



CAMPAIGN TERMS & CONDITIONS

Unifi Online Exclusive: " Smart Devices, Smarter Brews Giveaway "

These Specific Terms and Conditions for Unifi Online Exclusive: "Smart Devices, Smarter Brews Giveaway " ("Specific Campaign T&C") shall be read together with Frequently Asked Questions (FAQ) of the Campaign, the General Terms and Conditions for Unifi Broadband ("Unifi Home T&C") as available in www.unifi.com.my (subject to further changes, at TM's absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Specific Campaign T&C shall prevail over the Unifi Home T&C but only to the extent of such discrepancies. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Specific Campaign T&C, from time to time without prior notice to the Customer. By participating in the Campaign, customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign shall be final, binding and conclusive.

1. GENERAL

- a) Unifi Online Exclusive: "Smart Devices, Smarter Brews Giveaway" is brought to you by TM Technology Services Sdn Bhd. ("TM"). The Campaign shall commence from **15 February 2026 until 14 May 2026** ("Campaign Period"). However, TM may, at its sole and absolute discretion end or extend the Campaign Period without prior notice to the Customer.
- b) The Campaign is open to existing Unifi Home Broadband customers and Unifi Business Broadband customers (speed 100mbps and above) ("Customers") who add-on a Smart TV, laptop or other electronic device ("Smart Device") to their Unifi Broadband plan.
- c) To be eligible for this Campaign, Customer must be an active Unifi Broadband account for period of six (6) months and above & a good paymaster of the Unifi Broadband account.
- d) This Campaign is not eligible for Customers who wish to change their Unifi Broadband plan during the Campaign Period.
- e) The Campaign is limited to the **first 1,900 customers for the ZUS gift voucher** (collectively referred to as "the Rewards").
- f) Any add-on of the Smart Device will be subjected to a 24-month or 36-month contract. ("Contract period")
- g) Customers are subject to the standard Home Broadband Terms and Conditions found at [General-TnC-unifi-Home](#) and Unifi Home Smart Device T&C [here](#).

2. CAMPAIGN OFFERING

- a) Customers may add-on any of the following Smart Devices to their Unifi Home Broadband plan during the Campaign Period:

Smart Device	Contract Period
ASUS TUF Gaming F16	24 or 36 months
ASUS Expertbook	24 or 36 months
LG 55 inch 4k UHD TV	24 or 36 months
LG 65 Inch 4K UHD Smart TV	24 or 36 months
LG 75 Inch 4K UHD Smart TV	24 or 36 months

SAMSUNG 55 Inch Crystal UHD DU7000 4K Smart TV	24 or 36 months
SAMSUNG 65 Inch Crystal UHD DU7000 4K Smart TV	24 or 36 months
SAMSUNG 75 Inch Crystal UHD DU7000 4K Smart TV	24 or 36 months
SHARP 55 Inch 4K UHD Google TV	24 or 36 months
SHARP 65 Inch 4K UHD Google TV	24 or 36 months
SHARP 75 Inch 4K UHD Google TV	24 or 36 months
SONY PS®5 Digital Edition + SHARP 65" 4K UHD SmartTV	24 or 36 months
SAMSUNG GALAXY TAB S10	24 months
APPLE iPad 11 WiFi 128GB Silver	24 months
APPLE iPad 11 WiFi 128GB Blue	24 months
APPLE iPad 11 WiFi 256GB Silver	24 months
APPLE iPad 11 WiFi 256GB Blue	24 months
APPLE iPad Air11 WiFi 128GB S Grey	24 months
APPLE iPad Air11 WiFi 128GB Blue	24 months
APPLE iPad Air11 WiFi 256GB S Grey	24 months
APPLE iPad Air11 WiFi 256GB Blue	24 months
APPLE iPad Pro11 WiFi 256GB S Black	24 months
APPLE iPad Pro11 WiFi 256GB Silver	24 months
ASUS ROG Ally X	24 months

(The above table shall collectively or individually be referred to as "Campaign Package")

- b) The Smart Device listed in the table above is not exhaustive. The applicable Smart Device may change from time to time during Campaign Period as advertised in MyUnifi app, Unifi Universe app or Selfcare portal at TM's absolute discretion.
- c) Each Customer may subscribe up to two (2) Smart Device for each Unifi Home account. Each Smart Device add-on during Campaign Period will entitle the Customer to one (1) chance to receive the Rewards.
- d) The first 1,900 Customers** to make a successful first month bill payment will each receive a **ZUS gift voucher**.
- e) The Rewards allocation will be based on the sequence of the first successful bill payment made by the Customers through TM's system. The system's timestamp of successful payment will be the sole reference used to determine the order of transactions.
- f) Customers who failed to make the first month bill payment before the second bill is issued are not eligible for the Rewards.
- g) The order of successful bill payments as recorded in TM's system and rewards issued to selected Customers are final, conclusive and not subject to dispute or appeal.
- h) Customers can add-on exclusively via the following digital channels:
 - MyUnifi app
 - Unifi Universe app
 - Unifi Selfcare Portal at <https://selfcare.unifi.com.my/login>
- i) The Smart Device will be delivered to the Customer's delivery address within sixty (60) calendar days after the order is completed and is subject to stock availability.
- j) Customers can track the delivery status at <http://lineclearexpress.com/my/tracking> by entering their Unifi order number (without the "-"), e.g., 141205393843.
- k) No cancellation or return is allowed during the Contract Period.
- l) For further details regarding the Smart Device Contract Period, warranty, installation and charges & billing, Customers may refer to Unifi Home Smart Device T&C [here](#).
- m) For clarity, there is no pickup option for add-on of Smart Device made under this Campaign.

resuming the Campaign and disposition of the Campaign giveaway.

5. REPRESENTATION AND WARRANTIES

The Customers represent and warrant to TM the following:-

- a) unless otherwise prescribed in the Specific Campaign T&C, you are at least 18 years of age at the time of entry;
- b) all information furnished by you to TM are true, current, complete and accurate in every material aspect and are not false, misleading, deceptive, defamatory and/or unlawful and TM may but have no obligation, whether express or implied, to verify the accuracy and authenticity of any information provided by you;

6. VARIATION

TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering under this Campaign either in whole or in part and further reserves the right to change, amend, vary, supplement, delete, or modify any of the terms and conditions from time to time without prior notice for the Campaign.

7. CONFIDENTIALITY

Any personal data provided by the Customer to TM in connection with the Campaign shall be kept confidential. The Privacy Notice of TM shall apply. For reference, please visit [TM Privacy Notice](#)

8. GOVERNING LAW AND JURISDICTION

The Malaysian law governs these terms and conditions and the courts in Malaysia have Exclusive jurisdiction. The Customers waived any objections on the ground of venue or forum non-convenience or any similar grounds.

9. INDEMNITY

Notwithstanding anything to the contrary, Customer will defend, indemnify and hold TM save and harmless from any and all claims, suits, actions, demands, costs, settlements, losses, damages, expenses and all other liabilities including reasonable attorney's fees (collectively "the Claims"), arising out of or resulting from its breach of this terms and conditions or the intentionally wrongful or negligent acts or omissions on your part, in the performance of or failure to perform your obligations under this terms and conditions or in relation to your use of the Campaign Package during the subscription.

10. FORCE MAJEURE

TM shall not liable in any way for delay, failure in performance, loss or damage due to any of the following force majeure conditions: fire, strike, embargo, explosion, power blackout, earthquake, flood, war, labor disputes, civil or military authority, pandemic, epidemic, sabotages, acts of God or the public enemy, inability to secure raw materials, acts or omissions of other carriers or suppliers, or other causes beyond its reasonable control, whether or not similar to the foregoing.

11. SEVERABILITY

If any provision herein contained should be found invalid, illegal or unenforceable under any applicable law, the legality and enforceability of the remaining provisions shall not be affected or impaired in any way and such invalid, illegal or unenforceable provision shall be deemed deleted.

12. MISCELLANEOUS

- a) Except for the Specific Campaign T&C for the Campaign stated herein, all other terms and conditions for Unifi Broadband (Home or Business), Smart Device Add-On and General Campaign terms and conditions shall continue to apply.
- b) Further enquiries relating to the Campaign can be channeled to TM Live Chat at <https://maya.unifi.com.my/>, X us @unifi, message us at [facebook.com/weareUnifi](https://www.facebook.com/weareUnifi) for assistance or visit any TMPoint outlets or Unifi Store nationwide.

13. PRIORITIZATION OF DOCUMENTS

In the event there is any inconsistency of the provisions under this terms and conditions, the Existing Package Terms and Conditions and Terms of Use, the following order of precedence shall apply:

- a) This Specific Campaign T&C;
- b) FAQ of the Campaign;
- c) Existing Terms and Conditions, namely:
 - [Unifi Home T&C](#)
 - [Unifi Home Smart Device T&C](#)
- d) Our Terms of Use

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