

**TERMS AND CONDITIONS**  
**“Muat Turun Aplikasi Unifi TV 2.0 dan Menang Contest”**

This “**Muat Turun Aplikasi Unifi TV 2.0 dan Menang Contest**” (hereby known as “Contest”) is organized by TM Technology Services Sdn Bhd (Company No. 200201003726 (571389-H)) (hereby known as “TM/Organizer”). Please read the following Terms and Conditions for the Contest (hereinafter referred to as “Terms and Conditions”). By entering and participating in this Contest, the Contestants (herein defined) are deemed to have read, understood and agreed to be bound by these Terms and Conditions.

**1. ELIGIBILITY**

1.1 This Contest is open to all residents of Malaysia above the age of 18 years old, including permanent residents or expatriates who are currently living in Malaysia (“Contestant”) **except** for the following:

- a) Permanent and/or or contract employees of TM (including its subsidiaries and related companies) and their immediate family members; and
- b) Representatives and/or agents (including advertising and promotion agents) of TM and its subsidiaries and related companies, and their immediate family members. For the avoidance of doubt, “immediate family members” shall refers to children, parents, spouses, brothers, and sisters of the above group of individuals. Should any person listed above be identified as the Contestant, such person will be automatically disqualified from the Contest.

**2. THE CONTEST**

2.1 The Contest will commence on **25 October 2025 from 12.00am to 11.59pm, 26 October 2025 only** (“Contest Period”). In order to participate in the Contest, Contestants must do the following:

- a) download and activate Unifi TV 2.0 app within the Contest Period;
- b) follow the official Unifi Facebook and/or Instagram and/or TikTok account; and
- c) post a creative comment on the Contest post.

2.2 Contestants may post multiple comments under the Contest post and each comment will be considered a valid entry. However, if it is found that the selected creative comments belong to the same person (for example, using more than one account), the participant will only be entitled to one (1) prize.

2.3 The Contestant’s Facebook and/or Instagram and/or TikTok account must be set to public to allow TM to contact them if they are selected as a winner.

2.4 The Organizer reserves the right to verify the identity of any selected winner before confirming prize eligibility.

2.5 The Organizer reserves the right to suspend or cancel the Contest without prior notice to the Contestants.

### 3. CONTEST PRIZES

3.1 Winners will be entitled to the attractive prizes for this Contest as follows:

Number of Winners	Criteria(s)	Contest Prizes
3 Winners	<ul style="list-style-type: none"> <li>i. Download &amp; Activate Unifi TV 2.0 app during Contest Period</li> <li>ii. Follow Unifi IG/TikTok/Facebook</li> <li>iii. Most creative comments on Contest Post</li> </ul>	<ul style="list-style-type: none"> <li>▪ Apple iPad 11-inch (A16)</li> </ul>
1000 Winners	<ul style="list-style-type: none"> <li>i. First 1,000 users that successfully download &amp; activate the Unifi TV 2.0 app during Contest Period</li> </ul>	<ul style="list-style-type: none"> <li>▪ Exclusive Setulus Takdir Fattah Amira Photocard</li> </ul>
300 Winners	<ul style="list-style-type: none"> <li>i. Next 300 users that successfully download &amp; activate the Unifi TV 2.0 app during Contest Period</li> </ul>	<ul style="list-style-type: none"> <li>▪ Exclusive Yunni Plushie Setulus Takdir: Fattah Amira</li> </ul>

#### 3.1.1 Apple iPad 11-inch (A16)

- a) Three (3) winners will be entitled to receive an Apple iPad 11-inch (A16).
- b) TM has the absolute right to determine the brand, model and specifications of the iPad.
- c) The iPad will be delivered within forty (45) days to the winner’s delivery address. The Organizer is not responsible for any delays, damage or loss incurred during delivery of the iPad.

- d) The winners will receive an email from the Organizer with prize summary inclusive of tracking number details of the iPad and is responsible to track its delivery.
- e) There are no additional charges for delivery of the iPad and the delivery service is available nationwide.
- f) Any defects or issues identified with iPad after delivery shall be subject to the standard warranty terms and conditions provided by the manufacturer. The Organizer shall not be held responsible for any repairs, replacements or warranty claims.
- g) Any delivered iPad is strictly not returnable or exchanged for cash or service with TM. TM is not liable for any liability claims because of any mistake or negligence or the additional feature service offered for the iPad by manufacturer.
- h) TM will make three (3) attempts to deliver the iPad to the winner. If all of the three (3) attempts are unsuccessful, TM will hold the iPad for additional one (1) month and the winner is required to contact and/or reach out to TM in order to collect the iPad in person. Failure to do so, the prize will be forfeited.

### **3.1.2 Exclusive Setulus Takdir Fattah Amira Photocard & Exclusive Yunni Plushie**

- a) 1000 will be entitled to receive an Exclusive Setulus Takdir Fattah Amira Photocard.
- b) 300 winners will be entitled to receive an Exclusive Yunni Plushie.
- c) The prizes will be delivered within forty (45) days to the winner’s delivery address. The Organizer is not responsible for any delays, damage or loss incurred during delivery of the prize.
- d) TM will make three (3) attempts to deliver the Contest Prizes to the winner. If all of the three (3) attempts are unsuccessful, TM will hold the Contest Prizes for additional one (1) month and the winner is required to contact and/or reach out to TM in order to collect the Contest Prizes in person. Failure to do so, the prize will be forfeited.
- e) The prizes given are not exchangeable for cash or other alternatives.

3.2 Contest Prizes are given on “as is” basis and are non-exchangeable/redeemable for voucher, credit or rebate of any kind and do not include any accessories or items shown in any advertisements and/or promotional materials which are for photography purposes only.

3.3 TM reserves the rights, without prior notice or assigning any reason whatsoever to substitute the Contest Prizes with other prizes of similar value as determined by TM, our agent, assignee, or sponsor at our sole and absolute discretion and without giving any compensation to the winners.

3.7 Acceptance and use of the Contest Prizes by the Winner shall be at their own and entire risk at all times and TM disclaims any and all liability arising therefrom.

3.8 In the event winners choose not to accept the Contest Prizes, the Contest Prizes shall be forfeited and TM shall deal with such them in such manner as TM deems fit in TM absolute discretion.

#### 4. SELECTION AND NOTIFICATION OF WINNERS

4.1 The winners of the Contest Prizes will be notified as follows:

##### 4.1.1 Winners of Apple iPad 11-inch (A16)

- a) The Organizer will contact the shortlisted Contestants through their social media accounts to obtain and verify their details. The status of ‘winner’ will only be confirmed once all eligibility requirements have been successfully verified by the Organizer. The final winners will be announced through Unifi social media platforms at a specified date and time decided by TM.
- b) Winners will be contacted through their email address registered with Unifi TV and they will be required to provide a valid delivery address and any other details deemed necessary by the Organizer for the purpose of delivering the iPad.
- c) The Organizer shall not be held responsible if the delivery of the iPad are not completed due to incorrect details provided by the Winners.

##### 4.1.2 Winners of Exclusive Setulus Takdir Fattah Amira Photocard & Exclusive Yunni Plushie

- a) The winners selection for the Exclusive Setulus Takdir Fattah Amira Photocard and Yunni Plushie will be based on the sequence of successful sign-ups to the Unifi TV app 2.0 within the Contest Period. The system’s timestamp of each successful sign-up, as recorded in TM’s system, will be the sole reference used to determine the order of entries.
- b) 1,300 Unifi TV app 2.0 successful sign-ups will be contacted by the Organizer through their email address registered with the Unifi TV app and they will be required to provide a valid delivery address and any other details deemed necessary by the Organizer for the purpose of delivering the Contest Prizes.
- c) The Organizer shall not be held responsible if the delivery of the Contest Prizes are not completed due to incorrect details provided by the Winners.

4.2 TM shall not be responsible or be liable if any of the winners cannot be contacted or failed to reply to TM’s notification. Contestant is responsible to check their Facebook and/or Instagram and/or TikTok and/or registered email address from time to time for such notification. TM further reserves the full right to disqualify any winner if any attempt to contact them has failed for any reason whatsoever.

4.3 TM reserves the right to forfeit the Contest Prizes if the Contest Winner fails to provide the required details upon receiving the request/notification from TM.

4.4 TM reserves the right to determine, vary and/or change the number of winner(s) to be selected, at TM’s absolute discretion.

4.5 TM’s decision on the selection of the winners is final. No appeal via correspondence or attempts to appeal, review, dispute of such decision will be entertained.

4.6 TM has the right to disqualify any winner if TM finds that submission to the Contest is fraudulent and/or against this Terms and Conditions herein. TM shall not be responsible for any losses and/or damages incurred by the Contestant as a result for such fraud, mistake and breach to this Terms and Conditions.

## **5. COPYRIGHT, ANNOUNCEMENT, CONFIDENTIALITY AND PERSONAL DATA PROTECTION**

5.1 By participating in the Contest, the Contestants and/or winners hereby grant TM perpetual and nonexclusive rights including consent to broadcast the names, pictures and/or images and/or video and/or display any matter related to the Contestants and/or winners for publicity, advertising, trade or promotional purposes in any media without prior notice to the Contestants and/or the winners. The Contestants and/or winners are not entitled to claim any payment in any form, fee or compensation for the use of their images or details in relation to the above.

5.2 The Contestants and/or winners shall not make any public announcement on the Contest (including but not limited to the Contest Prizes) without the prior written consent of TM.

5.3 The Contestants and/or winners acknowledge, understand, and agree that their details may be shared by the Organizer for the purposes of the Contest. Any Contestant’s information or personal data (“Personal Data”) provided by the Contestant to the Organizer in connection with the Contest shall be kept confidential except to any activities mentioned thereto. TM shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Contestant’s Personal Data and comply with the requirement of Personal Data Protection Act 2010.

5.4 Any Personal Data provided by the Contestant to TM in connection with this Campaign shall be kept confidential and is subject to the Privacy Notice of TM. For further information on the Privacy Notice of TM’s group of companies, please visit:

<https://www.tm.com.my/sites/default/files/Documents/Privacy%20Notice%202024.pdf>

## **6. AMENDMENTS AND VARIATIONS**

6.1 TM reserves the rights to change, amend, delete or add to these Terms and Conditions either in written or verbal communications without prior notice at any time.

6.2 By participating in the Contest, the Contestants agree to be bound by this Terms and Conditions, notices, amendments, and all decisions made by TM.

6.3 In the event of any dispute, conflict, uncertainty, or ambiguity relating to the Terms and Conditions hereto, or any matter involving this Contest, the Organizer will resolve the matter in its absolute and unfettered discretion and the entire decision in the matter shall be conclusive and final.

## **7. REPRESENTATION AND WARRANTY**

7.1 The Contestants agree that they have attained the age of majority, sound mind, have the full capacity to enter into contract and shall be deemed to have unconditionally accepted all the Terms and Conditions.

7.2 The Contestants agree to ensure that all details given for the purpose of the Contest participation are true, correct and accurate. You must also ensure that any required and necessary details provided to TM are in existence and are contactable. TM reserves the right to verify the information provided by you in any form it deems fit.

7.3 The Contestants further agree to be bound by any decision made by TM with regards to this Contest, including but not limited to the selection of the winners. No discussion, correspondence, enquiry, appeal or challenge in respect of any decision made by TM will be entertained.

## **8. INDEMNITY**

8.1 The Contestant shall fully indemnify and hold harmless TM and each of their divisions, affiliates, subsidiaries, directors, officers, employees and agents, and all others associated with the development and execution of this Contest (collectively, the “Indemnified Parties”) from any and all claims, damages, losses, demands, causes of action, proceedings, expenses, and/or liabilities resulting or arising from or connected with, or claimed to have arisen, resulted from or be connected with:

- a) the Contestant’s participation, attempt to participate, or inability to participate, in the Contest;
- b) the Contestant’s failure to comply with any one of more of these terms or any applicable laws, rules or regulations;
- c) the breach or alleged breach of any warranty, representation (including, without limitation, any eligibility-related representation) or covenant made by the Contestant in connection with this Contest;
- d) acceptance and/or use of the Contest Prizes by the Contestants;

8.2 The Contestant will be responsible for and shall accordingly fully indemnify the Indemnified Parties in respect of any breach or threatened breach of any intellectual property rights by any of its representatives, and undertakes to take any and all such action as TM reasonably deem fit and necessary to prevent any threatened breach, or contain the effects of any breach or suspected breach, at the Contestant’s costs.

## **9. DISCLAIMER**

9.1 To the fullest extent permitted by law, TM makes no representations or warranties with respect to Contest Prizes provided under this Contest; in particular, TM gives no warranty with respect to the merchantability, quality of the Contest Prizes or their suitability for any purposes.

9.2 TM shall not be responsible or liable for any misinterpretation or misrepresentation of facts in respect of the Contest Prizes offered as published in any media, marketing or advertising materials.

9.3 TM shall not be responsible or liable for any lost, misdirected, illegible, late, mutilated or altered entries. Proof of transmission will not be accepted as proof of receipt. TM shall not be responsible or liable for any failure by any Contestant to participate in the Contest at any time.

## **10. LIMITATION OF LIABILITY**

10.1 By participating in the Contest, the Contestants agree that (i) TM and their employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, fulfillment agencies and legal advisors shall not be liable in any way for losses or damages, rights, claims and/or actions of any kind (including but not limited to loss of income, profits or goodwill, direct party including third parties) howsoever arising whether in contract, tort, or otherwise including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy, in connection with the Contest even if TM has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.

10.2 The Contestant shall assume full liability in the case of any mishap injury, damage, claim or accidents resulting from their participation in the Contest and/or redemption of the Contest Prizes.

10.3 TM shall not be liable to the Contestant for any loss or damage suffered by the Contestant arising from their participation or non-participation in the Contest due to any misrepresentation of facts in respect of the Contest Prizes offered as published in any media, marketing or advertising materials.

## **11. NOTICE**

11.1 All notices, demands, requests, or other communications which may be or are required to be given, served, or sent by any party to the other party pursuant to these Terms and Conditions shall be in writing and mailed by first-class, registered or certified mail, return receipt requested, postage prepaid, or transmitted by hand delivery or by courier, or email. Notice shall be deemed to have been given in the case of posting, the day after the registered or certified mail receipt has been acknowledged by the recipient; in the case of email, upon sending; in the case of hand delivery or courier, the next business day after it has been delivered.

## **12. INDULGENCE OR WAIVER**

12.1 No delay or indulgence by TM in enforcing any terms of this Terms and Conditions or granting of time by TM to the Contestant shall prejudice the rights or powers of TM under these Terms and Conditions or at law. Failure by TM to exercise any part or all of its rights under this Terms and Conditions or any partial exercise shall not act as a waiver in respect of any subsequent or continuing breach.

## **13. GOVERNING LAW AND JURISDICTION**

13.1 These Terms and Conditions are governed by the laws of Malaysia and any dispute arising out of or in connection with them shall be subjected to the exclusive jurisdiction of the courts in Malaysia.

## **14. CONTACT INFORMATION**

14.1 For any inquiry(ies), clarification, report, complaint, questions, comments, or suggestions, please do not hesitate to contact TM Customer Service Centre (call 100), unifi Live Chat at <https://maya.unifi.com.my/>, X account at @unifi, message at facebook.com/weareunifi or to meet the TM's appointed and authorised personnel at any TMpoint.

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