

## TERMS & CONDITIONS

These Specific Terms and Conditions for Roam and Rewards Campaign (“Campaign T&C”) shall be read together with the General Terms and Conditions for Unifi Mobile Roaming (“Unifi Mobile Roaming T&C”) as available at <https://unifi.com.my/mobile/roaming/tnc> subject to further changes, at TM’s absolute discretion, without prior notice to Customer). By participating in the Campaign, Customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign, shall be final, binding and conclusive. TM reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions for this Campaign from time to time without prior notice to the Customer.

### 1. GENERAL

- a. Roam and Rewards Campaign (“Campaign”) is brought to you by TM Technology Services Sdn Bhd (“TM”).
- b. This Campaign is available to existing Unifi Mobile Postpaid and Prepaid customers (collectively refer to as “Customer”) with an active account status at the time of the Campaign.
- c. This Campaign shall commence from 12<sup>th</sup> December 2024 until 31<sup>st</sup> January 2025 (“Campaign Period”). However, TM may, at its sole and absolute discretion determine the Campaign Period without prior notice to Customers.
- d. The Customer hereby acknowledges that TM shall have the right to share and use the Customer's data and personal information within TM and/or its related companies for the purpose of marketing activities in respect of products and services of TM and/or its related companies from time to time as TM deems fit. The Privacy Notice TM applies, for further information on the Privacy Notice of TM’s group of companies, please visit TM Privacy Notice for details.
- e. Further enquiries relating to the Campaign can be channeled to TM Live Chat at [unifi.com.my/chat](https://unifi.com.my/chat).

### 2. CAMPAIGN MECHANICS

- a. In order to be eligible under the Campaign, Customer need to purchase minimum two (2) of the same pass listed below during Campaign Period:

Pass	Qualifier	Shopee e-voucher value
UNI5G Roam SG/ Thai/ Indo Unlimited Data 1-Day	Minimum two (2) of the same pass	RM5
UNI5G Roam ASEAN Unlimited Data 1-Day		RM10
UNI5G Roam Middle East Unlimited Data 1-Day		RM15
UNI5G Roam Global Unlimited Data 1-Day		

- b. Customer will be auto enrolled to win Shopee e-voucher after successfully purchasing pass during campaign period.
- c. TM may, at its sole and absolute discretion, revise the campaign mechanic without prior notice to the Customer.
- d. If TM found that the Customer’s pass purchase is fraudulent, TM has the right to forfeit the voucher.

### 3. CAMPAIGN GIVEAWAY

- a. The voucher will be in a form of Shopee e-voucher PINs and is subject to e-voucher availability. Customers will receive e-vouchers based on following tier:

Pass	Shopee e- voucher value
UNI5G Roam SG/ Thai/ Indo Unlimited Data 1-Day	RM5
UNI5G Roam ASEAN Unlimited Data 1-Day	RM10

UNI5G Roam Middle East Unlimited Data 1-Day	RM15
UNI5G Roam Global Unlimited Data 1-Day	

- b. The Shopee e-voucher is strictly not transferable, assignable, exchangeable, or redeemable in any other form or manner other than specified or determined by TM. TM or Shopee reserves the absolute right to determine the value and use of the voucher. The Shopee e-voucher is provided on as-is basis. TM is not responsible for any default, defects or damage of the product.
- c. The Shopee e-voucher is accepted entirely at the risk of the selected winners and TM hereby excludes itself from any express or implied warranties in connection with the Shopee voucher to the extent permitted by law.
- d. TM will select the winners each month throughout the Campaign period. In order to win, customers must meet the criteria:-
  - i. Purchased minimum two (2) same pass as listed above as campaign mechanics during campaign period
  - ii. Fully adhere to the Campaign terms and conditions.
- e. Each Customer will only be entitled to win one (1) Shopee e-voucher on monthly basis throughout the Campaign Period for the same e-voucher denomination. TM shall have absolute discretion and reserves the right to select other Winners who will be subjected to the same rules.
- f. Customers are required to check In app and SMS notifications frequently. TM will not be responsible if you discover the reward after it has expired.
- g. By participating in the Campaign and accept the Shopee e- voucher, Customer hereby grant TM perpetual worldwide and the right to broadcast, or use in any way, the name and photos for advertising purposes and publicity related to the Campaign with no monetary compensation.
- h. If TM found that the Customer’s entry to the Campaign is fraudulent and/or against the terms and conditions stated herein, TM has the absolute right and discretion to disqualify the Customer from winning and if the Customer is already selected as a winner for the Campaign, TM has the right to rescind the decision and forfeit the Shopee e-voucher.
- i. TM shall not be responsible for any losses and/or damages incurred by the Customer as a result of such fraud, mistake and breach to this Terms and Conditions which result to the forfeiture of the Shopee e-voucher.

- j. Any expenses to claim the Shopee e-voucher shall solely be under winner's own cost.

## 5. GOVERNING LAW AND JURISDICTION

This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction over any issues arise pertaining to this Campaign.

## 6. CONFIDENTIALITY

Any personal data provided by the Applicant to TM in connection with the Campaign shall be kept confidential. The Customer hereby acknowledges that TM shall have the right to share and use the Customer's data and personal information within TM and/or its related companies for the purpose of marketing activities in respect of products and services of TM and/or its related companies from time to time as TM deems fit. [TM Privacy Notice](#) shall apply.

## 7. CUSTOMER'S REPRESENTATION AND WARRANTY

- a. Customer agree that the Customer have attained the age of majority, sound mind, has the full capacity to participate in the Campaign and shall be deemed to have unconditionally accepted all the Terms and Conditions.
- b. Customer agree to ensure that all details given for the purpose of this Campaign participation are true, correct and accurate. Customer must also ensure that the telephone number, email address or necessary details provided to TM are in existence and are contactable. TM reserves the rights to verify the information provided by the Customer in any form it deems fit.
- c. Customer further agree to be bound by any decision made by TM decision with regard to this Campaign, including but not limited to, the selection of the winner. No discussion, correspondence, enquiry, appeal or challenge in respect of any decision made by TM will be entertained.

## 8. PRIORITIZATION OF DOCUMENTS

In the event there is any inconsistency of the provisions under this terms and conditions and the Consumer Terms and Condition and the Terms of Use, the following order of precedence shall apply:

- i. The Campaign Terms and Conditions;
- ii. Unifi Mobile Roaming Specific Terms;
- iii. UNI5G Roam Middle East Terms and Conditions;
- iv. Terms of Use.

[End of Terms and Conditions]