

**FREQUENTLY ASKED QUESTIONS (FAQ)  
FOR  
unifi MOBILE x DOTA 2 LIVE STREAMING CAMPAIGN**

NO	QUESTION	ANSWER
<b>QUESTIONS ON unifi MOBILE x DOTA 2 LIVE STREAMING CAMPAIGN</b>		
1.	<b>What is the unifi Mobile x Dota 2 Live Streaming Campaign?</b>	<ul style="list-style-type: none"> <li>▪ We're happy to announce that we're offering a special reward exclusive for new subscriptions of unifi Mobile 99 plan via <a href="http://unifi.com.my">unifi.com.my</a>.</li> <li>▪ We will be giving away a pair of e-tickets to watch the Dota 2 Live Streaming on 25 August 2019 at Golden Screen Cinema, Paradigm Mall, Petaling Jaya.</li> <li>▪ E-tickets are limited only for 85 pairs, hence it will be by first come first serve basis. Grab your chance now!</li> </ul>
2.	<b>When is the campaign period?</b>	<ul style="list-style-type: none"> <li>▪ The campaign will run from <b>19 August 2019 to 22 August 2019</b>.</li> <li>▪ So hurry and grab your chance to subscribe to our unifi Mobile 99 plan via <a href="http://unifi.com.my">unifi.com.my</a> now!</li> </ul>
3.	<b>Who is eligible to participate for this campaign?</b>	<ul style="list-style-type: none"> <li>▪ This campaign is open to all new subscriptions of our unifi Mobile 99 plan via <a href="http://unifi.com.my">unifi.com.my</a> only.</li> </ul>
4.	<b>This is interesting! Can you guide me on how to participate in this campaign?</b>	<ul style="list-style-type: none"> <li>▪ It's very simple. Just follow the steps below to participate:               <ol style="list-style-type: none"> <li>1) Subscribe to unifi Mobile 99 plan via <a href="http://unifi.com.my">unifi.com.my</a>.</li> <li>2) At the Review Order page, don't forget to key in promo code <b>MGM1698</b> into the promo/referral code box before you check out.</li> <li>3) Proceed to payment.</li> </ol> </li> <li>▪ Once you have activated your SIM, you will receive an email containing a pair of e-tickets to watch Dota 2 Live Streaming on 25 August 2019 at Golden Screen Cinema, Paradigm Mall, Petaling Jaya.</li> </ul>
5.	<b>What are the exclusive rewards offered under this campaign?</b>	<ul style="list-style-type: none"> <li>▪ If you subscribe to unifi Mobile 99 plan via <a href="http://unifi.com.my">unifi.com.my</a> during the campaign period, you will receive pair of e-tickets to watch Dota 2 Live Streaming on 25 August 2019 at Golden Screen Cinema, Paradigm Mall, Petaling Jaya.</li> <li>▪ However, do not that we have limited number of e-tickets available. This will be based on first come first serve basis.</li> </ul>
6.	<b>I have successfully subscribed to unifi Mobile 99 plan via <a href="http://unifi.com.my">unifi.com.my</a>. How</b>	<ul style="list-style-type: none"> <li>▪ If you subscribe to unifi Mobile 99 plan via <a href="http://unifi.com.my">unifi.com.my</a> during the campaign period, you will receive an email from us with a pair of e-tickets to watch Dota 2 Championship Live Streaming at Golden Screen Cinema, Paradigm Mall, Petaling Jaya.</li> <li>▪ Please note that you will need to activate your SIM before 25 August</li> </ul>

NO	QUESTION	ANSWER
	<b>will I receive my e-tickets?</b>	2019 to be eligible to win the e-tickets.
7.	<b>Where I can use the ticket?</b>	<ul style="list-style-type: none"> <li>▪ Your e-tickets can only be used at Golden Screen Cinema, Paradigm Mall on 25 August 2019/</li> </ul>
8.	<b>Are this tickets include 3D Glass, Couple Seat &amp; Special Halls: Premier &amp; MX4D</b>	<ul style="list-style-type: none"> <li>▪ This e-tickets are valid for Normal seat only. (Excluding 3D Glass, Couple Seat &amp; Special Halls: Premier &amp; MX4D)</li> </ul>
9.	<b>Can I exchange the tickets to cash?</b>	<ul style="list-style-type: none"> <li>▪ We're sorry, but the tickets are non-exchangeable, non-transferable, and not redeemable for cash or any other prizes.</li> </ul>
10.	<b>Is there an expiry date for the tickets?</b>	<ul style="list-style-type: none"> <li>▪ Yes, please take note that your e-tickets will only be valid for viewing at Golden Screen Cinema, Paradigm Mall, Petaling Jaya on 25 August 2019.</li> </ul>
11.	<b>Who should I contact if I need any assistance or service inquiry?</b>	<ul style="list-style-type: none"> <li>▪ Easy, feel free to reach us via our digital channels such as: <ul style="list-style-type: none"> <li>▪ Visit unifi portal at <a href="http://unifi.com.my">unifi.com.my</a></li> <li>▪ Community at <a href="https://community.unifi.com.my/">https://community.unifi.com.my/</a></li> <li>▪ Facebook at <a href="https://www.facebook.com/weareunifi">facebook.com/weareunifi</a></li> <li>▪ Twitter at <a href="https://twitter.com/helpmeunifi">@helpmeunifi</a></li> <li>▪ Live Chat via <a href="https://unifi.com.my/chat/index.html">https://unifi.com.my/chat/index.html</a></li> </ul> </li> <li>▪ You can also visit any of the TMpoint outlets nationwide for further assistance.</li> </ul>