within 5 days of activation.</p> </td> <td data-bbox="1193 1188 1518 1793">Stand a chance to win a pair of final match tickets (2x)</td> </tr> </tbody> </table> 	Category	Mechanics	Prizes	A	<p>Win Match Day Tickets to Liga Malaysia Matches</p> <p>STEP 1 Customers download the Unifi Mobile app, visit Unifi Selfcare portal or visit Unifi eStore</p> <p>STEP 2 Register UNI5G WOW Prepaid starter pack and select keep my existing number to port-in to UNI5G WOW Prepaid.</p> <p>If you are an existing subscribers of Unifi Mobile Prepaid old plans such as Mobile Unifi / Bebas10, select “Change Plan” in your Unifi Mobile app or Unifi Portal.</p> <p>STEP 3 Reload a minimum RM10 within 5 days of activation / successful COP.</p>	Stand a chance to win a pair of match day tickets (2x)	B	<p>Win Match Day Tickets to Final matches of Piala FA or Piala Malaysia</p> <p>STEP 1 Customers download the Unifi Mobile app, visit Unifi Selfcare portal or visit Unifi eStore.</p> <p>STEP 2 Register UNI5G WOW Prepaid starter pack and select keep my existing number to port-in to UNI5G WOW Prepaid.</p> <p>STEP 3 Purchase the UNI5G WOW 35 pass within 5 days of activation.</p>	Stand a chance to win a pair of final match tickets (2x)
Category	Mechanics	Prizes									
A	<p>Win Match Day Tickets to Liga Malaysia Matches</p> <p>STEP 1 Customers download the Unifi Mobile app, visit Unifi Selfcare portal or visit Unifi eStore</p> <p>STEP 2 Register UNI5G WOW Prepaid starter pack and select keep my existing number to port-in to UNI5G WOW Prepaid.</p> <p>If you are an existing subscribers of Unifi Mobile Prepaid old plans such as Mobile Unifi / Bebas10, select “Change Plan” in your Unifi Mobile app or Unifi Portal.</p> <p>STEP 3 Reload a minimum RM10 within 5 days of activation / successful COP.</p>	Stand a chance to win a pair of match day tickets (2x)									
B	<p>Win Match Day Tickets to Final matches of Piala FA or Piala Malaysia</p> <p>STEP 1 Customers download the Unifi Mobile app, visit Unifi Selfcare portal or visit Unifi eStore.</p> <p>STEP 2 Register UNI5G WOW Prepaid starter pack and select keep my existing number to port-in to UNI5G WOW Prepaid.</p> <p>STEP 3 Purchase the UNI5G WOW 35 pass within 5 days of activation.</p>	Stand a chance to win a pair of final match tickets (2x)									
<p>6.</p>	<p>Who is eligible to participate in this campaign?</p>	<ul style="list-style-type: none"> Customers who choose to port in to UNI5G WOW Prepaid or existing subscribers under old Unifi Mobile Prepaid plans (mobile unifi/BEBAS10) are eligible to participate if they completed the steps indicated above. 									

7.	What charges do I incur for switching/porting in?	<ul style="list-style-type: none"> Switching/port-in to UNI5G WOW Prepaid via online channels like Unifi Mobile app and Unifi eStore is free of charge until the end of the year. However, you need to reload a minimum of RM10, or purchase an UNI5G WOW 35 to qualify for entry.
8.	Can I make multiple entries?	<ul style="list-style-type: none"> Yes, you can! Making multiple entries enhances your chances of winning. However, please note that according to MCMC regulations, each customer can only register up to a maximum of 5 prepaid lines with any service provider.
9.	If I am already an existing UNI5G WOW Prepaid subscriber and have purchased either UNI5G WOW 25, 35, or 50 pass, am I eligible to participate in this campaign?	<ul style="list-style-type: none"> Unfortunately, no. This campaign is only open to port in customers and existing subscribers (under mobile unifi/BEBAS10 plans) who are performing COP.
10.	How will I know if I am one of the winners?	<ul style="list-style-type: none"> You will receive an official email (from prepaidcampaign@unifi.com.my) if you are selected as a winner. Remember, notifications will only be sent to the winners. There won't be notifications for every eligible participants. <p>Note: TM reserves the right to change the means of communication to the winners as specified in the T&Cs.</p> <p>Any other updates will also be communicated through the channels mentioned above.</p>
11.	Who should I contact if I need further assistance or further service enquiries?	<ul style="list-style-type: none"> For further assistance, feel free to reach out to our Care Crew.