

## **Unifi Home New Port Application Terms & Conditions**

TM is committed to serve Unifi Home to all its customer and strives to build more infrastructure. We value your interest, all request / data collected will be used by TM to expedite the enrolment. You hereby are deemed to have read, understood and agree to be bound by the terms and conditions herein:

1. A commitment fee of RM 88.00 will be imposed for each Unifi Home application for new ports ("Application"). By agreeing to pay the commitment fee, you hereby agree with any decision by TM in relation to the Application.
2. TM reserves the right to cancel the Application if you fail to pay the commitment fee within the prescribed time.
3. TM reserve the right to forfeit the commitment fee in the event of cancellation of the Application, except on the following conditions where the commitment fee will be refunded:
  - I. The Application is cancelled by TM as TM deems fit;
  - II. The requestor is a deceased person; or
  - III. Relocation to a new address with Unifi Home service.
4. The refund process will follow standard processing time of the receiving bank and subject to correct banking details provided to TM.
5. Once port is ready, you are advised to proceed with registration of the Unifi Home within five (5) days upon being notified by TM through its authorised sales channel.
6. The port is only reserved for you for five (5) days only upon port availability. TM reserves the right to release the port to next deserving applicant and forfeit the commitment fee.
7. Upon successful activation, the commitment fee will be offset in the first bill.
8. These terms and conditions shall be read together with the General Terms and Conditions for Unifi Home ("Unifi Home T&C"), as available in [www.unifi.com.my](http://www.unifi.com.my). In the event of any discrepancies, this terms & conditions shall prevail over the Unifi Home T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is.
9. You are prohibited to make any statement including but not limited to social media postings or issue a press release regarding the contents of this term and conditions. Kindly contact 100 for assistance or should you face any issues on the Unifi Home application.
10. This terms and conditions is governed by Malaysia law and the TM privacy notice applies <https://unifi.com.my/>