



2024



TAPO CARE

REDEMPTION GUIDELINES

Step 1:

**Activate the first 30 days of
Free Cloud**

Redemption Flow

Note: Step 1 must be executed first.

Tapo Care 30-Day Free Trial Redemption Steps:

1. Before beginning your redemption, please **download Tapo app**.

The screenshot shows the Tapo app login interface. At the top, there is a back arrow and the text "Welcome to Tapo". Below this, there are two input fields: one for the email address (containing "xxxx@gmail.com") and one for the password (containing "Password"). A red box highlights these two input fields. To the right of the password field is an eye icon. Below the input fields is a "Remember Me" checkbox, which is checked. At the bottom of the screen, there is a blue "Log In" button, a "Sign Up" link, and a "Forgot Password?" link. A red box highlights the "Sign Up" link.

2. Enter your Tapo account **Username and Password**, then log in.

Remark: If it is a **new account**, proceed with **'Sign Up'**.

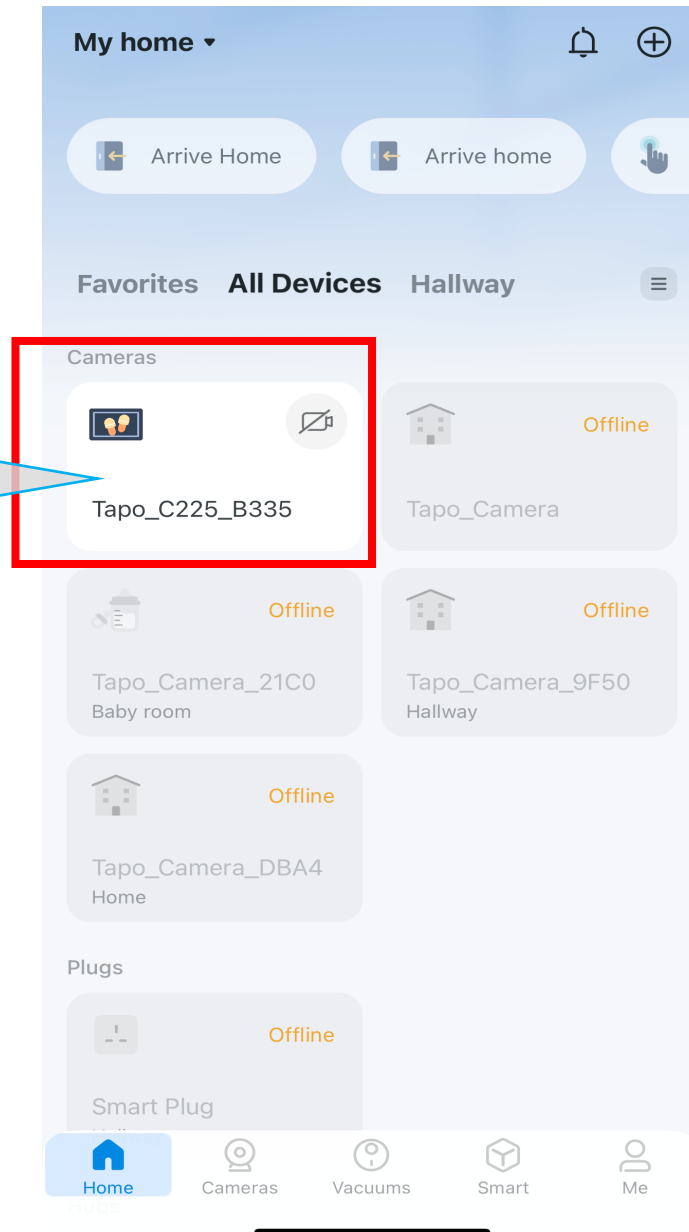
[Sign Up](#)

[Forgot Password?](#)

Tapo Care 30-Day Free Trial Redemption Steps:

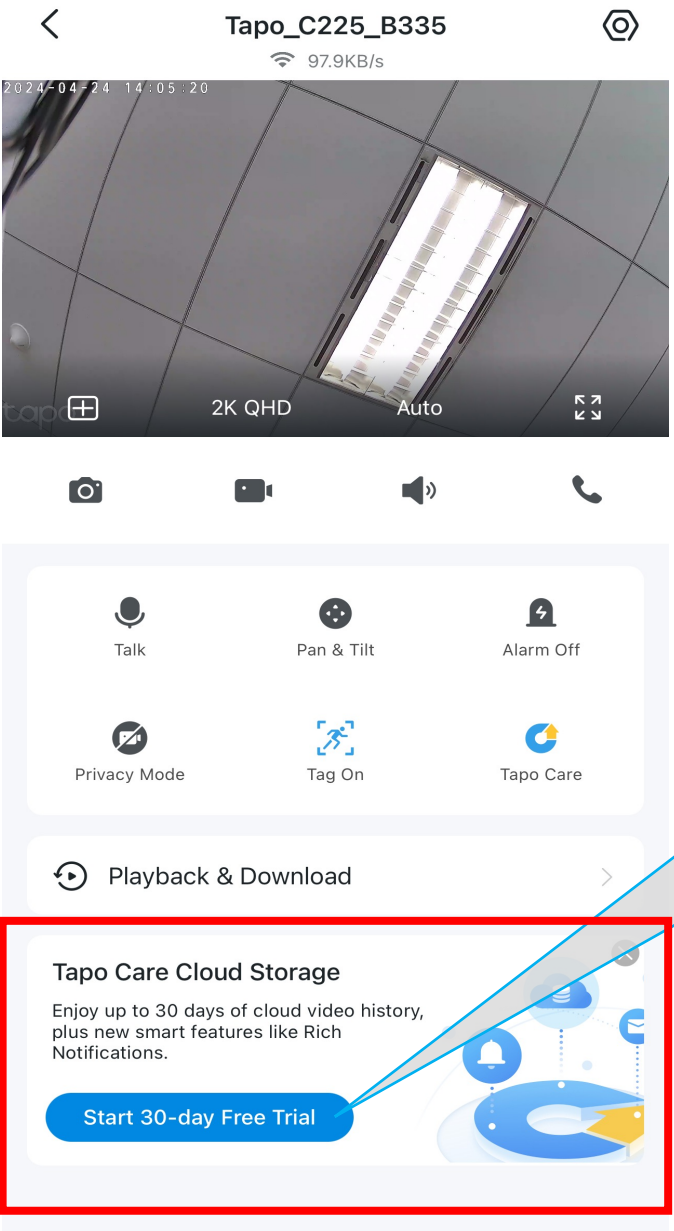
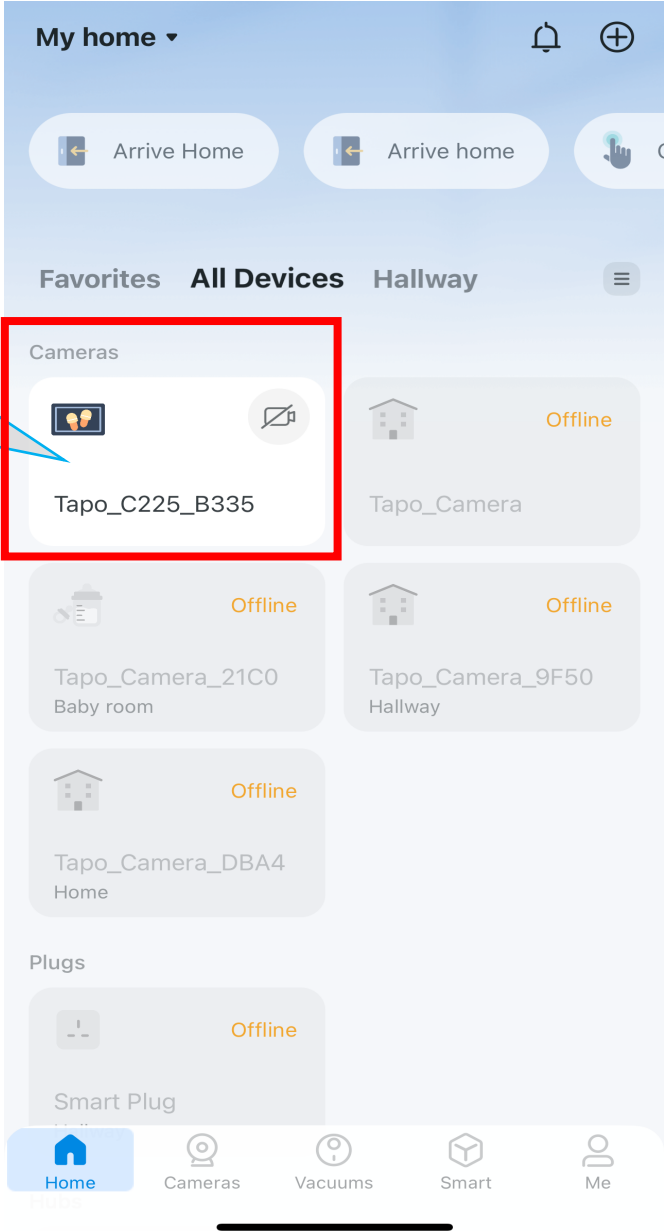
3. Make sure the Tapo camera model has been added and is in Online Status.

Example: Tapo C225



Tapo Care 30-Day Free Trial Redemption Steps:

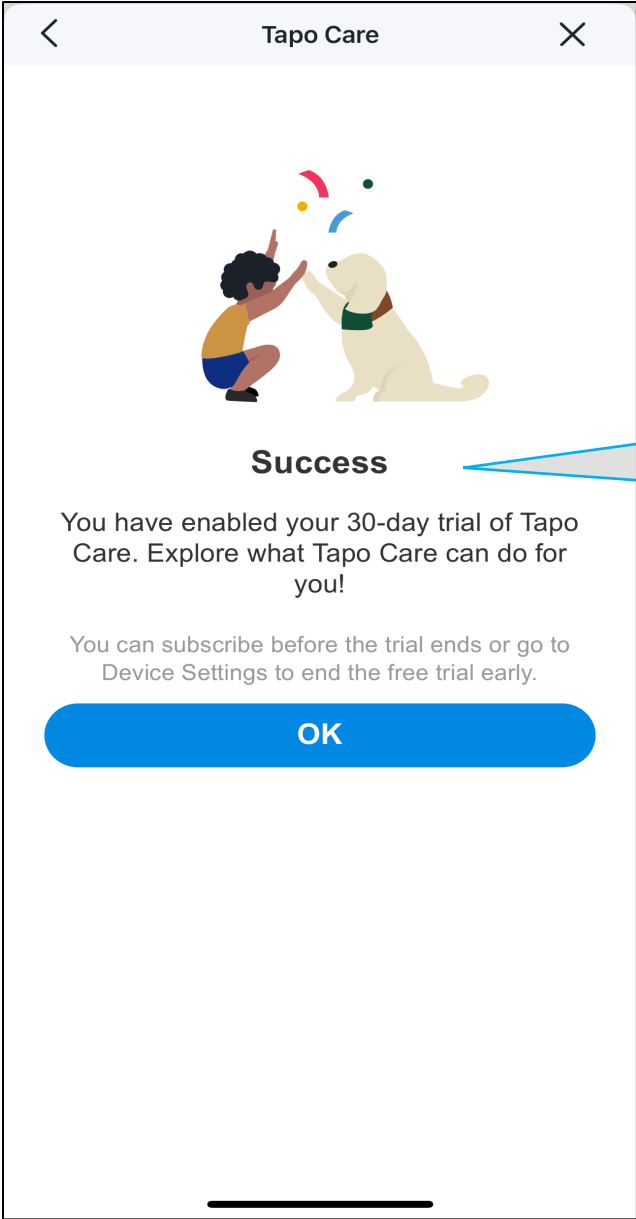
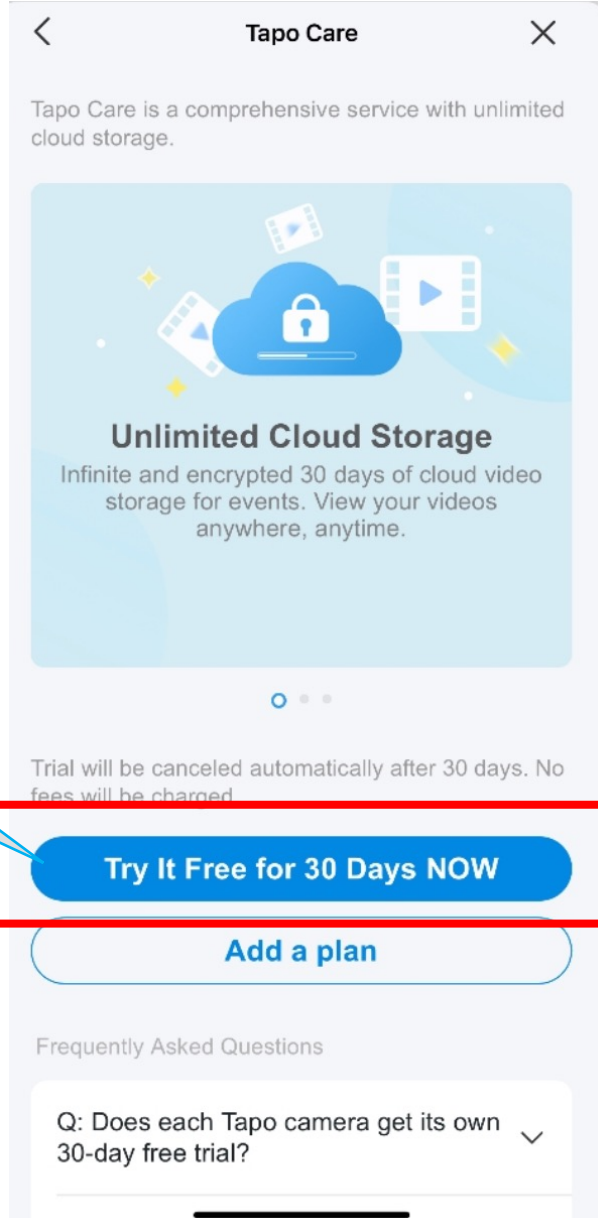
4. Proceed further by clicking on the Tapo camera model interface.



5. Click 'Start 30-day Free Trial' to redeem.

Tapo Care 30-Day Free Trial Redemption Steps:

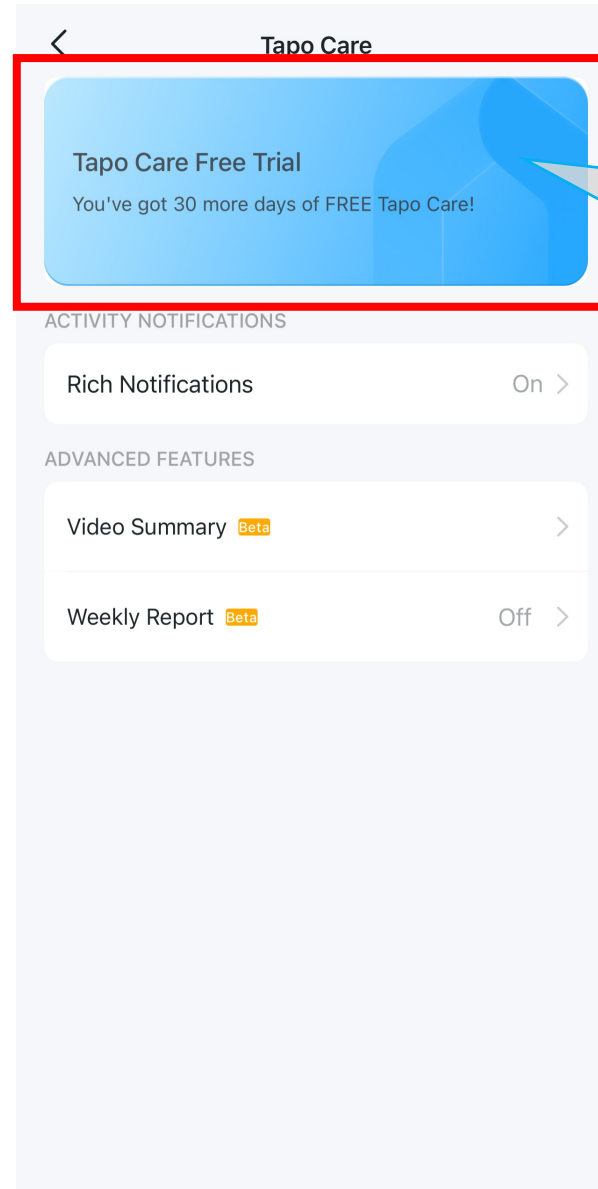
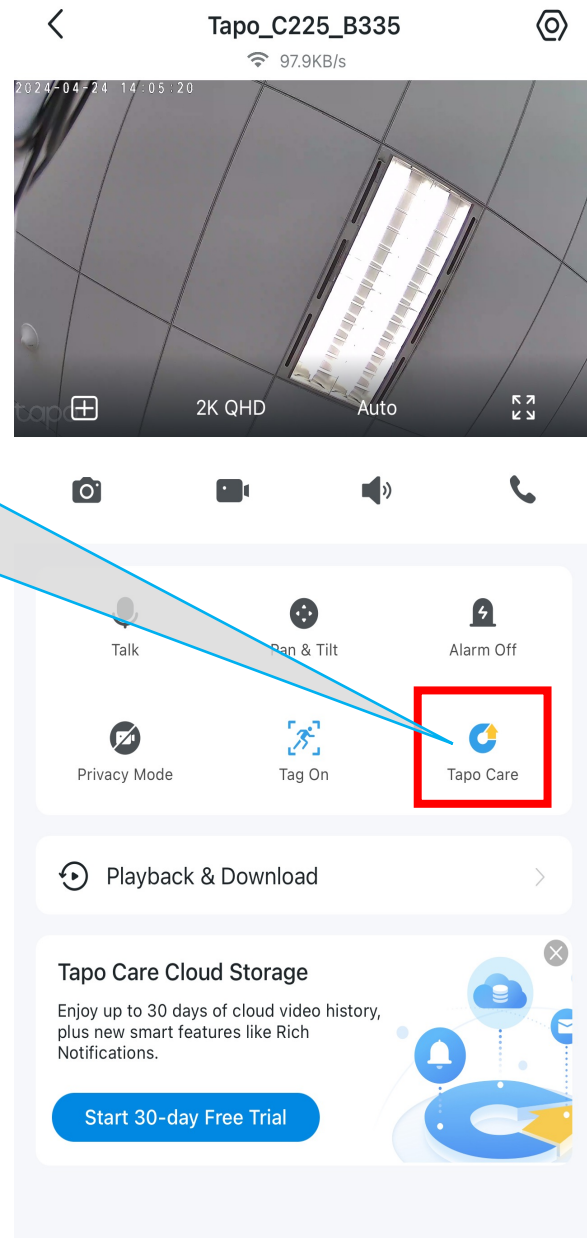
6. Click 'Try It Free for 30 Days NOW' to enjoy.



Once redemption is successful, a message will pop up.

Tapo Care 30-Day Free Trial Redemption Steps: Check Validity

To check validity, click on the 'Tapo Care' icon.



The interface will display the remaining days of the free trial.

Step 2:

60-Day Extension of Free Cloud Redemption Flow

Note:

- To retrieve the 60-day extension, you must first complete Step 1 (activate the first 30 days of free cloud).
- If you are already subscribed to the Cloud Storage package, wait until your end date to redeem the 60-day voucher.

Tapo Care 60-Day Extension Redemption Steps:

1. Visit the Tapo Care website <https://www.tp-link.com/my/tapocare/>

Our Most Affordable Robot Vacuum is Here! [Learn More](#)

kasa tapo Where to Buy Support Career Malaysia / English

tp-link FOR HOME SMART HOME FOR BUSINESS HOT DEALS CCTV INSTALLER

tapocare

Smarter Care for Smarter Living

Comprehensive subscription service for cloud video recording

[Compare Plans>>>](#)

[Subscribe](#)

2. Click 'Subscribe' to proceed.

Tapo Care 60-Day Extension Redemption Steps:

The image shows a login form for Tapo. At the top is the Tapo logo. Below it is the text "Enter your TP-Link ID to access Cloud Service." There are three red rectangular boxes highlighting specific parts of the form: the first box highlights the email input field containing "jay.chu@tp-link.com"; the second box highlights the password input field containing "Password" and a toggle icon; the third box highlights the "LOG IN" button. Below the button is a link that says "Create a TP-Link ID".

3. Enter your Tapo account **username**.

4. Enter your Tapo account **password**.

5. Click '**LOG IN**' to proceed.

Tapo Care 60-Day Extension Redemption Steps:



Help Welcome, jay.chu

jay.chu
(jay.chu@tp-link.com)
Unsubscribed Upgrade for the most advanced Tapo features and functions.

Premium ^{NEW} Basic ^{NEW} **Redeem**

Tapo Care

Tapo Care is a comprehensive service with unlimited cloud storage.

30
30-Day Unlimited Cloud Storage
Infinite and encrypted 30 days of cloud video storage for events. View your videos anywhere, anytime.

Monthly Yearly

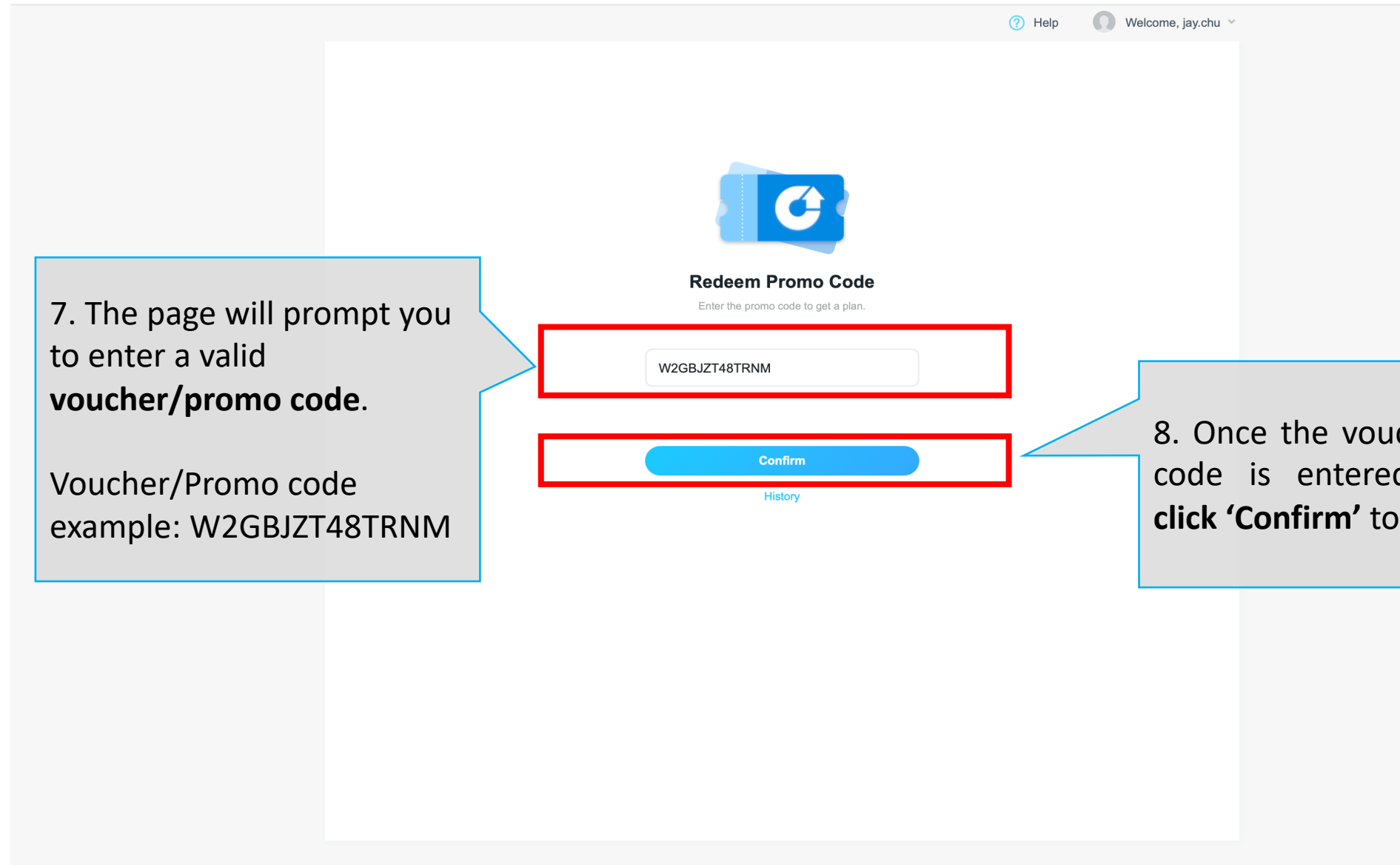
Up to 1 device USD3.49 /month	Subscribe	Up to 2 devices USD6.99 /month	Subscribe
Up to 3 devices USD9.99 /month	Subscribe	Up to 10 devices USD10.99 /month USD34.99 /month	Subscribe

Your plan will automatically renew unless canceled. You can cancel your subscription at any time.

6. After logging in, you will be directed to this page. **Click 'Redeem'** to proceed further.

Tapo Care 60-Day Extension Redemption Steps:

tapo



7. The page will prompt you to enter a valid **voucher/promo code**.

Voucher/Promo code example: W2GBJZT48TRNM

8. Once the voucher/promo code is entered correctly, **click 'Confirm'** to proceed.

Tapo Care 60-Day Extension Redemption Steps:

tapo

Help

Welcome, jay.chu

It will display the **validity duration** and the **number of devices** the voucher/promo code has redeemed.

Example:

W2GBJZT48TRNM for 1 Device & 2 Days

2 Days for 1 Device | Premium

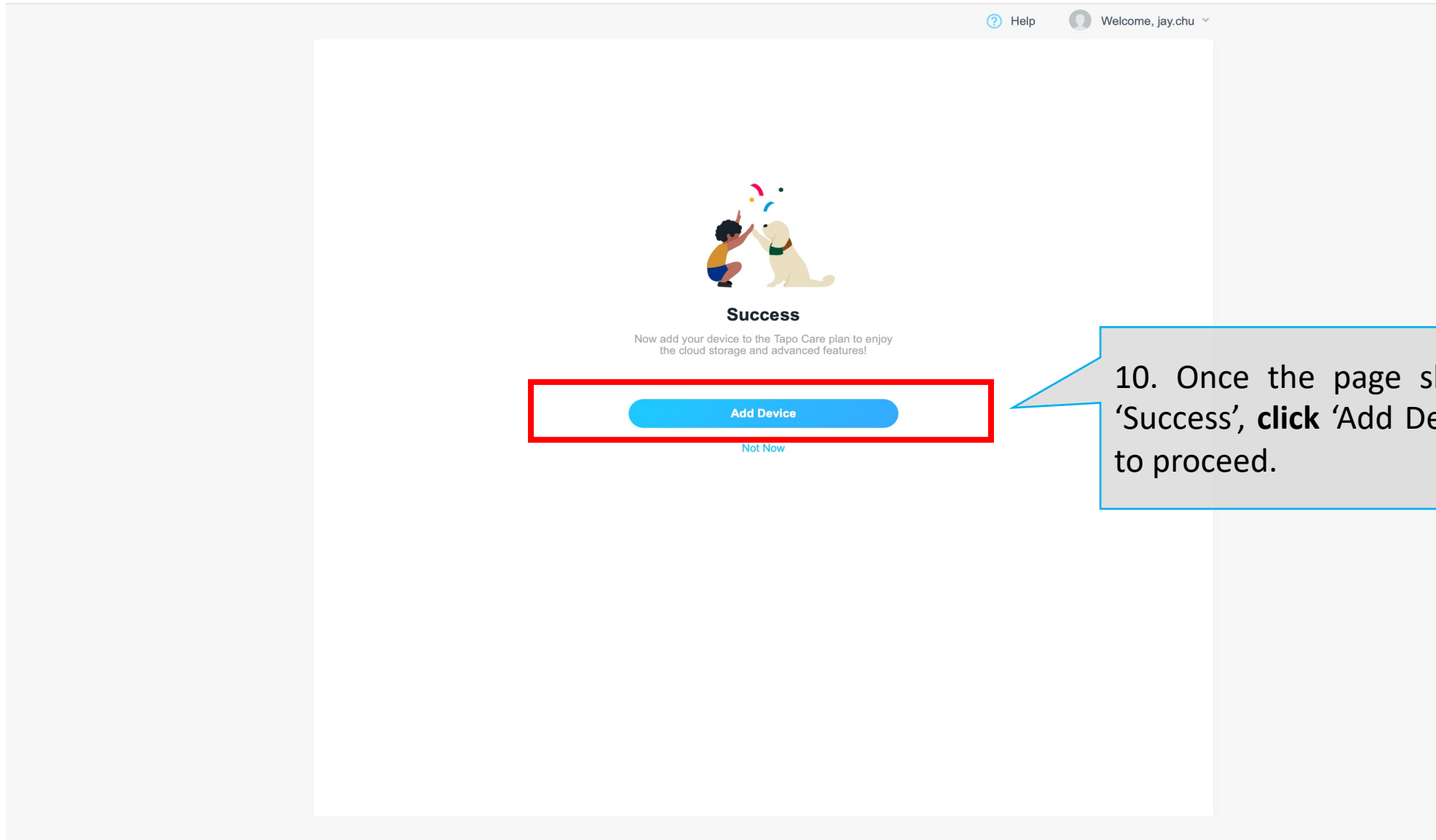
Redeem

By tapping "Redeem", you acknowledge that you have fully read and understood the [Privacy Policy](#).

9. Once it matches the desired redemption package, **click 'Redeem'** to proceed.

Tapo Care 60-Day Extension Redemption Steps:

tapo



10. Once the page shows 'Success', **click** 'Add Device' to proceed.

Tapo Care 60-Day Extension Redemption Steps:





tapo

It will highlight again the number of valid devices for redemption.

Help Welcome, jay.chu

Select Your Camera

Your current plan can only be applied to 1 camera(s).

	Tapo_Camera MAC: B0A7B9F8D478	<input checked="" type="checkbox"/>
	Tapo_Camera_21C0 MAC: 50D4F7A521C0	<input type="checkbox"/>
	Tapo_Camera_9F50 MAC: 9CA2F46B9F50	<input type="checkbox"/>
	Tapo_Camera_DBA4 MAC: 909A4AD4DBA4	<input type="checkbox"/>

Apply

Skip

11. It will list all camera models under your registered account. **Select** the correct quantity and model of cameras to bind for redemption.

12. Once the selection is done, **click** 'Apply' to proceed.

Tapo Care 60-Day Extension Redemption Steps:

tapo

Tapo Care

Validity: **2 days**
Expired on Dec 17, 2023
Applied Cameras: 1/1

Redeem

Promo

Select Camera

+
Add Plan

13. This completes the redemption process with binding the camera.

Thank You

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