



CAMPAIGN TERMS & CONDITIONS
Unifi TV Pack – Add ons Campaign

These Specific Terms and Conditions for Unifi TV Pack-Add ons Campaign (“Specific Campaign T&C”) shall be read together with the General Terms and Conditions for Unifi Home (“Unifi Home T&C”), as available in www.Unifi.com.my (subject to further changes, at TM’s absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Specific Campaign T&C shall prevail over the Unifi Home T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Specific Campaign T&C, from time to time without prior notice to the customer. By participating in the Campaign, customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign shall be final, binding and conclusive.

1. GENERAL

Unifi TV Pack-Add ons Campaign (“Campaign”) is brought to you by TM Technology Services Sdn Bhd. (“TM”). The Campaign shall commence from 15 Feb 2026 until 30 April 2026 (“Campaign Period”). However, TM may, at its sole and absolute discretion end or extend the Campaign Period without prior notice to the Customers.

- a) The Campaign is offered to the first six hundred fifty (650) existing Unifi customers (“Customers”) who sign-up for the Campaign Package (as defined herein) via Unifi portal via www.unifi.com.my or or MyUnifi app or Selfcare Portal or Unifi Universe app. Eligible customers will receive a RM20 ZUS voucher once all campaign conditions are met.
- b) Customers who subscribe to the Campaign Package will receive a RM20 ZUS voucher (“Reward”) once all Campaign conditions are met.

2. REWARD ELIGIBILITY

- a) Customers must be Malaysian citizens, foreigners and permanent resident of Malaysia with a minimum age of eighteen (18) years old at the time of such subscription.
- b) Customers who successfully subscribe to any of the following plans shall be shortlisted as potential Reward winners:
 - i. Subscribe to any Unifi TV Pack

(The plans above shall hereinafter be referred to as the “Campaign Package”)

- c) For complete details and T&C for each Campaign Package, kindly refer to the below:
 - i. [Unifi TV Pack Term & Condition](#)
- d) Customers must have successfully made their first bill payment and must maintain an active subscription to the Campaign Package at the time of winner selection.
- e) In the event any of the Customer fails to meet the eligibility requirements for the Reward, the next qualified Customers (based on subscription sequence) will replace them.



- f) The Reward issued to the Customers are final, conclusive and not subject to dispute or appeal.

3. REWARD ALLOCATION AND REDEMPTION

- a) A total of 650 Rewards are available under this Campaign comprising:
 - i. RM20 ZUS Voucher
- b) TM reserves the right to substitute the RM20 ZUS voucher with other rewards of similar value without prior notice, in the event the Reward are unavailable or due to circumstances beyond the TM's control.
- c) Customers will receive an email from digital@unifi.com.my with instructions on how to redeem the Reward and will be required to select their preferred theme park from the available options.
- d) Customers must redeem the Reward within thirty (30) days from the date of the email. Failure to redeem within the stipulated period shall result in automatic forfeiture of the Reward and no replacement or compensation will be provided.
- e) The selection of RM20 ZUS voucher is on a first come first served basis and is subject to ticket availability at the time of redemption.
- f) In the event a particular RM20 ZUS voucher allocation is fully redeemed, Customers must select from the remaining available options.
- g) The Reward will be delivered to the Customer's registered address with Unifi.
- h) TM will arrange for the delivery of the Reward through a third-party delivery service provider appointed at its discretion.
- i) TM shall not be held liable for any loss, damage, delay, or unsuccessful delivery arising from inaccurate or incomplete address details provided by the Customer or from any act, omission or negligence of the third-party delivery service provider.
- j) Once the appointed delivery partner has successfully delivered the tickets to the Customer's registered address, TM shall be deemed to have fulfilled all obligations under this Campaign.
- k) Any issues, disputes, or inquiries related to the redemption or use of the Reward shall be directed to the respective Reward issuer. TM shall not be responsible or liable for any matter relating to the redemption process, validity, or usage of the tickets.
- l) The Reward are non-transferable, non-refundable and not exchangeable for cash, credit or any other item, whether in part or in full.

4 VARIATION

- a) TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to change, amend, vary, Supplement, delete, or modify any of the terms and conditions from time to time without prior notice for the Campaign.

5 CONFIDENTIALITY



- a) Any personal data provided by the Customer to TM in connection with the Campaign shall be kept confidential. The Privacy Notice of TM shall apply. For reference, please visit [TM Privacy Notice](#)

6 GOVERNING LAW AND JURISDICTION

- a) The Malaysian law governs these terms and conditions and the courts in Malaysia have exclusive jurisdiction.

7 INDEMNITY

- a) Notwithstanding anything to the contrary, Customer will defend, indemnify and hold TM save and harmless from any and all claims, suits, actions, demands, costs, settlements, losses, damages, expenses and all other liabilities including reasonable attorney's fees (collectively "the Claims"), arising out of or resulting from its breach of this Terms and Conditions or the intentionally wrongful or negligent acts or omissions on your part, in the performance of or failure to perform your obligations under this Terms and Conditions or in relation to your use of the Campaign Package during the subscription.

8 FORCE MAJEURE

- a) TM shall not liable in any way for delay, failure in performance, loss or damage due to any of the following force majeure conditions: fire, strike, embargo, explosion, power blackout, earthquake, flood, war, labor disputes, civil or military authority, pandemic, epidemic, sabotages, acts of God or the public enemy, inability to secure raw materials, acts or omissions of other carriers or suppliers, or other causes beyond its reasonable control, whether or not similar to the foregoing.

9 SEVERABILITY

- a) If any provision herein contained should be found invalid, illegal or unenforceable under any applicable law, the legality and enforceability of the remaining provisions shall not be affected or impaired in any way and such invalid, illegal or unenforceable provision shall be deemed deleted.

10 MISCELLANEOUS

- a) Except for the specific terms and conditions for the Campaign stated herein, all other terms and conditions for Unifi Home Broadband and General Campaign terms and conditions shall continue to apply.
- b) Further enquiries relating to the Campaign can be channeled to TM Live Chat at <https://maya.unifi.com.my/>, tweet us at <https://twitter.com/unifi>, message us at <https://www.facebook.com/weareunifi> for assistance or visit any TMPoint outlets or Unifi Store nationwide.

11 PRIORITIZATION OF DOCUMENTS



- a) In the event there is any inconsistency of the provisions under this Specific Campaign T&C, the other applicable T&C will apply in the following order of precedence:
- i. This Specific Campaign T&C;
 - ii. General Terms and Conditions for Unifi Home;
 - iii. Unifi TV Pack Terms and Conditions;

[End of Terms and Conditions]

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