

**FREQUENTLY ASKED QUESTIONS (FAQ)
FOR
NEW unifi MOBILE PREPAID #BEBAS**

NO	QUESTION	ANSWER
TRANSFER OF OWNERSHIP AND CHANGE OF PLANS		
1.	<p>I am currently subscribed to unifi Mobile prepaid #BEBAS. Can I change it to unifi Mobile postpaid 99?</p>	<ul style="list-style-type: none"> ▪ We're sorry, you're not able to transfer your line at the moment. We will communicate and update you once the service is available in the future.
2.	<p>I have several lines under my unifi Mobile prepaid #BEBAS account. Can I transfer one / more lines to others?</p>	<ul style="list-style-type: none"> ▪ We're sorry, you're not able to transfer these lines at the moment. We will communicate and update you once the service is available in the future.
3.	<p>Previously I registered for unifi Mobile prepaid #BEBAS under my father's name because I'm under age. My father recently passed away and I would like to keep that number and want to continue using it. Can I change ownership and register it back to my name?</p>	<ul style="list-style-type: none"> ▪ We're sorry, you're not able to transfer these lines at the moment. We will communicate and update you once the service is available in the future. ▪ We would suggest you to proceed with a new registration. Please take note that you will need to be above 12 years old to subscribe to the plan.
4.	<p>I'm a foreign tourist and registered under tourist plan for unifi Mobile</p>	<ul style="list-style-type: none"> ▪ We're sorry, unfortunately you're not able to change tourist plan to worker plan at the moment. We will communicate and update you once the service offering is available in the future.

NO	QUESTION	ANSWER
	<p>prepaid #BEBAS, but I recently employed in Malaysia. Am I allowed to change my plan from tourist plan to worker plan?</p>	