



CAMPAIGN TERMS & CONDITIONS

Unifi Online Exclusive: "Beli peranti pintar, dapat TNG RM50 atau baucar Shopee RM30"

These Specific Terms and Conditions for Unifi Online Exclusive: "Beli peranti pintar, dapat TNG RM50 atau baucar Shopee RM30" ("Specific Campaign T&C") shall be read together with Frequently Asked Questions (FAQ) of the Campaign, the General Terms and Conditions for Unifi Home ("Unifi Home T&C") and Unifi Home Smart Device Campaign Terms & Conditions ("Unifi Home Smart Device T&C") as available in www.unifi.com.my (subject to further changes, at TM's absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Specific Campaign T&C shall prevail over the Unifi Home T&C but only to the extent of such discrepancies. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Specific Campaign T&C, from time to time without prior notice to the Customer. By participating in the Campaign, customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign shall be final, binding and conclusive.

1. GENERAL

- a) Unifi Online Exclusive: "Beli peranti pintar, dapat TNG RM50 atau baucar Shopee RM30" ("Campaign") is brought to you by TM Technology Services Sdn Bhd. ("TM"). The Campaign shall commence from 1st June 2025 until 31st July 2025 ("Campaign Period"). However, TM may, at its sole and absolute discretion end or extend the Campaign Period without prior notice to the Customer.
- b) The Campaign is open to existing Unifi Home Broadband customers (100mbps and above) ("Customers") who add-on a Smart TV or Laptop/Device ("Smart Device") to their Unifi Home Broadband plan.
- c) Any add-on of the Smart Device will be subjected to a 24-month or 36-month contract. ("Contract period")
- d) The Campaign is limited to the first 300 customers for the RM50 Touch 'n Go (TNG) e-Wallet reload pin and next 20 customers for the RM30 Shopee e-Voucher (collectively referred to as "the Rewards").
- e) Customers are subject to the standard Home Broadband Terms and Conditions found at [General-TnC-unifi-Home](#) and Unifi Home Smart Device T&C [here](#).

2. CAMPAIGN OFFERING

- a) Customers may add-on any of the following Smart Device to their Unifi Home Broadband plan during the Campaign Period:

Smart Device	Contract Period
ASUS TUF Gaming F16	24/36 months
Asus Expertbook	24/36 months
LG 65 Inch 4K UHD Smart TV	24/36 months
LG 75 Inch 4K UHD Smart TV	24/36 months



SAMSUNG 55 inch Crystal UHD DU7000 4K Smart TV	24/36 months
SAMSUNG 65 inch Crystal UHD DU7000 4K Smart TV	24/36 months
SAMSUNG 75 inch Crystal UHD DU7000 4K Smart TV	24/36 months
SHARP 55 Inch 4K UHD Google TV	24/36 months
SHARP 65 Inch 4K UHD Google TV	24/36 months
SHARP 75 Inch 4K UHD Google TV	24/36 months

(The above table shall collectively or individually be referred to as "Campaign Package")

- b) The Smart Device listed in the table above is not exhaustive. Other smart devices may be added from time to time during Campaign Period as advertised in MyUnifi app or Selfcare portal.
- c) Each Customer may subscribe up to two (2) Smart Device for each Unifi Home account. Each Smart Device add-on during Campaign Period will entitle the Customer to one (1) chance to receive the Rewards.
- d) The first 300 Customers to make a successful first month bill payment will each receive a RM50 TnG e-Wallet reload pin.
- e) The next 20 Customers to make a successful first month bill payment will each receive a RM30 Shopee e-Voucher.
- f) The Rewards allocation will be based on the sequence of the first successful bill payment made by the Customers through TM's system. The system's timestamp of successful payment will be the sole reference used to determine the order of transactions.
- g) The order of successful bill payments as recorded in TM's system and rewards issued to selected Customers are final, conclusive and not subject to dispute or appeal.
- h) Customers can add-on exclusively via the following digital channels:
 - MyUnifi app
 - Unifi Selfcare Portal at <https://selfcare.unifi.com.my/login>
- i) The Smart Device will be delivered to the Customer's delivery address within sixty (60) calendar days after the order is completed and is subject to stock availability.
- j) Customers can track the delivery status at <http://lineclearexpress.com/my/tracking> by entering their Unifi order number (without the "-"), e.g., 141205393843.
- k) No cancellation or return is allowed during the Contract Period.
- l) For further details regarding the Smart Device Contract Period, delivery, warranty and installation, Customers may refer to Unifi Home Smart Device T&C [here](#).

3. CHARGES AND BILLING

- a) TM will automatically update Customer's billing information in terms of package name and price once Customer's new package is activated upon successful add-on.
- b) Upon successful activation of the Smart Device add-on, the pro-rate charges will be reflected in the next billing cycle.
- c) If a customer terminates the Campaign Package during the Contract Period, early termination fees will be charged based on the following formula:



[Smart Device Recommended Retail Price (RRP) ÷ 24/36 months] × Remaining Month(s)

- d) The payment for any additional charges on top of this Campaign will run as usual in Customer's monthly bill.
- e) TM Credit Limit Terms and Condition applies.

4. REWARD REDEMPTION

- a) Selected Customers will receive an email from digital@unifi.com.my with instructions on how to redeem the Rewards.
- b) The Rewards will be available via MyUnifi app or Selfcare portal > Rewards page within 30 business days after successful payment processing.
- c) Customers who have not previously enrolled in the Unifi Rewards Membership program will automatically be enrolled and can access exclusive benefits, promotions, and deals via the MyUnifi app or Selfcare portal.
- d) If the selected Customers do not receive the redemption email within two (2) months after the Campaign ends, they should contact Unifi Customer Support for assistance at <https://maya.unifi.com.my/> or reach Unifi on Social Media channels – FB: <https://www.facebook.com/weareunifi> OR X: <https://twitter.com/unifi>.
- e) The following information will be required from the Customers for device-related issues:
 - Delivery Order
 - A photo of the delivery box
 - A photo of the defective/damaged part
 - The Smart Device's Serial Number
 - The Customer's contact number and an alternative contact number
- f) Customers are to contact the voucher provider for any further guidance or help related to the voucher redemption. TM is not liable for any issues related to the voucher redemption and is subject to the provider's usage terms and conditions.

5. DISQUALIFICATION

- a) TM may disqualify your participation, at any point in time, without notice, without liability, if in our sole and absolute discretion we believe, with or without evidence, that the Customers:-
 - are ineligible to participate;
 - have tampered with the entry process;
 - have tampered with the Campaign Package;
 - have attempted to undermine the operation of Campaign by fraud, cheating or deception;
 - have breached the terms and conditions of the Campaign;
 - have violated any applicable Law; and/or

for any other reasons TM deemed fit.



- b) TM may but have no obligation, in its discretion deems fit, conduct any investigation regarding the above. TM findings shall be final and conclusive and binding on you and shall not be questioned by you on any account. If TM finds that you have committed any of the above, TM shall forthwith, with or without notice, disqualify your participation. In the event TM finds that you have not committed any of the above, TM may, but do not have such an obligation, allow you to resume participation. You shall have no claim against TM, our affiliate, directors, officers, employees, servants, agents, assignees, sponsors, and/or representative (collectively known as "Indemnified Party") whatsoever, that arises during the period of suspension.
- c) TM may terminate or suspend the Campaign at any time at our own absolute discretion in which case, TM may elect not to award any Campaign giveaway. Such termination or suspension will not give rise to any claim by you against the Indemnified Party, regardless of the situation. If the Campaign is resumed, you shall abide by our decision regarding resuming the Campaign and disposition of the Campaign giveaway.

5. REPRESENTATION AND WARRANTIES

The Customers represent and warrant to TM the following:-

- a) unless otherwise prescribed in the Specific Campaign T&C, you are at least 18 years of age at the time of entry;
- b) all information furnished by you to TM are true, current, complete and accurate in every material aspect and are not false, misleading, deceptive, defamatory and/or unlawful and TM may but have no obligation, whether express or implied, to verify the accuracy and authenticity of any information provided by you;

6. VARIATION

TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering under this Campaign either in whole or in part and further reserves the right to change, amend, vary, supplement, delete, or modify any of the terms and conditions from time to time without prior notice for the Campaign.

7. CONFIDENTIALITY

Any personal data provided by the Customer to TM in connection with the Campaign shall be kept confidential. The Privacy Notice of TM shall apply. For reference, please visit [TM Privacy Notice](#)

8. GOVERNING LAW AND JURISDICTION

The Malaysian law governs these terms and conditions and the courts in Malaysia have exclusive jurisdiction. The Customers waived any objections on the ground of venue or forum non-convenience or any similar grounds.

9. INDEMNITY

Notwithstanding anything to the contrary, Customer will defend, indemnify and hold TM save and harmless from any and all claims, suits, actions, demands, costs, settlements, losses, damages, expenses and all other liabilities including reasonable attorney's fees (collectively "the Claims"), arising out of or resulting from its breach of this terms and



conditions or the intentionally wrongful or negligent acts or omissions on your part, in the performance of or failure to perform your obligations under this terms and conditions or in relation to your use of the Campaign Package during the subscription.

10. FORCE MAJEURE

TM shall not liable in any way for delay, failure in performance, loss or damage due to any of the following force majeure conditions: fire, strike, embargo, explosion, power blackout, earthquake, flood, war, labor disputes, civil or military authority, pandemic, epidemic, sabotages, acts of God or the public enemy, inability to secure raw materials, acts or omissions of other carriers or suppliers, or other causes beyond its reasonable control, whether or not similar to the foregoing.

11. SEVERABILITY

If any provision herein contained should be found invalid, illegal or unenforceable under any applicable law, the legality and enforceability of the remaining provisions shall not be affected or impaired in any way and such invalid, illegal or unenforceable provision shall be deemed deleted.

12. MISCELLANEOUS

- a) Except for the Specific Campaign T&C for the Campaign stated herein, all other terms and conditions for Unifi Home Broadband, Smart Device Add-On and General Campaign terms and conditions shall continue to apply.
- b) Further enquiries relating to the Campaign can be channeled to TM Live Chat at <https://unifi.com.my/chat/index.html>, tweet us @helpmeUnifi, message us at facebook.com/weareUnifi for assistance or visit any TMPoint outlets or Unifi Store nationwide.

13. PRIORITIZATION OF DOCUMENTS

In the event there is any inconsistency of the provisions under this terms and conditions, the Existing Package Terms and Conditions and Terms of Use, the following order of precedence shall apply:

- a) This Specific Campaign T&C;
- b) FAQ of the Campaign;
- c) Existing Terms and Conditions, namely:
 - [Unifi Home T&C](#)
 - [Unifi Home Smart Device T&C](#)
- d) Our Terms of Use

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