

CAMPAIGN TERMS & CONDITIONS UNIFI PAKEJ PERPADUAN JALUR LEBAR TETAP

These Specific Terms and Conditions for **UNIFI PAKEJ PERPADUAN JALUR LEBAR TETAP** (“Campaign T&C”) shall be read together with the General Terms and Conditions for Unifi Home (“Unifi Home T&C”), as available at www.Unifi.com.my (subject to further changes, at TM’s absolute discretion, without prior notice to Customer). By participating in the Campaign, Customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign, shall be final, binding and conclusive.

1. GENERAL

- a) **Unifi Pakej Perpaduan Jalur Lebar Tetap** (“Campaign”) is brought to you by TM Technology Services Sdn Bhd (“TM”). The Campaign period will run from 30 March 2023 until 31 December 2023 by TM (“Campaign Period”). However, TM may, at its sole and absolute discretion to end or extend the Campaign Period without prior notice to Customer.
- b) The Campaign is exclusively offered only to eligible Customer (new or existing TM Customers) who fulfill the criteria under Clause 3 (a) of this Campaign T&C. Each Customer will be subjected to eligibility check during registration of this Campaign. Customer may subscribe to this Campaign via TM sales channel through TMpoint or at Unifi portal via www.Unifi.com.my/pakejperpaduan
- c) For face-to-face subscription and registration, Customer is required to perform biometric verification while for online registration via Unifi portal. Customer is required to upload the relevant supporting documents (as advised in Unifi portal) such as copy of identity card etc.
- d) The Campaign is subject to TM infrastructure readiness and port availability at the customer’s installation address.
- e) The Customer hereby acknowledges that TM shall have the right to share and use the Customer's data and personal information (including picture) within TM and/or its related companies for the purpose of marketing activities in respect of products and services of TM and/or its related companies from time to time as TM deems fit. The Privacy Notice TM applies, for further information on the Privacy Notice of TM’s group of companies, please visit [TM Privacy Notice](#) for details.

2. CAMPAIGN OFFERINGS

- a) This Campaign is offered to eligible Customers as described in Clause 3 (a) of this Specific Campaign T&C. By subscribing to this Campaign, Customer is entitled to enjoy unlimited quota of Unifi Home 30Mbps at a special price which comes together with free Wi-Fi 5 Router (“Campaign Package”).

- b) Every subscription to Campaign will be subjected to twenty-four (24) months contract upon successful installation of the Unifi Homeat Customer's registered address.
- c) The promotional price for the Campaign is RM69/month for the twenty-four (24) months contract. The price will be reverted to original price of RM89/month starting from the 25th month onwards. Where applicable, the price of the package is subjected to Service Tax,

3. CAMPAIGN SUBSCRIPTION

- a) This Campaign is open to all Malaysia citizen with minimum age of eighteen (18) years old at the time of such subscription who belongs to this group:
 - a. B40 incomes group;
 - b. Senior citizen of Malaysia aged sixty (60) years old and above;
 - c. Veteran Angkatan Tentera Malaysia;
 - d. Veteran Polis Malaysia; or
 - e. Veteran of Agensi Penguatkuasaan Maritim Malaysia.
- b) Each identification card (IC) is allowed to subscribe to one (1) Campaign Package. Multiple subscription is strictly not allowed.
- c) For any Unifi Campaign Package application submitted by the Customer without verification of MyKad Reader, an upfront payment of RM100 for Malaysian citizen will be imposed and is payable within ten (10) days effective from the Unifi activation date. The upfront payment will be rebated back in customer's second month bill.
- d) Customer who subscribe to any of this Campaign offerings during the Campaign Period but installation is later than the Campaign Period will still be qualified to enjoy the Campaign discounts and benefits with the condition that the Unifi package installation is completed within fourteen (14) days from the expiry of the Campaign Period.

4. CHANGE OF PLAN

- a) Existing Unifi customer who wish to migrate to the Campaign Package from their existing subscription will be allowed and no Early Termination Penalty (ETP) shall be charged only if their Unifi subscription is still within contract period. The request to migrate to the Campaign Package can be done at nearest TMPoint.
- b) For the Unifi subscription that comes with additional Add-on services/devices such Unifi TV pack, Unifi Plus Box and Wi-Fi 6 Certified Mesh, any change of plan to the Campaign Package will be subjected to ETP for the remaining months of contract of the respective service(s)/device(s).

5. CHARGES AND BILLING

- a) Customer who subscribe to Campaign Package will receive their statement with monthly charges for their subscription:
- b) Customer will need to make advance payments accordingly to their subscriptions and is subject to credit limit.

6. TERMINATION

- a) Any early termination request during the Contract Period will be chargeable with termination penalty of remaining months balance for the Campaign Package.
- b) Customer may submit the request for service termination via online medium Unifi portal, TM 100, livechat, email and/or any TM social media. Unifi Home General Terms and Conditions shall apply.
- c) All the equipment belongs to Customer upon service termination except for broadband Termination Unit (BTU).
- d) Customer is not allowed to terminate the Campaign Package and sign-up Unifi service with the same installation address again within the Campaign Period.

7. VARIATION

- a) TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.

8. CONFIDENTIALITY

- a) Any personal data provided by the Customer to TM in connection with the Campaign shall be kept confidential and at all times subjected to [TM Privacy Notice](#).

9. INDEMNITY

- a) Notwithstanding anything to the contrary, Customer will defend, indemnify and hold TM save and harmless from any and all claims, suits, actions, demands, costs, settlements, losses, damages, expenses and all other liabilities including reasonable attorney's fees (collectively "the Claims"), arising out of or resulting from its breach of this Terms and Conditions or the intentionally wrongful or negligent acts or omissions on your part, in the performance of or failure to perform your obligations under this Terms and Conditions or in relation to your use of the Campaign Package during the subscription.

10. FORCE MAJEURE

- a) TM shall not liable in any way for delay, failure in performance, loss or damage due to any of the following force majeure conditions: fire, strike, embargo, explosion, power blackout, earthquake, flood, war, labor disputes, civil or military authority, pandemic, epidemic, sabotages, acts of God or the public enemy, inability to secure raw materials, acts or omissions of other carriers or suppliers, or other causes beyond its reasonable control, whether or not similar to the foregoing.

11. GOVERNING LAW AND JURISDICTION

- a) This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.

12. SEVERABILITY

- a) If any provision herein contained should be found invalid, illegal or unenforceable under any applicable law, the legality and enforceability of the remaining provisions shall not be affected or impaired in any way and such invalid, illegal or unenforceable provision shall be deemed deleted.

13. MISCELLANEOUS

- a) Except for the terms and conditions for the Campaign stated herein, all other terms and conditions for Unifi Home and General Campaign terms and conditions shall continue to apply.
- b) Further enquiries relating to the Campaign can be channeled to TM100, TM Live Chat at <https://Unifi.com.my/chat/index.html>, tweet us @helpmeUnifi, message us at facebook.com/weareUnifi for assistance or visit any TMpoint outlets nationwide.

14. PRIORITIZATION OF DOCUMENTS

- a) In the event there is any inconsistency of the provisions under this Campaign terms and conditions, Unifi Home terms and conditions, General Campaign terms and conditions and the Terms of Use, the following order of precedence shall apply:
 - i. Unifi Pakej Perpaduan Jalur Lebar Tetap Terms and Conditions;
 - ii. Unifi Home Terms and Conditions;
 - iii. General Campaign Terms and Conditions; and
 - iv. Terms of Use.

[End of Terms and Conditions]