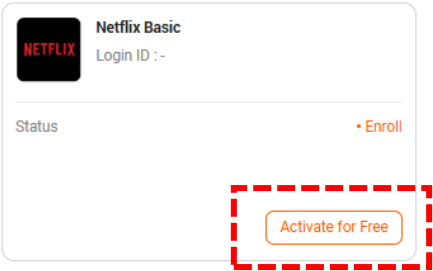
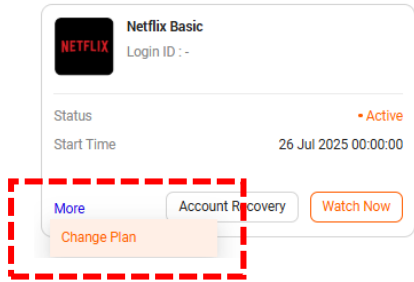
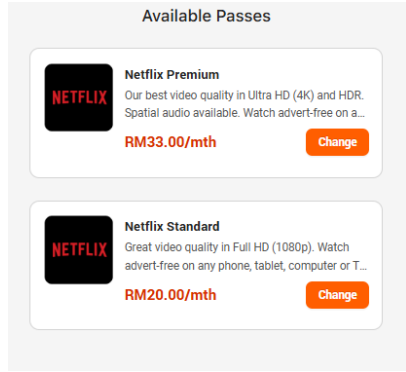


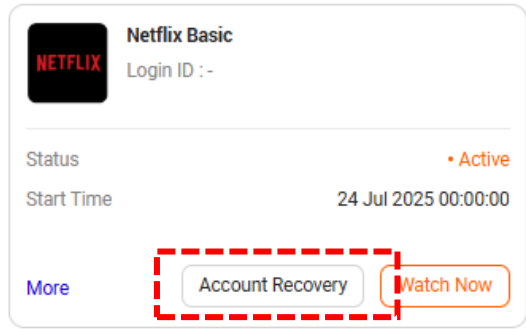
## FREQUENTLY ASKED QUESTIONS (FAQ) UNI5G POSTPAID NETFLIX BUNDLE

| QUESTION                           |  | ANSWER   |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
|------------------------------------|--|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|--------------------|-------|--------------------|--|---|---------|--------------------------|--|------------|-----------|--|-------------------|------------|--|--------------|-------|-------|-----------------|------|-------|--------------|----|--|----------|-------------|--|----------------|------------------------|--|
| GETTING TO KNOW                    |  |  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| 1.                                 | What postpaid plan is this?                                    | <ul style="list-style-type: none"><li>The UNI5G Postpaid Netflix Bundle is our latest postpaid plan from Unifi Mobile — and Malaysia's first all-in-one postpaid bundle with unlimited data plus a Netflix Basic subscription.</li></ul>   |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| 2.                                 | When will the UNI5G Postpaid Netflix Bundle Plan be available? | <ul style="list-style-type: none"><li>The UNI5G Postpaid Netflix Bundle will be available starting 14 August 2025.</li><li>How to register;<ul style="list-style-type: none"><li>Walk in to your nearest <a href="#">Unifi Stores</a> , Reseller or register online at <a href="https://unifi.com.my/mobile/postpaid">https://unifi.com.my/mobile/postpaid</a>.</li></ul></li></ul>  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| QUESTION                           |  | ANSWER   |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| OFFERINGS DETAILS & BUSINESS RULES |  |  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| 3.                                 | What are the offerings?  | <ul style="list-style-type: none"><li>Here's what you will get with our <b>INDIVIDUAL PLANS</b>:</li></ul> <table><tr><th>Details</th><th>UNI5G Postpaid Netflix 79</th><th>UNI5G Postpaid Netflix 100</th></tr><tr><td>Monthly Commitment</td><td>RM79</td><td>RM100</td></tr><tr><td>Data Quota (5G/4G)</td><td>60GB-5G/4G Free Upgrade<br/>Unlimited 5G + 60GB 5G/4G</td><td>100GB-5G/4G Free Upgrade<br/>Unlimited 5G/4G</td></tr><tr><td>Hotspot</td><td colspan="2">Utilizes from Data Quota</td></tr><tr><td>Voice Call</td><td colspan="2">Unlimited</td></tr><tr><td>SMS (all network)</td><td colspan="2">RM0.15/SMS</td></tr><tr><td>Credit Limit</td><td>RM250</td><td>RM350</td></tr><tr><td>Upfront Payment</td><td>RM79</td><td>RM100</td></tr><tr><td>Device Offer</td><td colspan="2">NA</td></tr><tr><td>Contract</td><td colspan="2">No contract</td></tr><tr><td>Netflix Bundle</td><td colspan="2">Includes Netflix Basic</td></tr></table> <p><b>IMPORTANT NOTES :</b></p> <ol style="list-style-type: none"><li>Supplementary lines are not applicable for Individual Plans</li><li>Existing Unifi Mobile customers with a good payment record are entitled to a waiver of the upfront payment when subscribing to additional postpaid lines.</li><li>After reaching the data limit, the speed will be reduced to 512kbps.</li><li>You can upgrade the Netflix Basic to Netflix Standard for RM20/month or to Netflix Premium for RM33/month.</li></ol> | Details                           | UNI5G Postpaid Netflix 79         | UNI5G Postpaid Netflix 100        | Monthly Commitment                | RM79               | RM100 | Data Quota (5G/4G) | 60GB-5G/4G Free Upgrade<br>Unlimited 5G + 60GB 5G/4G | 100GB-5G/4G Free Upgrade<br>Unlimited 5G/4G | Hotspot | Utilizes from Data Quota |  | Voice Call | Unlimited |  | SMS (all network) | RM0.15/SMS |  | Credit Limit | RM250 | RM350 | Upfront Payment | RM79 | RM100 | Device Offer | NA |  | Contract | No contract |  | Netflix Bundle | Includes Netflix Basic |  |
| Details                            | UNI5G Postpaid Netflix 79                                      | UNI5G Postpaid Netflix 100   |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Monthly Commitment                 | RM79   | RM100  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Data Quota (5G/4G)                 | 60GB-5G/4G Free Upgrade<br>Unlimited 5G + 60GB 5G/4G           | 100GB-5G/4G Free Upgrade<br>Unlimited 5G/4G  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Hotspot                            | Utilizes from Data Quota                                       |  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Voice Call                         | Unlimited  |  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| SMS (all network)                  | RM0.15/SMS   |  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Credit Limit                       | RM250  | RM350  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Upfront Payment                    | RM79   | RM100  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Device Offer                       | NA   |  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Contract                           | No contract  |  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Netflix Bundle                     | Includes Netflix Basic   |  |                                   |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| 4.                                 | Do you have any plans suitable for families?                   | <ul style="list-style-type: none"><li>For <b>FAMILY PLANS</b> as per below :</li></ul> <table><tr><th>Details</th><th>UNI5G Postpaid Family Netflix 130</th><th>UNI5G Postpaid Family Netflix 160</th><th>UNI5G Postpaid Family Netflix 190</th></tr><tr><td>Monthly Commitment</td><td>RM130</td><td>RM160</td><td>RM190</td></tr></table>  | Details                           | UNI5G Postpaid Family Netflix 130 | UNI5G Postpaid Family Netflix 160 | UNI5G Postpaid Family Netflix 190 | Monthly Commitment | RM130 | RM160              | RM190  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Details                            | UNI5G Postpaid Family Netflix 130                              | UNI5G Postpaid Family Netflix 160  | UNI5G Postpaid Family Netflix 190 |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |
| Monthly Commitment                 | RM130  | RM160  | RM190                             |                                   |                                   |                                   |                    |       |                    |  |   |         |                          |  |            |           |  |                   |            |  |              |       |       |                 |      |       |              |    |  |          |             |  |                |                        |  |

|  |   | <table><tr><th>Data Quota (5G/4G)</th><th>150GB-5G/4G<br/>Free Upgrade:<br/>Unlimited 5G/4G</th><th>200GB-5G/4G<br/>Free Upgrade:<br/>Unlimited 5G/4G</th><th>250GB-5G/4G<br/>Free Upgrade:<br/>Unlimited 5G/4G</th></tr><tr><td>Hotspot</td><td colspan="3">Utilizes from Data Quota</td></tr><tr><td>Voice Call</td><td colspan="3">Unlimited</td></tr><tr><td>SMS (all network)</td><td colspan="3">RM0.15/SMS</td></tr><tr><td>Credit Limit</td><td>RM460</td><td>RM560</td><td>RM670</td></tr><tr><td>Upfront Payment</td><td>RM130</td><td>RM160</td><td>RM190</td></tr><tr><td>Device Offer</td><td colspan="3">NA</td></tr><tr><td>Contract</td><td colspan="3">No contract</td></tr><tr><td>Netflix Bundle</td><td colspan="3">Includes Netflix Basic (only applicable for principal plan)</td></tr><tr><td>Supp Line</td><td>FREE 1 line</td><td>FREE 2 lines</td><td>FREE 3 lines</td></tr></table> <p><b>IMPORTANT NOTE :</b></p> <ol style="list-style-type: none"><li>Existing Unifi Mobile customers with a good payment record are entitled to a waiver of the upfront payment when subscribing to additional postpaid lines.</li><li>After reaching the data limit, the speed will be reduced to 512kbps.</li><li>You can upgrade the Netflix Basic to Netflix Standard for RM20/month or to Netflix Premium for RM33/month.</li><li>Supplementary Lines (free &amp; payable) are not eligible for Netflix subscription.</li><li>Details for additional paid supplementary lines are provided in the table below:</li></ol> <table><tr><th>DETAILS</th><th>UNI5G Postpaid Supplementary 39</th></tr><tr><td>Monthly Commitment</td><td>RM39</td></tr><tr><td>Data Quota (5G &amp; 4G)</td><td>30GB</td></tr><tr><td>Monthly Hotspot</td><td>Shares from Data Quota</td></tr><tr><td>Voice Calls</td><td>Shares from principal Unlimited Voice Call</td></tr><tr><td>SMS (all networks)</td><td>RM 0.15/SMS</td></tr><tr><td>Credit Limit</td><td>RM140</td></tr><tr><td>Upfront Payment</td><td>RM39</td></tr><tr><td>Device Offer</td><td>NA</td></tr><tr><td>Contract</td><td>NA</td></tr><tr><td>Netflix Bundle</td><td>NA</td></tr></table> | Data Quota (5G/4G)                              | 150GB-5G/4G<br>Free Upgrade:<br>Unlimited 5G/4G | 200GB-5G/4G<br>Free Upgrade:<br>Unlimited 5G/4G | 250GB-5G/4G<br>Free Upgrade:<br>Unlimited 5G/4G                    | Hotspot                      | Utilizes from Data Quota                |  |                               | Voice Call                             | Unlimited  |                               |  | SMS (all network) | RM0.15/SMS |  |  | Credit Limit | RM460 | RM560 | RM670 | Upfront Payment | RM130 | RM160 | RM190 | Device Offer | NA |  |  | Contract | No contract |  |  | Netflix Bundle | Includes Netflix Basic (only applicable for principal plan) |  |  | Supp Line | FREE 1 line | FREE 2 lines | FREE 3 lines | DETAILS | UNI5G Postpaid Supplementary 39 | Monthly Commitment | RM39 | Data Quota (5G & 4G) | 30GB | Monthly Hotspot | Shares from Data Quota | Voice Calls | Shares from principal Unlimited Voice Call | SMS (all networks) | RM 0.15/SMS | Credit Limit | RM140 | Upfront Payment | RM39 | Device Offer | NA | Contract | NA | Netflix Bundle | NA |
|--|---|--|---|---|---|--|------------------------------|---|--|-------------------------------|--|--|-------------------------------|--|-------------------|------------|--|--|--------------|-------|-------|-------|-----------------|-------|-------|-------|--------------|----|--|--|----------|-------------|--|--|----------------|---|--|--|-----------|-------------|--------------|--------------|---------|---------------------------------|--------------------|------|----------------------|------|-----------------|------------------------|-------------|--|--------------------|-------------|--------------|-------|-----------------|------|--------------|----|----------|----|----------------|----|
| Data Quota (5G/4G)                         | 150GB-5G/4G<br>Free Upgrade:<br>Unlimited 5G/4G   | 200GB-5G/4G<br>Free Upgrade:<br>Unlimited 5G/4G  | 250GB-5G/4G<br>Free Upgrade:<br>Unlimited 5G/4G |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Hotspot                                    | Utilizes from Data Quota  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Voice Call                                 | Unlimited   |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| SMS (all network)                          | RM0.15/SMS  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Credit Limit                               | RM460   | RM560  | RM670   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Upfront Payment                            | RM130   | RM160  | RM190   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Device Offer                               | NA  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Contract                                   | No contract   |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Netflix Bundle                             | Includes Netflix Basic (only applicable for principal plan)   |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Supp Line                                  | FREE 1 line   | FREE 2 lines   | FREE 3 lines                                    |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| DETAILS                                    | UNI5G Postpaid Supplementary 39   |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Monthly Commitment                         | RM39  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Data Quota (5G & 4G)                       | 30GB  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Monthly Hotspot                            | Shares from Data Quota  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Voice Calls                                | Shares from principal Unlimited Voice Call  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| SMS (all networks)                         | RM 0.15/SMS   |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Credit Limit                               | RM140   |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Upfront Payment                            | RM39  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Device Offer                               | NA  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Contract                                   | NA  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Netflix Bundle                             | NA  |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| 5.   | <p>Can you tell me more about the Netflix package bundled with the UNI5G plans?</p> <ul style="list-style-type: none"><li>All UNI5G Postpaid Netflix plans has <b>no contract</b> and <b>bundled with Netflix Basic</b> subscription and you can upgrade it to higher tier for more features and watch on more supported devices.</li></ul> <table><tr><th>NETFLIX PLAN</th><th>FEATURE</th><th>SUPPORTED DEVICES</th></tr><tr><td>Basic (Included)<br/><i>RM29.90/monthly</i></td><td><ul style="list-style-type: none"><li>Watch in 720p (HD)</li></ul></td><td>1 supported device at a time</td></tr><tr><td>Standard<br/><i>*add on RM20/monthly</i></td><td><ul style="list-style-type: none"><li>Watch in 1080p (Full HD)</li></ul></td><td>2 supported devices at a time</td></tr><tr><td>Premium<br/><i>*add on RM33/monthly</i></td><td><ul style="list-style-type: none"><li>Watch in 4K (Ultra HD) + HDR</li><li>Netflix spatial audio</li></ul></td><td>4 supported devices at a time</td></tr></table> | NETFLIX PLAN   | FEATURE   | SUPPORTED DEVICES                               | Basic (Included)<br><i>RM29.90/monthly</i>      | <ul style="list-style-type: none"><li>Watch in 720p (HD)</li></ul> | 1 supported device at a time | Standard<br><i>*add on RM20/monthly</i> | <ul style="list-style-type: none"><li>Watch in 1080p (Full HD)</li></ul> | 2 supported devices at a time | Premium<br><i>*add on RM33/monthly</i> | <ul style="list-style-type: none"><li>Watch in 4K (Ultra HD) + HDR</li><li>Netflix spatial audio</li></ul> | 4 supported devices at a time |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| NETFLIX PLAN                               | FEATURE   | SUPPORTED DEVICES  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Basic (Included)<br><i>RM29.90/monthly</i> | <ul style="list-style-type: none"><li>Watch in 720p (HD)</li></ul>  | 1 supported device at a time   |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Standard<br><i>*add on RM20/monthly</i>    | <ul style="list-style-type: none"><li>Watch in 1080p (Full HD)</li></ul>  | 2 supported devices at a time  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| Premium<br><i>*add on RM33/monthly</i>     | <ul style="list-style-type: none"><li>Watch in 4K (Ultra HD) + HDR</li><li>Netflix spatial audio</li></ul>  | 4 supported devices at a time  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |
| 6.   | <p>Who is eligible to subscribe to UNI5G Postpaid Netflix Bundle?</p> <ul style="list-style-type: none"><li>Any Malaysian or non-Malaysian aged 18 years and above.</li><li>Non Malaysians are required to pay a Foreigner Deposit of RM300 per line.</li></ul>   |  |   |   |   |  |                              |   |  |                               |  |  |                               |  |                   |            |  |  |              |       |       |       |                 |       |       |       |              |    |  |  |          |             |  |  |                |   |  |  |           |             |              |              |         |                                 |                    |      |                      |      |                 |                        |             |  |                    |             |              |       |                 |      |              |    |          |    |                |    |

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| 7.  | <b>If I'm currently on an existing Unifi Mobile postpaid plan without Netflix, can I register for the new UNI5G Postpaid Bundle with Netflix?</b> | <ul style="list-style-type: none"> <li>Yes, you can, subject to your current <b>Multiple Subscription Rules (MSR)</b> which allow up to 3 postpaid lines per NRIC/Passport.</li> </ul> <p>You can:</p> <ul style="list-style-type: none"> <li>➤ Request to upgrade from your current Unifi Mobile postpaid plan to a UNI5G Postpaid Netflix Bundle plan.</li> <li>➤ Upgrade if you're an active Unifi Prepaid customer.</li> <li>➤ Explore other available UNI5G Postpaid plans <a href="#">here</a>.</li> </ul>   |
| 8.  | <b>Can I use my existing mobile number from a different telco?</b>  | <ul style="list-style-type: none"> <li>Yes, you can opt to port-in your current mobile number and subscribe to the UNI5G Postpaid Bundle plan without giving up your existing number.</li> </ul>   |
| 9.  | <b>How do I activate my Netflix account?</b>  | <ul style="list-style-type: none"> <li>Log in to your account via: <ul style="list-style-type: none"> <li>➤ <i>Unifi UniVerse App</i> or</li> <li>➤ <a href="#">Selfcare Portal</a></li> </ul> </li> <li>Then, go to "My Service" &gt; "Streaming Apps" &gt; "Activate for Free"</li> <li>Enter your contact number and email address to activate the account.</li> </ul> <div data-bbox="788 1066 1222 1335" data-label="Image">  </div> <ul style="list-style-type: none"> <li>You can also activate your Netflix subscription via activation email (eDM) sent to you.</li> <li>Your Netflix account will be active within 2 hours.</li> </ul> |
| 10. | <b>Can I upgrade my Netflix Basic to Standard or Premium?</b>   | <ul style="list-style-type: none"> <li>Yes, you can upgrade your Netflix Basic to a higher tier for more features.</li> <li>Simply log to Universe App or <a href="#">Selfcare Portal</a> and click "Change Plan" then choose your desired Netflix tier.</li> </ul> <div data-bbox="788 1682 1203 1962" data-label="Image">  </div>  |

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| 11.      | <b>Can I subscribe to more than one UNI5G Postpaid Netflix Bundle Plan?</b>                                      | <ul style="list-style-type: none"> <li>Yes, you can register up to three (3) UNI5G Postpaid Netflix Bundle Plans, subject to the Multiple Subscription Rules (MSR) for Unifi Mobile postpaid plans.</li> </ul>  |
| 12.      | <b>I have an existing Netflix subscription. Can I still register for the UNI5G Postpaid Netflix Bundle Plan?</b> | <ul style="list-style-type: none"> <li>Yes you can. However, we recommend cancelling your current Netflix subscription first before subscribe for the UNI5G Postpaid Netflix Bundle.</li> <li>This helps you avoid being double charged for the same service.</li> </ul>  |
| 13.      | <b>Are other add on services still available with UNI5G Postpaid Netflix Bundle Plan?</b>                        | <ul style="list-style-type: none"> <li>Yes. You can still enjoy other add-ons services such as Data, International Roaming and Video Streaming Apps. These can be activated anytime via the UniVerse App or <a href="#">Selfcare Portal</a>.</li> </ul>   |
| 14.      | <b>Can I sign up for the device bundle (Device Instalment or Unifi EzOwn) with Netflix plans?</b>                | <ul style="list-style-type: none"> <li>Unfortunately, device bundle plans are not eligible with any Netflix postpaid plans.</li> <li>You can still sign up for a device bundle with other UNI5G Postpaid Plans. Check out our <a href="#">Device Bundle Plans here!</a></li> </ul>                                  |
| QUESTION |  | ANSWER  |
| SUPPORT  |  |   |
| 14.      | <b>What is “Account Recovery”?</b>   | <ul style="list-style-type: none"> <li>Account Recovery allows you retrieve your Netflix account password/details.</li> </ul> <p>To recover your account:</p> <ol style="list-style-type: none"> <li>Log in to Universe App or <a href="#">Selfcare Portal</a></li> <li>Click “Account Recovery” button.</li> </ol> |

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|     |  | <div data-bbox="730 224 1257 551"></div> <p>3. You will be redirected to Netflix Account Recovery page to reset your access.</p> |
| 15. | <b>Who do I contact for further enquiries?</b> | <ul style="list-style-type: none"><li>• If you have any further questions, feel free to reach out to our Unifi Care Crew.</li></ul>  |

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