



2024



TAPO CARE

REDEMPTION GUIDELINE

Step 1:

Activate first 30 days Free Cloud Redemption Flow

Note : Step 1 must execute first.

TAPO 30 days Free Trial Redemption Steps:

1. Before begin redemption, require download Tapo Apps.

The screenshot shows the Tapo app login interface. At the top, there is a back arrow and the text "Welcome to Tapo". Below this, there are two input fields: one for the email address (containing "xxxx@gmail.com") and one for the password (containing "Password"). A red box highlights these two input fields. To the right of the password field is an eye icon. Below the input fields is a "Remember Me" checkbox, which is checked. At the bottom of the screen, there is a blue "Log In" button and a "Sign Up" link. A red box highlights the "Sign Up" link. To the right of the "Sign Up" link is a "Forgot Password?" link.

2. Insert TAPO account – Username & Password and log in.

Remark: If is a new account, proceed with “Sign Up”

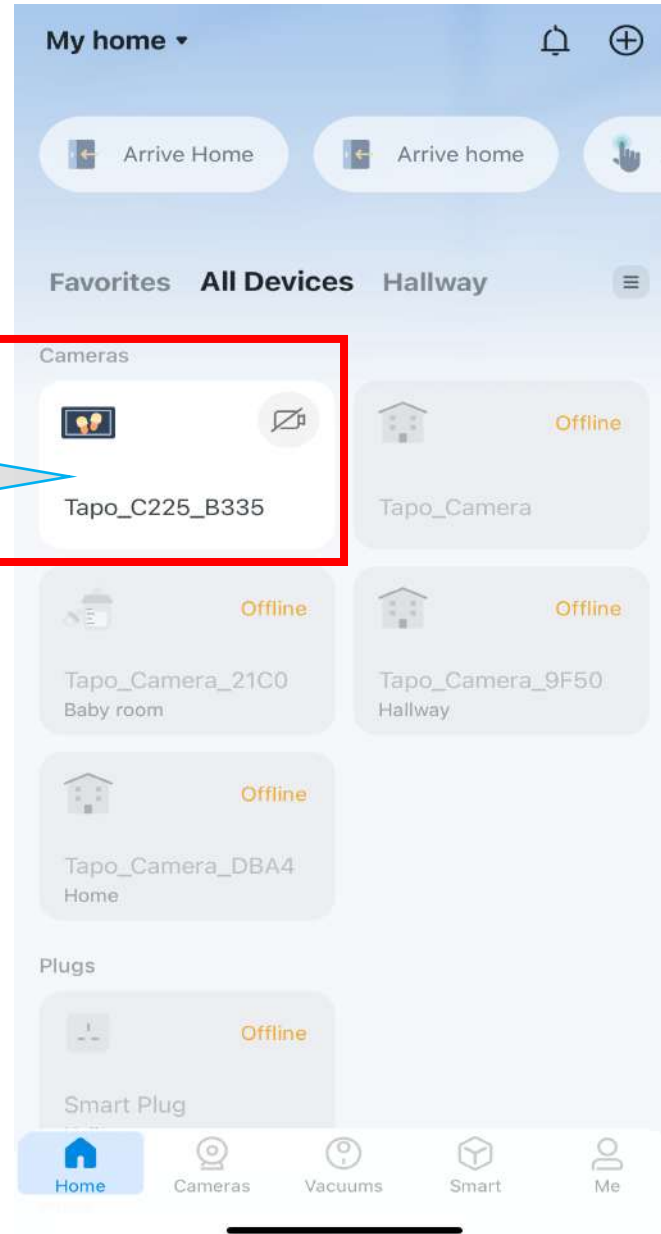
[Sign Up](#)

[Forgot Password?](#)

TAPO 30 days Free Trial Redemption Steps:

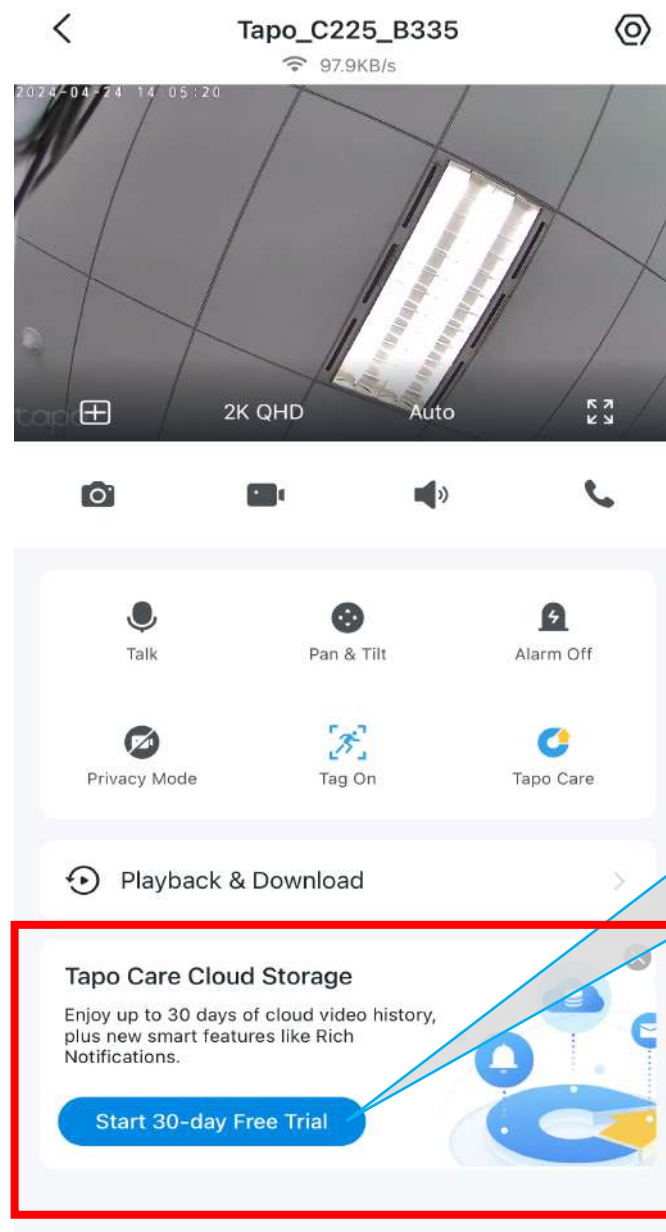
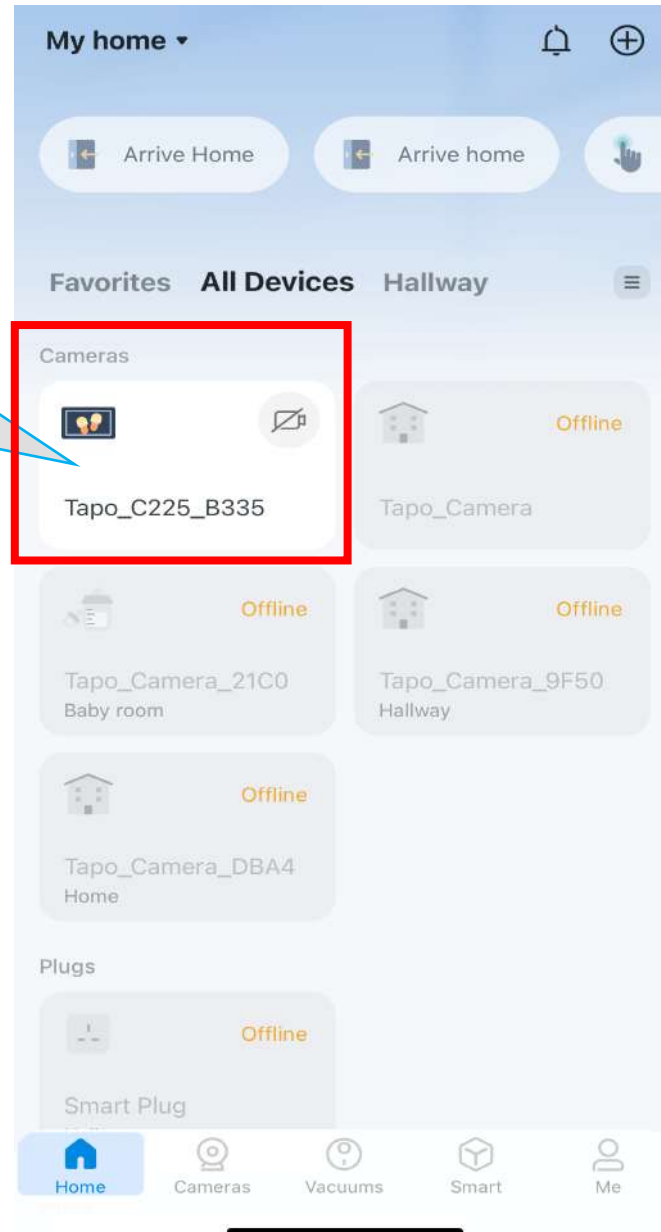
3. Make sure TAPO camera model had been added and in Online Status.

Example : Tapo C225



TAPO 30 days Free Trial Redemption Steps:

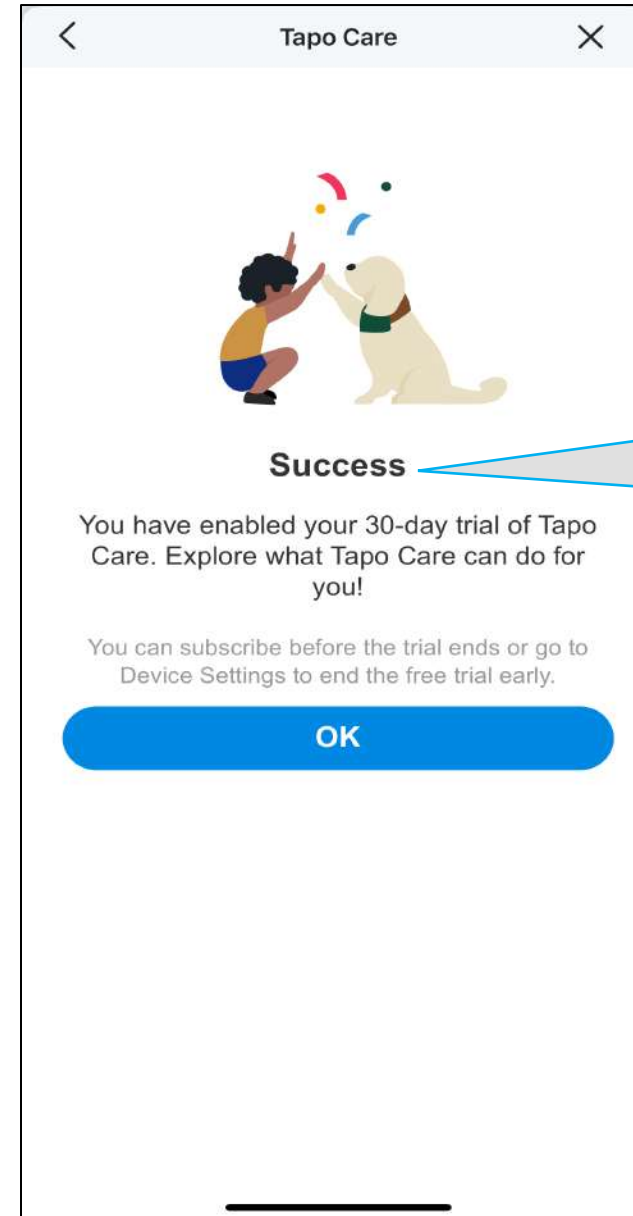
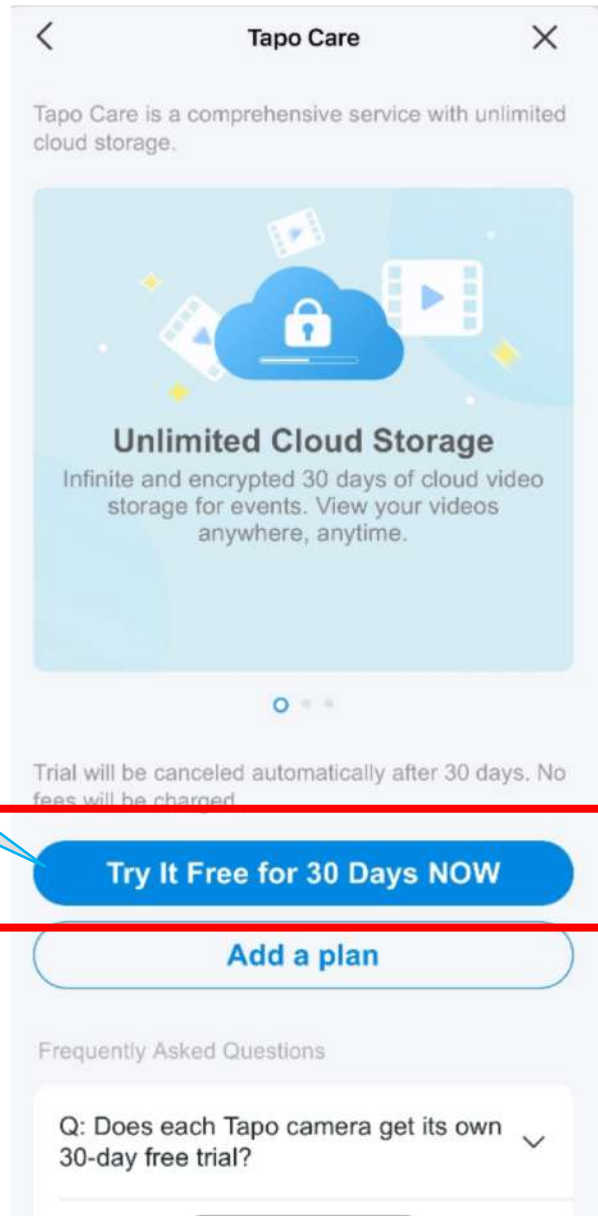
4. Proceed further by clicking Tapo Camera Model Interface.



5. Click the "Start 30 day Free Trial" to redeem.

TAPO 30 days Free Trial Redemption Steps:

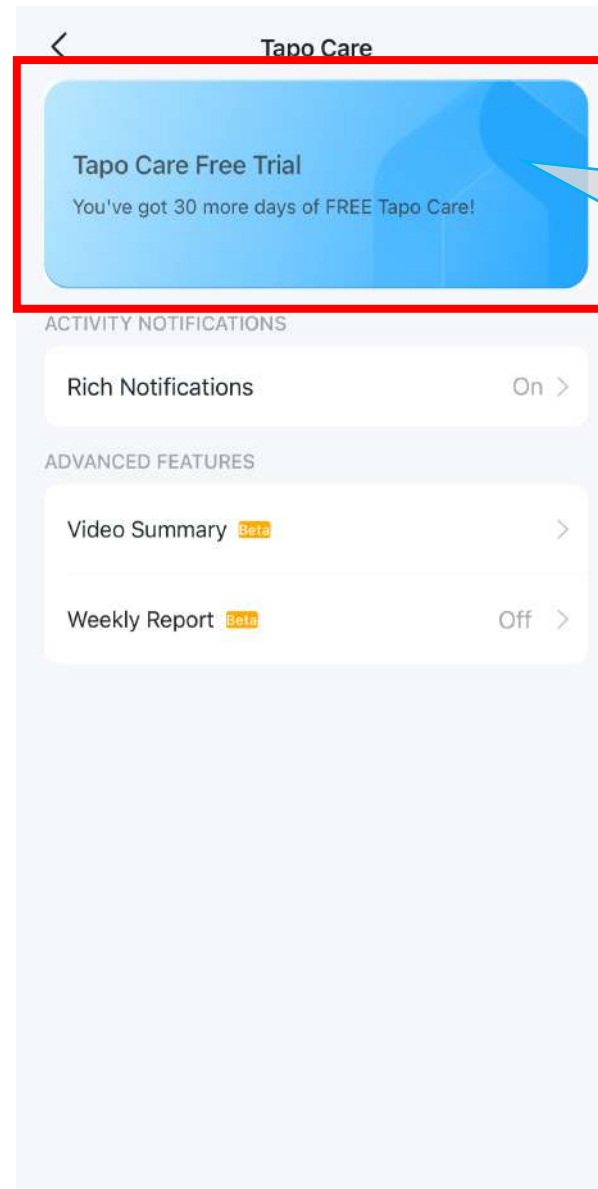
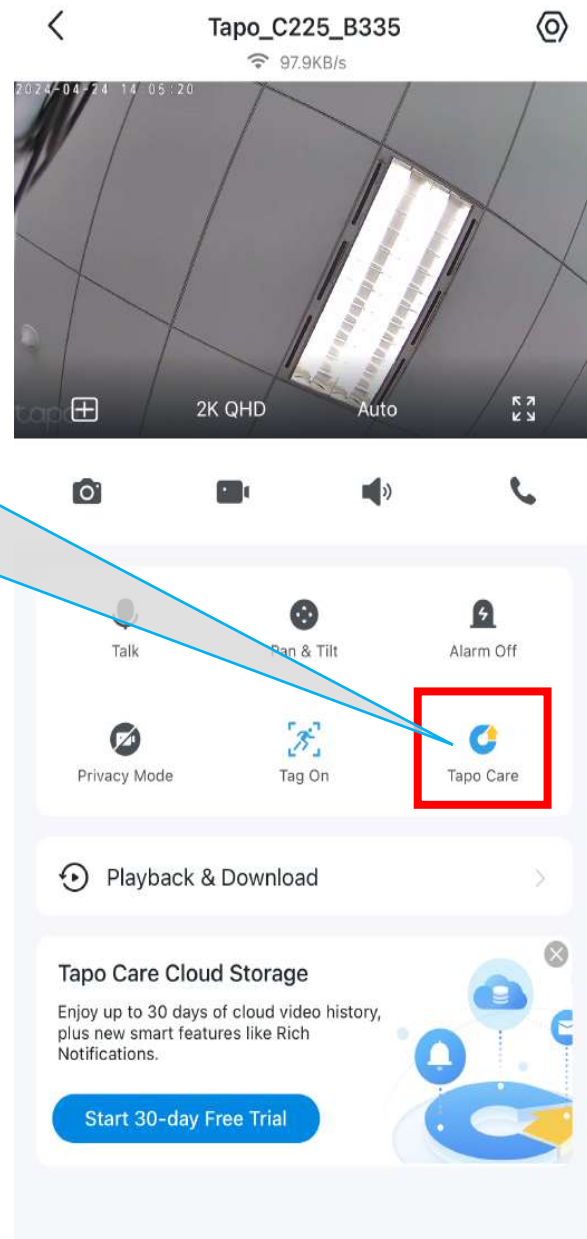
6. Click the “Try It Free for 30 Days Now” to enjoy.



Once redemption is success, it will pop up message.

TAPO 30 days Free Trial Redemption Steps – Check Validity

To check validity, proceed with clicking “Tapo Care” Icon.



From the interface, it will display the remaining days of free trial.

Step 2:

60 days Extension Free Cloud Redemption Flow

Note : In order to retrieve 60 days extension you must first
activate above step 1 activate 30 days free cloud

TAPO Care 60 Days Extension Redemption Steps:

The image shows a screenshot of the Tapo Care website. At the top, there is a banner for a robot vacuum with the text "Our Most Affordable Robot Vacuum is Here!" and a "Learn More" button. Below the banner is a navigation bar with the Tapo logo, "kasa smart" logo, and menu items: "FOR HOME", "SMART HOME", "FOR BUSINESS", "HOT DEALS", and "CCTV INSTALLER". There is also a search icon and a language selector for "Malaysia / English".

The main content area features the Tapo Care logo and the headline "Smarter Care for Smarter Living". Below the headline is the text "Comprehensive subscription service for cloud video recording" and a link "Compare Plans>>>". A blue "Subscribe" button is highlighted with a red box. A callout box points to this button with the text "2. Click 'Subscribe' to proceed."

Step 1 is highlighted in a white box with a blue border, containing the text: "1. Visit <https://www.tp-link.com/my/tapocare/> Website".

The background of the website is a photograph of a young child wearing a pilot's helmet and goggles, holding a wooden toy airplane, sitting on a rug in a room with a bookshelf and a teddy bear.

TAPO Care 60 Days Extension Redemption Steps:

The screenshot shows the TAPo login interface. At the top is the 'tapo' logo. Below it is the text 'Enter your TP-Link ID to access Cloud Service.' There are three main input areas highlighted with red boxes: 1. A text input field containing the email 'jay.chu@tp-link.com'. 2. A password input field with a lock icon on the left and an eye icon on the right. 3. A blue 'LOG IN' button. Below the button is a link that says 'Create a TP-Link ID'. There are also two other elements: a checked 'Remember me' checkbox and a 'Forgot password?' link.

3. Insert TAPo account
- Username

4. Insert TAPo account
- Password

5. Click "Log In" to
proceed

TAPO Care 60 Days Extension Redemption Steps:

tapo

Help Welcome, jay.chu

jay.chu
(jay.chu@tp-link.com)
Unsubscribed Upgrade for the most advanced Tapo features and functions.

Premium NEW Basic NEW **Redeem**

Tapo Care

Tapo Care is a comprehensive service with unlimited cloud storage.

30
30-Day Unlimited Cloud Storage
Infinite and encrypted 30 days of cloud video storage for events. View your videos anywhere, anytime.

Monthly Yearly

Up to 1 device USD3.49 /month	Subscribe	Up to 2 devices USD6.99 /month	Subscribe
Up to 3 devices USD9.99 /month	Subscribe	Up to 10 devices USD10.99 /month USD34.99 /month	Subscribe

Your plan will automatically renew unless canceled. You can cancel your subscription at any time.

6. After Log In, it will jump to this page.
Click "Redeem" to proceed further steps.

TAPO Care 60 Days Extension Redemption Steps:

tapo

Help Welcome, jay.chu



Redeem Promo Code

Enter the promo code to get a plan.

W2GBJZT48TRNM

Confirm

History

7. The Page will ask for insert Valid Voucher/Promo code.

Voucher/Promo code
Example : W2GBJZT48TRNM

8. Once **Voucher/Promo code** key in correctly, click **“Confirm”** proceed.

TAPO Care 60 Days Extension Redemption Steps:

tapo

Help

Welcome, jay.chu

It will show **Validity duration and Quantity of Devices** that the Voucher/Promo code Redeemed.

Example :
W2GBJZT48TRNM for 1
Device & 2 Days

2 Days for 1 Device | Premium

Redeem

By tapping "Redeem", you acknowledge that you have fully read and understood the [Privacy Policy](#).

9. Once it match desired redeem package, **click** "Redeem" to proceed.

TAPO Care 60 Days Extension Redemption Steps:

tapo

Help

Welcome, jay.chu



Success

Now add your device to the Tapo Care plan to enjoy the cloud storage and advanced features!

Add Device

Not Now

10. Once the Page shows success, **click** “Add Devices” to proceed.

TAPO Care 60 Days Extension Redemption Steps:





tapo

It will highlight again the number of valid devices of redemption.

Help Welcome, jay.chu

Select Your Camera

Your current plan can only be applied to 1 camera(s).

	Tapo_Camera MAC: B0A7B9F8D478	<input checked="" type="checkbox"/>
	Tapo_Camera_21C0 MAC: 50D4F7A521C0	<input type="checkbox"/>
	Tapo_Camera_9F50 MAC: 9CA2F46B9F50	<input type="checkbox"/>
	Tapo_Camera_DBA4 MAC: 909A4AD4DBA4	<input type="checkbox"/>

Apply

Skip

11. It will list out all camera models that are under your registration account. **Select** right quantity and model of Camera to bind in for redemption.

12. Once selection done, **click** "Apply" to proceed.

TAPO Care 60 Days Extension Redemption Steps:

tapo

Help Welcome, jay.chu

Tapo Care

Validity: **2 days**
Expired on Dec 17, 2023
Applied Cameras: 1/1

Redeem

Promo

Select Camera

+
Add Plan

13. This shows redeem process is complete with binding camera.

Thank You

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