

CAMPAIGN TERMS & CONDITIONS 500GB 5G/4G Data

These Specific Terms and Conditions for **500GB 5G/4G Data** (“Specific Campaign T&C”) shall be read together with the General Terms and Conditions for Unifi Mobile Postpaid (“Unifi Mobile T&C”), as available in www.unifi.com.my (subject to further changes, at TM’s absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Specific Campaign T&C shall prevail over the Unifi Mobile Postpaid T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Specific Campaign T&C, from time to time without prior notice to the customer. By participating in the Campaign, customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign shall be final, binding and conclusive.

1. GENERAL

- a) **500GB 5G/4G Data** (“Campaign”) is brought to you by TM Technology Services Sdn Bhd. (“TM”). The Campaign shall commence from **25 June 2026 until further notice** (“Campaign Period”). However, TM may, at its sole and absolute discretion end or extend the Campaign Period without prior notice to Customer.
- b) This Campaign offers 500GB of 5G/4G data add on at ;
 - a. RM 6/monthly or;
 - b. Free/monthly with 6 months contract
- c) The Campaign Package is at all times subjected to TM infrastructure readiness and port availability at the customer’s installation address.
- d) The add on will be refreshed every 30 days from the date of subscription.

2. CAMPAIGN OFFERINGS

- a) The offering under this Campaign, as per below:
 - i. *500GB 5G/4G Data at RM6/monthly or;*
 - ii. *Free 500GB 5G/4G with 6 months contract.*
- b) Under this Campaign, Customer will be entitled for:-
 - i. *500GB 5G/4G Data on top of the existing monthly data allocation;*
 - ii. *The data pass charges will be as per below:*
 - o *RM 6 monthly or*
 - o *Free with 6 months contract*

3. CAMPAIGN SUBSCRIPTION

- a) The Campaign open to new and existing UNI5G Postpaid 39 and UNI5G Postpaid 69 customer and the data add on can be subscribed via Unifi Store , TM Sales Center, TM Reseller, TM Authorized Dealers, Unifi portal via www.unifi.com.my , Unifi UniVerse and MyUnifi App.
- b) Customer that subscribe to UNI5G Postpaid 39 and UNI5G Postpaid 69 through any Unifi Fixed Broadband Promotion (free or discounted) will not be eligible for this add-on subscription. Customer is advise to check on add on eligibility via Unifi Store , TM Sales Center, TM Reseller, TM Authorized Dealers, Unifi portal via www.unifi.com.my , Unifi UniVerse and MyUnifi App.
- c) Visual(s) of the Campaign Package shown in any advertisement, promotional publicity and other materials relating to this Campaign are solely for illustration purposes only and may not depict the actual item.

4. CHANGE OF PLAN

- a) 500GB 5G/4G Data will be automatically removed from the monthly data allocation and no longer charge RM6 on upcoming bill if customer performed Change of Plan from their existing UNI5G Postpaid 39 or UNI5G Postpaid 69 to other UNI5G Postpaid Plan.
- b) Free 500GB 5G/4G Data contract will be automatically removed from the monthly data allocation and an early termination penalty of RM30 will be charged on upcoming bill if customer performed Change of Plan from their existing UNI5G Postpaid 39 or UNI5G Postpaid 69 to other UNI5G Postpaid Plan within the contract.
- c) Free 500GB 5G/4G Data contract will be automatically carried forward to the new UNI5G Postpaid Plan if customer performed Change of Plan from their existing UNI5G Postpaid 39 to UNI5G Postpaid 69 or vice versa within the contract.

5. CHARGES AND BILLING

- a) Upon successful subscription of the 500GB 5G/4G Data, the RM6 will be charged for 30 days period and will be reflected in the upcoming billing cycle.
- b) No data or charge proration upon first subscription.

6. DATA UNSUBSCRIPTION

- a) Customer will need to walk in to nearest TMPoint or Unifi Store to unsubscribe the 500GB 5G/4G Data.

7. CONTRACT RENEWAL

- a) Free 500GB 5G/4G Data contract will be renewed automatically after every 6 months period.
- b) The 500GB 5G/4G data allocation will remain free for the entire duration of the active contract.

8. CONTRACT REMOVAL (CONTRACT NOT RENEW)

- a) Customer will be notified on contract renewal via SMS on month 5th and 6th.
- b) Customer required to reply the SMS, to stop and remove the contract from auto renewal before the end of the 6th month of every contract period.
- c) Once contract is no longer renew, 500GB 5G/4G Data will be charge at RM6 monthly. Unsubscription of 500GB 5G/4G data refer item 6.
- d) No Early Termination Penalty will be imposed.

9. CONTRACT TERMINATION

- a) If customer failed to perform item 8 (b), customer required to visit TMPoint or Unifi Store for voluntarily/involuntarily request of contract termination.
- b) Once contract is successfully terminated , Free 500GB 5G/4G Data will be automatically removed from the monthly data allocation.
- c) An Early Termination Penalty of RM30 will be imposed upon termination of contract.

10. VARIATION

- a) TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to change, amend, vary, supplement, delete, or modify any of the terms and conditions from time to time without prior notice for the Campaign.

11. CONFIDENTIALITY

- a) Any personal data provided by the Customer to TM in connection with the Campaign are confidential. The Privacy Notice of TM shall apply. For reference, please visit [TM Privacy Notice](#)

12. GOVERNING LAW AND JURISDICTION

- a) This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.

13. INDEMNITY

- a) Notwithstanding anything to the contrary, Customer will defend, indemnify and hold TM save and harmless from any and all claims, suits, actions, demands, costs, settlements,

losses, damages, expenses and all other liabilities including reasonable attorney's fees (collectively "the Claims"), arising out of or resulting from its breach of this Terms and Conditions or the intentionally wrongful or negligent acts or omissions on your part, in the performance of or failure to perform your obligations under this Terms and Conditions or in relation to your use of the Campaign Package during the subscription.

14. FORCE MAJEURE

- a) TM shall not liable in any way for delay, failure in performance, loss or damage due to any of the following force majeure conditions: fire, strike, embargo, explosion, power blackout, earthquake, flood, war, labor disputes, civil or military authority, pandemic, epidemic, sabotages, acts of God or the public enemy, inability to secure raw materials, acts or omissions of other carriers or suppliers, or other causes beyond its reasonable control, whether or not similar to the foregoing.

15. SEVERABILITY

- a) If any provision herein contained should be found invalid, illegal or unenforceable under any applicable law, the legality and enforceability of the remaining provisions shall not be affected or impaired in any way and such invalid, illegal or unenforceable provision shall be deemed deleted.

16. MISCELLANEOUS

- a) Except for the specific terms and conditions for the Campaign stated herein, all other terms and conditions for Unifi Mobile Postpaid Broadband and General Campaign terms and conditions shall continue to apply.
- b) Further enquiries relating to the Campaign can be channeled to TM Live Chat at <https://Unifi.com.my/chat/index.html>, tweet us @Unifi, message us at [facebook.com/weareUnifi](https://www.facebook.com/weareUnifi) for assistance or visit any TMPoint outlets or Unifi Store nationwide.

17. PRIORITIZATION OF DOCUMENTS

- a) In the event there is any inconsistency of the provisions under this terms and conditions, Unifi Mobile Postpaid terms and conditions, General Campaign terms and conditions and the Terms of Use, the following order of precedence shall apply:
 - i. 500GB 5G/4G Data Campaign Terms and Conditions;
 - ii. Unifi Mobile Postpaid Terms and Conditions;
 - iii. General Campaign Terms and Conditions; and
 - iv. Terms of Use

[End of Terms and Conditions]

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