

FREQUENTLY ASKED QUESTIONS (FAQ)
MAYBANK ISLAMIC IKHWAN CREDIT CARD CASHBACK CAMPAIGN

QUESTION	ANSWER								
GETTING TO KNOW									
1. What is the Maybank Islamic Ikhwan Credit Card Cashback Campaign?	<ul style="list-style-type: none"> The Maybank Islamic Ikhwan Credit Card Cashback Campaign allows you to enjoy RM60 cashback on your device purchase when you use your Maybank Islamic Ikhwan credit card (Visa/Master). As a Malaysian citizen, you can repay the amount in instalments over time with Maybank EzyPay-i, with no additional fees. Plus, you get to enjoy a 0% management fee, exclusively on the purchase of the new Samsung Galaxy Z Flip6 & Z Fold6. 								
2. How can I become eligible for the campaign?	<ul style="list-style-type: none"> To be eligible for the RM60 cashback, you need to be one of the first 1500 Unifi Mobile customers to purchase the device with Maybank EzyPay-i using a Maybank Islamic Ikhwan credit card from 5th August 2024 to 31st December 2024. This cashback will be deducted from your Maybank credit card (Visa/Master) bill. If you don't have a Maybank Islamic Ikhwan credit card yet, you can easily apply for one via the Unifi Mobile app, MyUnifi app, or Unifi Selfcare portal. 								
3. How do I subscribe to the UNI5G Postpaid Plans with a Device Bundle via the Maybank EzyPay-i?	<ul style="list-style-type: none"> You can easily purchase a device bundle via Maybank EzyPay-i by visiting any of our TMPoint or Unifi Stores. To find the nearest TMPoint or Unifi Store, just follow this link: https://unifi.com.my/support/find-tm-point For more details, you can refer to our Device Bundle's FAQ by following this link here. 								
4. What is the duration of installments available?	<ul style="list-style-type: none"> You have a range of instalment durations to choose from, depending on the device you purchase. Here are the details for this campaign: <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">Tenure</th> <th style="text-align: center;">Available Devices</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">6 Months</td> <td style="text-align: center;">Samsung Galaxy Z Flip6</td> </tr> <tr> <td style="text-align: center;">12 Months</td> <td style="text-align: center;">Samsung Galaxy Z Flip6</td> </tr> <tr> <td style="text-align: center;">24 Months</td> <td style="text-align: center;">Samsung Galaxy Z Flip6 & Fold6</td> </tr> </tbody> </table> 	Tenure	Available Devices	6 Months	Samsung Galaxy Z Flip6	12 Months	Samsung Galaxy Z Flip6	24 Months	Samsung Galaxy Z Flip6 & Fold6
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5. Is there a limit to how many devices I can add to this Plan?	<ul style="list-style-type: none"> Yes, there is a limit to the number of devices you can add to this plan. Here are the details: <ul style="list-style-type: none"> ➤ You can add up to two (2) devices per NRIC / Passport. ➤ Each mobile number/principal is eligible for only one (1) device. 								
6. Can I, as a foreigner, be eligible for	<ul style="list-style-type: none"> Unfortunately, this campaign is only available to Malaysian citizens. We apologize for any inconvenience and appreciate your understanding. 								

	Maybank Islamic Ikhwan Credit Card Cashback Campaign?	
7.	Who do I contact for further enquiries on Maybank Islamic Ikhwan Credit Card Cashback Campaign?	<ul style="list-style-type: none">• If you have any further questions or need assistance with Maybank Islamic Ikhwan Credit Card Cashback Campaign, you can reach out to our Care Crew.

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