

## **GENERAL CAMPAIGN STANDARD TERMS AND CONDITIONS (“STANDARD TERMS”)**

### **1. Introduction**

We may run certain campaign, contest or giveaway (“Promotion”) from time to time. When you participate in any Promotion, you must make sure you read this Standard Terms. IN THIS STANDARD TERMS, YOU WILL FIND IMPORANT INFORMATION ABOUT PROMOTION, INCLUDING WHAT WE CAN DO, AND HOW WE LIMIT OUR LIABILITY. IT IS, THEREFORE, IMPORTANT FOR YOU TO READ THIS STANDARD TERMS CAREFULLY BEFORE YOU PARTICIPATE IN SUCH PROMOTION.

Specific terms relating to web Promotion will be set out separately in the Specific Terms and Conditions (“Specific Terms”). Hence, the Standard Terms and the Specific Terms shall be read together as it will be binding on You. The Specific Terms will specify, amongst others, (a) name of Promotion, (b) brief description of Promotion, (c) the mechanism/entry procedure, (d) eligibility, (e) Promotion period, (f) prize, and (g) collection period of the prize. You must comply strictly to each and every of the terms and conditions set out in the Specific Terms.

WHEN YOU PARTICIPATE IN ANY PROMOTION, IT WILL BE DEEMED AS YOU HAVE READ, UNDERSTAND AND AGREE TO BE BOUND BY THESE STANDARD TERMS AND THE SPECIFIC TERMS (COLLECTIVELY KNOWN AS “PROMOTION TERMS”) IN ITS ENTIRETY.

All capitalized words not defined in Promotion will have the same meaning ascribed in our Terms of Use. The Promotion is incorporated and forms part of our Terms of Use.

### **2. Our Rights to make Changes**

We can change any terms in the promotion at any time without notice. As such, you are responsible for regularly reviewing the promotion terms posted on our website. By participating, you are deemed to have agreed to be bound by any modifications and amendment made to the promotion terms. When changes are made, it will be effective immediately upon posting on our website. You understand and agree that if you continue your participation in the promotion after the date on which such terms have been amended and/or updated, we shall treat it as your acceptance to such amendments.

### **3. Eligibility**

Unless otherwise prescribed in the Specific Terms, you must be at least eighteen (18) years old at the time of entry. It is not our duty to ensure that You are 18 and above. If you participated in Promotion, we shall deem that you are above 18 years old.

You may find other eligibility criteria for participating in the Promotion in the Promotion’s Specific Terms and Conditions.

### **4. Charges**

You understand and agree that you may incur certain charges to take part in the Promotion. Where the mode of entry is via short messaging service (“SMS”) multimedia messaging service (“MMS”), or when you are required to use mobile data for internet usage, each Promotion entry sent by you may be subject

to premium charges as stipulated in the Specific Terms. These charges are in addition to the standard fee charged by your telecommunications service provider. Unless otherwise stated in the Specific Terms, all costs incurred by you including without limitation, postal charges, Internet Service Provider (ISP) charges, transport costs, communication charges, accommodation, meal costs and/or other related costs incurred by you as a result of and/or pursuant to your participation in Promotion shall be solely borne by you. We shall not be under any obligation to reimburse you for any of such costs and expenses incurred thereof.

## 5. Suspension

We may suspend your participation, at any point of time, without notice, without liability, if in our sole and absolute discretion we believe, with or without evidence, that:-

- (a) you are ineligible to participate;
- (b) you tamper with the entry process;
- (c) you tamper with Promotion mechanism;
- (d) in our sole determination, we believe that you have attempted to undermine the operation of Promotion by fraud, cheating or deception;
- (e) breach the terms and conditions of the Promotion Terms;
- (f) you violated any applicable Law; and/or
- (g) for any other reasons we deem fit.

We may but have no obligation, in our discretion deems fit, conduct any investigation regarding the above. Our findings shall be final and conclusive and binding on you and shall not be questioned by you on any account. If we find that you have committed any of the above, we shall forthwith, with or without notice, disqualify your participation. In the event we find that you have not committed any of the above, we may, but do not have such obligation, allow you to resume in the participation. You shall have no claim against us, our Affiliate, directors, officers, employees, servants, agents, assignees, sponsors, and/or representative (collectively known as "Indemnified Party") whatsoever, that arises during the period of suspension.

We may terminate or suspend Promotion at any time at our own absolute discretion in which case, we may elect not to award any prize. Such termination or suspension will not give rise to any claim by you against the Indemnified Party, regardless of the situation. If the Promotion is resumed, you shall abide by our decision regarding resumption of the Promotion and disposition of the prizes.

## 6. Disqualification

Notwithstanding Clause 5 above, we shall be entitled to forthwith reject or refuse any participation or revoke the prize for any reasons whatsoever. Our decision is final and you have no right to question our decision.

You understand that your entry to the Promotion will be automatically disqualified, or we may revoke the prize (at any stage of the Promotion) in any one of the following situations (including but not limited to):-

- (a) information and/or details provided is not accurate and complete;
- (b) you fail to provide any proof of information and/or details upon our request;
- (c) you are ineligible or fails to meet any of the eligibility criteria;
- (d) your entry is received by us after the closing date;

- (e) you tamper with the mechanism of the Promotion, and/ entry process;
- (f) you violated any applicable laws or regulations;
- (g) incomplete, indecipherable, illegible or incorrect entries or any entry which violates the Promotion Terms;
- (h) in our sole determination, we believe that you have attempted to undermine the operation of the Promotion by fraud, cheating or deception;
- (i) where traveling is involved, you do not have the necessary visa or traveling documents; and/or
- (j) for any other reasons we deem fit.

In the event of a disqualification after the prize has been awarded, we reserve the right to demand for the return of the prize or payment of its value from you.

## **7. Your Representation and Warranties**

You represent and warrant to us the following:-

- (a) unless otherwise prescribed in the Specific Terms, You are at least of 18 years of age at the time of entry;
- (b) all information furnished by you to us are true, current, complete and accurate in every material aspects and are not false, misleading, deceptive, defamatory and/or unlawful and we may but have no obligation, whether express or implied, to verify the accuracy and authenticity of any information provided by you;
- (c) any of the Material (defined below in Clause 9) submitted is your own original work; and (d) the Material submitted to us does not infringe any third party intellectual property rights.
- (d) Customer further agree to be bound by any decision made by TM decision with regard to this Promotion, including but not limited to, the selection of the winner. No discussion, correspondence, enquiry, appeal or challenge in respect of any decision made by TM will be entertained.

## **8. Your Covenants and Undertakings**

You covenant and undertake to us the following:-

- (a) you will upon request, provide all information to us, required in connection with or for the purposes of Promotion;
- (b) agree that if so required by us, you shall make yourself available (without compensation) for the production, recording and publicity of Promotion during the such time and production schedule as may be notified by us;
- (c) to be interviewed (which may be recorded by us);
- (d) taking of still photos, audio and/or visual recording for promotions and publicity use. (collectively "Recording");
- (e) agree and consent that we have right and absolute discretion to broadcast the Recording and/or use the slogan, names or nicknames on its website, social media and/or any other platforms, in whole or in part at our discretion. All copyrights subsisting in the Recording shall belong to us absolutely; (f) to abide by the Promotion Terms and agree to cooperate and to follow all directions given to you;
- (g) shall not by act or omission, directly or indirectly bring us and/or the sponsor into disrepute;
- (h) not to publish, or disclose any information in connection with the Promotion or prize (including without limitation, to any representatives of media in any form whatsoever) without our prior written consent;

- (i) not give any product endorsement, any interviews or be involved in any articles or reports in respect of the Promotion or the prize with any third party;
- (j) you shall not dispute nor make any oral or written complaints, public announcements or statements on the same whether during or after the Promotion period; and/or
- (k) to abide all other terms and conditions as may be provided by us, and/or our sponsors.

## **9. Material Submitted**

In the event entry of Promotion requires the submission of any text, data, slogan, drawings, images, pictures, logos, content, photograph, any materials or other creative works, including voice or video recordings and/or document (collectively, "Material"), you must own the intellectual property and all copyright of the Material you submitted. You accept that by sending us the Material, you grant us the permission to use them in both print and digital form, and to use them on our websites, on our social media, and/or any other publications in any platform for the purposes of marketing.

Submission of Material must not contain any elements of nudity, pornographic images, incite hatred, graphic violence, defamatory or libelous statements or material considered illegal or may contravene the laws of Malaysia or materials likely to tarnish our image or reputation. We reserve the right to reject any submissions which contain elements of nudity, pornographic images, graphic violence, defamatory or libelous statements, or material considered illegal or may contravene the laws of Malaysia, or materials likely to tarnish our image or reputation.

## **10. Equipment Used by Us**

Sometimes, we may use certain consumer electronic device (including without limitation smartphones, personal computers, tablets) (collectively, "Equipment") for your temporary use during the Promotion. You understand that the Equipment belongs to us and in no way ownership shall be transferred to you. When the Equipment is in your possession, you understand that you have a duty to keep it safely and take proper care of the Equipment until such time as it is returned to us at the end of the Promotion, or upon request. While the Equipment is in your possession, you shall be held responsible for anything that happens to the Equipment including lost and/or damage whereupon you shall replace a new one for us.

## **11. Sponsor**

Certain prize may be provided by our sponsor and may have certain special terms and conditions attached to it. The prize is subject to such terms and conditions, and winner must comply with such terms and conditions before they are awarded such prize.

## **12. Prize**

This section applies to all winners or as long as you are receiving a prize from us. All prizes must be collected within the collection period and at such collection venue as set out in the Specific Terms. Failure to claim prizes within the collection period shall result in the prizes being forfeited by us, and the Indemnified Party shall have no liability towards you in any respect, whatsoever.

Where the prize awarded is a non-cash prize, you shall not be entitled to redeem the same for cash or other alternatives. We do not guarantee the availability of non-cash prize and we shall be entitled to replace and/or substitute such prize with any other prize(s) of similar value as determined by us, our agent, assignee, or sponsor at our sole and absolute discretion.

Where the prize, is a cash prize, we shall be issued the cash prize in the form of a cheque or debit to your account or in any way we deem fit. You are responsible for all related banking charges (including outstation cheque charges) imposed by banks in clearing your cheque.

All prizes are strictly not transferable, assignable exchangeable or redeemable by you in any other form or manner other than that specified by us. All specific or special terms and conditions that are attached to the prize (whether by us, our agent, assignee or sponsor must be adhered to strictly by you. Prizes must be claimed in person unless we prescribe other mode of collection. In special situations, and subject to our absolute discretion, winner may nominate a designated representative to collect the prize. The representative will be required to present written authorisation from you and identification which includes a photograph of yourself and your representative.

If we elect to post the prize to you, we shall take no responsibility for the safe and effective postal delivery of the prize.

You are responsible for any and all taxes payable as a result of a prize being awarded or received (if applicable) by you.

In the event you choose not to accept the prize, the prize shall be forfeited and we shall deal with such prize in such manner as we deem fit in our absolute discretion.

### **13. Indemnity, Limitation of Liability and Waiver**

Participation of Promotion is entered into at your own risk without any warranty of any kind express or implied. At the same time, all prizes are accepted entirely at your own risk and are awarded by us, our agent, assignee and/or sponsor without any warranty of any kind express or implied. Where applicable, you may be required to execute a deed of release and indemnity in a form prescribed by us, and you agree to execute such release and indemnity in order to participate in Promotion and/or receive the prize.

In the event the Promotion and/or prize involves the consumption of food, product sampling and/or any form of participation, trip or travelling (collectively known as "Participation"), you are aware that during such Participation, whether in civilized or remote area or by any mode like aviation, land transport (which includes but not limited to rail, road, off-road transport) and ship transport entails an inherent risk factor such as illness, injury and/or death which may be caused by any act, omission and/or negligence of others, self, forces of nature or other known or unknown factors.

You recognize that such risks may be present at any time before, during and after the Participation and you agree to participate, whether or not, such participation is under our arrangement or otherwise by our associate, agency or any third parties.

You are also aware that medical services or facilities may not be readily available or accessible during some or all the time during such Participation.

You will assume full responsibility of obtaining your own insurance with any insurers to cover all of your needs that is intended to cover without limitation medical expenses, delay baggage, travel delay due to weather, trip interruption, accidental death injury or disablement, or any losses incurred during such Participation, either within Malaysia or internationally.

In consideration of your participation of the Promotion and/or acceptance of the prize, you acknowledge

and agree that the Indemnified Party shall not be responsible or liable for, and release and forever discharge the Indemnified Party from any claim, liability, damages, cost, loss or expense whatsoever caused in respect of but not limited to:-

- (a) any injury or health problems happens to you (including nervous shock) and including any injury or health problems resulting in mental or physical illness whether temporary or permanent and injury or health problem resulting in death;
- (b) loss of earnings or earning capacity;
- (c) any impairment of enjoyment of life;
- (d) loss of or damage to personal property and personal belongings;
- (e) pain and suffering;
- (f) death; and/or
- (g) any loss of any other kind whatsoever arising out of such Participation.

The releases contained in the foregoing paragraphs shall operate in respect of any injury, death, loss and/or damage sustained or suffered howsoever caused, including any injury, death, loss and/or damage due to the act, omission, negligence, lack of reasonable foresight, lack of reasonable care or failure to take adequate precaution by the Indemnified Party.

You hereby agree to fully indemnify, defend and hold the Indemnified Party harmless against any loss, claim, liability, writ, summons, suit, action, proceeding, judgment, order, decree, damages, costs, fees, expenses (including but not limited to court costs, reasonable legal fees and expenses), damages and all costs and expenses of any nature arising out of any breach of representation, warranty or undertaking or your participation in the Promotion, acceptance of the prize or by such Participation.

The Indemnified Party shall not be held responsible for:-

- (a) any problem, loss or damage of whatsoever nature suffered by you or any party due to any delay or failure in sending a Promotion entry as a result of any network, communication, ISP or system error, interruption;
- (b) any problem, loss or damage of whatsoever nature suffered by you or any party due to any delay or failure in receiving your Promotion entry whether or it is experienced by us or your telecommunication service provider;
- (c) any problem, loss or damage occurs as a result of downloading of any material in the Promotion;
- (d) any error (including error in notification of Promotion winners), omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, alteration of, or unauthorized access to entries, or entries lost or delayed whether or not arising during operation or transmission as a result of server functions, virus, bugs or other causes outside our control; and/or
- (e) any failure on our part to perform any of our obligations in respect of the Promotion and this Promotion Terms, rules and regulations where such failure is caused by any reasons or circumstances beyond our control.

We shall not be liable for any failure to comply with our obligations where the failure is caused by something beyond our reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any circumstances amounting to *force majeure*.

All rights and privileges herein granted to us are irrevocable and not subjected to rescission, restraint or

injunction under any and all circumstances. You shall have no right in any circumstances, to injunctive relief or to restrain or otherwise interfere with the organization of the Promotion, the production, distribution, exhibition and/or exploitation of the Promotion.

We shall not be liable to you for any expenses incurred, wasted expenditure, loss of revenue, loss of profits, loss of anticipated savings or business, pure economic loss, loss of data, loss of goodwill, loss of value of the prize, loss of use of our Service, loss of use of our Platform, loss of opportunity or expectation loss, and any forms of special, indirect, punitive or exemplary loss or damages, and any penalties or fines imposed by the Appropriate Authority, (even if such loss arises directly, naturally or in the usual course of things from any breach, action or inaction in question).

#### **14. Our Decision**

The criteria for the selection of winner shall be as set out in the Specific Terms. Notification of winner will via the means as set out in the Specific Terms. Our decision on all matters relating to the Promotion (including without limitation, the selection of contestant, play of the Promotion, selection of winner, and/or any resolutions made) shall be final and absolute and binding on you. No discussion, correspondence, enquiry, appeal or challenge in respect of any decision made by us will be entertained.

#### **15. Successors and Assign**

You hereby agree that the obligation specified herein shall be binding upon you personally as well as your heirs, executors and administrators. In the event it involves any form of participation, trip or travelling, this would include all members of your family and any minor accompanying you. We shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by us. You do not have any such rights.

#### **16. Language**

If this Promotion Terms or any part thereof is translated into any other languages and there is any conflict between this English version and any other language version of this Promotion Terms, the English version shall prevail.

#### **17. Severability**

In the event any provision of this Promotion Terms is held by a court of competent jurisdiction to be invalid, illegal or unenforceable in any respect, the validity, legality and enforceability of the remaining provisions contained herein shall not, in any way, be affected or impaired hereby.

#### **18. Governing Law**

The Promotion Terms is governed by the laws of Malaysia without regard to principles of conflicts of law, you and we submit to the exclusive jurisdiction of the courts of Malaysia, and you waive any objections on the ground of venue or forum non-convenience or any similar grounds.

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## MID YEAR SALE ONLINE EXCLUSIVE CAMPAIGN SPECIFIC TERMS & CONDITIONS

These Specific Terms and Conditions for Mid-Year Sale Online Exclusive Campaign (“Campaign T&C”) govern this Campaign and shall apply to all Customers (defined herein) subject to further changes, at TM’s absolute discretion, without prior notice to Customers. By participating in the Campaign, Customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign, shall be final, binding and conclusive. TM reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions for this Campaign from time to time without prior notice to the Customer.

For the avoidance of doubt, subscription to Unifi services remains subject to the applicable service terms and conditions, which are separate from this Campaign.

### 1. GENERAL

- a. Mid-Year Online Exclusive Campaign (“Campaign”) is brought to you by TM Technology Services Sdn Bhd (“TM”).
- b. This Campaign shall commence from **12<sup>th</sup> May 2026 until 31<sup>st</sup> July 2026** (“Campaign Period”). However, TM may, at its sole and absolute discretion ends or extends the Campaign Period without prior notice to Customers.
- c. The Campaign is open to, on a limited-quota basis, new and existing Unifi customers with active status of their Unifi account above the age of eighteen (18) years old, who is residing in Malaysia (Malaysian, non-Malaysian, including permanent residents) **except** the following: -
  - i. Permanent and/or contract employees of TM (including its subsidiaries and related companies) and their immediate family members; and
  - ii. Representatives and/or agents (including advertising and promotion agents) of TM and its subsidiaries and related companies, and their immediate family members. For the avoidance of doubt, the term “immediate family members” shall refers to children, parents, spouses, brothers and sisters of the above group of individuals. Should any person listed above is identified as the Customer, such person will be automatically disqualified from the Campaign.

(the eligible customers above shall hereinafter be referred to as “Customers”).

- d. The Campaign offerings are available via Unifi website, Self-care portal, MyUnifi app and Unifi UniVerse app during the Campaign Period.
- e. Further enquiries relating to the Campaign can be channeled to TM Live Chat at [unifi.com.my/chat](https://unifi.com.my/chat).

**2. CAMPAIGN OFFERINGS AND MECHANICS**

- a. The Campaign offers prizes in form of vouchers as giveaways.
- b. For existing Unifi Home or Unifi Mobile customers, you are required to log-in to Unifi Self Care portal <https://selfcare.unifi.com.my/> or launch/download the MyUnifi app or Unifi Mobile app. Once logged-in, Customers can subscribe to any eligible add-on(s) to their Unifi account.
- c. For new Unifi Customers, you can visit our website at <https://unifi.com.my>. Once logged-in, Customers can subscribe to the eligible UNI5G Postpaid plans.
- d. Throughout the Campaign Period, limited number of Customers who add on or purchase the following postpaid plan/devices and enter the promo code at the Review Order page will stand a chance to win the vouchers. Below table sums up the Campaign offerings:

<b>Broadband Mid-Year Sale Online Exclusive Campaign</b>			
<b>Broadband Plan</b>	<b>Promo Code</b>	<b>Vouchers</b>	<b>Allocation</b>
Unifi Home 100mbps, 300mbps, 500mbps, 1Gbps & 2 Gbps bundle with Netflix	<b>SETEL40</b>	RM40 Setel Voucher	First 1,250 Customers
Unifi Home 300Mbps bundle with Hbo Max			
Unifi Home 100mbps, 300mbps, 500mbps, 1Gbps & 2 Gbps plan with Smart Home bundle (Essential, Advance & Premium)			
<b>Mobile Postpaid Mid-Year Sale Online Exclusive Campaign</b>			
<b>Postpaid Plan</b>	<b>Promo Code</b>	<b>Vouchers</b>	<b>Allocation</b>
UNI5G Postpaid 39	<b>SETEL30</b>	RM30 Setel Voucher	First 800 Customers
UNI5G Postpaid Netflix 79	<b>SETEL40</b>	RM40 Setel Voucher	
UNI5G Postpaid Netflix 100	<b>SETEL40</b>	RM40 Setel Voucher	
<b>Devices Mid-Year Sale Online Exclusive Campaign</b>			
<b>Device Bundle/ Device Add-on</b>	<b>Promo Code</b>	<b>Vouchers</b>	<b>Allocation</b>

UNI5G Free 5G phone	<b>SETEL40</b>	RM40 Setel Voucher	First 550 Customers
Unifi EzOwn Smartphones	<b>SETEL50</b>	RM50 Setel Voucher	

- e. Existing Unifi Customers who submit any request for change or upgrade of their current Unifi subscription are eligible to participate in this Campaign.
- f. Customers will be auto enrolled to win the vouchers after successfully entering the promo code, completing order and activated the service.
- g. Each Customer will only be entitled to receive **one (1) voucher** throughout the Campaign Period. TM reserves the right, at its absolute discretion to change, revise, delay, and postpone the notification date without prior notice.
- h. If Customers are selected to receive the voucher, the Customers will get an e-mail announcement about his/her voucher. The e-mail will be enclosed with a link to an online form to claim the voucher. Customer is then required to do the following:
  - Step 1:** Fill up the online form with details including phone number for verification.
  - Step 2:** Attempt the True or False Question in the online form (example: Unifi official colours are orange and blue. True or False?)  
Customers must answer the True/False question correctly. Incomplete/incorrect answer may disqualify the Customer's from receiving the giveaway.
  - Step 3:** Submit the online form. Once verified, the Customer will receive their voucher giveaway and the voucher code will be sent via email.
- i. Failure to fill in the online form within seven (7) days may result in vouchers being forfeited.
- j. TM may, at its sole and absolute discretion, revise the Campaign mechanic or vouchers without prior notice to the Customers.
- k. All eligible entry will be mapped based on the subscription and activation of the Campaign offerings under the Customer's name, NRIC, email address and phone number.
- l. If TM found that the Customer's eligible entry is fraudulent, TM has the right to disqualify the Customer from receiving the vouchers. TM shall not be responsible for any ineligible entry made by the Customer to participate in this Campaign.

### 3. CAMPAIGN PRIZES

- a. The Campaign prizes are giveaways of RM30, RM40 and RM50 worth of vouchers. The giveaways vouchers are subject to stock availability.
- b. Vouchers will be delivered to the winners within 90 days after Campaign has ended, 11.59 pm,

30<sup>th</sup> July 2026, subject to fulfillment of the process under item 2(h).

- c. TM reserves the sole right to substitute or replace or modify the Campaign vouchers with another prize of similar value without prior notice.
- d. Campaign vouchers are strictly not transferable, assignable, exchangeable, or redeemable in any other form or manner other than specified or determined by TM. TM reserves the absolute right to determine the model, brand, colour and specifications of the Campaign Prize.
- e. The Campaign vouchers is provided on an "as-is" basis and while supplies last. TM is not responsible for any defects, damages, or defaults of the product upon receipt of the Campaign vouchers, nor for any exchanges if the vouchers expire after they have been discovered by the customer.
- f. The Campaign vouchers is accepted entirely at the risk of the selected winners and TM hereby excludes itself from any express or implied warranties in connection with the Campaign Prize to the extent permitted by law.
- g. Visual(s) of the Campaign vouchers shown in any advertisement, promotional publicity and other materials relating to this Campaign are solely for illustration purposes only and may not depict the actual Giveaway.
- h. Customers are to contact the vouchers provider for any further guidance or help related to the vouchers redemption. TM is not liable for any issues related to the vouchers redemption and is subject to the provider's usage terms and conditions.

#### **4. WINNER SELECTION**

- a. To be entitled to the Campaign vouchers, Customer must meet the criteria:-
  - Be among the first eligible customers to insert the Promo Code at the Review Order page during the online purchase.
  - Have an active subscription of Unifi Home plan, Unifi Mobile plan or device bundle/add-on plan, no outstanding bill during the Campaign Period.
  - Full adherence to the Campaign terms and conditions.
- b. Customers are required to check email frequently, including spam/junk folder and add [digital@unifi.com.my](mailto:digital@unifi.com.my) to your safe list. Unifi will not be responsible if you discover the voucher after it has expired.
- c. If for any reason, the winners cannot be reached after three (3) attempts (e.g. email provided not reachable, fail email delivery due to full inbox etc.), TM shall not be held liable in the event the Winner cannot be contacted for whatever reasons. TM shall have absolute discretion and reserves the right to select other winners who will be subjected to the same rules.
- d. TM will contact and notify the winners through their registered email for any updates regarding the giveaway and steps to redeem. TM shall not be held liable in the event the winner cannot be contacted for whatever reasons. TM shall have

absolute discretion and reserves the right to select other winners who will be subjected to the same rules.

- e. Names and photos (where applicable) of the winners will be announced on Unifi platform but not limited to website at unifi.com.my/Unifi social media or both. By participating in the Campaign and by accepting the vouchers, winners hereby grant TM perpetual worldwide and the right to broadcast, or use in any way, the name and photos for advertising purposes and publicity related to the Campaign with no monetary compensation.
- f. Customers who subscribe to any of the Campaign offerings on the last date of the Campaign Period will still be qualified to participate in the Campaign with the condition that the broadband, sim activation and/or add-on delivery is completed within fifteen (15) days from the last date of the Campaign.
- g. If TM found that the Customer's entry to the Campaign is fraudulent and/or against the terms and conditions stated herein, TM has the absolute right and discretion to disqualify the Customer from winning and if the Customer is already selected as a winner for the Campaign, TM has the right to rescind the decision and forfeit the win.
- h. TM shall not be responsible for any losses and/or damages incurred by the Customer as a result of such fraud, mistake and breach to this Terms and Conditions which result to the forfeiture of winning.
- i. All the vouchers awarded to the winners under this Campaign are: -
  - i. provided on an "as-is where is" basis; and
  - ii. are neither transferable, transferred to third party nor exchangeable for cash or credit
- j. TM makes no warranties or representations whatsoever with respect to the Campaign vouchers and shall not be responsible nor liable for any problems and/or damage. Vouchers are accepted entirely at the risk of the winner(s) without any warranty of any kind, whether express or implied.
- k. Any expenses to claim the Campaign voucher/prizes shall solely be under winner's own cost.
- l. All decisions made by TM in relation to Campaign including but not limited to the processes, draw, selection of winners and forfeiture of the Campaign vouchers are final, conclusive and binding. No further correspondence, queries or appeals shall be entertained.
- m. TM shall announce the winning results at the earliest convenience, TM shall have absolute discretion and reserves the right to amend the announcement dates.

## 5. CONFIDENTIALITY

Any personal data provided by the Customers to TM in connection with the Campaign shall be kept confidential. The Customer hereby acknowledges that TM shall have the right to share and use the Customer's data and personal information within TM and/or its related companies for the purpose of marketing activities in respect of products and services of TM and/or its related companies from time to time as TM deems fit. [TM Privacy Notice](#) shall apply.

**6. PRIORITIZATION OF DOCUMENTS**

In the event there is any inconsistency of the provisions under this terms and conditions and the Consumer Terms and Condition and the Terms of Use, the following order of precedence shall apply:

- i. This Campaign T&C;
- ii. General Campaign Terms and Conditions; and
- iii. Terms of Use.

[End of Terms and Conditions]