

## TERMS & CONDITIONS

### UNIFI MOBILE PAKEJ PENJAWAT AWAM 2025 CAMPAIGN

The terms and conditions for **Unifi Mobile Penjawat Awam 2025 Campaign** is read together with **UNI5G Mobile Postpaid, UNI5G Postpaid with Device and UNI5G Postpaid Free 5G Phones Campaign T&C** available at [www.unifi.com.my](http://www.unifi.com.my) (together with its future amendments). Except for the specific terms and conditions stated therein, all other general terms for **UNI5G Mobile Postpaid, UNI5G Postpaid with Device and UNI5G Postpaid Free 5G Phones Campaign** shall continue to apply.

#### 1. GENERAL

1.1. The **Unifi Mobile Penjawat Awam 2025 Campaign** ("Campaign") is brought to you by TM Technology Services Sdn Bhd ("TM").

1.2 The Campaign shall commence from **6<sup>th</sup> May 2025** until **31<sup>st</sup> December 2025** ("Campaign Period"). However, TM may, at its sole and absolute discretion end or extend the Campaign Period without prior notice to customers.

#### 2. CAMPAIGN DETAILS

##### 2.1. Eligibility Criteria

2.1.1 This Campaign is applicable to all Malaysians that fulfill all criteria specified below:

- I. Eighteen (18) years old and above;
- II. Malaysian citizen;
- III. Not blacklisted by any mobile operator;
- IV. Maximum one (1) active device contract for Unifi Mobile Device Instalment Program and maximum two (2) active device contracts for Device Bundle Program registered under the same NRIC and;
- V. Has not subscribe to more than three (3) lines of unifi Mobile Postpaid registered in the same NRIC and/or passport (hereinafter referred to as "Identification Documents")
- VI. Government servants/ employees only.

Collectively or individually referred to as the ("Customer").

##### 2.2. Campaign Offerings

2.2.1 The Campaign details is applicable to the following eligible UNI5G Postpaid plan with selected 5G smartphone during the Campaign Period as per tables below:

Rate Plan Name	UNI5G Postpaid 69	UNI5G Postpaid 99
Monthly Commitment	RM69	RM99

Internet	60GB UNLIMITED 5G + 60GB 4G			100GB UNLIMITED 5G + 4G
Calls (All Network)	Unlimited			
SMS (All Network)	RM 0.15			
Monthly Hotspot	Hotspot using data quota			
Device Offering				
Device Models* (*subject to stock availability & latest device lineup)	Redmi 13C 5G	vivo Y28s 5G	Samsung Galaxy A06 5G	Samsung Galaxy A16 5G
Device Retail Recommended Price (RRP)	RM999	RM799	RM699	RM899
Device Upfront Payment	RM180	RM180	RM180	RM180
Device Selling Price	FREE	FREE	FREE	FREE
Rebate	RM10 rebate off your monthly subscription bill, UNI5G Postpaid 69 at RM59			RM30 rebate off your monthly subscription bill, UNI5G Postpaid 99 at RM99
Contract Period	24 months			

Table 1: List of Eligible UNI5G Postpaid Plans and devices available for the Campaign (referred to as “Mobile Plan”).

- 2.2.2 In order to be eligible participate in this Campaign, Customer must present their proof of employment either one (1) of the following:
- I. Employment letter;
  - II. Official Staff Pass or;
  - III. Official Staff ID Tag
- 2.2.3 One (1) mobile number/ principal line is entitled for one (1) device only for this Campaign.
- 2.2.4 Each Customer is allowed to sign up for maximum of two (2) devices with Mobile Plan per NRIC.
- 2.2.5 Customer will continue to enjoy the RM10 or RM30 rebate as long as Customer remain active in the Mobile Plan. The rebate will be discontinued once Customer change to other UNI5G Postpaid Plans or terminate the Mobile Plan.
- 2.2.6 By subscribing to the Mobile Plan during Campaign Period, Customer must pay for the device price (Device Selling Price) as outlined in Table 1 during registration of the Mobile Plan. TM reserve the right to charge Customer of the Device Selling Price in the event of any discrepancies of payment during registration.

- 2.2.7 Apart from the Device Selling Price, Customer need to pay for device upfront payment as outlined in Table 1 and the upfront payment will be then credited in Customer's bill and this amount will be offset against total monthly bill over the period of 24 months. For avoidance of doubt, Device Selling Price is the amount that Customer need to pay for the device and Device Recommended Retail Price (RRP) is the price set by the manufacturer.
- 2.2.8 However, existing Customer who fulfill the following conditions will be entitled for the waiver of device upfront payment:
- I. Malaysian citizen;
  - II. Unifi Mobile account with subscription period of six (6) months and above;
  - III. Good paymaster of Unifi Mobile Postpaid account for the past four (4) months consecutively.
- 2.2.9 Credit limit terms and conditions shall apply
- 2.2.10 The device are strictly non-transferable, assignable and exchangeable for cash or any form of the legal tender.
- 2.2.11 TM reserves the absolute right to determine the model, brand, color and specifications of the device offered under Mobile Plan.
- 2.2.12 Visual(s) used in any advertisement, promotional materials and other materials relating to this Campaign are solely for illustration purposes only and may not depict the actual device offered.
- 2.2.13 TM reserves the rights to block the International Mobile Equipment Identity (IMEI) of the Device if Customer commit the following:
- I. Suspected of fraud or found to have committed fraud;
  - II. Reported to TM that the device is missing or has been stolen and requested to TM to block the IMEI of the device; and/or
  - III. After subscribing to this package, Customer fails to make full payment of any amount due to TM within fourteen (14) days of the statement due date.

### **3. VARIATION**

TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.

### **4. GOVERNING LAW AND JURISDICTION**

This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.

### **5. CONFIDENTIALITY**

Any personal data provided by the Applicant to TM in connection with the Campaign shall be kept confidential. The Privacy Notice of TM applies, please visit [TM Privacy Notice](#)

## 6. MISCELLANEOUS

- 6.1 TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.
- 6.2 Customers that successfully ported in to Unifi mobile is eligible to participate for this Campaign.
- 6.3 Registration for auto pay shall be subject to the existing terms and conditions for auto pay. TM shall not guarantee all registration will be successful.
- 6.4 Except for the specific terms and conditions for the Campaign stated herein, all other terms and conditions for unifi Mobile Postpaid, Smart Device for Unifi Fixed, Autopay and General Campaign terms and conditions shall continue to apply.
- 6.5 Further enquiries relating to the Campaign can be channeled to TM Live Chat at [unifi.com.my/chat](https://unifi.com.my/chat), tweet us @helpmeunifi, message us at [facebook.com/weareunifi](https://facebook.com/weareunifi) for assistance or visit any unifi stores/TMpoint nationwide.

## 7. PRIORITIZATION OF DOCUMENTS

In the event there is any conflict or inconsistency between the Application, the Consumer T&C, the Specific Terms and our Terms of Use, the following order of precedence shall apply:

- i. UNI5G with Device Terms and Conditions (highest precedence)
- ii. Unifi Mobile Postpaid Terms and Conditions; or
- iii. Smart Device for Unifi Home Broadband Terms and Conditions;
- iv. Autopay Terms and Conditions; and
- v. our Terms of Use

## 8. LINKING TO MAYBANK TERMS AND CONDITIONS

The campaign may include links to Maybank or Maybank Islamic's Terms and Conditions that the Customer agree to comply with terms where applicable.

Maybank or Maybank Islamic's Terms and Conditions can be found at [\[URL\]](#).

[End of Terms and Conditions]