

**FREQUENTLY ASKED QUESTIONS (FAQ)
INSENTIF REBAT RAHMAH**

QUESTION		ANSWER						
GETTING TO KNOW								
1.	What is the Insentif Rebat RAHMAH all about?	<ul style="list-style-type: none"> In conjunction with 2025 Hari Raya celebration, Unifi Mobile in collaboration with Malaysian Communications and Multimedia Commission (MCMC) and Ministry Of Communications are offering free 8GB (4G/5G) data through Insentif Rebat RAHMAH to all active Malaysian Unifi Mobile Prepaid and Postpaid subscribers. 						
2.	How long can I enjoy the free 8GB data from Insentif Rebat RAHMAH?	<ul style="list-style-type: none"> Once you receive the free 8GB (4G/5G) data, it will be valid for 24 hours. 						
3.	Am I eligible for the Insentif Rebat RAHMAH?	<p>You are eligible if:</p> <ul style="list-style-type: none"> You are a Malaysian You are an active Unifi Mobile Prepaid or Postpaid subscriber Your line is active on or before 29th March 2025 <p>You will <u>not</u> be eligible if:</p> <ul style="list-style-type: none"> Your line is barred, suspended, terminated, inactive, or in the passive/grace period Eligible Prepaid and Postpaid plans: <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Prepaid Plans</th> <th style="width: 50%;">Postpaid Plans</th> </tr> </thead> <tbody> <tr> <td>UNI5G WOW, BEBAS 10, Mobile Unifi</td> <td>All Unifi Mobile 4G plans and UNI5G Postpaid plans</td> </tr> </tbody> </table>	Prepaid Plans	Postpaid Plans	UNI5G WOW, BEBAS 10, Mobile Unifi	All Unifi Mobile 4G plans and UNI5G Postpaid plans		
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UNI5G WOW, BEBAS 10, Mobile Unifi	All Unifi Mobile 4G plans and UNI5G Postpaid plans							
4.	Tell me more about the Insentif Rebat RAHMAH.	<p>Here's what you need to know:</p> <ul style="list-style-type: none"> If you are eligible, we will automatically grant you 8GB of FREE 4G/5G data on 30th March 2025. <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">Data Pass Name</th> <th style="width: 35%;">Prepaid Plan</th> <th style="width: 35%;">Postpaid Plan</th> </tr> </thead> <tbody> <tr> <td></td> <td>HI-SPEED 8GB Data (4G/5G)</td> <td>Postpaid Complimentary 4G/5G Data</td> </tr> </tbody> </table> <ul style="list-style-type: none"> You will receive an SMS notification once the free data has been successfully assigned to your account. The free 8GB (4G/5G) data will be automatically activated in your Prepaid or Postpaid line and will be ready to use immediately. You can also get further details from the Malaysian Communications and Multimedia Commission (MCMC) FAQ website here . 	Data Pass Name	Prepaid Plan	Postpaid Plan		HI-SPEED 8GB Data (4G/5G)	Postpaid Complimentary 4G/5G Data
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SUPPORT

5.	How do I check my data usage?	<ul style="list-style-type: none">• You can easily check and monitor your data usage anytime through:<ul style="list-style-type: none">➤ UniVerse App – Just tap on the "My Usage" tab➤ Unifi Selfcare Portal
6.	Who do I contact for further inquiries on the campaign?	<ul style="list-style-type: none">• If you need any help or have questions, feel free to reach out to our Care Crew.

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