



**FREQUENTLY ASKED QUESTIONS (FAQ)
FOR
unifi MOBILE Prepaid #BEBAS
UNLIMITED PASS CAMPAIGN**

NO	QUESTION	ANSWER									
Questions on unifi Mobile #BEBAS Unlimited Pass Campaign											
1.	Can you tell us more about unifi Mobile #BEBAS Unlimited Pass Campaign?	<ul style="list-style-type: none"> ▪ unifi is giving you more with a limited time offer campaign exclusive for new and existing unifi Mobile #BEBAS customers. ▪ Under this campaign, we're offering #moreforyou where you can purchase our #BEBAS Unlimited Pass as low as RM1! This offer is available for all new and existing subscribers of unifi Mobile #BEBAS. ▪ Our Unlimited Pass offering as per below table : <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">Pass Name :</th> <th style="text-align: center;">Price (RM)</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">#BEBAS 2 Hours</td> <td style="text-align: center;">RM 1</td> </tr> <tr> <td style="text-align: center;">#BEBAS Daily</td> <td style="text-align: center;">RM 3</td> </tr> </tbody> </table>	Pass Name :	Price (RM)	#BEBAS 2 Hours	RM 1	#BEBAS Daily	RM 3			
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#BEBAS 2 Hours	RM 1										
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2.	When is the campaign period?	<ul style="list-style-type: none"> ▪ The campaign runs for a limited time as per below : <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">Pass Name</th> <th style="text-align: center;">Price (RM)</th> <th style="text-align: center;">Campaign Period</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">#BEBAS 2 Hours</td> <td style="text-align: center;">1</td> <td style="text-align: center;">18 July - 31 December 2019</td> </tr> <tr> <td style="text-align: center;">#BEBAS Daily</td> <td style="text-align: center;">3</td> <td style="text-align: center;">18 May - 31 December 2019</td> </tr> </tbody> </table>	Pass Name	Price (RM)	Campaign Period	#BEBAS 2 Hours	1	18 July - 31 December 2019	#BEBAS Daily	3	18 May - 31 December 2019
Pass Name	Price (RM)	Campaign Period									
#BEBAS 2 Hours	1	18 July - 31 December 2019									
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3.	Who is eligible for this promotion?	<ul style="list-style-type: none"> ▪ The promotion is valid for new and existing unifi Mobile #BEBAS subscribers. 									
4.	How can I purchase this add-on?	<ul style="list-style-type: none"> ▪ You can purchase the BEBAS Daily data pass via mobile@unifi app. <ul style="list-style-type: none"> ▪ Step 1: Launch your mobile@unifi app ▪ Step 2: Please ensure that there is sufficient reload balance in your account ▪ Step 3: Go to the "Add-Ons" tab and you can purchase the BEBAS Daily data pass there 									



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		<ul style="list-style-type: none">▪ After you've confirmed your purchase, you can enjoy your unlimited LTE data pass!
5.	Is there a limit to the number of add-on purchases I can make under this promo?	<ul style="list-style-type: none">▪ There is no limit to the number of purchase of the BEBAS Daily data pass during the promo period.▪ However, you can only purchase one (1) BEBAS Daily data pass per day.
6.	Who should I contact if I need any assistance or service inquiry?	<ul style="list-style-type: none">▪ Easy, feel free to reach us via our digital channels such as:<ul style="list-style-type: none">▪ Visit unifi portal at unifi.com.my▪ Community at https://community.unifi.com.my/▪ Facebook at facebook.com/weareunifi▪ Twitter at @helpmeunifi▪ Live Chat via https://mobile.unifi.com.my/customer/starthere▪ Live Chat via mobile@unifi app (available on Google Play/ Apple Apps Store)▪ Contact TM Call Centre at TM100▪ You can also visit any of the TMpoint outlets nationwide for further assistance.